



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA CENTRAL EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

March 2021 / ISSUE 55

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City nurse among first to receive Covid vaccine



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City and partners scoop top waste awards



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Play your part and help stop sewer blockages



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Pop-up home showcases superb energy efficiency



AREA CENTRAL



Closing the gap: The R190 million Glenhaven project in Bellville, which will provide 512 social housing opportunities and 253 gap rental housing units, is progressing well. Half of the gap rental units are already housing tenants. See panel on the right.

Glenhaven social housing project moving forward

The City's Glenhaven project comprises 512 social housing opportunities as well as 253 gap rental housing units. The City's R67 million investment in this partnership project covered the costs of earthworks and the provision of water, sanitation and roads, electricity, street lighting and the rental units.

Building started in October 2018, and phase 1 is now complete. Phase 2 is currently under way.

The gap rental units were completed in February 2019, and half of them are already housing tenants. The social housing segment of the development was officially launched in March 2021, and tenancing is expected to be completed by mid-2021.

Throughout the development process, the City has assisted the non-profit social housing institution Urban Status Rentals with all the funding and statutory applications to enable the successful delivery of the housing units in this R190 million project.

Social housing is rental or cooperative housing for households earning between R1 501 and R15 000 per month. Gap housing, in turn, is for households who earn between R3 501 and R22 000 per month and do not qualify for a full state housing subsidy. However, these households are eligible for a range of partial housing subsidies and programmes.



Spacious: The Glenhaven units are spacious and well appointed.

Erica Drive nears completion

The City is making good progress with the rehabilitation of Erica Drive in Belhar, between Alabama Avenue and Stellenbosch Arterial.

The project, which costs R41 million, should be completed by the middle of 2021. The westbound carriageway between Alabama Avenue and Stellenbosch Arterial has been completed, including paving and road marking. The construction of the eastbound carriageway is now under way.

In addition to the benefits to road users, the project was also advantageous for many local people and enterprises: Subcontracts valued at more than R2 million were issued and temporary job opportunities to the value of R700 000 created.

Until it is complete, the project will continue to involve roadworks in the area between 07:30 and 17:30 and on some Saturdays. Road users should please exercise caution and patience.

More relief for those in need

The City's comprehensive indigent relief policy has been extended, and is supported by an increased budget of R3,3 billion.

The City offers many of its economically vulnerable citizens various forms of financial support through a comprehensive indigent relief policy, for which the budget has been increased to R3,3 billion.

Other forms of relief include a rebate system for pensioners, and Covid-19 assistance in the form of payment arrangements and lower qualifying income thresholds, to ensure that more people can access support during the pandemic.

Currently, more than 40% of Cape Town's residences benefit from some level of rates and services relief, including one or more of the following:

- 100% refuse removal rebate
- 10,5 kℓ free water
- 7,35 kℓ free sanitation
- 60 kWh free electricity (if consumption is less than 250 kWh)

- 25 kWh free electricity (if consumption is between 250 and 450 kWh)
 - Subsidised rent for Council units according to the tenant's income level
- These support and relief programmes have helped the City achieve a 97% payment ratio, which indicates that most ratepayers are able to pay their municipal accounts.

Those who can't are encouraged to speak to a consultant at a customer care office and find out whether they qualify for support through one of the City's relief programmes.

Don't ignore Covid-19.
Protect yourself and others
Keep your distance. Wear a mask.
Wash your hands frequently.
Avoid touching your face.
Cough or sneeze with care, and safely dispose of the tissue.

To apply for relief, go to the City Connect portal at www.capetown.gov.za. Follow the links "City Connect" > "Apply" > "Financial relief and rebates".

Residents can also visit one of the City's 48 walk-in facilities. These are at Athlone, Belhar, Bellville, Bellville South, Bonteheuwel, Brackenfell, Cape Town Civic Centre, Claremont, Delft, Durbanville, Fizeka, Fish Hoek, Goodwood, Kraaifontein, Kuils River, Langa, Lansdowne and Lansdowne Corner, Lentegeur, Liberty Promenade Mall Mitchells Plain, Macassar, Makhaza, Masi-bambani (Harare), Media24 (city centre), Melton Rose, Milnerton, Milpark, Mowbray, Nyanga, Omni Forum (Kuils River), Parow, Pinelands, Plumstead, Resource Centre (Khayelitsha), Rocklands, Site B, Somerset West, Stocks and Stocks (Khayelitsha), Strand, Strandfontein, Table Bay Mall, Westvreden Valley (Mitchells Plain), Wesfleur, West Street (Grassy Park) and Westridge.

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KORTLIKS

Die Stad bied 'n groot aantal ekonomies kwesbare inwoners verskeie vorme van finansiële bystand deur 'n omvattende deernisbeleid, waarvoor die begroting tot R3,3 miljard verhoog is. Meer as 40% van die Moederstad se huishoudings vind baat by die een of ander vorm van bystand met belasting en diensgeld.

Inwoners kan om bystand aansoek doen via die City Connect-portal op www.capetown.gov.za. Volg die skakels "City Connect" > "Apply" > "Financial relief and rebates". So nie, kan inwoners ook een van die Stad se 48 instapfasiliteite besoek.

Die Glenhaven-projek van R190 miljoen in Bellville sal 512 sosialebehuisingsgeleenthede en 253 huureenhede vir die tussenmark voorsien. Die projek vorder goed, en die helfte van die huureenhede het reeds huurders in. Bouwerk het in Oktober 2018 begin. Fase 1 is klaar en fase 2 is tans aan die gang.

Die Stad maak boonop goeie vordering met die rehabilitasie van Ericarylaan in Belhar, tussen Alabama en Stellenbosch-verkeersweg. Die projek, wat R41 miljoen kos, behoort teen die middel van 2021 klaar te wees.

KHAWUNDIBALISELE

ISixeko sinika uninzi lwabemi baso abasengxakini ngokoqoqosho iintlobo ezahlukeneyo zenkxaso yezi-mali oko sikwenza ngomgaqo-nkqubo waso obanzi wokunceda abo bahluphekayo – olo uhlalo lwabi-wo-mali lwawo lonyuswe lwayokutsho kwi-R3,3 yeebhiliyoni. Zingaphezulu kwama-40% iindawo zokuhlala zaseKapa ezixhamlayo kwinqanaba elithile leentlawulo zobuhlali kunye nakwiinkonzo zoncdo.

Abahlali banokufaka izicelo zoncdo ngephothali ye 'City Connect' kwiwebhusayithi yeSixeko ku-www.capetown.gov.za. Yiya ku-City Connect > Faka

isicelo > Uncedo kunye nezaphulelo zemali. Abahlali banokutyelela kananjalo amaziko eemfuno eku-nikuyiwa kuwo angama-48 eSixeko.

IProjekthi yaseGlenhaveni ye-R190 yezigidi eBel-ville, eza kubonelela ngamathuba ezindlu ekuhlale-ni ezingama-512 kunye nama-253 eeyunithi zezind-lu zengqesho ze-Gap, iqhuba kakuhle. Isiqingatha seeyunithi zengqesho ze-Gap sele zihlalisa abantu.

Ukwakhiwa kuqale ngo-Oktobha ka-2018 kwaye iSigaba woku-1 sesigqityiwe. ISigaba sesi-2 sisaqhu-ba okwangoku.

Making progress possible. Together.



Shot left! Sister Nombini Ndzishe gets her jab from Sister Milanie Bennett of the Khayelitsha district hospital.

City nurse among first for Covid jab

A City nurse was one of the first people in the country to receive the Covid-19 vaccine. Sister Nombini Ndzishe, a health professional with 23 years' experience, and the HIV/TB programme manager at Luvuyo clinic in Khayelitsha, says she didn't hesitate when she was offered the opportunity.

The City is working with provincial and national health authorities to ensure a smooth and effective roll-out once more vaccines become available.

City's Covid-19 team honoured

The City's Covid-19 Crisis Coordinating Team was recently awarded the Apolitical Global Public Service Team of 2020 award in the category "Covid-19 Rapid Responders". The award formed part of the Apolitical Public Service Awards, which recognise and celebrate innovative public service teams globally.

Based on votes from peers in administrations across the world, the City was recognised for its effective data-driven approach to developing its Covid-19 response programme.

Contacting the City Ombudsman

Residents can now send an SMS (no more than 160 characters) to 44781 (standard rates apply) or a "Please call me" (free of charge) for information on how to lodge a complaint. The Ombud's Office should respond to an SMS query within two working days.

You can also send an e-mail to ombudsdirect@capetown.gov.za, call 021 400 1701/9441 between 10:00 and 14:30, Monday to Friday (except public holidays), fax your complaint forms to 021 400 5952, or post them to The Ombudsman, Third floor, Tower Block, Cape Town Civic Centre, 12 Hert-zog Boulevard, Cape Town 8001.

• For more information, please visit: <http://www.capetown.gov.za> and search for "Ombud".

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E-mail: citynews@capetown.gov.za
Fax: 021 400 1260
Postal: PO Box 298, Cape Town 8000



By supporting one another, we are going for growth

It has been just over a year since the global Covid-19 pandemic changed all our lives. The past year has made heavy demands. Having journeyed this path together, we all understand the challenges we have experienced and overcome.

I want to applaud our residents for their continued kindness to one another, and their resilience. Knowing that every one of us is experiencing our own pressures, I commend you for supporting your fellow citizens in their time of greatest need.

In addition to your efforts, the City too has worked tirelessly to assist those in need. We have supported more than 260 soup kitchens across the metro, distributed thousands of food parcels and

A message from the Executive Mayor, Dan Plato



Covid-19 hygiene care packs, as well as partnered on initiatives aimed at ensuring food security.

The City is doing everything it can to support residents and work with Province and National Government in limiting the spread of the virus, rolling out vaccinations provided by national government, and continuing to provide much-needed services.

Despite the restrictions of a national lockdown, the City has, through working with

our strategic business partners, managed to create more than 7 600 jobs. The fact that we were able to attract R11 billion in investment between January and December 2020, a year like no other, is something I am particularly proud of.

The lowest unemployment

The fact that more private-sector employment opportunities were created is confirmed in Stats SA's quarterly labour force survey, which shows that Cape Town continues to have the lowest unemployment levels in the country.

In March, the City's newly launched mobile business help desk started taking its services directly to businesses in your neighbourhood to support entrepreneurs and the growth and recovery of our vital small,

medium and micro-sized enterprises (SMMEs). The City is focused on recovery and rebuilding, and continues to help create an environment where economic opportunities can thrive.

We have not yet seen the end of the pandemic. This means we must continue being respectful of others and wear a mask, wash our hands regularly, and maintain a safe social distance where needed.

Our lives and livelihoods depend on our commitment to doing this, and I thank you for cooperating.

Through this strength of spirit, I am confident that we will emerge from this period with more hope, solidarity, and kindness to one another.

- Executive Mayor Dan Plato

Beware fake officials and RFQs

Scams are on the rise. Be very careful about letting people who claim to be City officials into your home.

Fake City Electricity officials

There have been increasing reports of fraudsters posing as City Electricity officials to gain access to residents' homes - especially the elderly - to steal from them.

The criminals typically dress in municipal clothing, carry fake identification, and claim to be checking electricity infrastructure.

The City does not send employees door-to-door to check residents' electricity meters or other infrastructure without an appointment. Residents should not open their homes to anyone who has not made an advance appointment, and who cannot show a City-issued identification card and a work order with the residence's address.

law enforcement agencies, the City's fraud hotline on 0800 323 130, or to SAPS.

Don't fall for a fake RFQ

Some of the City's registered suppliers have been receiving fake request-for-quotation (RFQ) e-mails from scammers pretending to represent the City.

In most instances, these e-mails include an attachment with City branding and appear to come from e-mail accounts linked to City employees.

Some tell-tale signs that City suppliers should look out for are incorrect procurement templates, unfamiliar telephone numbers and contact details of City officials, as well as strange reference numbers.

If you receive any such e-mails, please report these for investigation to Supplier.Management@capetown.gov.za.

All official City RFQs are uploaded to the City's procurement portal, with the exception of urgent requests relating to Covid-19 or other emergencies.

If you are uncertain, e-mail Eprocurement.rfq@capetown.gov.za or contact Supplier.Management@capetown.gov.za.

How to check if a City ID card is genuine

Official City identification cards clearly display the City of Cape Town logo, the name and surname of the staff member or contractor, and an ID photo. If in doubt, please contact the City call centre on 0860 103 089 to confirm that work is being carried out in your area and verify the identity of the person requesting access.

Report suspicious behaviour to the City's



PET shop: Plastic recyclables can be exchanged for dry foodstuffs, stationery and other goods at the City's trial mobile "swop shop".

City and partners take top waste awards

The City is proud to have taken top honours in the "Local Authority Recycling Initiative" category at the PETCO (PET Recycling Company) awards in March.

The PETCO awards recognise excellence in reuse, recycling and waste minimisation in the PET (polyethylene terephthalate) plastic industry.

Partnerships with various organisations form a key part of the City's drive to minimise waste. The following are some of the initiatives and services highlighted in the City's award nomination:

- The mobile "swop shop" trial where residents can bring recyclables to exchange for items such as dry foods stationery and clothing.
- Materials recovery facilities (MRFs). The Kraaifontein MRF is staffed by City partners who sort clean recyclables collected from around 50 000 households. More MRFs are planned.
- 27 City waste drop-off sites where residents can drop their recyclables, which are then sorted and sold by SMME partners

Keep using water carefully. It's precious.

Thanks to the water-saving efforts of the majority of residents, the levels of the dams that supply Cape Town are good.

However, the Western Cape remains a water-scarce region vulnerable to drought. Protect our water resources by following water-wise guidelines.

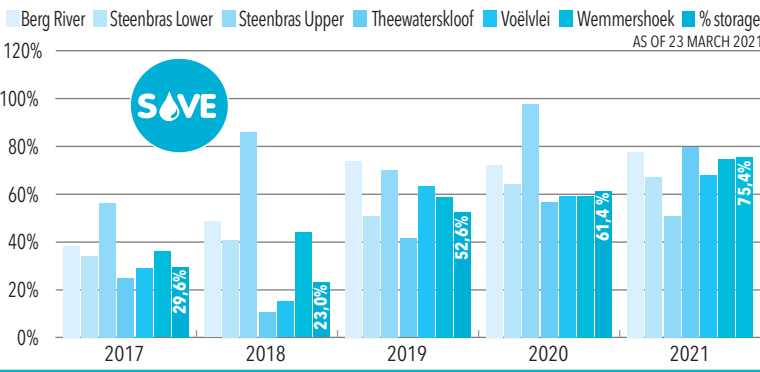
It is essential that we all continue to do our part to conserve and protect this precious and scarce resource.

Residents and businesses are reminded that the permanent regulations contained in the Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- The regulations can be accessed at www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations.

Dam levels - individual dams and total storage - by year



KORTLIKS

Uitvoerende burgemeester Dan Plato loof inwoners vir hulle goeie gedrag teenoor mekaar, en hulle veerkragtheid.

Benewens inwoners se eie pogings, werk die Stad ook hard om diegene in nood by te staan. Die munisipaliteit ondersteun onder andere meer as 260 sokkombuise en versprei duisende kospakkies en Covid-19-higiënpakke.

Al hoe meer gevalle word aangemeld van bedrieërs wat hulle as elektrisiteits-amptenare van die Stad voordoen om toegang tot inwoners se huise te verkry en hulle te besteel. Die Stad sal nie sy werknemers sonder 'n afspraak van deur

tot deur stuur om inwoners se kragmeters of ander infrastruktuur na te gaan nie. Moenie enigeen inlaat wat nie 'n identifikasiekaart van die Stad en 'n amptelike werkopdrag met die adres van die woning kan toon nie. Indien jy twyfel, kontak die Stad se inbelsentrum by 0860 103 089.

Die Stad het in Maart met die louere weggestap in die kategorie vir herwinningsinisiatiewe deur plaaslike owerhede by die prysuitdeling van PETCO (PET Recycling Company). Die geleentheid erken uitnemendheid op die gebied van hergebruik, herwinning en afvalbeperking in die plastiekbedryf.

KHAWUNDIBALISELE

USodolophu weSigqeba uDan Plato ubothulela umnqwazi abahlali ngokubonisa umoya wobubele nokomelela kwabanye.

Ukongeza kwiinzame zenu, sisebenza nzima iSixeko ukunceda abo basengxakini, sixhasa ngaphezulu kwama-260 amakhitshi esuphu, sikhupha amawaka eziqhuma zokutya kunye neepakethe zokhathalelo lococeko lwe-Covid-19, kwaye siqinisekisa ukufumaneka kokutya.

ISixeko asithumeli basebenzi ukuba bangene umnyango nomnyango bekhangelwa iimitha zombane zabahlali okanye ezinye izakhiwo kungakhange kuhlelwe xesha. Abahlali mabangavuleli

nabani na amakhaya abo abangavezi amakhadi okuzazisa akhutshwe siSixeko kunye nomyalelo wokusebenza onedilesi yomhlali. Ukuba uyathandabuza, qhagamshelana neZiko lemiNxeba leSixeko ku-0860 103 089.

ISixeko siphume phambili kudidi lwePhulo loKwenza okuTsha ngobuGoxo obuDala likaGunyaziwe weNgingqi kumawonga e-PETCO (PET Recycling Company) ngo-Matshi. Amawonga anakana ukugqwesa ekusetyenzisweni kwakhona, ukwenza okutsha ngobugoxo obudala kunye nokuncitshiswa kwenkunkuma kwishishini leeplastiki.

Super solar feed-in tariffs

The City has implemented a generous feed-in tariff for solar photovoltaic (PV) systems. Customers with these small-scale embedded generation (SSEG) systems will receive this when they feed their excess power into the grid.

The City's feed-in tariff, at 73c/kWh, is one of the highest in the country and has been designed to encourage the installation of SSEGs. The tariff will apply until 30 June 2022.

The feed-in tariff only applies to net consumers of electricity over a rolling 12-month period. This means a household with an SSEG system must still consume more electricity from the network than what they put back into it over the year.

The feed-in tariff then offsets their electricity usage with the excess power that is fed back into the City's grid, reducing their electricity bill.

All solar PV systems in Cape Town must be registered with the City. This is necessary to qualify for the feed-in tariff, but is also a safety and legal requirement, as the City needs to know where a system is connected and live to ensure the safety of staff when working on the network.

- For more information, please visit www.capetown.gov.za/solarPV.



Smart Cape skills

The Smart Cape cadet skills development programme is providing Cape Town's Expanded Public Works Programme (EPWP) workers with digital literacy skills.

In February, the City trained 73 participants, all of whom are now certified in basic computer literacy. The Smart Cape "graduates" have been employed by the City through the EPWP and will be stationed at City libraries to help residents with Smart-Cape services.

The Smart Cape cadets, who are aged between 18 and 35 and have matric certificates, hail from across the metro. The latest group represents Mfuleni, Macassar, Sir Lowry's Pass Village, Atlantis, Delft and Dunoon.

Help stop sewer blockages

Sewer blockages and overflows are a massive problem. The majority are due to illegal dumping into the system. Here's what you can do ...



Diep-ly disturbing: The City and Province are working on 50 actions to reduce pollution levels in the Diep river catchment. These include a R2,2 billion upgrade to the Potsdam wastewater treatment works, an extensive upgrade to the Montague Gardens bulk sewer, and stormwater-to-sewer diversions for Dunoon and Doornbach to address the impact of unlawful land occupations. Every one of Cape Town's six critical catchments – each of unique environmental importance – suffers from high pollution levels.

Tyes, old clothes, shoes, builder's rubble, rags, newspaper, nappies, feminine hygiene products, condoms, wet wipes, animal carcasses, food waste and hardened cooking fats.

These are just some of the items that the City's Water and Sanitation teams have to contend with daily as they do their essential work of clearing Cape Town's sewer system.

As a result of the illegal dumping of these and other items into the sewers, the City has to deal with an average of 300 sewer overflows every day.

In 2020, that translated into approximately 122 000 sewer blockages across Cape Town, requiring expenditure of around R350 million. Approximately 75% of these cases were the result of misuse of the system.

Sewer overflows are not only unpleasant – especially for the staff who have to clear them – but are a major public health issue and disease agent.

Overflows also tend to end up in the stormwater system and, thus, in waterways and the sea. Many wetlands in Cape Town, such as the Diep river estuary pictured above, are already under severe strain because of this pollution burden.

How you can help

The City urges residents to help reduce sewer blockages by ensuring the following:

- Only human waste, toilet paper, and cleaning detergent are to be flushed down the toilet. All other waste, including fats and cooking oils, must be disposed of via the appropriate solid waste services

provided by the City. Fats and oils build up inside sewers and attract rags, hair, paper, plastics and other debris, and are very difficult to clean out.

- Manholes – both on sewer and stormwater systems – must never be used for dumping or waste disposal.
- Water from rain gutters and downpipes, as well as surface water runoff on their property, flows into storm drains and not into the sewers.

Please report sewer blockages, providing a street address, via:

- the City's call centre on 0860 103 089;
- www.capetown.gov.za/servicerequests;
- water@capetown.gov.za;
- SMS to 31373 (maximum 160 characters, standard rates apply);
- City walk-in centres (see list on page 1).

Online payment options for Council tenants

The City urges tenants living in its properties to use the convenient online options to pay their monthly rentals on time, or to settle any arrears that they may have built up.

There are 39 000 registered tenants in City-owned rental units, and regular, on-time rent payments enable the City to maintain and upgrade these properties.

Tenants who are unable to pay online can visit their nearest City office to make payment. Do call ahead and make an appointment, and also observe all Covid-19 safety protocols, including wearing a mask.

For account and City rental payments please use these channels:

- Online: www.easypay.co.za or www.powertime.co.za
- EFT: Add the City as a bank-listed beneficiary. Use your municipal account number as reference.
- ATM: Contact your bank to add the City as an ATM beneficiary.
- Retailers: Shoprite, Checkers, USave, Pick n Pay, PEP, Ackermans, Lewis, Top It Up, Woolworths and selected Spar shops

Getting copies of building plans

Property owners often need to obtain copies of the latest approved building plans for their property, whether to make renovations, extend or alter the building, or confirm its compliance with the relevant laws when selling it.

Approved building plans are held by the City. You can obtain a copy by visiting www.capetown.gov.za and searching for "Copies of approved plans", which will give you the steps to follow and the application form.

Submit the form and the required documentation to your nearest Development Management district office, details for which can also be found on the City's website. Fees range between R140 and R300, depending on the size of the building.

Copies of plans will only be provided to registered property owners or their appointed architects or draughtspersons.

Where the City does not have a record of a specific building plan, it is the responsibility of the property owner to have plans drawn of the built structures on the property and provide these to the City.

Top project award

The City recently received the 2020 South African Project Management Office (PMO) of the Year award at the annual South African PMO Awards.

The City's Corporate Project, Programme and Portfolio Management Department (C3PM), established in 2011, has been recognised as the top project management office in South Africa and is the first public-sector entity to win this award.

The municipality is now in the running for international recognition at the 2021 Global PMO Awards later this year. C3PM will represent South Africa and compete with over 300 contestants from 110 countries.

About running a business from home

The Covid-19 pandemic is having a huge impact on Cape Town's businesses and the job market, so many residents are exploring alternatives such as working or running a business from home.

Residents considering this should have a clear understanding of their property rights and the zoning conditions for operating a business from home.

Every property in Cape Town is subject to a set of regulations governing development on that property. Each land unit also has a zoning, which prescribes what land use is allowed.

Before starting home businesses, residents should consult the City's zoning map (<https://citymaps.capetown.gov.za/> EGISViewer/) to obtain their property's zoning, and then check with their local Development Management office (search for them at www.capetown.gov.za) to find out which land uses and development rules apply to their property.

In some areas, residents may run a small home industry, professional practice or occupation from a property zoned "single residential" without City approval.

However, the business must still comply with restrictions relating to size limitations, potential nuisance to neighbours, and the impact on the environment. Details of these requirements are available from the City's eight Development Management offices.

KORTLIKS

Die Stad kry daagliks met gemiddeld 300 riooloorlope te doen. In 2020 alleen moes die munisipaliteit ongeveer 122 000 rioolverstopings deur die hele Kaapstad hanteer, wat sowat R350 miljoen gekos het. Ongeveer 75% van hierdie gevalle was te wyte aan misbruik van die rioolstelsel.

Die riooloorloop beland boonop dikwels in die stormwaterstelsel, en dus in ons waterweë en die see.

Onthou asseblief dat slegs menslike afval, toiletpapier en skoonmaakmiddels in die toilet afgespoel moet word. Alle ander afval, waaronder vet en kookolie, moet deur die gepaste vasteafvaldienste weggegooi word.

Die Stad moedig diegene in sy huureiendomme aan om van die beskikbare gerieflike aanlyn betaal-

metodes gebruik te maak om hulle maandelikse huur of enige agterstallige geld te betaal.

Eiendomseienaars kan op die Stad se webtuiste om afskrifte van die jongste goedgekeurde bouplanne vir hulle geboue aansoek doen. Die webtuiste bied ook inligting oor of die sonering en ontwikkelingsregte van 'n eiendom 'n tuisonderneming toelaat.

Die Stad het 'n ruim invoertarif vir fotovoltaiëse sonkragstelsels ingestel om die installering van klein-skaalse gekoppelde opwekkingstelsels aan te moedig.

Die Smart Cape-kadetprogram rus werkers in die uitgebreide openbarewerkeprogram met digitale gelettertheidsvaardighede toe. Die "gegradueerdes" sal by Stadsbiblioteke geplaas word om inwoners met Smart Cape-dienste by te staan.

KHAWUNDIBALISELE

ISixeko kuye kwafuneka sijongane neavareji yama-300 yokuphuphuma kwemibhobho yogutyulo yonke imihla. Ngo-2020, okuthetha ukuba malunga ne-122 000 yokuvala kwemibhobho yogutyulo kwiKapa lonke, okuye kwafuna inkitho ephaya kuma-R350 ezigidi. Malunga nama-75% ezi meko zingenxa yokusetyenziswa kakubi kwemibhobho yogutyulo.

Ncedani niqaphele ukuba lilindle lomntu, iphepha lendlu yangasese, kunye nesibulala ntsholongwane kuphela ezigungxulwa kwindlu yangasese. Yonke enye inkunkuma, kuquka amafutha neeoyile zokupheka, kufuneka ilahlwe ngeenkonzo ezifanelekileyo zokulahla inkunkuma eqinileyo.

ISixeko sibongoza abahlali abahlala kwiipropati zaso ukuba basebenzise ukhetho olulula lweintanethi

ukuhlawula imali yabo yengqesho yenyanga, okanye ukuhlawula nayiphi na imali abayibambayo.

Abanini peepropati banokufumana iikopi zezicwangciso zokwakha ezivunyiweyo zamva ekwakheni kwabo ngokufaka izicelo oko bekwenza ngewebhusayithi yeSixeko, apho banokufumanisa kananjalo ukuba ingaba amalungelo endawo nawophuhliso kwipropati ayalivumela na isishini lasekhaya ukuba liqhutyelwe apho.

Inkqubo yophuhliso lwezakhono yeSmartCape Cadet inika abasebenzi beNkqubo eyaNdisiweyo kaRhulumente kweMisebenzi izakhono zolwazi lokufunda nokubhala zedijithali. Abo 'sebephumelele' beSmartCape baza kubekwa kumathala eencwadi eSixeko ukunceda abahlali ngeenkonzo zeSmartCape.



Hanover Park trading upgrade

Phase 1 of the upgrade of the Hanover Park informal trading area has been completed. This includes the installation of kerbs, the levelling and tarring of the entire surface, and the clear demarcation of trading bays. The upgrades, which began in January 2021 with R1,7 million in funding from the Mayoral Urban Regeneration Programme (MURP), are aimed at creating a supportive and conducive environment for informal traders to operate their businesses sustainably. The City acknowledges the important contribution of informal trading to economic and social life in Cape Town. The Hanover Park upgrades form part of the City's broader commitment to support informal traders and help them operate within the parameters of City by-laws.

Improved Giel Basson Drive

Motorists on Giel Basson Drive are enjoying the new upgrades to the section of road between the N1 off-ramp and Voortrekker Road. Completed at a cost of R38 million, the upgrades have improved traffic flow along this main access route in the Parow and Goodwood areas, which links various residential suburbs with the nearby commercial nodes. It is also an important route to Cape Town International Airport.

Neighbourhood watch help
The City increases its support for community safety.

The City provides ever-increasing support to communities in the battle against crime. Two recent initiatives involve beefing up neighbourhood watch (NHW) groups, and installing security walls at community residential units (CRUs). Over the past decade, the role of NHW groups in Cape Town has grown steadily, with thousands of members across many suburbs now forming a key part of crime prevention across town. Recently, Cape Town Executive Mayor Dan Plato undertook a series of visits to NHWs to show the City's support for the great work they do. During his visit to the Matroosfontein NHW, he handed over LED torches, reflective bibs, face masks and sanitiser to NHW members before joining the group for its evening patrol.

The main concerns identified by the Matroosfontein NHW are housebreaking, theft of electricity cables, and drug dealing. Patrol activities focus on crime prevention visibility and identifying drug hotspots. The public can anonymously report any suspicious activity to the Public Emergency Communication Centre on 021 480 7700 from a cellphone, or 107 from a landline. Complaints of non-compliance with Covid-19 regulations can be directed to the City's compliance hotline on 021 444 3582.



Helping in the hood: Executive Mayor Dan Plato walks with the Matroosfontein neighbourhood watch, who received equipment, face masks and sanitiser from the City.

Uitsig residents benefit from upgrades

The City's Urban Management Directorate is currently performing essential upgrades and maintenance on various community residential units (CRUs) in Uitsig. The City is investing R3,5 million in upgrades, repairs and security enhancements in Uitsig as part of the Mayoral Urban Regeneration Programme (MURP). The project includes upgrades and replacement of various sewer stacks and

the erection of security walls between residential units at a cost of R2 million. The upgrades are in response to concerns expressed by Uitsig residents about the need for improved sewerage services and proper fencing of thoroughfares and shared spaces between residential blocks. Over the past two years, the City has spent approximately R1 billion on such maintenance, but this is only sustainable if tenants continue to pay their rent.

Setting out to make Bellville a second Cape Town CBD

The recently launched Bellville Future City project is aimed at transforming Bellville into Cape Town's second CBD. The project will see the City harnessing its close relationships with the rail agencies Prasa and Transnet and other key stakeholders, including academic institutions, the business sector and civil society, to deliver its vision for the area. The area has a different "DNA" to the Cape Town CBD, which relies heavily on office workers to generate foot traffic for businesses. Bellville has traditionally



Booming Bellville: A model depicting the Bellville Future City project.

been a transport funnel via the Voortrekker Road corridor, connecting people to industrial and commercial areas, including nearby

industrial nodes in Bellville Industria, Parow, Goodwood, Durbanville, Brackenfell, Kuils River and Kraaifontein. The Bellville CBD transformation is one of the implementation priorities of the City's Integrated Development Plan (IDP). It also forms part of the R200 million Mayoral Visible Service Acceleration (MVSA) initiative, which focuses on urban renewal projects in 23 precincts. The City's investment in this multi-year project will be supported by additional sources from the private sector.

A clean, totally green home

A recent collaboration between the City's Sustainable Energy Markets Department and the Green Building Council of South Africa gave Capetonians an opportunity to explore a truly environmentally friendly home. The My Clean Green Home pop-up exhibit at Green Point Park showed visitors what life could be like in an energy-efficient home, made largely of recycled materials. It was designed by Team Mahali, a group of graduates and young professionals, as part of the City's Cape Town Future Energy Festival. You can take a virtual walk-through at <https://www.capetownfutureenergyfestival.co.za/mycleangreenhome>.



Help stop streetlight theft and damage

Stolen and vandalised electricity infrastructure along Jakes Gerwel Drive will cost more than R1,6 million to repair. Criminals have not only been stealing complete streetlight units, some as high as 11 metres, but also the wiring in the lamps. Residents are urged to report any suspicious activities to SAPS. Alternatively, alert the City on 112 from a cellphone (toll-free), 107 from a landline, or 021 480 7700. Report damage to municipal electrical infrastructure via SMS to 31220. The City offers a reward of R5 000 to anyone who provides information that leads to arrests or the confiscation of stolen or illegal goods.

KORTLIKS

Die Stad brei voortdurend sy steunaanbod uit om gemeenskappe in die stryd teen misdaad by te staan. In twee onlangse inisiatiewe is buurtwag-groepe soos dié van Matroosfontein versterk, en is veiligheidsmure by gemeenskapswooneenhede in Uitsig opgerig. Die Bellville Future City-projek is onlangs bekend gestel om Bellville in 'n tweede sakekern van Kaapstad te omskep. Dié transformasie is een van die implementeringsprioriteite in die Stad se geïntegreerde ontwikkelingsplan en maak ook deel uit van die burgemeester se inisiatief vir sigbare diensbespoediging, wat op stadsvernuwingsprojekte in 23 gebiede konsentreer.

Die opgeknapte informelehandelsarea in Hanover Park spog nou met nuwe randstene, 'n gelyk en geteerde oppervlak, en duidelik afgebakende staanplekke. Die werk het in Januarie 2021 begin, en is met R1,7 miljoen uit die burgemeester se stadsvernuwingsprogram gefinansier. Diefstal en vandalisme van elektrisiteitsinfrastruktuur langs Jakes Gerwel-rylaan sal die Stad meer as R1,6 miljoen uit die sak jaag. Met die My Clean Green Home-blitsuitsuistalling kon besoekers aan Groenpuntpark 'n aantrekklike, energiedoeltreffende huis beleef wat van herwinde materiaal gemaak is.

KHAWUNDIBALISELE

ISixeko sinika inkxaso engapheliyo kuluntu kumlo ochasene nolwaphulo-mthetho. Amaphulo amabini akutsha nje aquka ukomeleza amaqela oonogada obumelwane (NHW), afana neMatroosfontein NHW kunye nokufakwa kweendonga zokhuselo kwiyunithi zokuhlala zoluntu eUitsig. Iprojekthi esanda kwaziswa kutsha nje yeBellville Future City ijolise ekutshintsheni iBellville ibe yi-CBD yesibini ngobukhulu eKapa. Ukutshintshwa kwe-CBD yaseBellville kokunye kokuphambili kweSicwangciso soPhuhliso oluHlanganisiweyo seSixeko (Integrated Development Plan) (IDP) kuqukiwe kananjalo kwiphulo lama-R200 lokuKhawulezisa iNkonzo eBonakalayo kaSodolophu elijolise kwiipprojekthi zokuvuselelwa kwedolophu kwindawo ezibizelweyo ezingama-23.

Ilungisiwe indawo erhweba ngokungekho sikweni yase-Hanover Park, ngemiqukumbelo emitsha yendlela, ukugudiswa kunye nokufakwa kwetha komphezulu xa uwonke kunye nokumiswa kwemida ngokucacileyo kwiindawo zokurhweba. Ukulungisa kuqale ngoJanywari 2021 ngenkxaso ye-R1,7 yezigidi evela kwiNqkubo yokuVuselelwa kweDolophu kaSodolophu. Ubusela nokonakaliswa kwezakhiwo zombane zeSixeko kwiJakes Gerwel Drive kuza kubiza ngaphezulu kwe-R1,6 yezigidi ukukulungisa. Umboniso we-My Clean Green Home pop-up uncede iindwendwe kwipaki yaseGreen Point ukuba zizivele ngokwazo amakhaya anomtsalane anombane owoneleyo, awenziwe ngemathiriyeli yokwenza okutsha ngobugoxo obudala.

CITY OF CAPE TOWN AND AREA CENTRAL CONTACT NUMBERS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax 0860 103 090
E-mail accounts@capetown.gov.za
..... contact.us@capetown.gov.za
Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)
Anti-corruption & fraud hotline
Tel (anonymous, toll-free) .. 0800 323 130
Cable theft
All-hours tel 0800 222 771
Public transport (toll-free)
Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water
www.capetown.gov.za/thinkwater
Report and track faults
www.capetown.gov.za/servicerequests
e-Services
www.capetown.gov.za/eServices
Contact the City
www.capetown.gov.za/contacts
Budget
www.capetown.gov.za/budget
Tariffs
www.capetown.gov.za/tariffs
Policies and by-laws
www.capetown.gov.za/policies
Council matters
www.capetown.gov.za/council

AREA CENTRAL CONTACT DETAILS
Director: Urban Management
Wilfred Solomons-Johannes
Tel 021 400 3131
Goodwood municipal offices, Voortrekker Road, Goodwood
Subcouncil 4
Tel 021 444 0196
Municipal offices, cnr Voortrekker and



FOR EMERGENCIES CALL
021 480 7700
FROM ANY PHONE OR
107 FROM A LANDLINE

Tallent Road, Parow
Subcouncil 5
Tel 021 444 2962
Municipal offices, cnr Jakkalsvlei Avenue and Kiaat Road, Bonteheuvel
Subcouncil 6
Tel 021 444 3717
Municipal offices, Voortrekker Road, Bellville



Find a programme, apply for a service, access online applications and more at City Connect at www.capetown.gov.za

Subcouncil 11
Tel 021 444 5387/5384
Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu
Subcouncil 14
Tel 021 444 5395
Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu
Subcouncil 17
Tel 021 444 0500
Athlone Civic Centre, cnr Protea and Klipfontein Road, Athlone
Area Economic Development
(Informal trading and business support)
Tel 021 444 3131