

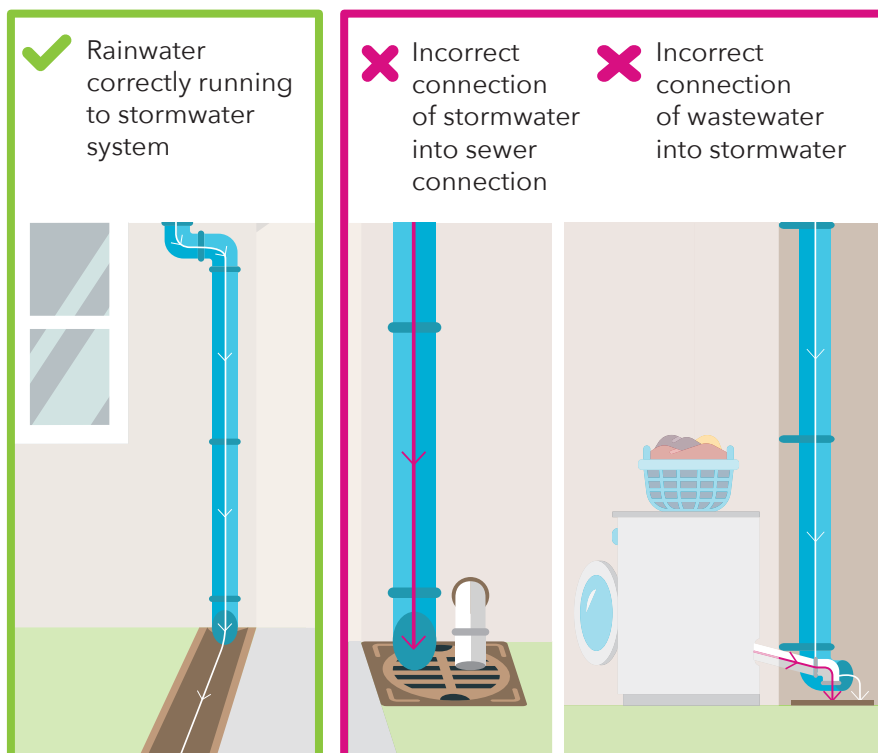
CITY WATER POLLUTION INSPECTORS TO ENFORCE CORRECTION OF ILLEGAL STORMWATER CONNECTIONS IN HOUT BAY

The City of Cape Town's Water Pollution Control Inspectorate will be moving through the Hout Bay area over the coming months to identify and enforce correction of illegal stormwater discharges into the City's sewer system, to ensure compliance.

There are many of these cross-connections on private properties in the area, where water flows from residents' roofs, gutters, and paved /hard yard surface areas into sewer drains. This causes sewers to flood when it rains, causing wastewater overflows and flooding further down the network.

These cross-connections are illegal in terms of the City's Wastewater and Industrial Effluent Bylaw - rainwater should always be directed down stormwater pipes and into the stormwater system, from where it eventually gets discharged into rivers, vleis, canals, and the ocean.

Some residents may not be aware that these cross-connections are illegal and damaging sewer infrastructure, therefore, if a cross-connection is found on your property, you will receive a notice stating that the connection should be corrected and compliant with the bylaw within three months of the date of issue. Failure to comply with this notice may result in legal action against the property owner.



How to identify City of Cape Town water pollution inspectors

When you are approached by someone identifying themselves as a City of Cape Town water pollution inspector, ask to see the following forms of identification:

- An official City of Cape Town identity tag, or
- A peace officer card
- You can also call 0860 103 089 to confirm the inspector's identity.

Report illegal dumping, sewer overflows, vandalism, burst pipes etc in one of these ways: SMS 31373, email water@capetown.gov.za, call 0860 103 089 or online at www.capetown.gov.za/servicerequests.

Let's work together to minimise environmental damage, and the health and safety risks caused by sewer overflows.



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