



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA CENTRAL EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

December 2020 / ISSUE 54

2

New special vehicles for the Fire and Rescue Service



3

Make the most of outdoors this summer - safely



3

Most libraries are back in browsing business

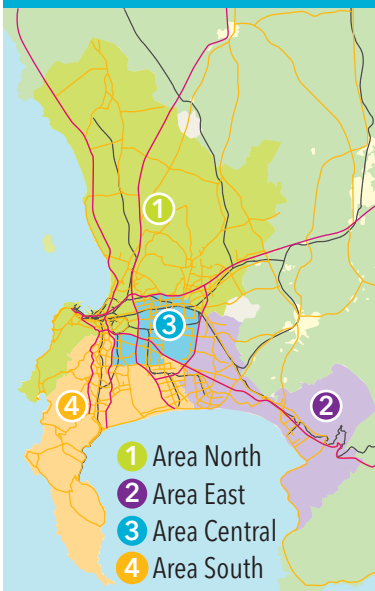


4

City receives an A for climate action reporting



AREA CENTRAL



Booming Bellville: Kruskal Avenue, which links Bellville station to Voortrekker Road, is being upgraded with new roadways, sidewalks, pedestrian crossings, trees, benches, lights and public artworks. The upgrade projects will improve public access to businesses and amenities.

Substance abuse support stayed

Through the national lockdown, the City's eight substance abuse treatment centres managed to keep their physical and virtual doors open to offer their vital services and support.

As a City Health initiative, the programme was deemed an essential service, making it the only alcohol and drug treatment programme in Cape Town during lockdown level 5.

Given the unusual circumstances associated with Covid-19, the treatment centres had to adapt and innovate. Some of these adaptations included e-mailing session material to clients, creating WhatsApp support groups, supplying materials to shelters, and providing Covid-19 education in counselling sessions.

Covid-19 made it difficult for the centres to host their traditional year-end graduation celebrations for clients and their families. Yet the Parkwood and Albion Gardens facilities were able to host celebration events.

Road repairs are on a roll

The City is making great progress in tackling the post-lockdown road maintenance backlogs - but needs your help reporting theft.

Cape Townians can take pride in the fact that the city's roads are generally in good repair. That's no small feat, as the City has (excluding the 150 km of freeway it co-manages with national agencies and Province) about 10 400 km of road to maintain.

To put this into perspective, that's the distance between Cape Town and Melbourne, Australia. The network includes 5 600 km of stormwater systems and around 1 200 bridges and culverts, and its insured value is around R146 billion.

However, under level-5 lockdown, roads and stormwater services were not considered essential, and the City's roads depots could attend to emergencies only. This led to many, many potholes.

With heavy rainfall after a prolonged drought, water seeped through the bitumen surfacing into the underlying layers, which resulted in potholes and surfacing failures.

The City's Roads Department is working hard to address this, and has repaired:

- 2 776 potholes during the five-month period from January to May 2020; and
- 13 655 potholes during the five-month period from 1 June 2020 until the end of November 2020.

However, with pothole repairs, preference is given to heavily used roads with a high impact on the economy, ahead of less-travelled roads in residential areas.

Even in "normal" times, the maintenance

requirement is huge. It takes 20 Roads and Stormwater depots citywide and 1 500 staff to maintain roads and stormwater systems, and the City spends over R1,2 billion a year on maintenance and improvements.

Unfortunately, more than R4 000 000 of that had to be spent repairing or replacing uninterruptible power supply (UPS) systems that power traffic lights at 995 of the City's 1 578 signalised intersections.

The lead-acid batteries that power the UPS units have been stolen, or the units have simply been pointlessly vandalised. Aside from the financial burden, UPS theft and vandalism affects motorists and traffic flow during blackouts.

- Residents can report potholes, UPS theft and flooding to the Transport Information Centre on 080 065 6463 (toll-free, 24/7), or the City's call centre on 0860 103 089. Alternatively, e-mail Transport.Info@capetown.gov.za.

Don't ignore Covid-19.

Protect yourself and others

Keep your distance. Wear a mask.

Wash your hands frequently.

Avoid touching your face.

Cough or sneeze with care, and safely dispose of the tissue.

Law enforcement officers deployed in Hanover Park

A total of 58 learner law enforcement officers, seven inspectors and a senior inspector have been deployed in Hanover Park to help enforce by-laws and assist enforcement agencies with crime prevention in the area.

The deployment forms part of the City's Law Enforcement Advancement Plan (LEAP), which is a joint initiative between the City's Safety and Security Directorate and Province.

LEAP aims to ultimately provide the services of 500 officers in support of the under-resourced South African Police Service. So far, 344 officers have been deployed in suburbs where residents have been plagued by crime, including Delft, Khayelitsha, Nyanga, Bishop Lavis and Philippi.

In addition to basic policing, the LEAP officers visit schools, businesses and homes to build relationships with community members.

Their presence serves as a visible crime deterrent and ensures that law-abiding citizens can expect faster response times to crimes committed in their communities and suburbs.



LEAP-ing forward: Trainee law enforcement officers have been deployed in Hanover Park and other crime-plagued suburbs.

Follow your City on:



www.capetown.gov.za



www.facebook.com/CityofCT



www.twitter.com/CityofCT



www.youtube.com/cctecomm

KORTLIKS

Die landwyse inperking het die instandhouding van die Stad se padnetwerk van 10 400 km laat agterraak. Nietemin maak die 1 500 personeellede van die Stad se 20 paaie- en stormwaterdepots deur die hele Kaapstad goeie vordering om die agterstande in te haal.

Pad- en stormwaterinstandhouding is nie gedurende vlak 5 van die inperking as noodsaaklike dienste beskou nie, so slaggate kon nie herstel word nie. Swaar winterreën het boonop verdere slaggate sowel as ryvlakskade veroorsaak.

Die Stad se departement paaie werp alles in die

stryd om in te haal, en het sedert 1 Junie altesaam 13 655 slaggate herstel.

Die Stad se agt behandelingsentrums vir mid-delmisbruik kon die hele inperking deur hulle deure sowel fisies as aanlyn oophou om hulle belangrike dienste en ondersteuning te voorsien.

As deel van 'n gesamentlike inisiatief tussen die Stad se direktoraat veiligheid en sekuriteit en die Wes-Kaapse provinsiale regering is 344 wetstoepingsbeamptes tot dusver in misdaadgeteisterde gebiede ontplooi.

KHAWUNDIBALISELE

ISixeko senza inkqubela entle kakhulu ekulungiseni iintsilelo zokulungiswa kweendlela emva kokuma ngxi kweentshukumo, ngama-10 400 eekhilomitha eendlela esizilungisayo ngoncedo lwabasebenzi abali-1 500 kwiiNdlela ezingama-20 kunye nakwiindawo ezigcina amanzi eziKhukhula esixekweni xa sisonke.

Phantsi kwesigaba sesi-5 sokuma ngxi kweentshukumo iinkonzo zokulungiswa kweendlela kunye nezamanzi ezikhukhula bezingathathwa njengeenkonzo eziyimfuneko, ibingalungiswa ke

imingxunya esendleleni, kwaye ke iimvula ezimandla zasebusika ziye zakhokelela emingxunyeni emininzi kunye nokungalungiswa kweendlela ngaphezulu.

Amaziko eSixeko asibhozo onyango lwabasebenzisa kakubi iziyobisi aye akwazi ukuzigcina zivuliwe iingcango zawo apho ubungaya buqu okanye usebenzise ubuxhakaxhaka beekhompyutha ngalo lonke ixesha lokuma ngxi kweentshukumo ukuze akwazi ukunika ezi nkonzo zibaluleke kangaka kunye nenkxaso.

Making progress possible. Together.



Sparkling service: Backlogs in street-light repair are being addressed.

An electrifying response

The City has attended to more than 150 000 electricity service requests since June, all the while adhering to Covid-19 health and safety regulations.

Due to reduced capacity as a result of the national lockdown, the Electricity Generation and Distribution Department had to prioritise streetlight outages, power outages and instances where electricity faults were a safety hazard to members of the public.

As a result, some service requests had to be flagged for later attention. In recent months, the Department has made a significant effort to catch up on the resultant backlogs.

While there may still be some delays in responding to certain service requests, the City continues to work tirelessly to bring its turnaround times down to the one or two days residents had become used to. The fixing of individual streetlights has also been phased in again, and backlogs in this regard are being attended to.

Cape Town is SA's most trusted metro

For the seventh consecutive year, Cape Town has been ranked as South Africa's most trusted metro by the Consulta Citizen Satisfaction Index.

The accolade, which comes hot on the heels of the city's recognition as the most sustainable metro in South Africa by Ratings Afrika in August, saw Cape Town achieve an overall score of 66 out of 100.

This was an improvement on the 2019 score of 64,1, and is more than 10 points higher than the average score of 55,7 for all national metros.

Notably, the City scored the highest in the category of trust, achieving 72 out of 100, which is 8,6 points above the average.

Subscribe to CityNews

If you would like CityNews delivered straight to your inbox, sign up at www.capetown.gov.za/subscribe.

CityNews Online is delivered every two weeks and includes updates on recent highlights, service delivery notices, reminders and alerts.

CityNews is distributed as an insert to a number of community papers and is also available at City libraries.
E-mail: citynews@capetown.gov.za
Fax: 021 400 1260
Postal: PO Box 298, Cape Town 8000



Thank you for your support as we work to clear backlogs

This year has been a challenging one for all of us. We've all felt the impact of Covid-19 on our lives and in our neighbourhoods. The national regulations have also affected the City's ability to deliver services to our communities. However, the end of the year remains an opportunity to reflect on the year gone by.

The year 2020 was not one any of us could have predicted, and we may not have achieved the goals we had set for our own lives. But it has allowed us to return our focus to the most important things in life.

The challenges we faced enabled us to be more responsive and caring towards one another. Capetonians are resilient by nature and have displayed this quality on countless occasions. I want to applaud

A message from the Executive Mayor, Dan Plato



you for your courage and kindness as we navigated our way through the pandemic.

As seen in municipalities around the country, Covid-19 has affected service delivery. Our efforts have, however, been ramped up following an easing of the lockdown.

Our staff have processed more than a million transactions since June 2020, including motor vehicle licensing and renewals, and have worked hard to clear the backlog. This is more than the 100 000 transactions per month that we process

under normal circumstances.

We have also begun to fix the thousands of potholes resulting from a particularly rainy season. Preventative maintenance and repairs were first limited by the weather, and then by the early lockdown regulations, which declared road maintenance staff as non-essential workers, thereby preventing our teams from reporting for duty.

Over recent weeks, I have personally been visiting teams out on duty to check in on and boost the efforts of our city Roads teams. I have also gone out to communities and joined our Solid Waste staff to reboot my citywide clean-up campaign.

Work continues to clean and maintain parks and open spaces across Cape Town. Both City teams and appointed service providers are hard at work mowing and cutting grass.

One can clearly see the comprehensive effort under way by City staff to eliminate backlogs. All of this shows how committed we are to continue serving you as best we possibly can.

With the summer season upon us, we are seeing a rise in Covid-19 infections, so it is clear we cannot let our guard down. It is vital for our continued economic recovery that we continue to be responsible by wearing a mask and practising social distancing.

It is extremely important that each of us to play our part for the benefit of all Capetonians. Let us continue to show one another respect and kindness.

We can make 2021 better than any year Cape Town has ever seen, with your continued support! #OneCityTogether
– Executive Mayor Dan Plato

Clearing the licensing backlog

The vehicle and driving licence backlog has been cleared. To avoid queues, please use e-Services.

When the hard lockdown was announced in March 2020, all City licensing and vehicle registration offices were immediately closed. As a result, a significant backlog of transactions and bookings built up over the lockdown period, which meant that City staff at licensing and registration departments and offices were faced with huge backlogs when these facilities reopened in June.

However, thanks to the commitment of City staff and officials, the majority of these backlogs have now been cleared.

It took a Herculean effort, which saw many staff working evenings and weekends. But by the end of October, more than 900 000 vehicle registrations and over 50 000 licencing transactions had been completed, allowing the City's licensing and registration offices to return to normal and focus on meeting customers' immediate needs.

Despite the backlog having been addressed, there are still periods when customers may need to queue. The City's customer offices are typically at their busiest over November and December, and customers are advised to avoid the frustration

of long queues and unavoidable slow service times by following the guidelines below:

- If possible, do your business with the City – including vehicle licence renewal – online or via e-Services. If you have not already registered for e-Services, visit www.capetown.gov.za to do so.
- For municipal account payments, make use of retail payment options rather than visiting a customer office. You can pay at any Shoprite/Checkers, Pick n Pay, PEP, Woolworths and selected Spar stores, or at any branch of the Post Office.
- If you have to visit a customer office, try to arrive as early as possible.
- If the lines at a customer office are already long, return later if you can.
- Pensioners (65 and older) and people with disabilities receive preferential treatment at all customer offices.

All visitors to customer offices will be required to undergo Covid-19 screening on entry, and to follow all health and safety protocols. Wearing a mask is compulsory.

Many customer offices will be closed on certain days over the festive season.



"High" there: The new 56 m turntable ladders can access a 22-storey building.

Hot new kit for Fire and Rescue

The City's Fire and Rescue Service is improving its ability to fight fires and save lives, thanks to planned investment in a range of new and replacement vehicles over the coming two years.

Already, the service has taken delivery of 99 vehicles, including four 56 m heavy-duty mobile aerial firefighting and rescue-lift turntable ladders.

These appliances are able to rescue 18 people at a time from a 22-storey building within just 12 minutes. They are also equipped with firefighting equipment

and a cage to help extinguish fires in high-rise buildings.

Other vehicles acquired include water tankers and rescue vehicles.

In the current financial year, the service will receive an additional 34 vehicles, including foam tankers.

The recruitment of more than 100 seasonal firefighters is also nearing completion. These dedicated individuals will offer valuable support to the City's permanent firefighters during the challenging summer months.

Water restrictions lifted, but please still conserve

Thanks to the collective efforts of everyone in Cape Town, the city is free of drought-linked water restrictions – for the first time in six years.

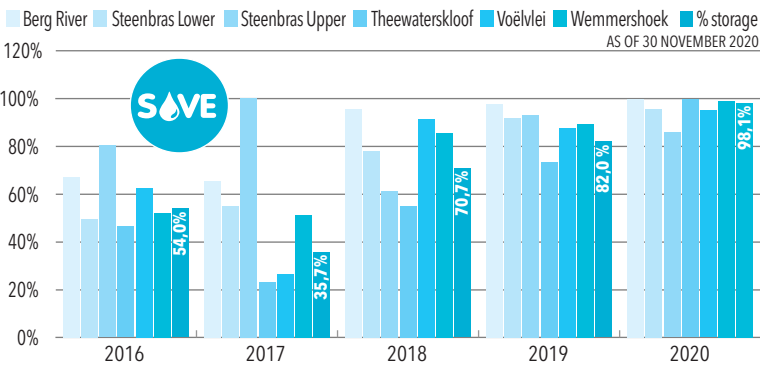
However, while stringent restrictions have been lifted, South Africa remains a water-constrained country. It is essential that we all continue to do our part to conserve and protect this precious and scarce resource.

Residents and businesses are reminded that the permanent regulations contained in the Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- The regulations can be accessed at www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations.

Dam levels – individual dams and total storage – by year



KORTLIKS

Die uitvoerende burgemeester, Dan Plato, bedank die Stad se personeel vir hulle toewyding en harde werk in hierdie besonder moeilike jaar. Hy bedank ook Kapenaars wat Covid-19-veiligheidsprotokolle gehoorsaam en alles moontlik doen om die virus te stuit.

Bly asseblief waaksaam gedurende die feesseisoen – ongeag hoe graag ons almal 'n blaaskans wil neem. So nie, kan infeksiesyfers weer maklik buite beheer raak.

Die agterstand in voertuiglisensies en rybewyse is ingehaal. Meer as 900 000 voertuigregistrasies en 50 000 lisen-

siëringstransaksies is voltooi. Die Stad het ook sedert Junie meer as 150 000 elektrisiteitsdiensversoeke hanteer.

November en Desember is gewoonlik die besigste tyd vir die Stad se kliëntedienskantore. Handel daarom so ver moontlik jou sake met die Stad aanlyn af deur middel van die e-diensplatform by www.capetown.gov.za.

Die Stad se brand-en-reddingsdiens het 99 nuwe voertuie in ontvangs geneem. Dit sluit vier reddingslere van 56 m in, waarmee 18 mense op 'n slag uit 'n gebou van 22 verdiepings gered kan word.

KHAWUNDIBALISELE

USodolphu weSigqeba, u-Alderman Dan Plato, uyababulela abasebenzi beSixeko ngenkuthalo yabo kunye nokusebenza nzima kwabo kulo nyaka unzima kangaka, kwaye ubulela nabantu baseKapa ngokugcina imithetho yokhuselo ye-covid-19 kunye nokwenza konke okusemandleni abo ukunqanda ukusasazeka kwayo.

Ncedani ke ningayekeleli ngeli xesha lefestivu - nokuba sikufuna ngamandla kangakanani na ukuphumla - okanye luya kusi-buyela okwesibini usulelo.

Iintsilelo kwiimvume zezithuthi kunye nezokuhuba zisonjululwe, kugqitywe ngaphezulu kwama-900 000 obhaliso

lwezithuthi kunye nama-50 000 eetransekshini zeemvume. ISixeki sikwasabele kwizicelo zeenkonzo zombane ezingaphezulu kwe-150 000 ukusukela ngoJuni.

Iiofisi zabaxhasi zeSixeko zixakeka kakhulu ngoNovemba noDisemba, ngoko ke xa kusenzeka, sebenza ngeintanethi neSixeko oko ukwenza ngee-e-Services ku-www.capetown.gov.za.

INKonzo yabaCimi-mlilo noHlangulo yeSixeko ifumene izithuthi ezingama-99, kuquka iileli zokuhlangula ezine eziziimitha ezingama-56, ezinokuhlangula abantu abali-18 ngexesha kwisakhiwo esinemigan-gatho engama-22.

The complicated business of bins

With more than 850 000 wheelee bins in use across Cape Town, the City's Solid Waste Management teams have their work cut out for them ensuring that residents and businesses have their trash removed every week.

And when you consider the numbers involved in this collection process, it's clear just how dedicated the refuse collection team members are:

- No less than 129 specialised bin-lifting refuse-compacting trucks are on the city's roads every single day.
- Each truck in this fleet costs around R4 million and travels approximately 3 million kilometres per year.
- Each truck is manned by a driver and four-person crew.
- The crew members cover about 2,3 million kilometres per year on foot, rain or shine, collecting wheelee bins and arranging them for emptying into the trucks.
- The trucks complete about 45 million bin lifts per year.
- Refuse is offloaded at six refuse transfer stations or sanitary landfill sites across Cape Town.
- A total of approximately 570 million kilograms of refuse is collected in this way every year.

So, the next time you spot a member of a refuse collection team in your area, be sure to give them a wave of thanks for the excellent work they do.



Some good jobs news

According to the quarterly Labour Force Survey for the third quarter of 2020, Cape Town's expanded unemployment rate of 29,1% is the lowest of all South African metros.

The City attributes this achievement to its ongoing investment in job creation over the past six months, and its work to attract business investment into the city and region.

Between April and September 2020, the City's strategic business partners (SBPs) collectively facilitated R8,8 billion's worth of investment, created 4 980 jobs and trained 1 366 people. This was despite the lockdown and resulting economic downturn faced by the entire country.

Make the most of summer

Take advantage of our terrific beaches, pools and nature reserves – safely.



On guard: Trainee lifeguards go through their paces during an induction session at Muizenberg in late October. City lifeguards will be stationed at 26 beaches from 10:00 to 18:00 daily, and Shark Spotters will be on duty daily at 11 beaches.

This summer, visit one of Cape Town's many beautiful beaches, swimming pools, nature reserves and resorts. Here are a few pointers to ensure everyone has a safe time in the sun.

The City has appointed 330 seasonal beach lifeguards and 290 municipal pool lifeguards. This costs about R48 million in lifeguard salaries and R300 000 for specialised personal protective equipment (PPE) and Covid-19 related training.

Beaches
City lifeguards will be stationed at 26 bathing areas from 10:00 to 18:00 daily until 12 April 2021. Please swim only at beaches where lifeguards are present, and only in the areas demarcated for swimming.

If you are not a strong swimmer, keep to the shallow water. Do not allow children to visit the beach unsupervised.

The beaches monitored by lifeguards are: Big Bay, Bikini, Camps Bay, Clifton 4th,

Clovelly, Danger, Fish Hoek, Gordon's Bay, Granger Bay, Harmony Park, Hout Bay, Kogel Bay, Llandudno, Macassar, Maiden's Cove, Melkbaai, Melkbosstrand, Milnerton, Milnerton Lagoon, Mnandi, Monwabisi, Muizenberg, Silwerstroomstrand, Strand, Strandfontein and Sunrise.

Shark Spotters will be on duty daily at 11 beaches: Blue Waters, Clovelly, Dappat se Gat, Fish Hoek, Glencairn, Klippiess Bay, Kogel Bay, Rocky, St James, Strand and Surfer's Corner.

Swimming pools
Most of the City's 35 swimming pools have also reopened, though some remain closed due to vandalism and theft.

Patrons will be required to undergo screening and sanitise before they are allowed entry, and must adhere to water safety rules and Covid-19 protocols, which allow only 50% capacity at any time. Showers at pools are not available, as per Covid-19 regulations.

Nature reserves
The City manages 23 nature reserves and conservation areas. Many of them home to rare and endangered flora and fauna of the Cape Floristic Region – the smallest and richest of the world's six floral kingdoms.

Reserves provide for many activities, including walks, birdwatching, fishing, hikes, trail running, mountain biking, surfing, boating, sailing, sandboarding, and 4x4 off-road driving.

Resorts
Bookings for resorts are open. Early booking is essential, as resorts are only allowed to operate at 50% capacity.

Unfortunately, camping sites will remain closed due to health risks. However, day picnic areas will be available between 10:00 and 18:00.

The City will prioritise regular cleaning and sanitising at all public amenities, but visitors are also asked to do their part by observing Covid-19 safety protocols.

City libraries are back in business

The City's Library Services are gradually returning to a full service offering, with 87 facilities now allowing walk-in visitors, browsing, two-hour study sessions, and internet access via the SmartCape system.

Library staff are strictly enforcing Covid-19 protocols, and all visitors are required to wear a mask, sanitise their hands and observe social distancing.

Some libraries are still only offering a drop-and-collect service. For details of the services offered by libraries in your area, as well as the capacity limits of each facility, please visit <https://opac.capetown.gov.za/>.

The following operating hours and borrowing periods currently apply for all libraries:

- Operating hours: Monday to Friday 09:00-16:00 and Saturday 09:00-12:00
- Loan period: 30 days
- Renewal: One renewal for an additional 30 days
- Borrowing privileges: 20 items including five audiovisual items (CDs/DVDs)
- No reservations or inter-library loans will be done at present.

Easier ECD registration

Early childhood development (ECD) is recognised as the foundation for success in future learning. However, only 30% of ECD centres in Cape Town are registered. This means more than 2 000 are unregistered and, thus, unable to comply with regulations and access support.

The City's Social Development and Early Childhood Development Department has developed an online tool to help ECD centres register.

For more information, please e-mail SocialDevelopment@capetown.gov.za.

BPO sector support

The City will be putting R55 million towards the Cape Skills and Employment Accelerator project, which will be offered in conjunction with the National Skills Fund, Province, CapeBPO and the private sector.

The project will create over 3 000 employment opportunities in the fast-growing business process outsourcing (BPO) sector, providing training and placement support for graduates.

Over the last three years, R25 million in funding has helped to create more than 5 000 new jobs.

Beware affordable-housing scams

Registering on the City's Housing Needs Register is the first step that residents need to take to be considered for the City's various affordable-housing opportunities.

The City considers housing opportunities on a first-come, first-served basis and takes age and special needs into consideration. Qualifying beneficiaries are placed on the register and are allocated opportunities as they become available, in accordance with the City's allocation policy. The process is systematic and highly regulated to ensure fairness.

However, residents should be aware of criminal scams. The City urges applicants to be aware of the following:

- There is no requirement to make any payment to have your name placed on the register. You also don't have to pay to receive a state-subsidised unit if you qualify for one of these.
- If you are asked to pay for a place on the register, or for a plot of City-owned land, it is a scam. Please report the person to the City immediately.
- Be aware of syndicates who try to sell land that does not belong to them.

No festive switch-on

For the past five decades, Cape Town has ushered in the festive season with its signature festive lights switch-on. Unfortunately, due to the Covid-19 safety regulations relating to large gatherings, this traditional event will not take place in 2020.

However, in an effort to support Cape Town's events industry, several smaller festive events are being considered as part of the inner-city revitalisation programme. These will be hosted in line with lockdown restrictions and health and safety protocols.

KORTLIKS

Die Stad het 330 seisoenale lewensredders vir diens op die Kaapse strande en 290 lewensredders by munisipale swembaddens aangestel. Die lewensredders se salarisse sal die Stad sowat R48 miljoen kos, terwyl R300 000 aan beskermingstoerusting en Covid-19-verwante opleiding bestee is.

Die Stad se lewensredders sal tot en met 12 April 2021 daaglik van 10:00 tot 18:00 by 26 swemstrande aan diens wees. Swem asseblief slegs waar lewensredders teenwoordig is, en ook slegs in die gebiede wat vir swemdooelindes afgebaken is.

Die meeste van die Stad se 35 swembaddens het ook heropen, maar Covid-19-protokolle word streng nagevolg.

Die Stad maak weekliks 850 000 roldromme met

129 gespesialiseerde vulliskompaksiewaens leeg. Die personeel verwyder gesamentlik ongeveer 570 miljoen kilogram vullis per jaar.

Die Stad se biblioteekdienste keer geleidelik terug na normaal. Instapbesoeke, studiesessies van twee uur sowel as internettoegang deur middel van die Smart-Cape-stelsel is nou weer moontlik by 87 van die fasiliteite.

Biblioteekgebruikers moet 'n masker dra, hulle hande ontsmet en sosiale distansiëring beoefen.

Die Stad se departement maatskaplike en vroeëkind ontwikkeling (VKO) het 'n aanlyn instrument ontwikkel om VKO-sentrums te help registreer. Vir verdere inligting, stuur 'n e-pos na SocialDevelopment@capetown.gov.za.

KHAWUNDIBALISELE

ISixeko siqeshe iintlambi zasebhithini ezingama-330 ngeli xesha lonyaka kunye neentlambi zamadama kamasipala okuqubha ezingama-290, ngeendleko eziphaya kuma-R48 ezigidi zemivuzo yeentlambi kunye nama-R300 000 ezikhobo zokhuselo kunye noqeqesho olunxulumene ne-Covid-19.

Iintlambi zeSixeko ziza kuba kwimimandla yokuqubha engama-26 ukususela ngeye-10:00 ukuya kweye-18:00 yonke imihla de ibe ngowe-12 Epreli 2021. Nceda uqubhe kwiibhithi ezinentlambi kuphela, kwaye kwimimandla ebekelwe ukuqubha kuphela.

ISixeko sithatha ama-850 000 emigqomo enamavili ngeelori ezili-129 ezikhethekileyo ezenzelwe ukuthatha inkunkuma. Ilori nganye inabasebenzi abahlanu, kwaye kunye bathatha malunga nama-570

ezigidi zee-kg zenkunkuma nyaka ngamnye.

IiNkonzo zamaThala eNcwadi ziyabuyela kwinkonzo ephelileyo ngokuthe ngcembe, ngeefasiliti ezingama-87 ngoku zivumela iindwendwe ukuba zingene, zijonge, iiseshoni zokufunda zeeyure ezimbini kunye nofikelelo kwi-intanethi oko kusenziwa ngenkqubo ye-SmartCape.

Abo banika inkxaso kufunwa ukuba bafake iimaski, babulale iintsholongwane ezandleni zabo kwaye baqelelane. Abahlali kufuneka baziqonde iinkohliso zolwaphulo-mthetho ezimalunga neRejista yeeMfuno zeziNdlu zeSixeko. Akukho mfuneko yokwenza nayiphi na intlawulo ukuze igama lakho lifakwe kwiRejista, kwaye ukuba ucelwa ukuba uhlawule, mxele kwiSixeko ngokukhawuleza loo mntu.



Switch over to prepaid power

The City has a R40 million programme aimed at converting old electricity meters to prepaid meters. These meter upgrades are done at no cost to residents and property owners. Prepaid meters give consumers direct control over their electricity usage and costs. Contrary to widespread belief, prepaid meters do not make electricity more expensive. In fact, switching to a prepaid meter allows qualifying residents to move over to the City's subsidised Lifeline tariff, which offers them access to financial aid and free electricity units, and reduces their monthly utility costs. The programme has been running for the past seven years. The areas targeted for prepaid meter upgrades in the coming months include Bellville South, Manenberg, Bonteheuwel, Langa, Crossroads, Steenberg and Hanover Park.

Burial tariff myth

The City is aware of social media posts implying that an extra tariff is levied for after-hours Muslim burials. The after-hours burial requirements of Cape Town's Muslim community are accommodated at no extra cost at the Klip Road, Wallacedene, Delft, Welmoed, Maitland, Muizenberg, Modderdam, Khayelitsha, Ocean View and Atlantis cemeteries. The tariff at all City cemeteries is R920 per grave, irrespective of the time at which the burial takes place.

New title deeds handed over More than 6 000 to become new homeowners in 2020.

On Monday 16 November 2020, a total of 88 residents of Bonteheuwel, Bishop Lavis and surrounding areas were the happy recipients of the historical title deeds to the City-owned properties they occupy. The handover formed part of the City's commitment to provide 6 000 historical title deeds to beneficiaries by the end of 2020. In October and the first half of November, more than 1 100 of these title deeds were handed over to beneficiaries from Blackheath, Happy Valley, Bloekombos and Wallacedene. A title deed is legal proof of ownership. It provides the beneficiary with a formal home address and recognises their ownership of the property. This allows them to leave the property to their family members when they pass away. Empowering residents who were previously denied access to property ownership is a key component of the City's commitment to bringing about redress. The City seeks to provide as many homeownership opportunities as it can. This it does both through the transfer of City-owned properties and the development of new housing opportunities, such as the Downs housing project. This R77 million project is on track to



Home at last: From left: Executive Mayor Alderman Dan Plato, title deed recipient Rebecca Blouw, Councillor Mercia Kleinsmith and Alderman Grant Twigg.

meet its goal of providing housing for 587 beneficiaries by the middle of 2022. The project is spread across five development sites in Manenberg and has already delivered 314 Breaking New Ground (BNG) houses to delighted beneficiaries. The Downs is a good example of the City's commitment to providing affordable housing on well-located land near public transport, employment opportunities and economic nodes. All five sites are close to Govan Mbeki Road, which is a major transport route to and from central Cape Town and the southern suburbs. The project is also close to a library, schools, community halls and public recreation spaces. The selection of beneficiaries for the housing project has been done in accordance with the City's Allocation Policy and the Housing Needs Register to ensure fair and equitable allocation of homes.

Best destination in Africa - again

Cape Town has been awarded yet another accolade as a leading tourism destination. At the recent prestigious 2020 World Travel Awards, Cape Town was again named "Africa's Leading Festival and Events Destination". This is the third consecutive year that Cape Town has received the award. This year the city outshone a number of very strong competitors to take top honours, among them Accra, Durban, Johannesburg, Kigali, Lagos, Marrakech, Nairobi and Rabat. The City's Events Permit Office has already received 80 new event applications since the announcement of alert level 1 in late September.



On the A-list for climate action

The City has again made the Carbon Disclosure Project's (CDP) Cities A-list of best-performing global cities, scoring an A for its climate change data, transparency and action. Cape Town was one of only 88 cities worldwide, and the only city in Africa, to receive the highest rating for the CDP Cities submission in 2020. The top ranking underpins and validates the City's process of developing a new Climate Change Strategy and Action Plan, which is scheduled to be finalised by early 2021. The strategy recognises climate change as a key risk to the economy, society and environment, but also sees it as an opportunity to drive transformation to a green economy.

City workshops help small businesses grow and prosper

The City is committed to supporting small businesses and helping them succeed and grow. Recently, the City teamed up with the national Department of Small Business Development to visit entrepreneurs and small, medium and micro-enterprise (SMME) owners in Mfuleni, Athlone and Gugulethu to encourage them to apply for funding through the Township and Rural Enterprise Programme (TREP). TREP provides SMMEs in various economic sectors with information about



important aspects of business operations and expansion, including buying business equipment, accessing working capital, con-

trolling the cost of production inputs and applying for credit. The programme complements the SMME support provided by the City through its Business Hub. Launched in 2019, the Business Hub helps entrepreneurs set up or improve their businesses and connects them with business partners, funders, support organisations and municipal departments. More information about the City's Business Hub is available at <https://www.investcapetown.com>.

KORTLIKS

Altesaam 88 inwoners van Bonteheuwel, Bishop Lavis en omgewing het in November titelaktes ontvang vir die Stadseienomme waarin hulle woon. Die oorhandiging maak deel uit van die Stad se verbintenis om teen die einde van die jaar 6 000 historiese titelaktes aan begunstigdes te voorsien. In ander behuisingnuus is die Downs-projek van R77 miljoen op koers om teen die middel van 2022 Breaking New Ground- (BNG-)behuisingseleenthede aan 587 begunstigdes te voorsien. Die Stad onderneem 'n program van R40 miljoen om ou elektrisiteitsmeters in koopkragmeters om te skakel. Hierdie meteromskakelings word gratis vir inwoners of eiendomseienaars gedoen.

Die Stad is bewus van plasinge op sosiale media wat impliseer dat 'n ekstra tarief vir nuursee Moslem-begrafnisse gehef word. Die tarief by die Stad se begraafplase is R920 per graf, ongeag wanneer die teraardebestelling plaasvind. Die Stad is daartoe verbind om kleinsake deur die program vir township- en landelike ondernemings en ander inisiatiewe van sy sakesentrum te ondersteun. Vir verdere inligting, gaan na <https://www.investcapetown.com>. Kaapstad is by die internasionale reistoekenings van 2020 vir die derde jaar na mekaar as Afrika se voorste fees- en geleentheidsbestemming aangewys.

KHAWUNDIBALISELE

NgoNovemba ngabahlali abangama- 88 baseBonteheuwel, eBishop Lavis kunye nemimandla engqongileyo abafumene iitayitile zeepropati zeSixeko abahlala kuzo. Unikezelo ke olo lube yinxenye yesibophelelo seSixeko sokunika ama-6 000 ezo tayitile zezembali kubaxhamli ekupheleni kuka-2020. Kwenye indawo, iprojekthi yezindlu yama-R77 ezigidi yase-Downs iqhuba kakuhle ekunikeni amathuba ezindlu e-breaking new ground (BNG) kubaxhamli abangama-587 phakathi ku-2022. ISixeko sinenkqubo yama-R40 ezigidi ejolise ekutshintsheni iimitha zombane ezindala zibe ziimitha zombane ohlawulwa ngaphambi kokuba uwuseben-

zise. Olu lungiso lweemitha aluhlawulelwa ngabahlali okanye ngabanini beepropati. ISixeko siyaziqonda iiposti zamakhasi onxibelelwano ezithi kukho iirhafu ezihlawuliswayo kwim-ingcwabo yamaIslam yasemva kweeyure zokusebenza. Irhafu ehlawulwa kumangcwaba eSixeko ngama-R920 ngengcwaba, kungakhathaliseki nokuba lelaphi na ixesha oqhutywa ngalo umngcwabo. ISixeko sizibophelele ekuxhaseni amashishini amancinane oko sikwenza ngeNkqubo yamaShishini aseLokishini nawasemaPhandleni kunye nangamanye amaphulo ngeHabhu yaso yoShishino. Ngolwazi oluthe vetshe jonga ku <https://www.investcapetown.com>.

CITY OF CAPE TOWN AND AREA CENTRAL CONTACT NUMBERS

Accounts and general enquiries
Tel 0860 103 089 (option 1)
Fax 0860 103 090
E-mail accounts@capetown.gov.za
..... contact.us@capetown.gov.za
Alcohol and drug helpline (24/7)
Tel 0800 HELP 4 U (0800 435 748)
Anti-corruption & fraud hotline
Tel (anonymous, toll-free) .. 0800 323 130
Cable theft
All-hours tel 0800 222 771
Public transport (toll-free)
Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water
www.capetown.gov.za/thinkwater
Report and track faults
www.capetown.gov.za/servicerequests
e-Services
www.capetown.gov.za/eServices
Contact the City
www.capetown.gov.za/contacts
Budget
www.capetown.gov.za/budget
Tariffs
www.capetown.gov.za/tariffs
Policies and by-laws
www.capetown.gov.za/policies
Council matters
www.capetown.gov.za/council

AREA CENTRAL CONTACT ETAILS
Director: Urban Management
Wilfred Solomons-Johannes
Tel 021 400 3131
Goodwood municipal offices, Voortrekker Road, Goodwood
Subcouncil 4
Tel 021 444 0196
Municipal offices, cnr Voortrekker and



Tallent Road, Parow
Subcouncil 5
Tel 021 444 2962
Municipal offices, cnr Jakkalsvlei Avenue and Kiaat Road, Bonteheuwel
Subcouncil 6
Tel 021 444 3717
Municipal offices, Voortrekker Road, Bellville



Subcouncil 11
Tel 021 444 5387/5384
Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu
Subcouncil 14
Tel 021 444 5395
Fezeka building, cnr NY1 and Lansdowne Road, Gugulethu
Subcouncil 17
Tel 021 444 0500
Athlone Civic Centre, cnr Protea and Klipfontein Road, Athlone
Area Economic Development
(Informal trading and business support)
Tel 021 444 3131