



1. ITEM NUMBER:

2. SUBJECT

**REPORT ON SERVICE REQUESTS IN SUBCOUNCIL 13 FOR MID APRIL
TO MID MAY 2022**

3. PURPOSE

The purpose of the report is to enable Councilors to monitor service delivery in Subcouncil 13.

4. FOR DECISION BY

For Decision by Subcouncil

Delegation 24 (1): General

(1) To assess the performance of service delivery generally within their area of jurisdiction (outcomes monitoring).

Council 23 August 2018 C24A/08/18

5. EXECUTIVE SUMMARY

This report provides an overview of the status of notifications created between April and May 2022.

A total of 1868 notifications were created during the period in question for areas within Subcouncil 13 geographical area. Of these 1127 were completed, 741 are in process.

6. RECOMMENDATIONS

That the contents of the report on service requests in Subcouncil 13, for Mid-April to Mid – May 2022 **BE NOTED**.

Dat daar van die inhoud van die verslag oor diensversoeke in subraad 13 vir mid April tot Mei 2022 **KENNIS GENEEM WORD**.

IZINDULULO

Ukuba **MAKUQWALASELWE** iziqukatho zengxelo engezicelo zenkonzo kwikhompyutha kwiBhungana -13 ukusuka kumbindi ka April ukuya koka May 2022.

7. DISCUSSION/CONTENTS

See Executive Summary.

7.1. Constitutional and Policy Implications

None

7.2. Sustainability implications

Does the activity in this report have any sustainability implications for the City?

No <input checked="" type="checkbox"/>
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Yes <input type="checkbox"/>

7.3. Legal Implications

None

7.4. Staff Implications

Does your report impact on staff resources or result in any additional staffing resources being required?

No ☒

Yes ☐

7.5. Other Services Consulted

None

ANNEXURES

Annexure A: Overview of Notifications created Mid - April to Mid - May 2022 for areas in Subcouncil 13

FOR FURTHER DETAILS CONTACT:

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DIRECTORATE	Corporate Services
FILE REF No	



Comment:

SUBCOUNCIL MANAGER: SUBCOUNCIL 13

AREA SOUTH

NAME LUNGA BOBO

SIGNATURE

SUBCOUNCIL CHAIRPERSON: SUBCOUNCIL 13

AREA SOUTH

Name Noluthando Makasi

Signature

DATE

Tracking & monitoring: List of Notifications

Tracking & Monitoring - Managerial

Date: 13.04.2022 to 23.05.2022

Incidents reported 1868

Open incidents: 741

Closed incidents: 1127

Created On	Order	Main WorkCtr	Ageing Ana	Notification	Description	Street	City	MaliEnd	Changed by
13.04.2022		WSRTY635	31	1018117049	LDC PROJECT - WATER METER INVESTIGATION	EMAZOTSHONENI ROAD 42	PHILIPPI		EBANTAM
13.04.2022			31	1018117193	LDC PROJECT - WATER METER INVESTIGATION	MDUBI DRIVE 122	PHILIPPI		EBANTAM
13.04.2022			31	1018117195	LDC PROJECT - WATER METER INVESTIGATION	MDUBI DRIVE 126	PHILIPPI		EBANTAM
13.04.2022			31	1018117197	LDC PROJECT - WATER METER INVESTIGATION	LAMBA THA ROAD 37	PHILIPPI		EBANTAM
13.04.2022			31	1018117198	LDC PROJECT - WATER METER INVESTIGATION	EMAZOTSHONENI ROAD 28	PHILIPPI		EBANTAM
13.04.2022			31	1018117200	LDC PROJECT - WATER METER INVESTIGATION	LAMBA THA ROAD 30	PHILIPPI		EBANTAM
13.04.2022			31	1018117242	LDC PROJECT - WATER METER INVESTIGATION	TSOJANA ROAD 11	PHILIPPI		EBANTAM
13.04.2022			31	1018117247	LDC PROJECT - WATER METER INVESTIGATION	GOQOORA CRESCENT 27	PHILIPPI		EBANTAM
13.04.2022			31	1018117249	LDC PROJECT - WATER METER INVESTIGATION	MACHIBINI ROAD 17	PHILIPPI		EBANTAM
13.04.2022			31	1018117251	LDC PROJECT - WATER METER INVESTIGATION	DYOKANI ROAD 26	PHILIPPI		EBANTAM
13.04.2022			31	1018117333	LDC PROJECT - WATER METER INVESTIGATION	TYWAKA ROAD 101	PHILIPPI		EBANTAM
13.04.2022			31	1018117334	LDC PROJECT - WATER METER INVESTIGATION	LAMBA THA ROAD 19	PHILIPPI		EBANTAM
13.04.2022			31	1018117335	LDC PROJECT - WATER METER INVESTIGATION	MPOZOLO STREET 16	PHILIPPI		BOLAYEDWA
13.04.2022			31	1018117336	LDC PROJECT - WATER METER INVESTIGATION	MPOZOLO STREET 40	PHILIPPI		BOLAYEDWA
13.04.2022			31	1018117337	LDC PROJECT - WATER METER INVESTIGATION	TYWAKA ROAD 97	PHILIPPI		EBANTAM
14.04.2022			30	1018118451	LDC PROJECT - WATER METER INVESTIGATION	LAMBA THA ROAD 21	PHILIPPI		EBANTAM
14.04.2022			30	1018118508	LDC PROJECT - WATER METER INVESTIGATION	MACHIBINI ROAD 51	PHILIPPI		EBANTAM
14.04.2022			30	1018118510	LDC PROJECT - WATER METER INVESTIGATION	MDUBI DRIVE 148	PHILIPPI		BOLAYEDWA
14.04.2022			30	1018118573	LDC PROJECT - WATER METER INVESTIGATION	EMAZOTSHONENI ROAD 29	PHILIPPI		EBANTAM