



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

CITY NEWS

AREA CENTRAL EDITION

THE NEWSLETTER FOR THE RESIDENTS OF CAPE TOWN

December 2021 / ISSUE 58

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New fire equipment to improve response times



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Turning dumps into a green delight



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Big LEAP in enforcer numbers

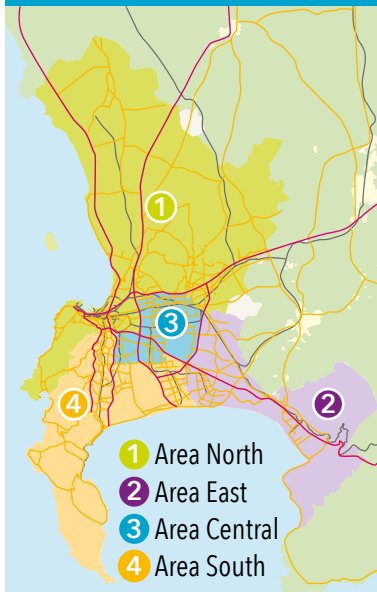


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Cape Town is SA's call centre hub



AREA CENTRAL



Building hope, one brick at a time: The City's Valhalla Park housing project is making steady progress. Construction will be done in four phases, with the last phase expected to be completed in late 2023. This housing project will see 781 of Cape Town's most vulnerable residents become first-time property owners. Beneficiaries for this project, as is the case for all of the City's housing projects, were selected in accordance with the City's Housing Allocation Policy and Housing Needs Register to ensure that opportunities are made available in a fair and transparent manner to those who qualify in terms of legislation.

New initiative to boost rental repairs

Community residential units (CRUs) – or rental units – are an important part of the City's affordable metro accommodation, providing homes to over 228 000 residents. The City, in collaboration with the National Housing Finance Corporation, is undertaking a new R150 million rental stock repair initiative with small contractors to improve tenants' living conditions.

The initiative addresses the service request backlogs caused by the Covid-19 pandemic and provides work opportunities for local contractors and suppliers.

All City-owned CRUs undergo regular upgrades and maintenance. However, this programme enables the City to reach more units in need of repair.

To log a CRU service request, phone the Human Settlements Directorate call centre on 021 444 0333, send a WhatsApp to 063 299 9927, or email MyEstate@capetown.gov.za.

Voortrekker Road refurbishment a success

The City recently refurbished Voortrekker Road between Jakes Gerwel Drive and Vasco Boulevard in Goodwood. Additional work on a section between West Street and Durban Road is to be completed in February 2022. This entails removing and replacing 2 km of top asphalt.

These upgrades form part of the City's efforts to maintain roads in Bellville in a planned manner. Resurfacing of roads in districts is identified, prioritised and scheduled by the Roads Infrastructure Management team during site visits. The schedule covers all areas in the district to ensure an equitable budget for all wards and suburbs.

For enquiries, contact the Transport Information Centre (toll-free 24/7) on 0800 656 463, email transport.info@capetown.gov.za, or follow us on @CityofCTAlerts.



City ready for festive season

Law Enforcement, lifeguards, firefighters and Solid Waste prepared for safe holidays.

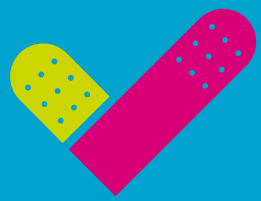
Each year, the City compiles a comprehensive festive season readiness plan to account for the increase in visitors to Cape Town and increased leisure activities during this period. Since 2020, the plan also seeks to manage the additional risks brought about by the continued threat of Covid-19.

This year's plan focuses on the following:

- An integrated enforcement plan, involving more than 2 000 Law Enforcement, Metro Police and Traffic Service staff
- The roll-out of Operation Exodus to ensure the safety of long-distance travellers over the peak festive season period
- The deployment of seasonal and learner firefighters, as well as aerial support, to help combat the increase

Vaccinate. Save jobs.

Protect yourself & those you work with.



Don't ignore Covid-19.

Keep your distance. Wear a mask.
Wash your hands frequently.
Avoid touching your face.
Cough or sneeze with care,
and safely dispose of the tissue.

in vegetation fires during the warmer summer months

- Coordination of the City's overall plans by the Disaster Risk Management Centre
- Deployment of lifeguards to beaches and swimming pools, along with the Identikidz project at identified beaches to promote child safety
- Additional temporary cleaning staff to assist the Solid Waste Department
- Increased oversight visits by environmental health practitioners to ensure Covid-19 compliance, and to mitigate the risk of diseases prevalent during the summer months

City staff will also ensure ongoing compliance with Covid-19 and disaster management regulations, being on alert for a possible fourth wave of infections in the months ahead.

City project creates safe crossing for Gugulethu learners

After a transport management study, the City provided a new and safer taxi embayment area opposite Luzuko Primary School in Gugulethu. It involves a raised pedestrian crossing for scholars and residents to cross the road safely.

This new taxi embayment makes provision for three taxis to stop at a time. A retaining wall separating the embayment from the railway further secures the area. The contractor employed people from the local subcouncil database and trained six labourers in brick and kerb-laying.

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www.youtube.com/cctecomm

KORTLIKS

Bouwerk aan die Stad se Valhalla Park-behuisingsprojek sal na verwagting teen die einde van 2023 klaar wees. Danksy hierdie projek sal 781 van Kaapstad se kwesbaarste inwoners vir die eerste keer hulle eie eiendom besit.

Danksy die Stad se omvattende gereedheidsplan vir die feesseisoen is wetstoepers, lewensredders, brandbestryders en vasteafvalpersoneel slaggeerd vir die groot dae.

Voortrekkerweg tussen Jakes Gerwel-rylaan en Vasco-boulevard in Goodwood is onlangs opgeknep. Die projek maak deel uit van die Stad se werk om

paaie in Bellville in stand te hou.

Die Stad se huureenhede huisves meer as 228 000 inwoners. In samewerking met die Nasionale Behuisingfinansieringskorporasie het die munisipaliteit nou 'n nuwe inisiatief van R150 miljoen van stapel gestuur om huureenhede te herstel.

Ná 'n vervoerbestuurstudie het die Stad 'n nuwe, veiliger taxi-inham oorkant die Primêre Skool Luzuko in Gugulethu voorsien. 'n Verhoogde voettoegang verseker dat leerders en inwoners die pad veilig oorsteek.

KHAWUNDIBALISELE

Iprojekthi yeSixeko yokwakiwa kwezindlu eValhalla Park kulindlelele ukuba igqitywe ngo2023. Le projekthi yezindlu iza kubonelela abona bemi abangathathintweni baseKapa abangama781 ukuba babe ngabanikazi beporati okokuqala.

Isicwangciso esibanzi seSixeko sokulungela ixesha lemibhiyozo yasehlotyeni sithetha ukuba abezonyanzeliso mthetho, abo bagada abantu abaqubhayo, abacimimlilo nabezeNkunkuma balilungele ixesha leziyunguma zasehlotyeni. Kutshanje iSixeko silungise indlela iVoortrekker Road ephakathi kweJakes Gerwel neVasco Boulevard eGoodwood. Oku kuphuculwa kuyinxalenye yeenzame

zeSixeko zokujongana nolungiso lwendlela eBellville.

Iiyunithi zeSixeko zokuHlala zoLuntu zinikezele ngamakhaya kubemi abangaphaya kwama228 000. ISixeko, sisebenzisana kunye neNational Housing Finance Corporation, siqalise iphulo elitsha lokulungisa indawo zokurenta lwezigid ezi150.

Emva kophando lolawulo lwezothutho, iSixeko sibonelele ngendawo entsha nekhusilekileyo yetaxi ngakwisikolo samabanga aphantsi iLuzuko Primary School eGugulethu enendawo yabahambi ngeenyawo ephakamileyo ukwenzela abafundi kunye noluntu bawele indlela ngokukhuselekileyo.

Making progress possible. Together.



New fire equipment to help improve response times

The Fire and Rescue Service recently acquired 19 new vehicles that will improve the City's response to veld, industrial and residential fires. The acquisition process started a year ago, and the investment amounts to over R81 million.

The new vehicles have off-road capabilities, allowing access to difficult terrain. In addition to water storage capacity, some vehicles also have foam tanks for extinguishing fires where using foam is more appropriate than water.

New technology allows the operator to control the foam and water cannons either from inside the vehicle, even while in transit, or from a remote console. Among the new fleet are two technical rescue vehicles fitted with a wide range of rescue devices and equipment to further enhance the capabilities of current rescue teams.



A message from Executive Mayor Geordin Hill-Lewis

Festive greetings to every resident of Cape Town. To be elected your Mayor is the greatest honour of my life, and I would like to thank you for placing your faith in me and my colleagues in Council to govern the City of Cape Town for another five years. I have already started working with City officials to address the issues our

residents face – my first priority is ending load-shedding, and I can confirm that we have started this process.

During my first month in office, I have made it my mission to travel across the city to personally inspect service delivery issues and find solutions to them.

My aim is to make Cape Town a city that inspires hope and pride,

and the City officials and I need your help to achieve this. Cape Town does not only consist of the politicians and officials in government; we are all residents of this beautiful city, and all of us have a role to play in taking Cape Town to new heights.

It has been a difficult year for us all, but I am sure that 2022 will be a great year for our city.



Leading the way: At the first meeting of the new Council of the City of Cape Town held on 18 November, Mayor Geordin Hill-Lewis was inaugurated as the youngest ever Executive Mayor of Cape Town. Mayor Hill-Lewis believes that providing quality basic services is critical to empowering each resident to live a life of dignity. The members of the Mayoral Committee are, front row, from left: Chief Whip Desiree Visagie, Speaker Felicity Purchase, Executive Mayor Geordin Hill-Lewis, Executive Deputy Mayor Eddie Andrews, Theresa Uys (Corporate Services) and Beverley van Reenen (Energy). Back row, from left: James Vos (Economic Growth), Dr Zahid Badroodien (Water and Waste), Patricia van der Ross (Community Services and Health), Grant Twigg (Urban Management), Roberto Quintas (Urban Mobility – Roads and Transport), Siseko Mbandezi (Finance), Malusi Booi (Human Settlements) and JP Smith (Safety and Security).



How do you commute?

The City is conducting a citywide travel survey to gather information about residents' commuting patterns. The data will assist with updating transport network plans and managing travel demand across transport modes.

The City contracted Innovative Transport Solutions (ITS) to conduct the survey from November 2021 until February 2022. Fieldworkers will gather information through face-to-face interviews, an online survey and telephonic interviews. In-person interviews will occur at locations with large visitor numbers.

The more the City knows, the better it can plan.

Participants do not need to provide personal information, and data collected will not be shared with third parties. (ITS is required to comply with the Protection of Personal Information Act.) Fieldworkers will be identifiable by ITS nametags with staff numbers and photos. To confirm their identity, phone the Transport Information Centre on 0800 656 463.

For the online survey, visit <https://ee.kobotoolbox.org/single/3h1WXThu>.

Eskom's load-shedding

Eskom's blackouts often cause nuisance tripping, which results in increased service requests. Wait at least 30 minutes before logging a service request alerting the City that the power in your area has not come back on after load-shedding. Sometimes, the issue is already being resolved. City teams will do their best to attend to any outages as soon as possible.

When you log a request, only use one of the channels below. Please don't log the same request multiple times:

- SMS: 31220 (standard charges apply)
- Email: power@capetown.gov.za
- Online: www.capetown.gov.za/servicerequests

City of Cape Town named most trusted in SA

The City of Cape Town was once again named the most trusted metro in South Africa in the 2021 Consulta Citizen Satisfaction Index (SA-csi) – thanks to its residents.

Cape Town is the only metro to significantly lead in the citizen satisfaction index, with 61,9 out of 100 points, while the consolidated overall

index points across South African metros are 51,1 out of 100. The index plots levels of satisfaction and trust.

The report states aspects of basic service delivery as the driver of satisfaction levels. The City also leads in the 'perceived quality' of services delivered, performing above par on some of the most important services,

such as the provision of clean drinking water, refuse removal, access to electricity, roads and street lighting.

The City is pleased to top the list once again. However, there is lots to do to find ways to enhance services even further, and to collaborate with communities to improve service delivery.

Excellent dam storage levels in the Western Cape

Due to good rains this winter, and thanks to the water-saving efforts of the majority of residents, the levels of the dams that supply Cape Town are the highest they have been in five years.

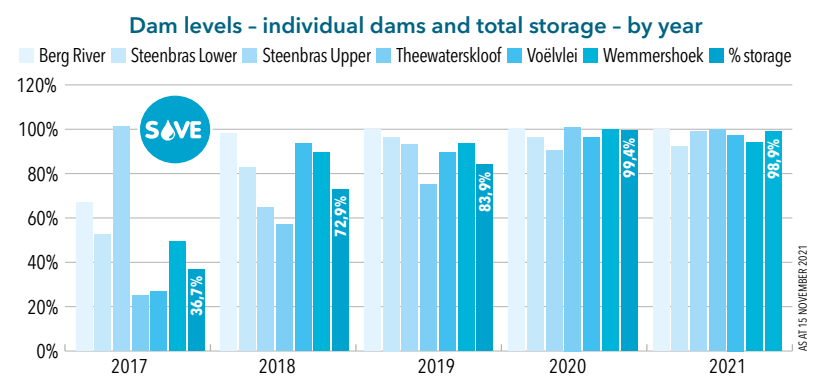
However, the Western Cape remains a water-scarce region vulnerable to drought. Protect our water resources by following water-wise guidelines.

Residents and businesses are reminded that the permanent regulations

contained in the City's Water By-law still apply across Cape Town, regardless of the restriction level.

Municipal water may be used in gardens only before 09:00 or after 18:00, but never to hose down paved areas.

- The regulations can be accessed at www.capetown.gov.za/thinkwater or www.capetown.gov.za/waterregulations.



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CityNews is distributed as an insert to a number of community papers and is also available at City Libraries.

Email: citynews@capetown.gov.za
 Fax: 021 400 1260
 Postal: PO Box 298, Cape Town 8000



KORTLIKS

Die brand-en-reddingsdiens het onlangs 19 nuwe voertuie bekom wat die Stad se reaksie op veld-, nywerheids- en residensiële brande aansienlik sal verbeter. Die proses om die voertuie aan te skaf het 'n jaar gelede met 'n belegging van meer as R81 miljoen begin.

Die Stad se nuwe burgemeester, Geordin Hill-Lewis, sit reeds skouer aan die wiel saam met amptenare, en deurkruis die stad persoonlik om dienslewingskwessies te identifiseer en na oplossings te soek. Sy eerste prioriteit is om beurtkrag te beëindig. Hy is op 18 November 2021 by die eerste vergadering van die nuwe raad as die Stad Kaapstad se jongste uitvoerende burge-

meester tot nog toe ingehuldig.

Die Stad onderneem tans 'n omvattende reisopname om inligting oor inwoners se pendelpatrone in te win. Die data sal gebruik word om vervoer-netwerkplanne by te werk en reisvraag te bestuur.

In die Consulta-indeks van burgerlike tevredenheid is die Stad Kaapstad weer as die betroubaarste metro in die land aangewys – danksy die stad se inwoners.

Eskom se kragonderbrekings kan dele van die netwerk laat uitklink, wat beteken krag gaan nie dadelik weer aan nadat beurtkrag verby is nie. Wag minstens 30 minute voordat jy 'n diensversoek by die Stad registreer.

KHAWUNDIBALISELE

Inkonzo yoCimomlilo noHlangulo ifumene izithuthi ezintsha ezili19 eziza kulivumela ukuba liphucule indlela elisabela ngayo kwimililo yamathafa, eyamashishini neyazindlini. Inkqubo le iqale kunyaka ophelileyo ngotalomali olungaphaya kwezigidizingamaR81.

USodolophu omtsha sele egalisile ukusebenza kunye namagosa kwaye ukhenketha ngokwakhe kwisixeko jikelele ukuthetha nokufumana izisombululo zemiba yokuhanjiswa kweenkonzo- eyonanto iphambili kuye kukuphulisa ukunqamka kombane.

Kwintlanganisano yokuqala yeBhunga elitsha leSixeko saseKapa eyayibanjwe ngowe18kweyeNkanga, uSodolophu uGeordin Hill-Lewis wabekwa njengoyena Sodol-

ophu omncinci owongameleyo waseKapa.

ISixeko senza uphando ngohambo ngezithuthi lwesixeko jikelele ukuqokelela inkukacha malunga neendlela zoluntu zokuhlala lunyuka. Ezi nkukacha ziiza kunceda ukuhlaziya izicwangciso zothungelwano lwezithutho nemfuno zohambo ngezithuthi.

ISixeko saseKapa kwakhona saziswe njengeyona masipala uthembakeleyo eMzantsi Afrika kwi2021 Consulta Citizen Satisfaction Index (SA-csi) – enkosi kubemi baso.

Ukucima kombane kaEskom kungabangela umonakalo yokuwa kombane nokunyuka kwezicelo zeenkonzo. Linda ubuncinane imizuzu engama30 ngaphambi kokuba ufake isicelo seenkonzo.

Beneficiaries receive homes at R33 m Eindhoven project

In November, the City handed over 18 Breaking New Ground opportunities to beneficiaries at its R33 million Eindhoven affordable-housing project in Delft. Construction started in April this year, and on completion in March 2022, the project will offer 201 housing opportunities.

To date, 75 homes have been handed over. These housing projects will provide more than 2 400 opportunities for beneficiaries.

Beneficiaries are selected in accordance with the City's Housing Allocation Policy and the City's Housing Needs Register to ensure that housing opportunities are made available in a fair and transparent manner to those who qualify in terms of legislation.

Housing allocation occurs on a first-come, first-served basis, considers age and special needs, and is strictly controlled.



Home, sweet (new) home: Berenice Pietersen and James Neer, who were among the 18 beneficiaries to move into their brand-new home, received their keys from project consultant Chris Vermeulen (on the left).

Ombud resumes walk-in services

The Office of the City Ombudsman is again welcoming face-to-face visits, having temporarily suspended its walk-in services due to the pandemic. The office is located on the 3rd floor, Tower Block, Cape Town Civic Centre in Hertzog Boulevard. Operating hours are weekdays from 08:00 to 16:00 (excluding public holidays). Wheelchair access is provided via the ground floor, Tower Block, 12 Hertzog Boulevard.

Ordinary service requests must still be logged with the City via one of the following:

- Call centre: 0860 103 089 (all service requests)
- SMS: 31220 (electricity faults)
- SMS: 31373 (water faults)
- SMS: 44781 (lodge a complaint)
- Email: contact.us@capetown.gov.za
- Online: www.capetown.gov.za/ServiceRequests
- Walk-in centres
- Subcouncil offices

Turning trash sites into treasures

City creates green living spaces in attempt to stop illegal dumping.

Illegal dumping remains a chronic challenge across Cape Town. While the City budgets more than R100 million annually for efforts to clear dumping from almost 3 000 hotspots, dumped waste tends to reappear almost immediately.

For this reason, the City teamed up with local communities, with support from NGO partners, to try a different approach that will make dumpers think twice before ditching their junk.

A dumping hotspot in Nyanga and another in Gugulethu were selected for piloting a new 'beautification' intervention. The aim is to create living green spaces that the community can enjoy and take pride in.

First, the waste was cleared using specialised equipment. Local residents, City representatives and NGO partners then planted indigenous plants from the City's nursery. The gardens will be maintained by the communities, an NGO and the City.

Four more spaces will be beautified. Property owners or landlords with backyarders or tenants are also encouraged to apply for extra bins to contain the waste their tenants generate. This is an important step to prevent dumping and pollution in surrounding areas. The additional bins will be charged at the standard tariff to cover increased costs associated with servicing



the property.

To submit service requests and requests for additional bins:

- Call 0860 103 089
- Go to www.capetown.gov.za

servicerequests

- Visit a City walk-in centre (see www.capetown.gov.za/facilities to find the one closest to you)
- Email wastewise@capetown.gov.za

Jabs save jobs, urges City



The City is playing its part in getting Cape Town's economy running at full speed again. One of its initiatives is handing out "Vaccinate. Save jobs" selfie frames to encourage more people to get vaccinated. The Covid-19 jab is our most powerful shot in fighting the virus and revitalising the economy.

This was the message during a recent visit to Pep Clothing (PepClo) in Parow (pictured above). The retail giant, which is South Africa's largest clothing manufacturer under one roof, has immunised nearly 500 of its 1 600 staff at its on-site and off-site vaccination sites. This is a huge achievement because it shows the world that a

stakeholder in one of Cape Town's most significant industries is playing its part to keep staff and customers safe.

As a member of the Cape Clothing and Textile Cluster, PepClo has already shown its commitment to helping the industry reach its pre-pandemic growth trajectory.

Between 2014 and 2015, exports grew by 12,6%, driven by strong increases in exports to Namibia (Cape Town's largest export market for clothing and textile products). Exports to the United States, under the African Growth and Opportunity Act (AGOA), increased by 53,2%, making it the fastest-growing among Cape Town's top export markets (Wesgro, 2016).

City pools open for summer

The City has opened 21 swimming pools this summer. In addition, the four indoor facilities and Sea Point pool are open all year round.

Swimming pools are popular amenities, and the goal is to have as many of them open as possible. For public safety, they adhere to strict Covid-19 regulations, which limit the number of persons allowed inside. Lifeguards will also be on duty.

Good news is that the Newlands pool will also be open. The facility was closed to the public in 2017 for major upgrades. Additional work on the grandstand, plant room and existing buildings is expected to be completed in the next month or two.

A number of pools are undergoing repairs and maintenance, and will open in phases. These are Athlone, Bellville, Bellville South, Bonteheuwel, Delft, Goodwood, Manenberg, Mnandi, Parow North, Parowvallei and Ravensmead swimming pools.

The Eastridge, Elsie's River, Emthonjeni, Morningstar, Observatory and Vulindlela swimming pools will remain closed for the summer season for major repairs.

For the operating hours of the City's pools, visit <https://www.capetown.gov.za/Family%20and%20home/See-all-city-facilities/Our-recreational-facilities/Swimming%20pools>.



LEAP deployment tops 1 000

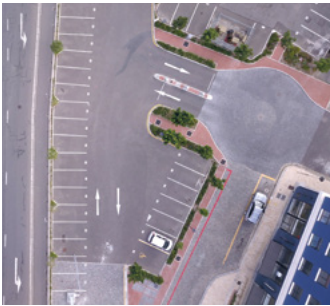
With 233 additional members to complete their training soon, the active Law Enforcement Advancement Programme (LEAP) staff complement stands at 1 084. LEAP is a joint initiative between the City's Safety and Security Directorate and Province.

All officers attached to the initiative undergo training, including peace officer and by-law training, and obtain a traffic warden certificate. They also assist other enforcement agencies with crime prevention.

LEAP has provided a boost to the City's enforcement efforts. The impact of the programme has become evident over time, particularly with increased resources devoted to crime-plagued suburbs. LEAP has helped ease the pressure on enforcement services across the board. In the past year, staff have made nearly 3 000 arrests and confiscated 81 firearms.

LEAP officers are currently deployed in Kraaifontein, Harare and Site B in Khayelitsha, Mfuleni, Delft, Philippi, Mitchells Plain, Bishop Lavis, Nyanga, and as a reaction unit in Gugulethu.

Areas next in line for deployment include Atlantis, Samora Machel, Philippi East, and a dedicated group in Gugulethu.



On-street parking

Since November, on-street parking in central Cape Town, Sea Point, Claremont, Newlands and Bellville is being managed in terms of a new contract that was awarded to a specialist contractor by way of a request for quotes.

Covid-19 and the associated lockdown have had a significant impact on parking management operations in the city's business districts. Given the economic climate, there was little interest from the private sector when requests for quotations were advertised in March 2021 and again in May 2021. The lack of interest caused some delays.

KORTLIKS

Die Stad het in November 18 bekostigbare behuisingseenhede aan begunstigdes van die Eindhoven-projek in Delft oorhandig. Dié projek van R33 miljoen sal by voltooiing in Maart 2022 altesaam 201 behuisingseleenthede voorsien.

Gebiede in Nyanga en Gugulethu waar onwettige vullisstorting 'n probleem is, is gekies as proef-terreine vir 'n nuwe verfraaiingsprojek. Die doel is om die areas in groen ruimtes te omskep wat die gemeenskap kan geniet en koester.

Wanneer 'n verdere 233 lede binnekort hulle opleiding voltooi, sal die bevorderingsprogram vir wetstoepassingsbeamptes met 'n aktiewe personeelkorps van 1 084 spog. Die program is 'n gesamentlike inisiatief van die Stad se direktoraat veiligheid en sekuriteit en die Wes-Kaapse regering.

Die kantoor van die Stadsombudsman ontvang

weer besoekers nadat inloopdiens te tydlik weens die inperking gestaak is. Die kantoor is op die derde verdieping van die Toringblok, Kaapstad-burgersentrum, Hertzog-boulevard, en is oop van 08:00 tot 16:00 op woensdae.

Die Stad het by 'n onlangse besoek aan Pep Clothing in Parow selfie-rame uitgedeel om meer mense aan te moedig om hulle te laat inent.

Altesaam 21 van die Stad se swembaddens sal hierdie somer oop wees. Dit sluit die gewilde Nuwelandswembad in, wat in 2017 gesluit is. Streng Covid-19-regulasies sal geld.

'n Nuwe kontrak vir straatparkering is in November aan 'n spesialis-kontrakteur toegestaan om parkeerplekke in die Kaapse middestad, Seepunt, Claremont, Nuweland en Bellville te bestuur.

KHAWUNDIBALISELE

KweyNkanga, iSixeko sinikezele ngamathuba ali18 eBreaking New Ground kubaxhamli kwiprojekthi yaso yezindlu ezifikelelekayo yezigidi ezingamaR33 eEindhoven eDelft. Xa iqukunjelwa kweyoKwindla 2022 iza kuquka amathuba ezindlu ezingama201.

Indawo yokulahla inkunkuma eNyanga naseGugulethu iye yakhethelwa iphulo elitsha elililinge 'loku-honjiswa' ngeembono zokwenza indawo entle eluhlaza apho uluntu lungonwaba luze lizingce endaweni yokuba lulahle inkunkuma.

Ngamalungu angozelelekileyo angama233 aza kuqukumbela uqeqesho lwawo kwakamsinya, inkqubo yokuPhuculwa koNyanzeliso Mthetho (LEAP) inabasebenzi abali1084. ILEAP liphulo lendibanisela phakathi kweCandelo leSixeko loKhuselo noKhuselo nePhondo.

Emva kokuvalwa mba kwesizwe okudlulileyo

ngexa yeCovid-19, iOfisi kaNozikhalazo yeSixeko iqa-lisile ngeenkonzo zoncedo kumgangatho we3. Tower Block, eKapa,eCivic Centre eHertzog Boulevard. Iiyure zokusebenza zaphakathi evekini zisusela ngo8:00 ukuya k ngo16:00.

ISixeko zinikezele ngeefreyimi ze'jabs for jobs' ku-tyelelo lakutsha nje kwaPep Clothing (PepClo) eParow ukukhuthaza abantu abaninzi ukuba mabagonye.

Kweli hlobo iSixeko sivule iipuli zokudada ezimga21 kubandakanya nepuli yaseNewlands eyaziwayo eyathi yavalwa ngo2017. Imiqathango engqongqo yeCovid-19 iza kusebenza.

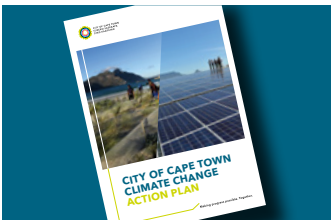
Ulawulo lweendawo zokupaka esitalweni kwisithili soshishino esikumbindi waseKapa, eSea Point, eClaremont, eNewlands naseBellville lwaqala kweyeNkanga ngekhontrakthi yolawulo lokupaka ecaleni kwendlela eyanikezelwa kunokhontraktha onobuchule.



Remembering those lost to Covid-19

To commemorate those lost to Covid-19, and to mark Arbor Month (September), the Recreation and Parks Department helped plant a memorial garden in Maynardville Park. Visitors will spot the trees with their green bows, placed at various parks and cemeteries, which form a circle from an aerial view.

Other participating sites include Maitland cemetery, Jack Muller park, Mandela park, Westridge Gardens and Princess Vlei park.



Climate Change Action Plan launched

The City recently launched its Climate Change Action Plan, which recognises the need for urgent climate action to protect and promote human and ecosystem health and well-being. The plan sets out ten strategic focus areas, each of which describes the actions needed.

Achieving the goals requires collaboration from all Capetonians. Visit www.capetown.gov.za/ClimateChange for the full report, and to find out how you can help.

Cape Town answers call for jobs

City's call centre business a major youth employer

Cape Town has become Africa's call centre hub thanks to strong partnerships and a focused effort on landing big-contract opportunities. The industry has trained and placed thousands of youth in jobs. The sector employs more than 60 000 people in the city, with over 17 037 of them having gained employment in the past three years.

CapeBPO is a City-funded special business partner who facilitates youth training and job placement in the call centre sector. It also secures business opportunities with companies looking to grow their call centre footprint in Cape Town.

In 2020, Futur-ED, a community training centre in Athlone, and CapeBPO partnered for The Day of 1 000 Opportunities project. The initiative saw 1 000 unemployed youth from Athlone and surrounds recruited and trained for work in the call centre sector.

Futur-ED's 2021 expansion has been significant. They recently trained their first group of 26 people with disabilities in a facility that meets the needs of wheelchair, epileptic and visually impaired youth. In addition to their face-to-face offering, Futur-ED's e-learning campus currently trains 100 learners. The centre aims to grow its learners from 200 to 500 by December 2021 across both face-to-face and e-learning. Futur-ED is also providing



It's a calling: Ald James Vos, Mayco member for Economic Growth, visited the Webhelp call centre based in the central city. The company services clients in the United Kingdom, North America and Europe.

experiential learning to 40 young people under the banner of the Cape Skills and Employment Accelerator Project.

This initiative was launched by the City in partnership with the National Skills Fund to create employment opportunities for marginalised youth and women. The City is contributing R55 million over three years towards training and work placement in companies in the call centre and clothing

and textile sectors. Cape Town is the first municipality to work with the National Skills Fund to roll out the programme.

Recognising the growth potential of the call centre industry, the City allocated R28,5 million for skills development and training in the sector between 2018 and 2021. That has resulted in R3,4 billion in investments flowing into the Cape Town economy over the past three years.

Don't stand in line. Go online.

December is one of the busiest times for the City's customer offices, including the motor vehicle registration and licensing centres. Consider using the City's e-Services and online options to renew vehicle licences, submit water/electricity readings, pay accounts, view your current account and account history, apply to receive accounts via email, and log service requests.

To register for e-Services, visit <https://eservices.capetown.gov.za/>.

- To pay municipal accounts:**
- Online: www.Easypay.co.za or www.powertime.co.za
 - EFT: Select the City as a bank-listed beneficiary and use your nine-digit municipal account number as reference
 - Retailers: Checkers, Pick n Pay, Shoprite, Spar and Woolworths
 - e-Services: Use the City's online e-Services portal
 - ATM: Contact your bank to add the City as an ATM beneficiary

New programme tackles illegal dumping while creating jobs

The City's Rapid Response Programme aims to strengthen efforts to tackle chronic and widespread illegal dumping in Cape Town, while creating over 2 000 short-term jobs to boot.

This means that hotspots can be cleared faster.

Council supported the initiative by approving that the bulk of a national funding allocation for the public employment programme (R100 million) be channelled towards tackling illegal dumping and creating jobs.

Report illegal dumping by calling 0860 103 089. If you have the culprit's vehicle registration number or can identify them, phone 021 444 6231/6224/6223, or email solidwaste.bylaw@capetown.gov.za.

City first municipality to receive energy certificates



High praise for low energy: Rebecca Cameron of the Sustainable Energy Markets Department (right) and Vernon Erasmus of Facilities Management (left) at the Bellville civic centre with one of the City's energy certificates.

Cape Town is the first city in South Africa to receive energy performance certificates (EPCs) for three of its municipal buildings. This is good news for customers, as resource-efficient facilities mean cost-effective services. In addition, energy use in transport and the built environment are the main contributors to harmful emissions that are causing climate change.

It is important that the City leads by example by taking climate action seriously, as it will take a team effort to successfully tackle climate change. We need to clean up the activities, fuels,

materials and waste products that cause emissions, while making sure we meet our essential human needs and grow the green economy.

The City buildings that have received energy performance grading are a municipal office block at 44 Wale Street in central Cape Town (grade C), the Omni Forum office block in Kuils River, which has a photovoltaic system (grade B), and the Bellville civic centre, which is a multipurpose building providing office and community recreational facilities (grade B).

KORTLIKS

Kaapstad is nou amptelik Afrika se mekka vir oproepsentrums. Die sektor verskaf werk aan meer as 60 000 mense in die stad, en oor die 17 037 is die afgelope drie jaar in dié bedryf in diens geneem.

Desember is een van die besigste tye vir kliëntedienskantore, waaronder die sentrums vir motorvoertuigregistrasie en -lisensiering. Oorweeg gerus die Stad se e-diensplatform en ander aanlyn moontlikhede.

Ter ere van dié wat aan Covid-19 gesterf het, en om Boomplantmaand (September) te vier, het die departement ontspanning en parke 'n gedenk tuin in Maynardville Park help aanlê.

Kaapstad is die eerste Suid-Afrikaanse stad

wat energieprestasiesertifikaat vir drie van sy munisipale geboue ontvang het. Dit is goeie nuus vir kliënte, want hulpbrondoeltreffende fasiliteite beteken kostedoeltreffende dienste.

Die munisipaliteit se nuwe aksieplan vir klimaatsverandering erken die behoefte aan dringende klimaatsaksie om menslike en ekosisteemgesondheid en -welstand te beskerm en te verbeter.

Die Stad sal R100 miljoen bestee aan 'n snelreaksieprogram om wydverspreide onwettige vullisstorting in Kaapstad die stryd aan te sê, en sal terselfdertyd oor die 2 000 korttermynwerksgeleenthede skep.

KHAWUNDIBALISELE

IKapa iye yaba liziko lokufo wunela uncedo eAfrika. Eli candelo liqesha abantu abangaphezulu kwama60 000 kwisixeko, ngabangaphaya kwama17 037 abafumana ingqesho kwiminyaka emithathu elulileyo.

Inyanga yoMnga lelinye lawona maxesha axakeke kakhulu kwiifisizabaxhasi, kubandakanya amaziko okubhaliswa kwezithuthi neelayisenisi. Ungasebenzisa iiNkonzo zeSixeko zeintanethi kweService sUkukhumbula abo babhubhe yiCovid-19, kunye nokuphawula inyanga engokutyala kwemithi kweyoMsintsi, iSebe lezoLonwabo neePaki lincedisile ukutyalala igadi yesikhumbuzo kwiPaki yaseMaynardville.

IKapa sisixeko sokuqala eMzantsi Afrika ukufumana isatifiketi sokusebenzakwezamandla (iEPC)

kwizakhiwo zoomasipala baso abathathu. Ezi ziindaba ezimnandi kubaxhasi njengoko amaziko oneleyo ezibonelelo esenza indleko zokuhlanjiswa kweenkonzo kusebenze kakuhle.

ISixeko simisele ngokusesikweni iSiCwangciso sokuSebenza soTshintsho lweMozulu, esiqwalasela imfuneko yenyathelo elingxamisekileyo lemozulu ngeenjongo zukuze kukhuselwe, kukhuthazwe kwaye kuphuculwe impilo kunye nentlalontle yoluntu nokusingqongileyo. Izigidi eziliR100 ziza kusiwa kwinkqubo yeSixeko iRapid Response Programme ukuze ikhawulelane neengxaki zokulahlwa kwenkunkuma ngokungekho mthethweni eKapa ngelixa kudalwa izithuba zemisebenzi yethutyana ezingama2000.

CITY OF CAPE TOWN AND AREA CENTRAL CONTACT NUMBERS

Accounts and general enquiries

Tel 0860 103 089 (option 1)
Fax 0860 103 090
Email accounts@capetown.gov.za
..... contact.us@capetown.gov.za

Alcohol and drug helpline (24/7)

Tel 0800 HELP 4 U (0800 435 748)

Anti-corruption and fraud hotline

Tel (anonymous, toll-free) ... 0800 323 130

Cable theft

All-hours tel 0800 222 771

Public transport (toll-free)

Information centre 0800 656 463
Dial-a-Ride 0800 600 895

Drought and water

www.capetown.gov.za/thinkwater
Report and track faults
www.capetown.gov.za/servicerequests
e-Services
www.capetown.gov.za/eServices
Contact the City
www.capetown.gov.za/contacts
Budget
www.capetown.gov.za/budget
Tariffs
www.capetown.gov.za/tariffs
Policies and by-laws
www.capetown.gov.za/policies
Council matters
www.capetown.gov.za/council

AREA CENTRAL CONTACT DETAILS

Director (acting): Urban Management
Luzuko Mdunyelwa
Tel 021 400 3131
Goodwood municipal offices, Voortrekker Road, Goodwood
Subcouncil 4
Tel 021 444 0196
Municipal offices, cnr Voortrekker and Tallent roads, Parow



Subcouncil 5

Tel 021 444 2962
Municipal offices, cnr Jakkalsvlei Avenue and Kiaat Road, Bonteheuvel

Subcouncil 6

Tel 021 444 3717
Municipal offices, Voortrekker Road, Bellville

Subcouncil 11

Tel 021 444 5387/5384
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

Subcouncil 14

Tel 021 444 5395
Fezeka building, cnr NY1 and Lansdowne roads, Gugulethu

Subcouncil 17

Tel 021 444 0500
Athlone Civic Centre, cnr Protea and Klipfontein roads, Athlone
Area Economic Development
(Informal trading and business support)
Tel 021 444 3131