



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA NORTH EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

June 2022 / ISSUE 60

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City Fire and Health staffers celebrated



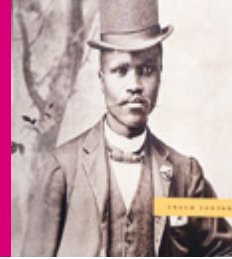
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R2,4 million to repair electricity vandalism



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Sontonga exhibition opens in city hall

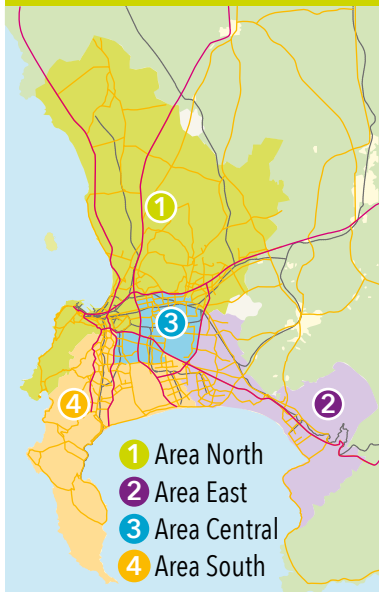


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Teaching our littlies not to litter



AREA NORTH



Help make it the best (uary) it can be: Residents and other interested and affected parties have until 30 June to comment on the draft management plan for the Diep River estuary in Milnerton. See page 4.

City gears up for winter

As winter slowly rolls in, various interventions are under way to protect Capetonians and their homes from flooding as far as possible

Sewer jetting is used to prepare the wastewater system for the winter rains, with jet vacuum trucks removing roots, litter, sand and other obstacles that can cause sewer blockages. By the end of June, City teams will have jet-cleaned 100 km of pipes in the most flood-prone parts of town. Teams are also cleaning stormwater drains, ponds, canals and gullies in flood-prone areas, while Disaster Risk Management staff have initiated visits to 38 high-risk areas to warn residents about potential flooding.

To look after those living on the Mother City's streets, R10 million will go directly to increasing beds at NGO-run shelters for the duration of winter. The City's programme to help people get off the streets has also

been boosted to R77 million for the new financial year.

Play your part

- Don't dump waste in the stormwater system.
- Clean the drains on your property.
- Waterproof roofs, clear gutters and remove dead tree branches.

Vaccinate. Save jobs.

Protect yourself & those you work with.

Don't ignore Covid-19. Keep your distance. Wear a mask. Wash your hands frequently. Avoid touching your face. Cough or sneeze with care, and safely dispose of the tissue.

- Immediately report potholes and blocked stormwater infrastructure to the 24/7 Transport Information Centre on 0800 65 64 63.
- Raise the floor of structures to above the natural ground level.
- Have sandbags ready.
- Dig trenches around your home to divert water away.
- Check for illegal stormwater-to-sewer cross-connections on your property, where water is channelled from roofs, gutters and paved or hard surfaces into sewer drains.
- In an emergency, call the City's Public Emergency Communication Centre on 107 from a landline or 021 480 7700 from a cellphone.

More cameras to come

The City's 2022/23 budget proposes further expansions to Cape Town's security camera network. Targeted areas are Baden Powell Drive, the centres of Goodwood, Wynberg, Kuils River and Parow, the Nollungile and Nonkqubela stations, Hanover Park, Manenberg and Nyanga. Thanks to over R6,4 million in ward allocation funds, further installations will take place in 37 wards.

In February alone, the City's cameras detected 1 287 incidents. In addition to general crime, these included 247 traffic-related incidents, 175 fire incidents and 53 by-law transgressions.

MyCiTi busing ahead

The City has reopened the Grey and Neptune MyCiTi stations in response to rising passenger demand. The stations were closed when demand dropped during the pandemic. Neptune is located in Paarden Eiland, while Grey is in Table View. Both form part of the T01 main route, which operates between the Waterfront, Cape Town Civic Centre, Table View and Dunoon, with over 18 stops along the way.

During peak hours (06:45–08:00 and 16:15–17:30) buses operating along the T01 stop every six to seven minutes at these stations, and every 12 minutes outside peak hours. The first T01 bus stops shortly after 05:00, and the last buses pass between 22:00 and 23:00.

NEW: All aboard for Atlantis

On 28 May, the City introduced a new stop close to the intersection of Meermin Road and Nicobar Street in Atlantis in response to community requests. The Nicobar stop will provide easier, quicker and safer access to MyCiTi services in the vicinity, serving routes 232 and 244, and connecting with the nearby Atlantis station, where passengers can change to other routes to reach their destination.

Commuters are encouraged to download the MyCiTi app or visit www.myciti.org.za to plan their journeys and receive updates on bus locations. The City's Transport Information Centre agents are also available 24/7 to assist – dial 0800 65 64 63.



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www.youtube.com/cctecomm

KORTLIKS

Die Stad se begroting vir 2022/23 maak onder meer voorsiening vir verdere uitbreidings aan die veiligheidskameranetwerk in Kaapstad. Teiken-gebiede is Baden Powell-rylaan, die Goodwood-, Wynberg-, Kuilsrivier- en Parow-stadskern, Nollungile- en Nonkqubela-stasie, Hanover Park, Manenberg en Nyanga.

Verskeie Stadsmaatreëls is daarop gerig om Kapenaars en hulle huise dié winter teen oorstromings te beskerm. Dit sluit in hoëdruk-bespuiging en suigwaens om rioolverstopings te verwyder. Altesaam R10 miljoen is ook

beskikbaar gestel om meer beddens by skuilings vir haweloses te voorsien.

Inwoners en ander belangstellendes kan nog tot 30 Junie kommentaar lewer op die konsep-bestuursplan vir die Diepriviermond in Milnerton.

Die Stad het die MyCiTi-stasies Grey (Table View) en Neptune (Paardeneiland) heropen om in toenemende passasiersvraag te voorsien. 'n Nuwe halte is ook by die kruising van Meerminweg en Nicobarstraat in Atlantis bekend gestel.

KHAWUNDIBALISELE

Uhlahlo lwabiwo mali lweSixeko luka2022/23 luphakamisa ukwandiswa okungaphezulu kuthungelwano lweekhamera zokhuseleko zaseKapa. Iindawo ekujoliswe kuzo yiBaden Powell Drive, iGoodwood, iWynberg, iisenta iKuils River kunye neParow, izitishi iNollungile kunye noNonkqubela, iHanover Park, iManenberg kunye neNyanga.

ISixeko simisele iindlela ezahlukeneyo zokungenelela ukukhusela abantu baseKapa kunye namakhaya abo kwizikhukula kobu Busika. Oku kuquka iilori zemijelo yogutyulo kunye neelori ukukhulula imibhobho yogutyulo. IR10 lezigidi

zeerandi liya kwandisa iibhedi kwiindawo zokuhlala zabo bahlala ezitalatweni.

Abahlali kunye namaqela achaphazelekayo banexesha kude kube ngama30 kweyeSilimela ukuba bavakalise izimvo malunga nesicwangciso solawulo esiyilwayo sechweba lomlambo iDiep River eMilnerton.

ISixeko siphinde savula izikhululo zikaMyCiTi iGrey (eTable View) neNeptune (ePaarden Eiland) ukusabela kwiimfuno ezinyukayo zabakhweli. Siphinde sazisa indawo entsha yokumisa kufutshane nesiphambuka somgaqo iMeermin kunye neNicobar eAtlantis.

Making progress possible. **Together.**

The leading lights in health care

International Nurses' Day on 12 May served to highlight the critical role these frontline warriors fulfil in health care. In the last year, City nurses saw an average of 225 653 clients a month. These caring practitioners not only provide primary health care, but also treat their patients holistically. They reach beyond the immediate problems to help address the wellness impact of psychological and socioeconomic factors such as poverty, unemployment and ethnicity. Sadly, three City Health nurses lost their lives in the Covid-19 battle. The City acknowledges this loss, and honours the passion, dedication and innovation of all its nurses.

As we battle the fifth wave, residents are urged to give back to these frontline heroes by getting vaccinated, not only to protect themselves and their loved ones, but also our nurses and other medical staff.

Moody's says we're stable

Moody's Investors Service has published its latest credit opinion reaffirming the City's existing long and short-term national and global-scale rating of Aa3.za/P-1.za and Ba3/NP respectively, and changed our outlook from negative to stable. This comes after the City received its 17th consecutive unqualified audit report, as well as the change in outlook for the country from negative to stable.

The rating reflects the City's moderate financial performance, supported by prudent financial management and a large and diversified economic base. Cape Town has consistently generated a robust operating surplus with stronger liquidity and lower debt than its South African peers also rated by Moody's.

Our credit profile is constrained by capital spending pressure and the weak national economic environment, which is worsened by Covid-19 restrictions. This is expected to moderate the City's operating performance, but the resilience in our cash position is expected to remain. Its low debt level and its liquidity reserves place the City in a favourable position to raise funding.

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Postal: PO Box 298, Cape Town 8000

Delivering our best, come rain or shine

I have enormous respect and gratitude for every member of Team Cape Town who works daily to make our city what the UK's *Telegraph* newspaper now calls "the third greatest on earth".

I always try to pass on residents' compliments about the excellent service they receive from our team members. Because I know that these service standards are maintained by no one but our dedicated staff!

They do so to build a city of hope, live our sense of purpose as a City, and demonstrate their commitment to the values that set our organisation apart.

By focusing on ever-better basic services, more infrastructure investment, a safer Cape Town and a growing economy, we can build a city that everyone can feel proud of, whether you live here or not. Delivering our



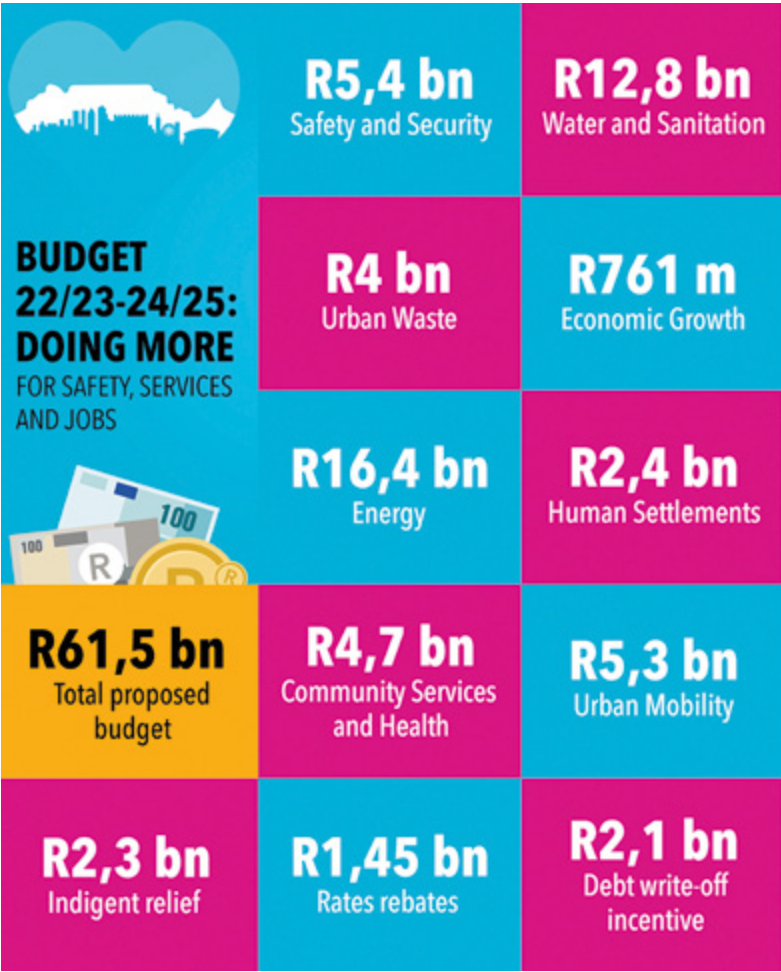
A MESSAGE FROM EXECUTIVE MAYOR GEORDIN HILL-LEWIS

best for residents is a vision that guides us at all levels.

We aren't stopping there, either. As Mayor, I am committed to doing more to protect residents from load-shedding and rail collapse, knowing that these are essential to running a thriving city.

Through all of this, our teams have been preparing infrastructure and communities for the coming winter months, carrying out proactive maintenance. While this will go a long way towards ensuring Capetonians' safety during winter, we urge our residents also to play their part in preventing flooding by protecting the sewer and stormwater system from inappropriate use.

We will continue to do our absolute best for all who call our beautiful city home.



Load-shedding app a ray of light

The newly launched City load-shedding app provides real-time information on load-shedding in your area. It also enables residents to log electricity service requests and locate a prepaid-electricity outlet. The app is available for download in the Apple App Store and Google Play Store. Simply add your suburb via a map, by entering your location, or by using the search box. No personal details are required, although users do have the option to receive load-shedding alerts.

Report unexpected electricity outages via SMS to 31220 (standard charges apply), at power@capetown.gov.za or www.capetown.gov.za/service-requests.

Read our report

The City's 2020/21 integrated annual report and an executive summary in infographic style are available at City libraries or online at www.capetown.gov.za/AnnualReports.

City Fire staffers celebrated

On 4 May, the City marked International Firefighters' Day, commending all its firefighting staff, both permanent and seasonal, for attending to nearly 23 000 emergencies in the past year. Residents were also afforded the opportunity to visit some of the City's fire stations to learn more about the Fire and Rescue Service.

The City's firefighters work long hours, normally in unbearable heat, to provide an indispensable service ensuring all residents' safety and security. Sadly, while putting their lives on the line for others, they're also often attacked and robbed of their equipment.

Between 1 May 2021 and 28 April 2022, the Fire and Rescue Service responded to 22 632 incidents. The bulk of these were fire-related, 3 709 were motor vehicle accidents, 569 were incidents of assault, and many others were medical emergencies.

Moreover, over the past six months, the service was augmented by 40 seasonal firefighters, recruited especially for the summer season to help combat wildfires. This valuable resource enabled Fire and Rescue to respond to 8 202 vegetation fires between November 2021 and April 2022.



Deserve a shower of praise: On International Firefighters' Day (4 May), the City showed its appreciation to all Fire and Rescue staff who continue to protect us year after year.

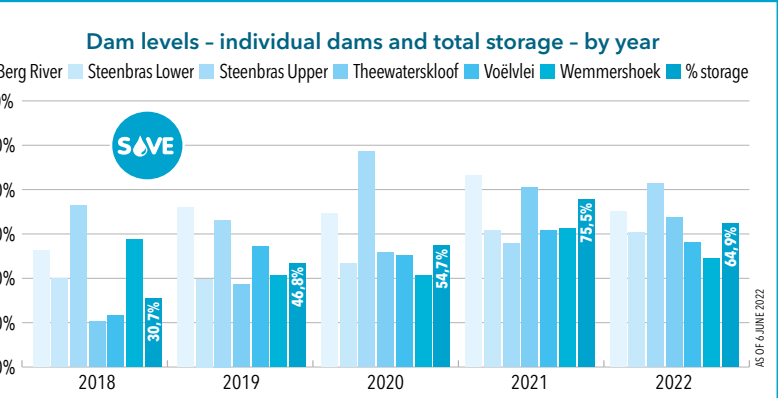
Good dam storage levels in the Western Cape

Dam levels have reached 64.9 %. Due to high water usage and little rain in the past few months, residents are advised to use water sparingly as the Western Cape remains a water-scarce region susceptible to drought.

Protect our water resources by following water-wise guidelines. Residents and businesses are reminded that the permanent regulations contained in the City's Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- Visit www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations to access the regulations.



KORTLIKS

Die Internasionale Dag vir Verpleegkundiges op 12 Mei het beklemtoon watter kernrol verpleegkundiges in gesondheidsorg vervul. Die Stad se verpleegpersoneel het verlede jaar sowat 225 653 pasiënte per maand behandel.

Die kredietgraderder Moody's Investors Service het sy jongste kredietmening uitgereik en die Stad se vooruitsigte van negatief tot stabiel verander. Dié gradering weerspieël die Stad se matige finansiële prestasie, omsigtige finansiële bestuur en groot ekonomiese basis.

Danksy Span Kaapstad se harde werk, beskou die Britse *Telegraph* die Moederstad as "die derde beste op aarde". Stads personeel konsentreer veral op beter basiese dienste, meer

KHAWUNDIBALISELE

USuku lwaMazwe ngaMazwe lwaBongikazi ngomhla we12 kuCanzibe luqaqambise indima ebalulekileyo abongikazi abayifazayo kukhathalelo lwempilo. Kunyaka ophelileyo abongikazi beSixeko babone malunga nama225 653 abantu ngenyanga.

INKonzo yabaTyali mali beMoody ipapashe uluvo lwayo lwetyala lwamva nje kwaye yatshintsha indlela esijonga ngayo izinto ukusuka kokubi ukuya kuzinzo. Ukukalwa kubonisa ukusetyenziswa kwezimali okuphakathi kwiSixeko, ulawulo lwemali olunobulumko kunye nesiseko esikhulu soqoqosho.

Iqela laseKapa lisebenza yonke imihla ukwenza isixeko sethu sibe yinto ebizwa liphephandaba laseUK *iTelegraph* ngokuba "sesithathu ngobukhulu emhlabeni". Abasebenzi bagxile kwinkonzo ezingcono ezisisiseko, utyalo mali oluthe kratya kwiziseko ezingundoqo, iKapa

elikhuselekileyo kunye noqoqosho olukhulayo.

I-ephu entsha yeSixeko esandula ukuphelelelwa yokucinywa kombane ngenjongo zokuphulgula umthwalo inikeza ulwazi lwexesha lokwenyani malunga nokucinywa komthwalo kwindawo yakho. Ikwavumela abahlali ukuba babhale izicelo zenkonzo yombane kwaye bafumane iindawo zombane ohlawulelwa ungekasetyenziswa. Yidawunlowude kwiApple App Store nakwiGoogle Play Store.

Ngomhla we4 kuNcanzibe, iSixeko siphawule uSuku laMazwe ngaMazwe lwabaCimi mliilo, sincoma bonke abasebenzi bokucima umlilo, ngokujonga iimeko zikaxakeka eziphantse zibe ngama23 000 kulo nyaka uphelileyo.

Ingxelo yonyaka ehlaganisiweyo yeSixeko ka2020/21 kunye nesisihwankathelo solawulo kwingcaciso ziyafumaneka kumathala eencwadi eSixeko okanye kwiintanethi kuwww.capetown.gov.za/AnnualReports.

Register for EPWP work opportunities

The Expanded Public Works Programme (EPWP) is a national government initiative that is aimed at giving unemployed South Africans the opportunity, through temporary jobs, to earn an income and acquire skills that could make them more employable.

The City has created more than 34 306 EPWP work opportunities in the past financial year. These are created through both direct and indirect employment methods. Direct employment opportunities are created when the City contracts directly with EPWP workers, while indirect employment opportunities are created through the City's service providers or contractors.

EPWP opportunities not only afford candidates work experience, but also allow them to gain accredited skills that can assist in securing employment going forward. Jobseekers are encouraged to register or update their details on the jobseekers database at their nearest subcouncil office.

It is absolutely free. The City would never ask community members to pay for work opportunities, or pay to apply for a work opportunity.

For more information, contact the EPWP help desk on 021 444 0032 or email Epwp.Help@capetown.gov.za.

Electricity vandalism on the increase

An estimated R2,4 million to repair and replace damaged infrastructure

Vandalism of the City's electricity infrastructure remains a challenge in all areas of the metro, with areas such as Atlantis and Mamre showing an increase according to the latest data. Incidents of vandalism and theft continue to be recorded, including damage to streetlights and high-voltage overhead lines. For April 2022, damage to infrastructure cost the City an estimated R2,4 million to repair and replace.

The City continues to do everything possible within its mandate to tackle this problem. In the first three months of this year, the Metal Theft Unit arrested 54 suspects, issued just over 2 000 fines, and recovered hundreds of kilograms of infrastructure belonging to the City, Eskom, Telkom and other entities. In addition, they conducted 561 inspections at scrapyards, during which they issued 95 warning notices and closed 29 facilities.

The South African Police Service remains the lead authority in crime prevention, but community support has played a critical role in curbing these criminal acts. Residents are urged to report suspicious behaviour, vandalism and damage to electrical infrastructure via SMS (31220) or send an email to power@capetown.gov.za.



Anonymous tip-offs welcomed: Residents can give anonymous tip-offs about illegal activities, such as illegal connections or unlawful occupations, whether

these are in progress, have taken place or are still to occur. Please call 112 from a cell-phone (toll-free) and 107 from a landline, or 021 480 7700 for emergencies.



Your best shot at staying healthy

Flu vaccines
With winter upon us, City Health encourages immune-compromised individuals to receive the flu vaccine. Older persons and those more at risk of severe illness will receive priority where vaccine stocks are limited.

Don't veer off the 'Road to Health'
Parents should ensure that their children receive all their vaccinations in line with the *Road to Health* booklet. To protect children from a number of serious diseases, they should be vaccinated at birth, at 6, 10 and 14 weeks, at 9 and 18 months, and at 6 and 12 years.

Covid-19
In our fifth wave of coronavirus infections, vaccination continues to be a priority. Those above 60 years and/or with comorbidities are urged to receive the vaccine and booster shots, as these will prevent severe disease that may result in hospitalisation or death.

All these vaccines are available free of charge at City clinics. Locate your closest clinic at <https://www.capetown.gov.za/clinics>.

Doubling up Potsdam capacity

Work on upgrading capacity at Potsdam wastewater treatment works (WWTWs) from 47 to 100 Mℓ/d by 2026 is progressing well. The project, which costs an estimated R2,2 billion, will provide new membrane technology and additional treatment capacity.

WWTWs are where the City optimally treats the wastewater from Cape Town's homes, businesses and industries before releasing it as effluent into the environment via waterways,

or for reuse. As such, these facilities are crucial infrastructure in ensuring a safe and healthy environment.

Over the next decade, the City aims to spend R8 billion on upgrades at several wastewater plants. These projects are complex and take years to complete. Yet the investment is vital to ensure sufficient capacity to manage future urban growth, while ensuring that the treated effluent is of the highest quality.



Putting money in the Pot: At over 1 500 km², the Potsdam wastewater treatment plant in the Diep River catchment is one of the largest in town. A R2,2 billion upgrade is under way to double its treatment capacity by 2026.

Green Drop certification
The City was awarded the second-most Green Drop certifications (plants scoring ≥90%) and the most Green Drop contenders (≥90% overall score, but not for final effluent quality) nationwide for 2020/21. The national wastewater audit programme puts the City's overall compliance at 89%.



Enoch Sontonga exhibition now open

The City has opened the first temporary exhibition in the newly refurbished Cape Town city hall. The exhibition honours the late Enoch Sontonga, the composer of "Nkosi Sikelel' iAfrika", which forms part of the South African anthem.

Sontonga was born in 1873 and died at the young age of 32. He probably never dreamed that his composition would play such a key part in a democratic South Africa nearly a century later.

The exhibition, which forms part of the Nelson Mandela legacy installation, will be available for viewing until the end of June 2023. Entrance is free. For more information, visit www.capetown.gov.za/MandelaExhibition or email Mandela.Legacy@capetown.gov.za.

Pipes getting priority attention

The City has earmarked R100 million to replace ageing water pipes across town. Of a target of 50 000 m of pipeline for the new financial year, 23 492 m had already been replaced by the end of February 2022.

Prioritised areas are Hout Bay, Fish Hoek, Diep River, Muizenberg, Constantia, Elfindale, Tokai, Belhar, Somerset West, Blackheath, Gordon's Bay, Khayelitsha, Kraaifontein, Bellville, Durbanville, Welgemoed, Table View, Flamingo Vlei, Atlantis, Duynfontein, Montague Gardens, Vredehoek, Bridgetown, Schaapkraal, Panorama, Rosebank, Conradie Park, Harfield Village and Observatory.

These areas have been prioritised based on the likelihood and consequence of infrastructure failure and the frequency of failures reported by the public.

KORTLIKS

Die Stad het die afgelope boekjaar meer as 34 306 werkseleenthede geskep deur die uitgebreide openbare werkeprogram (EPWP), wat werklose Suid-Afrikaners tydelike werk bied om vaardighede aan te leer en 'n inkomste te verdien.

Die beskadiging en diefstal van kraginfrastruktuur is aan die toeneem. Dit sal die Stad 'n geskatte R2,4 miljoen kos om die infrastruktuur te herstel en te vervang.

Die Stad se gesondheidsdepartement moedig immuunverswakte individue aan om die griepinspuiting te kry. Ouers word ook aangeraai om te sorg dat hulle kinders al hulle inentings ontvang. Boonop bly die Covid-19-entstof en -versterkingsdosisse die beste manier om jou teen die virus te beskerm.

'n Aanlyn koopkragslenter bied kragkoepons teen 'n heelwat laer tarief aan. Die eenhede word egter deur geen koopkragmeter van die Stad aanvaar nie, so wees versigtig. Gebruik slegs erkende handelaars.

Konstruksie om kapasiteit by Potsdam-afvalwateraanleg teen 2026 van 47 tot 100 Mℓ/d te verhoog vorder fluks.

Ná die Green Drop-prysuitdeling vir 2020/21 spog die Stad se afvalwaterdepartement met die tweede meeste Green Drop-sertifikate en die meeste Green Drop-kandidaataanlegte in die land. Sertifikate gaan aan afvalwateraanlegte wat ≥90% behaal, en kandidaat-status aan dié met 'n algehele telling van ≥90%, maar nie vir finale afvloeiëgehalte nie.

Die Stad het die eerste tydelike uitstalling in die onlangs opgeknapte Kaapstad-stadsaal geopen. Die uitstalling vereer wyle Enoch Sontonga, wat "Nkosi Sikelel' iAfrika" geskryf het.

Altesaam R100 miljoen is opsygesit om waterpype deur die hele stad te vervang. Teen die einde van Februarie 2022 was net meer as 23 492 m se pype reeds vervang, en die mikpunt vir die boekjaar is 50 000 m.

KHAWUNDIBALISELE

ISixeko sidale amathuba emisebenzi angaphezulu kwama34 306 kulo nyaka mali uphelileyo. Oku kuyinxalenye yeNkqubo eYandisiweyo yeMisebenzi yoLuntu (EPWP) enika abemi boMzantsi Afrika abangaphangeliyo imisebenzi yethutyana ukuze bafumane izakhono kwaye bafumane umvuzo.

Ukonakaliswa kombane nobusela kuyanda kwaye kuya kuxabisa imali eqikelelwa kwizigidi eziR2,4 ukulungisa nokulungisa izakhiwo ezonakalisiweyo.

IMpilo yeSixeko ikhuthaza abantu ababuthathaka ukuba bafumane isitofu sokugonywa umkhuhlane, abantwana bafumane zonke izitofu zogonyo kunye nabahlali bafumane ugonyo lweCovid-19 kunye nebhuba.

Ubuqhophololo bombane ohlawulelwa ungekasetyenziswa kwiintanethi bubonelela ngeethokheni zombane zexabiso elithotyiweyo kakhulu. Ezi yunithi azamkelwa yiyo nayiphi na imitha yombane ohlawulelwayo weSixeko.

Sebenzisa kuphela abathengisi abathembekileyo.

Umsebenzi wokuphucula umthamo kwindawo yokucoca amanzi amdaka ePotsdam (WWTW) ukusuka kuma47 ukuya kwi100 Mℓ/d ngo2026 uqhuba kakhulu.

ISixeko sawongwa ngezona ziqinisekiso zendawo yesibini zeGreen Drop (izityalo ezifumene amanqaku ≥90%) nabona bakhuphisana neGreen Drop (≥90% amanqaku ewonke, kodwa hayi umgangatho wokugqibela wamanzi amdaka) kwilizwe lonke ngo2020/21.

ISixeko sivule umboniso wokuqala wexeshana kwihlo yesixeko saseKapa esandula ukulungiswa ukuze kunikwe imbeko kongasekhoyo uEnoch Sontonga, umqambi wengoma ethi, "Nkosi Sikelel' iAfrika".

ISixeko sibekele bucala iR100 lezigidi zokutshintsha imibhobho yamanzi kwidolophu iphela. Kujoliswe kuma50 000 eemitha yombhobho kunyaka mali omtsha, ama23 492 eemitha iye yatshintshwa ekupheleni kweyoMdumba 2022.

Take charge of your water meter

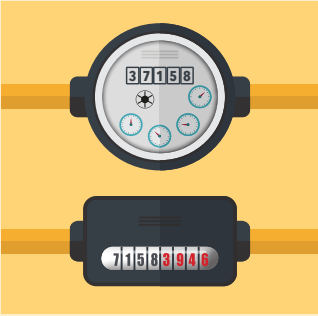
Residents can submit their own water meter readings to avoid the possibility of estimated billing. Regularly reading your meter and checking for spikes in consumption can also help you identify a potential leak.

Use one of the following channels to submit your water reading:

- e-Services: <https://eservices.capetown.gov.za/irj/portal>
 - Online: www.capetown.gov.za/servicerequests/
 - Call: 0860 103 089
 - Visit: City walk-in centres
- Readings logged online need to be submitted within a five-day window every month, based on the billing cycle. Residents who opt for offline channels, such as the call centre, will need to enquire what their reporting window is.

How to read your meter

- The black numbers always represent thousands of litres (kℓ), and the red numbers represent litres.
- Water charges are based on the number of kℓ of water used on the property every month, which means you only need to supply the black numbers when submitting your own reading.
- The tally on the meter doesn't reset from month to month. Subtract your previous reading from your new reading to determine usage for the period in between.



Comment on plan for Diep River estuary

Public urged to have their say on improving and conserving this important resource



The public participation process forms part of the review of the draft Diep River Estuary Management Plan. It is the fourth review of the plan, a legal requirement of the National Estuarine Management Protocol of 2021.

The latest revision is important, as it intends to identify interventions to improve the state of the estuary, given the many pressures it is facing. One of these is its location in a heavily altered and urbanised environment. With 33% of the estuary located in developed areas, the channel is stabilised by roads and embankments, which reduces the estuary's natural ability to meander.

There are systemic pressures on the estuary, some originating from the river's wider catchment area that falls outside

of Cape Town's boundaries. The Diep River originates in the Riebeeck Kasteel mountains northeast of Malmesbury and flows for about 65 km towards Cape Town. The river meanders through many communities and past several neighbouring towns. What happens along the river before it reaches Cape Town has a profound impact on the river's health. Once it reaches Cape Town, the river flows through the Rietvlei wetlands, Flamingo Vlei and Milnerton lagoon before it finally reaches the ocean.

The City is responsible for the management of the estuary and must develop an estuary management plan that assesses its current state and determines management and monitoring actions. The purpose of the plan is to improve

the water quality of the estuary, which currently faces multiple sources of pollutants entering the system. These include agricultural runoff, treated effluent from the Potsdam wastewater treatment works, illegal disposal of substances in the local stormwater system from formal and informal residential areas, stormwater runoff from industrial areas, disposal of foreign items into sewer systems and subsequent sewer spills, litter, etc.

Overall, the plan intends to manage the estuary in a manner that ensures its sustainability, and is aligned with pragmatic conservation goals appropriate for a heavily altered and rapidly changing urban ecosystem. The draft plan is available on the City's website at: www.capetown.gov.za/haveyoursay.

Battling with rent?

The City thanks all its tenants who continue to pay their rent despite difficult circumstances. Rental income is used for maintenance and upgrades, as well as for future planned work.

If you are struggling to make regular City rental payments, or are in arrears, please approach the City for assistance and to make a payment arrangement. Help is available. Phone your local housing office (open weekdays 08:00–15:00) to make an appointment.

In Atlantis, the Wesfleur housing office is at 1 Wesfleur Circle, or on 021 444 4243. Alternatively, try the housing hotline, 021 444 0333.

The City also has a write-off drive for historical debt, with some R2 billion in relief still available.

Options to pay your City rent:

- Online: www.easypay.co.za or www.powertime.co.za
- EFTs: Select the City as a bank-listed beneficiary. Use only your nine-digit municipal account number as reference.
- Retailers: Shoprite, Checkers, USave, Pick n Pay, PEP, Ackermans, Lewis, Top It Up, Woolworths and selected Spar shops
- ATM: Contact your bank to add the City as an ATM beneficiary.

Teaching our kids to keep the Cape clean

The City is working to change residents' mindset around litter and dumping, and there's no better place to start than with our youngest Capetonians. The Cleaner Schools, Safer Schools project, launched in April at Bloekombos Primary in Kraaifontein, highlights how litter can contribute to crime, but also how cleaner environments can deter criminal elements. Library mascot LiBee joined the launch to help drive home the message, and promote reading to boot. Schools also receive donations of paint, cleaning

supplies and toilet paper to foster pride and discourage littering.

Keeping Cape Town clean requires a partnership between residents and government. If this message reaches our children early on, we can change the culture around waste in communities where littering and dumping pose a challenge.

To report illegal dumping, contact the City's call centre at 0860 103 089. If you have the culprit's vehicle registration number or can identify the person, dial 021 444 6231/6224/6223.



'Bee' waste-wise: Conette Koorts, librarian at Durbanville library, with library mascot LiBee at the launch of the Cleaner Schools, Safer Schools project at Bloekombos Primary in Kraaifontein.

Nifty new rates and tariffs calculator

To obtain a rough estimate of their monthly rates and tariffs, residents can now use the City's new rates calculator at www.capetown.gov.za/ratescalculator.

The calculator is for residential properties only and gives an estimate based on the information residents provide. As such, the amounts calculated do not necessarily correspond exactly with the actual municipal bill, so please continue to consult your bill for actual costs due to the City.

KORTLIKS

Openbare oorlegpleging oor die hersiening van die konsepbestuursplan vir die Diepriviermond is aan die gang. Die hersiening is belangrik omdat dit maniere sal identifiseer om die toestand van die rivermond te verbeter.

Die Stad bedank al sy huurders wat ondanks moeilike omstandighede aanhou huur betaal. As jy sukkel om gereeld jou huur te betaal, of agterstallig is, nader gerus die Stad vir bystand en om 'n betaalreëling te tref.

Om die publiek se denke oor rommelstrooiing en vullisstorting te verander, begin die Stad by sy jongste inwoners. 'n Projek wat in April by die Primêre Skool Bloekombos van stapel gestuur is, beklemtoon hoe rommel tot misdaad bydra, en

hoe skoner omgewings misdadige elemente kan afskrik.

Inwoners kan nou die Stad se nuwe tarief-rekenaar by www.capetown.gov.za/ratescalculator gebruik om 'n ruwe skatting van hulle maandelikse belasting en diensgeld te kry. Dit is slegs op residensiële eiendomme van toepassing.

KHAWUNDIBALISELE

Inkqubo yoluntu yokuthatha inxaxheba iyinxalenye yophononongo loyilo lwesiCwangciso soLawulo lwecheba iDiep River. Uhlaziyo lwamva nje lubalulekile njengoko luya kuchonga ungenelelo lokuphucula imeko yechweba.

ISixeko sibulela kubo bonke abaqeshi baso abathe gqolo ukuhlawula irente nangona kukho iimeko ezinzima. Ukuba uyasokola ukwenza intlawulo yerenti yeSixeko, okanye usemva nceda uqhagamshelane neSixeko ukuze ufumane uncedo kwaye wenze amalungiselelo entlawulo.

ISixeko sisebenzela indlela abacinga ngayo abahlali malunga nenkunkuma kunye nokuhlala kwenkunkuma – siqale ngabantwana bethu. Iprojekthi yeZikolo eziCocekileyo, iZikolo

eziKhuselekileyo, eyasungulwa ngoTshazimpuzi kwisikolo samabanga aphantsi iBloekombos, iqaqambisa indlela inkunkuma enegalelo ngayo kulwaphulo mthetho, kunye neendawo ezicocekileyo ezinokuthi zithintele iimpawu zolwaphulo mthetho.

Abahlali banokusebenzisa isxhobo esitsha sokubala irhafu yeSixeko ku www.capetown.gov.za/ratescalculator ukuze bafumane uqikelelo olurhabaxa lwerhafu zabo zenyanga kunye neerhafu. Le yeyezakhiwo zokuhlala kuphela.

CITY OF CAPE TOWN AND AREA NORTH CONTACT NUMBERS

Accounts and general enquiries

Tel0860 103 089 (option 1)
Fax.....0860 103 090
Email..... accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)

Tel0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline

Tel (anonymous, toll-free) .. 0800 323 130

Cable theft

All-hours tel0800 222 771

Public transport (toll-free)

Information centre0800 656 463
Dial-a-Ride0800 600 895

Drought and water

www.capetown.gov.za/thinkwater

Report and track faults

www.capetown.gov.za/servicerequests

e-Services

www.capetown.gov.za/eServices

Contact the City

www.capetown.gov.za/contacts

Budget

www.capetown.gov.za/budget

Tariffs

www.capetown.gov.za/tariffs

Policies and by-laws

www.capetown.gov.za/policies

Council matters

www.capetown.gov.za/council

AREA NORTH CONTACT DETAILS

Director: Subcouncils Area North

Zolile Siswana

Tel021 444 6174
Cape Town Civic Centre, 12 Hertzog Boulevard, Cape Town

Subcouncil 1

Tel021 444 6037
Cnr Grosvenor and Hermes avenues,



Saxonsea, Atlantis

Subcouncil 2

Tel021 444 7521/0675
Municipal offices, Brighton Road, Kraaifontein

Subcouncil 3

Tel021 444 4862
Municipal offices, Royal Ascot, Bridle Way, Milnerton



Subcouncil 7

Tel021 444 0689
Municipal offices, Oxford Street, Durbanville

Subcouncil 15

Tel021 444 9797
Pinelands Training Centre, St Stephens Road, Central Square, Pinelands

Subcouncil 16

Tel021 487 2055
11th floor, 44 Wale Street, Cape Town