

WATER & SANITATION SERVICES - SANITATION CONSUMPTIVE TARIFFS : EMERGENCY LEVEL										
	CAT.	SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
		SANITATION CONSUMPTION:								
1.1		DOMESTIC Full - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		26.94	30.98	y	27.38	31.48	1.62%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		48.14	55.36	y	48.82	56.14	1.41%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		79.04	90.90	y	85.45	98.27	8.11%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		197.84	227.52	y	229.34	263.74	15.92%
1.2		DOMESTIC Full - Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Also refer to the Indigent Policy as well as Tariff Policy.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.2.2		DOMESTIC Full - Indigent (Controlled)		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Also refer to the Indigent Policy as well as Tariff Policy.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.3		DOMESTIC Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		26.94	30.98	y	27.38	31.48	1.62%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		48.14	55.36	y	48.82	56.14	1.41%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		79.04	90.90	y	85.45	98.27	8.11%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		197.84	227.52	y	229.34	263.74	15.92%
1.4		Domestic Cluster - Social Housing Institutions - City Partners		Cluster Development Properties registered in the name of a SHRA-accredited Social Housing Institution and, registered as City Partners – Full and Conditional						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		48.14	55.36	y	48.82	56.14	1.41%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		79.04	90.90	y	85.45	98.27	8.11%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		197.84	227.52	y	229.34	263.74	15.92%

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					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
1.5		DOMESTIC Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance of 10.5kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.5.1		DOMESTIC Cluster - Indigent (Controlled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance of 7.35 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
1.6		DOMESTIC Backyard Dwellers		Single separate meter device to backyard occupants. An allowance of 7.35kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single separate meter device has been installed. (Not currently active)						
	S	Step 1 (0 ≤ 4.2 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00	0.00	y	0.00	0.00	0.00%
2.1		COMMERCIAL	Per kl	95% of water consumption. (* See Note.)	46.20	53.13	y	48.28	55.52	4.50%
2.2		INDUSTRIAL	Per kl	95% of water consumption. (* See Note.)	46.20	53.13	y	48.28	55.52	4.50%
3		OTHER								
3.1		Government	Per kl	National/Provincial - 95% of water consumption. (* See Note.)	46.20	53.13	y	48.28	55.52	4.50%
3.2	FCR	Schools/Educational Institutions/Sporting Bodies/Religious Institutions	Per kl	95% of water consumption. (* See Note.)	46.20	53.13	y	48.28	55.52	4.50%
3.3		Miscellaneous	Per kl	All consumers not in other categories - 95% of water consumption. (* See Note.)	46.20	53.13	y	48.28	55.52	4.50%
3.4		Charities / PBO / NPO	Per kl	Charities / PBO / NPO (including NPOs for animal shelters / early childhood development / youth development / local community museum facilities	38.29	44.03	y	40.01	46.02	4.50%

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3.5		ACCOMODATION FOR THE VULNERABLE								
3.5.1		Homeless people shelters / Homes catering for the health of physically or mentally challenged individuals / Homes for Children		Homeless People shelters / homes catering for the health of physically or mentally challenged individuals, children's homes and which has applied for and been registered as such shelter by the relevant Council Committee/Body. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.525 kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	0.00%
	FCR	Step 2 (>0.525 kl per person)	Per kl per person		38.29	44.03	y	40.01	46.02	4.50%
3.5.2		Old Aged Homes as defined		Registered old aged homes as defined. A sworn affidavit must accompany the application indicating the number of people normally accommodated at the facility.						
	FCR	Step 1 (0 ≤ 0.525 kl per person)	Per kl per person		0.00	0.00	y	0.00	0.00	0.00%
	FCR	Step 2 (>0.525 kl per person)	Per kl per person		38.29	44.03	y	40.01	46.02	4.50%
4		DEPARTMENTAL								
4.1	FCR	Municipal	Per kl	95% of water (*See Note) consumption excluding facilities not connected to the sewer system .	46.20		n	48.28		4.50%
4.2		Full - Non Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage)						
	S	Step 1 (0 ≤ 4.2 kl)	Per kl		26.94		n	27.38		1.62%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		48.14		n	48.82		1.41%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		79.04		n	85.45		8.11%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		197.84		n	229.34		15.92%
4.3		Full - Indigent		Single residential properties - 70% of water consumption to a maximum of 35 kl of sewerage per month (70% of 50 kl water = 35 kl of sewerage). Also refer to the Indigent Policy as well as Tariff Policy.						
	S	Step 1 (0 ≤ 4.2 kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00		n	0.00		0.00%
4.3.2		Full - Indigent (Controlled)		Water which is used predominantly for domestic purposes and supplied to single residential properties. Refer to the Indigent Policy for criteria.						
	S	Step 1 (0 ≤ 4.2 kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00		n	0.00		0.00%

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4.4		Cluster - Non Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. 90% of water consumption (* see note) up to a maximum of 35kl per household. An allowance per unit per month upon submission of a signed affidavit stating the number of units/refer tariff policy.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		26.94		n	27.38		1.62%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		48.14		n	48.82		1.41%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		79.04		n	85.45		8.11%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		197.84		n	229.34		15.92%
4.5		Cluster - Indigent		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. (* see note) up to a maximum of 35kl per household. An allowance of 10.5kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00		n	0.00		0.00%
4.5.1		Cluster - Indigent (Controlled)		Sectional Title, Single Title cluster developments, Gated Villages, Block of Flats with unregistered individual ownership of units. (* see note) up to a maximum of 35kl per household. An allowance of 7.35 kl per unit per month at zero cost upon submission of a signed affidavit stating the number of units/refer tariff policy. Categorisation will be subject to the approval of Indigency of the Full Development.						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
		Step 3 (>7.35 ≤ 24.5 kl)	Per kl		0.00		n	0.00		0.00%
		Step 4 (>24.5 ≤ 35 kl)	Per kl		0.00		n	0.00		0.00%
4.6		Backyard Dwellers		Single separate meter device to backyard occupants. An allowance of 7.35kl per structure per month at zero cost for registered backyard unit (signed affidavit stating occupants and the number of units will be required) after single separate meter device has been installed. (Currently active)						
	S	Step 1 (0 ≤ 4,2 kl)	Per kl		0.00		n	0.00		0.00%
	S	Step 2 (>4.2 ≤ 7.35 kl)	Per kl		0.00		n	0.00		0.00%
5		WASTEWATER:								
5.1		Wastewater Treatment	Per kl	Only for cost recovery for Bulk Wastewater treatment for Sewer Services Reticulation of the City of Cape Town.	14.37		n	14.88		3.52%
6		PUNITIVE TARIFF - LARGE FAMILY ADJUSTMENT FACTORS			FACTOR:			FACTOR:		
		5 Person Household			0.80			0.80		
		6 Person Household			0.67			0.67		
		7 Person Household			0.57			0.57		
		8 Person Household			0.50			0.50		

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	9 Person Household			0.44			0.44		
	10 Person Household			0.40			0.40		
	11 Person Household			0.36			0.36		
	12 Person Household			0.33			0.33		
	>12 Person Household			0.31			0.31		
	* IMPORTANT NOTE:								
	Director: Commercial Water and Sanitation Services may adjust the percentages as appropriate to the consumer. This is not applicable to the Domestic Full category.								
7	SEWERAGE - FIXED BASIC			KILOLITER			KILOLITER		
7.1	Applicable to customers utilising alternative sources of water as primary resources.(excluding Indigent Properties)		The deemed amount of kilolitres will be multiplied by the applicable tariff category of the property.						
	Water Services Intermediaries			Determined by Water Audit		y	Determined by Water Audit		
7.2	Non Domestic users		Applicable to all non-domestic users connected to the sewerage infrastructure. Excludes Charities / NPO, accommodation for vulnerable, Spring Water, Treated Effluent, Religious Institutions, Fire Connections, Irrigation connections. Applicable to combination meters where only the larger meter is charged.						
7.2.1	12mm	Per meter Per month		110.69	127.30	y	115.67	133.03	4.50%
7.2.2	15mm	Per meter Per month		110.69	127.30	y	115.67	133.03	4.50%
7.2.3	20mm	Per meter Per month		197.03	226.59	y	205.90	236.79	4.50%
7.2.4	22mm	Per meter Per month		197.03	226.59	y	205.90	236.79	4.50%
7.2.5	25mm	Per meter Per month		307.73	353.89	y	321.57	369.81	4.50%
7.2.6	32mm	Per meter Per month		307.73	353.89	y	321.57	369.81	4.50%
7.2.7	40mm	Per meter Per month		785.92	903.81	y	821.29	944.48	4.50%
7.2.8	50mm	Per meter Per month		1 228.69	1413.00	y	1 283.98	1 476.58	4.50%
7.2.9	75mm	Per meter Per month		2 767.33	3182.42	y	2 891.85	3 325.63	4.50%
7.2.10	80mm	Per meter Per month		3 154.75	3627.96	y	3 296.71	3 791.22	4.50%
7.2.11	100mm	Per meter Per month		4 914.77	5651.98	y	5 135.93	5 906.32	4.50%
7.2.12	150mm	Per meter Per month		11 069.30	12729.70	y	11 567.42	13 302.53	4.50%
7.2.13	200mm	Per meter Per month		19 679.00	22630.85	y	20 564.56	23 649.24	4.50%
7.2.14	250mm	Per meter Per month		19 679.00	22630.85	y	20 564.56	23 649.24	4.50%
7.2.15	300mm and Above	Per meter Per month		19 679.00	22630.85	y	20 564.56	23 649.24	4.50%
7.3	Domestic full and Domestic cluster users		Applicable to all domestic users connected to the sewerage infrastructure. No charge for indigent and registered backyard customers.						
7.3.1	12mm	Per meter Per month		N/A	N/A	y	49.27	56.66	
7.3.2	15mm	Per meter Per month		N/A	N/A	y	49.27	56.66	
7.3.3	20mm	Per meter Per month		N/A	N/A	y	49.27	56.66	
7.3.4	22mm	Per meter Per month		N/A	N/A	y	49.27	56.66	
7.3.5	25mm	Per meter Per month		N/A	N/A	y	137.25	157.84	
7.3.6	32mm	Per meter Per month		N/A	N/A	y	137.25	157.84	
7.3.7	40mm	Per meter Per month		N/A	N/A	y	351.91	404.70	

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					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
7.3.8		50mm	Per meter Per month		N/A	N/A	y	549.86	632.34	
7.3.9		75mm	Per meter Per month		N/A	N/A	y	1 407.64	1 618.79	
7.3.10		80mm	Per meter Per month		N/A	N/A	y	1 407.64	1 618.79	
7.3.11		100mm	Per meter Per month		N/A	N/A	y	2 199.44	2 529.36	
7.3.12		150mm	Per meter Per month		N/A	N/A	y	4 948.76	5 691.07	
7.3.13		200mm	Per meter Per month		N/A	N/A	y	8 797.79	10 117.46	
7.3.14		250mm	Per meter Per month		N/A	N/A	y	13 728.95	15 788.29	
7.3.15		300mm and Above	Per meter Per month		N/A	N/A	y	13 728.95	15 788.29	
7.4		Domestic full and Domestic cluster users		Applicable to all domestic users connected to the sewerage infrastructure.						
7.4.1		2025/26: Property value from R0 up to and including R500 000 2026/27: Property value from R1 up to and including R620 000	Per property value per month	No charge for indigent and registered backyard customers. Note: 7.4.1 also applicable to indigent customers based on other qualifying criteria as per council policies	0.00	0.00		N/A	N/A	
7.4.2		2025/26: Property value from R500 001 up to and including R750 000 2026/27: Property value from R620 001 up to and including R890 000	Per property value per month		25.72	29.58	y	N/A	N/A	
7.4.3		2025/26: Property value from R750 001 up to and including R1000 000 2026/27: Property value from R890 001 up to and including R1 200 000	Per property value per month		25.72	29.58	y	N/A	N/A	
7.4.4		2025/26: Property value from R1 000 001 up to and including R1 250 000 2026/27: Property value from R1 200 001 up to and including R1 450 000	Per property value per month		30.86	35.49	y	N/A	N/A	
7.4.5		2025/26: Property value from R1 250 001 up to and including R1 500 000 2026/27: Property value from R1 450 001 up to and including R1 730 000	Per property value per month		34.29	39.44	y	N/A	N/A	
7.4.6		2025/26: Property value from R1 500 001 up to and including R1 750 000 2026/27: Property value from R1 730 001 up to and including R2 000 000	Per property value per month		34.29	39.44	y	N/A	N/A	
7.4.7		2025/26: Property value from R1 750 001 up to and including R2 000 000 2026/27: Property value from R2 000 001 up to and including R2 350 000	Per property value per month		37.72	43.38	y	N/A	N/A	
7.4.8		2025/26: Property value from R2 000 001 up to and including R2 250 000 2026/27: Property value from R2 350 001 up to and including R2 580 000	Per property value per month		41.15	47.32	y	N/A	N/A	
7.4.9		2025/26: Property value from R2 250 001 up to and including R2 500 000 2026/27: Property value from R2 580 001 up to and including R2 840 000	Per property value per month		44.58	51.27	y	N/A	N/A	

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7.4.10		2025/26: Property value from R2 500 001 up to and including R2 750 000 2026/27: Property value from R2 840 001 up to and including R3 200 000	Per property value per month		54.87	63.10	y	N/A	N/A	
7.4.11		2025/26: Property value from R2 750 001 up to and including R3 000 000 2026/27: Property value from R3 200 001 up to and including R3 500 000	Per property value per month		65.16	74.93	y	N/A	N/A	
7.4.12		2025/26: Property value from R3 000 001 up to and including R3 250 000 2026/27: Property value from R3 500 001 up to and including R3 800 000	Per property value per month		82.30	94.65	y	N/A	N/A	
7.4.13		2025/26: Property value from R3 250 001 up to and including R3 500 000 2026/27: Property value from R3 800 001 up to and including R4 100 000	Per property value per month		100.31	115.35	y	N/A	N/A	
7.4.14		2025/26: Property value from R3 500 001 up to and including R4 000 000 2026/27: Property value from R4 100 001 up to and including R4 800 000	Per property value per month		118.31	136.06	y	N/A	N/A	
7.4.15		2025/26: Property value from R4 000 001 up to and including R4 500 000 2026/27: Property value from R4 800 001 up to and including R5 400 000	Per property value per month		136.32	156.76	y	N/A	N/A	
7.4.16		2025/26: Property value from R4 500 001 up to and including R5 000 000 2026/27: Property value from R5 400 001 up to and including R6 100 000	Per property value per month		154.32	177.47	y	N/A	N/A	
7.4.17		2025/26: Property value from R5 000 001 up to and including R5 500 000 2026/27: Property value from R6 100 001 up to and including R6 700 000	Per property value per month		172.32	198.17	y	N/A	N/A	
7.4.18		2025/26: Property value from R5 500 001 up to and including R7 500 000 2026/27: Property value from R6 700 001 up to and including R9 200 000	Per property value per month		187.76	215.92	y	N/A	N/A	
7.4.19		2025/26: Property value from R7 500 001 up to and including R10 000 000 2026/27: Property value from R9 200 001 up to and including R12 200 000	Per property value per month		205.76	236.62	y	N/A	N/A	
7.4.20		2025/26: Property value from R10 000 001 up to and including R15 000 000 2026/27: Property value from R12 200 001 up to and including R18 100 000	Per property value per month		226.34	260.29	y	N/A	N/A	
7.4.21		2025/26: Property value from R15 000 001 up to and including R25 000 000 2026/27: Property value from R18 100 001 up to and including R29 300 000	Per property value per month		246.91	283.95	y	N/A	N/A	

WATER & SANITATION SERVICES - SANITATION CONSUMPTIVE TARIFFS : EMERGENCY LEVEL										
	CAT.	SERVICES RENDERED	UNIT	REMARKS	2025/26	2025/26	VAT	2026/27	2026/27	% Increase / decrease
					R	R	Yes/No	R	R	
					excl. VAT	incl. VAT		excl. VAT	incl. VAT	
7.4.22		2025/26: Property value from R25 000 001 up to and including R50 000 000 2026/27: Property value from R29 300 001 up to and including R55 600 000	Per property value per month		267.49	307.61	y	N/A	N/A	
7.4.23		2025/26: Property value from R50 000 001 up to and including R100 000 000 2026/27: Property value from R55 600 001 up to and including R121 000 000	Per property value per month		288.06	331.27	y	N/A	N/A	
7.4.24		2025/26: Property value from R100 000 001 and above 2026/27: Property value from R121 000 001 and above	Per property value per month		308.64	354.94	y	N/A	N/A	