

YOUR GUIDE TO PUBLIC TRANSPORT INTERCHANGES

TERMINUS



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

OVERVIEW OF PTIs

Public transport interchanges (PTIs) provide relief to numerous commuters in Cape Town who have to endure harsh weather conditions while waiting for public transport services to take them to their destinations.



MANAGEMENT AND MAINTENANCE

Currently there are 64 PTIs throughout the metro. The City's operational team and Facilities Management contractor manages and maintains the PTIs. The services provided include:

- Cleaning
- Security
- Landscaping
- Pest control
- Hygiene
- Building maintenance

WASTE SERVICES DEPARTMENT:

A key responsibility of the City of Cape Town is to safely dispose of waste and to ensure the general cleanliness in the city's PTIs. The waste services team clears illegally disposed waste, supplies basic waste management services and more with the aim of reducing the impacts of waste on the well-being of the public and the environment.





ROAD INFRASTRUCTURE MANAGEMENT

Responsible for improving and maintaining road access at PTIs. This includes managing road resurfacing, potholes and maintenance of the stormwater system.

WATER AND SANITATION DEPARTMENT:



Works to the highest standards and aims to deliver excellent water and sanitation services at all PTIs. The team maintains pipe bursts, water leaks and sewer blockages.

SMART PTIS

DID YOU KNOW?

- Our PTIs are being upgraded with free Wi-Fi and CCTV cameras to keep you connected and safe, including green initiatives like rainwater harvesting, solar panels, LED lights and landscaping elements.
- Look out for SmartCape Wi-Fi signs at public transport interchanges such as Langa, Nyanga, Uitsig, Valhalla Park, Athlone, Atlantis and the city centre. Our public Wi-Fi services provide you with 50 MB of free data per day.
- Bellville PTI hosts a men's clinic operated through City Health. It provides dedicated health services for men, focusing on sexual health, circumcision support, counselling, and other male-specific medical needs.
- PTI's adapt to holiday travel surges by offering 24-hour long-distance services, ensuring commuters can reach destinations safely and conveniently during Easter and December festive seasons.



sm@rtcape

DID YOU KNOW?

PTI facilities boast the following features:

- Toilets
- Refuse storage
- Universally accessible facilities with roofs and seating under cover

FAQs

Q: I want to set up a trading stall at a PTI. Where do I start?

A: Informal trading in Cape Town requires municipal permits for designated areas. Food hawkers require a business licence and need to meet health standards in order to operate. The City supports informal traders through its Area Economic Development Department.

FOR MORE INFORMATION

<https://www.capetown.gov.za>

or contact Area Economic Development directly on:

T: 021 417 4043

E: informal.trading@capetown.gov.za

E: informal.economy@capetown.gov.za

Q: There is a complaint I want to log about a PTI. Who can I contact?

A: You can log a complaint about a transport interchange by contacting the City's Transport Information Centre on 0800 65 64 63 or by emailing transport.info@capetown.gov.za



BE THE CHANGE YOU WANT TO SEE IN YOUR ENVIRONMENT, AND DO YOUR PART!

As a community it is vital to take ownership of the public transport interchange (PTI) facilities and to ensure that they're kept clean at all times and used for their intended purpose, as this will aid in them serving you appropriately.

A PTI is a hive of activity where numerous small businesses thrive and friendships are formed; a landmark, a permanent structure where you can connect and navigate together.

Continue to do your part towards positively shaping the PTIs in Cape Town.





FOR MORE INFORMATION



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to access and download this leaflet and other
useful guides.

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