



SAFETY AND SECURITY DIRECTORATE
ANNUAL AWARDS RECIPIENT LIST – DECEMBER 2018

CATEGORY: DIRECTORATE OFFICER OF THE YEAR

NAME	DEPARTMENT	MOTIVATION
Makosandile Mbokhwe Divisional Commander Epping Fire Station	Fire and Rescue Service	Divisional Commander Mbokhwe has really gone the extra mile in the past year in both Fire operations as well as stepping into training on short notice to assist. Since his appointment, he has grown both from a technical and personal point of view and commands the respect of all his peers. He sets an example for aspiring firefighters and displays a quiet confidence when on duty. He is always eager to learn from others and is just as keen to pass on his knowledge. He is a credit to the City's Fire and Rescue Service.

CATEGORY: OFFICER OF THE YEAR

NAME	DEPARTMENT	MOTIVATION
Jonathan Hendricks Traffic Officer	Cape Town Traffic Service Area South	Based at Hillstar DLTC, Officer Hendricks has made his mark this year with a total of 6 649 traffic fines issued, 23 arrests, 126 cellphone impoundments and 32 taxi impoundments. His skills extend beyond just enforcement – he also assisted a mother to be give birth to her baby along the N2 during peak hour traffic.
Jacobus Gelant Acting Inspector	Law Enforcement Facilities Protection Officers	Officer Gelant made 62 arrest between New Year's Day and 8 October. In June, he was heading home when he spotted protestors stoning vehicles in Steenberg. By the time back up had arrived, Gelant had arrested three suspects. In July, he helped catch a suspect in Ocean View who was wanted on an attempted murder case after acting on his gut and having the suspect profiled at the local police station. In August, he uncovered a tik stash and numerous stolen electronic devices at a house in Capricorn while following up leads related to a break-in at the Muizenberg Law Enforcement office. In October, Gelant arrested two suspects on Prince George Drive for armed robbery. He was also involved in a case where two firearms were confiscated in Ravensmead, while dropping colleagues at home.

Lindsey Lotterie Constable	Metro Police Area North	Constable Lotterie graduated from the Metro Police Training College in July 2017. She has been blazing a trail since day one, and could be a candidate for Rookie of the Year if there was such a prize. Lotterie's passion for her calling has caught the attention of her seniors and she's described as a leading light in her division. Her arrest record is also not to be sneezed at – within her first year, she made 75+ arrests.
Ricky Lenders Disaster Management Officer	Disaster Risk Management Area North	Ricky was recently promoted to the position of Disaster Management Officer (DMO). He has displayed maturity and reliability in the execution of his duties and has tended to assume more responsibility in his role. Part of his portfolio's responsibilities include the emergency planning at the Caltex Refinery and other Major Hazardous Installations (MHI's) in the Montague Gardens/Paarden Eiland area, which he performs with aplomb and distinction. He has also equipped himself by completing the BA Degree in Disaster and Safety Management offered by Lyceum College.
Nabeela Jacobs-Galant Assistant Professional Officer	107 Public Emergency Communication Centre	With a good attendance record and her general ability to make things happen, Nabeela has been an asset to PECC since 2012. With a qualification in Journalism and Marketing, Nabeela focuses greatly on social media communication; media related items and networking. Nabeela is someone who is eager to learn about the department and its various functions, and this is greatly needed in her line of work – an overall understanding of not only the education component – but also the operational side that contributes to the bigger picture. When needed, Nabeela availed herself to even learn the internal call assessment programme to assist staff when there was a staff shortage. Nabeela is often the link/and or starting point between PECC and its media exposure and always provides good input. She has also been the support of co-operative training students and is currently the driving force behind PECC's internal newsletter: In Touch. Nabeela sees to it that PECC's branding and messaging reflects correctly and is in line with the overall organisational branding strategy.
Makosandile Mbokhwe Divisional Commander	Fire and Rescue Service	Divisional Commander Mbokhwe has really gone the extra mile in the past year in both Fire operations as well as stepping into training on short notice to assist. Since his appointment, he has grown both from a technical and personal point of view and commands the respect of all his peers. He sets an example for aspiring firefighters and displays a quiet confidence when on duty. He is always eager to learn from others and is just as keen to pass on his knowledge. He is a credit to the City's Fire and Rescue Service.
Warren House Investigator	SSIU	A staff member at the municipal courts was alleged to have committed corruption in that she voided warrants of arrests on the eNatis system for kickbacks. The member was then investigated by a different department without success. The investigation was then handed over to the SSIU and assigned to Investigator House. During the course of the investigation numerous other complaints was also received against the individual. A thorough investigation was conducted and a prima facie case was proven. A date for a departmental hearing was scheduled and the member resigned.

CATEGORY: BRAVERY

NAME	DEPARTMENT	MOTIVATION
Chaunsey Karele Traffic Officer	Cape Town Traffic Service Area South	In September, Officer Karele tried to arrest a motorist in Manenberg for furnishing him with false information. The driver fled on foot and even tried to flag down a passing vehicle, but the officer instructed the motorist to keep moving. By this time, he noticed that the suspect was holding onto something in his pants and when he realized he was not getting away, turned around and ran towards the officer, reaching for the item in his pants. When the suspect refused to listen to an instruction to stop, Karele fired a single warning shot into the ground and the suspect finally submitted. He was found in possession of a Norinco 9mm pistol without a permit.
Jason Nimmerhout Bernadette Muzanhamo Law Enforcement Officers	Law Enforcement CBD By-law division	The officers were on route to work in August, when they noticed a scuffle in the vicinity of the Strand Street Bridge. They investigated and were informed that a cyclist had been robbed of his bicycle and backpack. Officers spotted one of the suspects running towards the Good Hope Centre and gave chase. When members of the public tried to intervene, the suspect pulled a knife, but they managed to slow him down by tripping him. The officers caught up with the suspect and subdued him using pepper spray. They managed to return the victim's backpack, containing his Apple laptop and gave him a ride home.
Llewellen Grove Sergeant	Metro Police Area South	Sgt. Grove singlehandedly prevented approximately 200 protestors from torching a bus carrying commuters during peak traffic. The driver of the bus had fled when the vehicle came under attack, leaving the vehicle stationary. The officer guided the passengers off the bus and led them to a place of safety while protestors were still drawing near. He did not abandon the situation even though he was alone, but stood his ground for the safety of the commuters.
Franscois Boks Senior Firefighter	Fire and Rescue Service Gugulethu	In July, Gugulethu Fire Station came under attack from protestors. The incident occurred late at night and without warning. Senior Firefighter Boks was the Officer in charge of the station at the time, and through his measured and calm actions, ensured that he and the seven crew members on duty at the station were kept safe and were not physically harmed in any way. Any such attack on a fire station is a traumatic event for any staff member, and SFF Boks (Acting in the Capacity of a Platoon Commander), managed the situation with aplomb.

CATEGORY: OUTSTANDING SERVICE

NAME	DEPARTMENT	MOTIVATION
Estelle Van der Merwe Senior Inspector Giovanni Morris Traffic Officer	Cape Town Traffic Service Operations, West 3	The officers responded to a burn victim in need of assistance in Lavender Hill in June. On arrival, they decided that the ambulance was taking too long and transported the victim to hospital. The actions of the officers left an impression on bystanders, as well as the victim who expressed her thanks to the officers via the local subcouncil. The officers, who have a total of 55 years of service between them, went above and beyond the call of duty. Senior Inspector Vd Merwe should also be congratulated for her service as the longest motorcycle officer, spanning nearly her entire 35-year career. Many road users will be familiar with her. She has issued fines to many generations and taxi drivers “disappear” when they see or hear her approaching!
Hermanus Fourie Inspector	Law Enforcement Area East	Inspector Fourie has a high work ethic and shows total commitment. He is always available, even when he is off shift. He has a positive outlook and is always leading, advising and assisting his team in the execution of their duties.
Jerome Koeries Bradley Green Sergeants	Metro Police Area West 1	The officers are responsible for representing the department at all major Events and Gatherings meetings and ensuring that event safety operational plans are submitted. They act as liaison between the Events office and all other major role players. They do this over and above their duties and roles as Sergeants.
Allan Bengston Conzy Perrins Firefighters	Brackenfell Fire Station Bellville Fire Station	The officers provided outstanding patient care. By initiating CPR immediately, they were able to save a patient's life.
Nolitha Manakaza Senior Clerk	Disaster Risk Management	Nolitha consistently goes above and beyond her duties as the front desk face of DRMC: Area West office. She always conducts herself in a friendly and helpful manner that projects a positive image of DRMC. Her dedication and commitment to the EPIC Asset Management Programme regarding the issuing and barcoding of EPIC devices for the Safety and Security Directorate and equipment falls outside her job description, yet she pursues this task diligently.
Charmaine February Emergency Call Taker	107 Public Emergency Communication Centre	Charmaine came to work at PECC five years ago and brought with her a wealth of knowledge from her years serving in the South African Police Service. She maintains a high standard of work and works well with her colleagues no matter which team she is on. She is always diligent with her calls and empathetic towards the complainants she deals with every day. She assists her supervisor regularly with the daily operations on her shift and on occasion successfully fulfills the role of duty supervisor without fail. She is always willing to do more than is required in her role at the PECC.
Monica Cleinwerck Senior Professional Officer	Performance monitoring and service improvement	Monica has been delivering an exceptional level of service in respect of her own functional area for a number of years now. However, in recent years, she has become more involved with other functional areas as the department strives to continuously improve its level of service delivery to the people of

		Cape Town. In early 2018, the department faced a myriad of challenges particularly in respect to the Neighbourhood Watch Support Programme due to its continuous growth and ever-increasing demand for more and improved services. Monica proposed that a workshop be held which were to include all staff members that were to some extent involved with the programme and volunteered to facilitate the proceedings. This day long exercise resulted in necessary procedures to be decided on and implemented. The outcomes were captured in a memorandum that was signed off by the Executive Director and currently forms the main governing document of the City's Neighbourhood Watch Support Programme. This document has numerous times allowed us to resolve disputes, provide clarity and foster understanding and support of our objectives. This exercise is now standard practice.
Charl Viljoen Professional Officer	Community Safety	Charl can, to a large extent be credited with keeping the Neighbourhood Watch Support Programme meaningful and sustainable despite the constant demand for expansion. His passion for crime prevention and helping people enabled us to not only achieve the corporate financial goals but also continue to deliver a personalized service that is highly valued in all communities across the city as attested by the numerous letters of appreciation received. Charl's innovative approach is also instrumental in steering the programme through the myriad of challenges and ensuring that quality service delivery accompanies the ever expanding nature of the programme.
Michael John Harck Chief Investigator	Specialised Projects	Michael has been at the forefront in building relationships with foreign governments over the past year, including Japan, the United States of America and the United Kingdom. This relationship culminated in various training initiatives that was offered to the City of Cape Town, worth millions of rand as well as donations. This did not only benefit colleagues who attended the various courses, but the greater community of Cape Town. Michael's friendly, yet professional demeanour helped foster these relationships.
Christiaan Cilliers Legal Advisor	SSIU	Mr. Cilliers has inter alia been tasked to monitor the progress and outcome of all criminal cases against Safety and Security members; cases in which the City has an interest and cases in which the Metro, Traffic & Law Enforcement Departments made arrests. This process is commonly known as the 'watching briefs.' This is an important exercise as experience has shown that too many cases are withdrawn for no or flimsy reasons. Mr. Cilliers is in constant liaison with the Department of Justice, SAPS and the office of the DPP. He attends all court appearances of the more serious and high profile cases and interacts with prosecutors regarding the progress of cases. The current monitoring entails a workload of about 12 672 cases with postponement dates as far as April 2019. There is a continuous influx of new cases due to the arrest rate. The monitoring of the cases has been successful thus far. In 32 cases, Mr. Cilliers has made representations to the DPP to reinstitute the prosecution in which 29 cases were successfully placed back on the court roll. An example of this is S versus Cupido, a matter in which the accused were found with a large quantity of drugs. The public prosecutor declined to prosecute on the basis that the Metro officer did not have a search warrant. Mr. Cilliers disagreed with this and made representations to the DPP. The DPP agreed with Mr. Cilliers and reinstituted the prosecution.

CATEGORY: SUPERVISOR OF THE YEAR

NAME	DEPARTMENT	MOTIVATION
Andre Liebenberg Inspector	Cape Town Traffic Service Traffic Operations West 2	Inspector Liebenberg has been an Inspector at the Hillstar Traffic Department for seven years and during this time he has successfully shone in various facets of the service, namely on operations, event coordination and as a fleet coordinator. He performs acting duties with the greatest of ease due to his knowledge and willingness to acquire the necessary experience. He displays ingenuity and resourcefulness that enables him to stand out from his peers. He excels in all aspects of the work which is consistently of a high calibre. He has extensive insight and intuition in recognising potential conflict situations, and is able to quickly deflect it. He is diligent, extremely thorough in executing his tasks, drafting of operational/events planning and is very meticulous at all times. He is well known for his reliability, and undertaking extra-large initiatives and interventions is never too much for him. His leadership skills are highly commendable to say the least, and although he is brilliant in his general performance, he has a dynamic personality, always conducts himself with modesty and amazing humility. His team resembles his dedication and hard work with their feedback that is commendable on a daily basis. Below illustrates their improvement and dedication. Total Fines Issues from Aug 2017 - Aug 2018 was 25261; Total vehicles stopped in the same period was 16 725. The total cellphone impounds was 755. During the same period, Inspector Liebenberg made 148 arrests.
Jean Mampofu Inspector	Law Enforcement Brackenfell	Jean is a valued employee who works within the Liquor and Vice enforcement unit. She is hardworking and dedicated and leads her team with great zeal. She ensures that the relevant City By-laws are complied with in respect of liquor premises. In regards to matters of the Vice squad and human trafficking cases, she shows exceptional care and empathy and really walks the extra mile to ensure that victims of trafficking are taken care of and that proper processes are followed when dealing with this scourge.
Jonas Gomba Sergeant	Metro Police Camera Response Unit	Sergeant Jonas Gomba is an operational Sergeant with the Camera Response Unit. The past year Sergeant Gomba was instrumental in numerous arrests, varying from theft out of motor vehicles, drunk driving, drug possession etc. in and around the Cape Town CBD and surrounding areas. He has worked tirelessly, displaying great effort and energy to bring suspects to book and clamping down on crime, trying to make the city a safe haven to all citizens and visitors. Sgt. Gomba and his team were instrumental in numerous arrests of smash and grab suspects who have tormented motorists and residents in the Bonteheuwel and Langa area. On 14 February 2018, at approximately 20:50, Sgt. Gomba and members followed up on information received from control of a possible smash and grab taking place on the c/o Jakes Gerwel and Bluegum Road, Langa area. Sgt. Gomba responded and searched the area and the suspect was apprehended and found in possession of a bag belonging to a victim whose vehicle had been smashed. During the incident the suspect was run over by the same vehicle. The suspect sustained injuries to both legs and was hospitalized for treatment. Sgt. Gomba is a brilliant motivator for his team as well as others that he comes into contact with. He always leads from the front. He is not shy to compliment his fellow colleagues on good work done. He is keen to learn and an excellent resolver of conflict.

Ricardo Joubert Admin Officer 1 (Stores Manager, Bellville)	Fire and Rescue	Ricardo has consistently produced work of a high caliber, ensuring that our service is always well served with provision of their uniforms and Personal Protective gear (PPE). He maintains a strict control of the store stocks and ensures staff receive their PPE promptly. Annual stock taking, issue of kit and other processes are always managed and deadlines are very seldom not met. He remains a valuable asset to the service, and without his drive and presence in the stores, many of our staff members would not be protected with the correct PPE.
Gregory George	Disaster Risk Management	Gregory George is responsible for the supervision regarding the maintenance of fleet and equipment within DRMC. This responsibility includes ensuring that regular maintenance and servicing of vehicles and equipment takes place on a scheduled basis. He also oversees the validity of Professional Driving Permits (PrDPs) of DM staff and volunteers. Part of his duties includes regular inspections of damage to vehicles. The current good condition of the DRMC fleet is testimony to his diligence in the execution of his work.
Mark Brookes Acting Chief Investigator	SSIU	The Safety & Security Investigation Unit is mandated to investigate all serious and violent crimes pertaining to the City of Cape Town and its assets. Since Mark Brookes took office, he has put various processes in place as to streamline the investigations which SSIU receives on a daily basis. He is always willing to spend extra time to complete assigned work and demonstrates an understanding of effective co-operation with subordinates and senior level management. With his positive attitude towards the job, courtesy towards others and open door policy, amongst others, Mark ensures that the unit performs above expectation.

CATEGORY: TEAM OF THE YEAR

NAME	DEPARTMENT	MOTIVATION
Area South Task Team	Cape Town Traffic Service	The Area South Task Team has performed exceptionally in the course of this year and has gone out of its way to promote a positive image of the Cape Town Traffic Service. The members are motivating other teams to raise the bar. Some of their statistics include: - 126 970 traffic cases - 677 cellphone impoundments - 205 taxi impoundments The Area South Task Team is extremely hardworking and reliable. They have participated in all the Area South initiated operations e.g. Operation Thath Zonke where they addressed all other traffic-related challenges that cannot be addressed by normal enforcement teams, including standing complaints. They are always prepared to assist with extra tasks, even after hours.
Anti-land invasion unit	Law Enforcement	In June, the team rescued a Councillor and five staff members who were taken hostage at the Dunoon community hall. The building was set alight, without the group's knowledge as they were inside, preparing for a meeting later that evening.

Area West	Metro Police	Since the appointment of Sgt. Havenga to the team, they have built relationships with a number of police stations in their area, resulting in a more integrated approach to crime fighting. The result has been various arrests. In one instance, the team received information of a vehicle that had been hijacked in the Sea Point area. The following day, while on patrol, they spotted the vehicle and gave chase. The driver lost control and collided with a wall. Officers managed to apprehend all occupants in the vehicle. One of the suspects had a brick wall fall on him and officers arranged medical assistance. Bystanders were so impressed with the manner in which the suspects were dealt with, they even mentioned to the press on scene how well the officers dealt with the situation.
Vehicle extrication team Cape Town Destroyers	Fire and Rescue	The Team has participated nationally and internationally at the World Rescue Challenges held in Brazil and Romania and has performed well every time. They also won the National Challenge of SAESI in November 2017. This is the first time in over 10 years that the Cape Town team won this Extrication Challenge. In preparation for the event, the team members trained on their off days and have shared skills and knowledge gained internationally with colleagues across various fire stations. As four of the team members are Instructors and facilitators, they provided three extra accredited Vehicle Extrication courses to staff, which was not part of the Training Centre Prospectus. This is a component of the Firefighter two course required by staff, and the remainder of the team came in on their off days to assist with the training courses. These three courses afforded 66 staff members to be developed and trained in international best practice methods. In addition to these three courses the entire team also provided the accredited course to the Training Centre recruits on their own time too. The team has received various emails thanking them for the valuable input they give to the Service and for their dedication which they will continue doing for the service. They should be commended for their hard work and dedication to the Fire & Rescue Service and their initiatives to develop staff at stations.
Geographical Information System Team	Disaster Risk Management	The GIS team consisting of Deserea Bruintjies and Werner Look made an unprecedented contribution to the overall effort during the drought crisis, by producing various maps and overlays for the more than 200 Points of Distribution that were planned. This team worked with numerous internal and external role players in producing the required maps, overlays and layout design for the various PODs. All this extra work was in addition to their normal daily tasks and involved putting in time beyond normal office hours. This unit's hard work has enhanced disaster risk management planning for Day Zero and future drought/ water crisis incidents and other complex hazards.
Team A	107 Public Emergency Communication Centre	The team, led by Coleman Mfini have worked very hard to be top team, despite obstacles faced by the centre with the move from Wale Street to the TMC in Goodwood, e.g. completely moving the call-taking to EPIC they still managed to be the best team. They provide an effective service as the liaison between the public and the various departments

		within the Safety and Security Directorate. They pride themselves with their service delivery and consistently show how different personalities can be combined to produce an excellent team who work extremely well together.
Filming Anton Smith: Film Permit Officer Gail Tshehla: Film Permit Officer Terence Isaacs: Head – Film & Events	Events	The Events Department consists of three key units, each with a small staff complement and limited resources. These units support two key industries that contribute over R6 billion to the domestic economy and has over the past few years created more than 35 000 jobs. Our objective is to grow the local industry more and align it to the City's strategic objectives and the film and media promotion mandate. As Cape Town's events and film industry continues to thrive, it is also vital to note that the positive results are due to a team effort. However, as the manager of the department, I would like to recommend individual awards to the Head of each unit due to their excellence. Each has been invaluable in delivering essential services to the film and media industry with great enthusiasm, professionalism, dedication and passion – in many ways exceeding the challenging requirements and expectations. The stats for 2017/18 thus far are 6 996 film permits issued.

CATEGORY: DEPARTMENT OF THE YEAR

Disaster Risk Management	The Disaster Risk Management Centre has been at the forefront of managing the coordination of the response to a number of large scale emergency incidents that occurred throughout the metropole to ensure that communities and victims are assisted in recovering from the impact. These large scale incidents include the flooding episodes that occurred on 1 and 14 June 2018 and 1 July 2018. Given the current water/drought crisis facing the city, DRMC has played a leading role in coordinating and formulating the Water Emergency Disaster Management Plan for the City. This entailed arranging many meetings with numerous role players to obtain inputs to the plan. The department recommended the declaration of a Local State of Disaster on 3 March 2017, which later was declared a Provincial State of Disaster in May 2017, which culminated in the Declaration of a National State of Disaster on 13 March 2018. The process followed in the disaster declaration, contributed to additional funding of R553 million being granted to the City by the National Disaster Management Centre (NDMC) for upgrading infrastructure to provide for water augmentation schemes. There was extensive planning that involved GIS overlays, painstaking physical assessments of over 200 Points of Distribution (PODs) to provide the population with access to water, as part of Day Zero planning. Eighteen work streams led by coordinators on various specialist areas were created as part of the Disaster Coordinating Team (DCT) that met every fortnight to report back on the planning undertaken by the respective work streams to avert Day Zero.
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