

Subcouncil - Matters Receiving Attention Report

Subcouncil 17

Agenda Item No:	17SUB 18/2/2017	1	MRA Transferred from SC11 - 11SUB10/06/2016: IMPLEMENTATION OF THE BRIDGE OVER VYGIEKRAAL RIVER AT STATICE BRIDGE
Author:	Rashid Adams;		
How Resolved:	Consensus		
Meeting Date:	2017/02/16		
Outstanding:	1177		
Directorate:	AREA-BASED SERVICE DELIVERY		
Department:	Area 3		

Resolution Details:

The SC Manager reported the following:

73Q Vygekraal Pedestrian Bridge Project.

The Deviation Report was send to the ED on 29 June 2021 for her signature.

The report will then be put on the agenda of the BAC.

ACTION: Project Manager, Sheraan Mohammed Noted.

Resolution History

Meeting Date	Resolution
2021/05/20	73Q Vygieskraal Pedestrian Bridge Project. S Mohammed gave feedback on 17 May 2021: They are waiting on the contractor to get back to them on the quotation. Then the Deviation report will be finalized and sent to SCM for Vetting, which will then be tabled at BAC. Cllr R Adams thanked the SC Manager for the regular updates on this project. ACTION: Project Manager, Sheraan Mohammed
2021/02/18	RESOLVED that: A follow up meeting is planned with the ED of Transport.
2021/01/21	RESOLVED that: This item remains on the MRA list for further progress reports until completion. ACTION: Mr M Mallick
2020/11/19	This item remains on the MRA list for further progress reports until completion. ACTION: Mr M Mallick
2020/10/22	RESOLVED that: This item remains on the MRA list for further progress reports and until completion. ACTION: Mr M Mallick

2020/09/17	<p>RESOLVED that: The SC Manager writes a letter the ED of this department to express the SC's grievance regarding this matter. ACTION: Ms C Liebenberg</p>
2020/08/27	<p>A new consultant has been appointed and arrangements made to handover the project from the previous consultants. Once this has been done, the contractor will be signed up and able to start construction. If there are no further delays, they should be on site by the end of August. Mr Mansoer Mallick has been asked for an update on this project.</p> <p>NOTED.</p>
2020/06/17	<p>Ms Liebenberg reported that she received feedback from Mr Gasant that the new consultant has been appointed and that the handover will take place soon. He told her that they anticipate to be on site by the end of August 2020.</p>

Department: **Transport Planning** Responsible Officer(RO): **Sheraan Mohamed**

Response Date	Comment from RO
2021/07/06	<p>From: Sheraan Mohamed <Sheraan.Mohamed@capetown.gov.za> Sent: Tuesday, 06 July 2021 07:41 To: Dilshaan Jagger <Dilshaan.Jagger@capetown.gov.za> Cc: Mansoer Mallick <Mansoer.Mallick@capetown.gov.za> Subject: RE: Subcouncil Request - 17SUB 18/2/2017</p> <p>Good day Dilshaan</p> <p>Update on the below is as follows:</p> <p>The quotation was received back from the contractor on 11 June 2021. Line department then completed the deviation report on 17 June 2021, based on the information obtained from the contractors quotation.</p> <p>On 18 June 2021 the deviation report was sent to SCM for vetting. On 21 June SCM provided feedback on the Vetting of the report. 21 June 2021 Report was sent to Director for sign off, which was signed and received back on 29 June 2021. Report now sent to ED for signed off, awaiting on it to be signed and returned from ED.</p> <p>Regards Sheraan Mohamed Pr Tech Eng. Principal Professional Officer</p>

Agenda Item No:	17SUB 15/6/2017	2	SUBCOUNCIL BUILDING
Author:	Ald George March (DA);George March		
How Resolved:	Consensus		
Meeting Date:	2017/06/22		
Outstanding:	1087		
Directorate:	AREA-BASED SERVICE DELIVERY		
Department:	Area 3		

Resolution Details:

1. **Subcouncil Building (17SUB18/2/2017)**

Another application for additional space was submitted for signatures. The new form had to indicate remote work arrangements.

ACTION: Project Manager, Elzane Bothma Noted.

Resolution History

Meeting Date	Resolution
2021/05/20	Ms Liebenberg reported that another application for additional space was signed by the ED:UM and submitted. This will be considered when the allocation of offices and space in the building planned for the c/o Jan Smuts and Klipfontein, is done. ACTION: Project Manager, Elzane Bothma
2021/02/18	Ms Liebenberg reported that a successful meeting was held with Mr Ahmed Abass. Another application for additional space was submitted, and this will be considered when the allocation of offices and space in the building planned for the c/o Jan Smuts and Klipfontein, is done. RESOLVED that: The progress of the project be noted.
2021/01/21	Ms Liebenberg reported that there is no further progress regarding the expansion of the building and no feedback has been received. NOTED.

Department: **Area Central** Responsible Officer(RO): **Christa Liebenberg**

Response Date	Comment from RO
2021/02/17	A new submission for additional office accommodation was made to E Bothma, who coordinates corporate office space requirements. It was mentioned in a meeting that was held on 4 February 2021 with Mr.s Ahmed Abass and Msuthu Ndlwana that they will consider all the requirements of SC 17 in the new building on the c/o Jan Smuts and Klipfontein.

Agenda Item No:	17SUB 12/10/2017	3	DISPOSAL INDULAND PARK ERF 62859 HANOVER PARK
Author:	Ivan Anthony;		
How Resolved:	Consensus		
Meeting Date:	2017/10/19		
Outstanding:	1002		
Directorate:	AREA-BASED SERVICE DELIVERY		
Department:	Area 3		

Resolution Details:

Ms Liebenberg reported the following:

An update was asked in the MRA process and in an e-mail dated 20 July 2021 about the progress.

Erf 62859 forms part of the New ATHLONE INFILL HOUSING PROJECT PH 1 – the project consists of 5 parcels of land in Heideveld, Bridgetown, Newfields, Pinati Estate and Lansdowne (Erf 62859), respectively.

The appointment of the professional team will be concluded by end April 2021. The Project Team will be liaising with the Local Ward Councillors and Sub Council w.r.t. the formation of a Project Steering committee once the appointments are completed

The current scope of works under this appointment will deal with all the development issues up to tender approval and this is expected at latest to be concluded by 30 June 2023 or sooner. This includes any EIA, Water Use Licence Applications, Heritage Reports, Town Plan approvals, General Plans, Civil and Electrical Designs and the tender documentation.

The construction of the civil services will be dealt with under a separate contract thereafter.

ACTION: Project Manager, Douglas Norman

Noted.

Resolution History

Meeting Date

Resolution

2021/05/20

Ms Liebenberg reported the following:

Erf 62859 forms part of the New ATHLONE INFILL HOUSING PROJECT PH 1 – the project consists of 5 parcels of land in Heideveld, Bridgetown, Newfields, Pinati Estate and Lansdowne (Erf 62859), respectively.

The appointment of the professional team will be concluded by end April 2021. The Project Team will be liaising with the Local Ward Councillors and Sub Council w.r.t. the formation of a Project Steering committee once the appointments are completed

The current scope of works under this appointment will deal with all the development issues up to tender approval and this is expected at latest to be concluded by 30 June 2023 or sooner – this includes any EIA, Water Use Licence Applications, Heritage Reports, Town Plan approvals, General Plans, Civil and Electrical Designs and the tender documentation.

The construction of the civil services will be dealt with under a separate contract thereafter. She said that Mr Norman indicated that it will be some time before they can report back to the Subcouncil as the technical research is very lengthy.

2021/02/18

Ms Liebenberg reported that:

The Department completed the framework and is considering which properties could be used for future development. Once they have packaged a new development, they will engage with the Subcouncil for input. This property has been sent to property management for a reservation application for Housing. Douglas Norman, Programme Manager, Central District, Department: Housing Implementation, Directorate: Human Settlements.

RESOLVED that:

The progress of the project be noted.

2021/01/21	<p>Ms Liebenberg reported that Douglas Norman will give feedback when they are ready. She stated that she would follow up.</p> <p>NOTED.</p>
2020/11/19	<p>Ms Liebenberg reported that the Department completed the Framework and is considering which properties could be used for future development. Once they have packaged a new development, they will engage with the Subcouncil for input. This property has been sent to property management for a reservation application for Housing. Douglas Norman, Programme Manager, Central District, Department: Housing Implementation, Directorate: Human Settlements.</p> <p>NOTED.</p>
2020/10/22	<p>The Department just completed the Framework and is considering which properties could be used for future development. Once they have packaged a new development, they will engage with the Subcouncil for input. This property has been sent to property management for a reservation application for Housing. Douglas Norman, Programme Manager, Central District, Department: Housing Implementation, Directorate: Human Settlements.</p> <p>NOTED.</p>
2019/10/17	<p>RESOLVED that:</p> <p>Ms Liebenberg follow up with the official regarding his assessment report for the Subcouncil meeting.</p> <p>ACTION: Ms Liebenberg / Mr N Lwazi</p>

Agenda Item No:	17SUB 15/1/2018	4	VYGIESKRAAL INFORMAL SETTLEMENT: PROPOSED DEVELOPMENT
Author:	Grobler Basson;		
How Resolved:	Consensus		
Meeting Date:	2018/01/25		
Outstanding:	932		
Directorate:	INFORMAL SETTLEMENTS, WATER & WASTE SERVICES		
Department:	Informal Settlements and Backyarders		

Resolution Details:

Ms Liebenberg reported the following:
Thirty-six (36) beneficiaries moved to Forest Village. The final 4 will be relocated during August 2021.

**ACTION: Project Manager, Gregory Exford
Noted.**

Resolution History

Meeting Date	Resolution
2021/05/20	Ms Liebenberg reported the following: Thirty-six (36) beneficiaries moved to Forest Village. One person has come forward of the four (4) that must still be screened, and his application is being processed. It was brought to the attention of the service provider, which does the screening, that the remaining 3 beneficiaries are not interested in the project. Screening takes 6-8 weeks. ACTION: Project Manager, Gregory Exford
2021/02/18	Ms Liebenberg reported that the screening of potential beneficiaries for Forest Drive is planned for the next few weeks.
2021/01/21	Ms Liebenberg said that the Chairperson secured a meeting with the Mayor and that he was waiting on a response from the ED. NOTED.
2020/11/19	RESOLVED that: The SC Manager compile a motivation for submission to the Mayor's office to include the four people to be part of the move to Forest Village. ACTION: Ms C Liebenberg

Agenda Item No:	17SUB 8/2/2019	5	MOTION: LANSDOWNE STATION PRECINCT: CLEANING AND REHABILITATION THROUGH TRANSVERSAL APPROACH BY ALL DIRECTORATES
Author:	Mark Kleinschmidt;		
How Resolved:	Consensus		
Meeting Date:	2019/02/21		
Outstanding:	652		
Directorate:	URBAN MANAGEMENT		
Department:	Councillor Support		

Resolution Details:

Ms Liebenberg reported that:
 Director Solomons-Johannes forwarded PRASA a letter about the approval of an Informal Trading Plan on their property. Dr L Mdunyelwa is following up regarding a response to the letter.
 Transport is waiting for the Parking Management Tender to be implemented.

**ACTION: Project Manager, Gershwin Fortune
 Noted.**

Resolution History

Meeting Date Resolution

2021/05/20 Ms Liebenberg reported that:
 Director Solomons-Johannes forwarded PRASA a letter about the approval of an Informal Trading Plan on their property.
 Mr Skrikker reported that Transport is waiting for the Parking Management Tender to kick in.
**ACTION: Project Manager, Gershwin Fortune
 Noted.**

2021/02/18 Ms Liebenberg informed the meeting that the Public Transport Department is coordinating initiatives to investigate toilet facilities via the Department Recreation, an increased Law Enforcement presence, and interaction with local stakeholders as short term initiatives to prepare for the proposal for the fence and management of the parking area.

Clr Kleinschmidt said that everyone is aware of the predicament PRASA is in and suggested that AED does a survey of the traders with regard to how many traders and how many bays are needed. He said that he liaised with Mr George Kiewietz of PRASA.

Ms Gogela of AED reported that they have done a survey already, but found it difficult moving forward as they have been struggling to engage PRASA on the proposals. She said that they would like to engage with the surrounding churches and businesses, but cannot do so without PRASA.

Mr Solomons-Johannes, UM: Director indicated in the comment section that he would engage with Mr Raymond Mesko, Acting WC Regional Manager for PRASA.

2021/01/21

Yoliswa Gogela, Area Economic Development reported that the meeting with PRASA did not take place, but that they were going ahead with the project plan. She said that the trading bays did not meet the minimum safety requirements of 1.5m distance between traders. She also said that they are working with MURP and that they have collected a data base of all businesses in the area.

Cllr March requested that the department should give timeframes.

Ms. Gogela said that she has a programme with timeframes and that she would forward it to the SC.

Ms Liebenberg said that she would arrange a meeting with regard to the fencing.

Cllr Kleinschmidt said that the costing of the fence was provided by Alex Miller and he said that he was under pressure from the community and the ward committee members. Cllr said that he had many concerns i.e.

- What would happen when a major storm occur? How would they address the needs of the homeless people?
- Whether Social Development have a rehabilitation in place and that he requires a month to month update
- There are 7-8 structures on PRASA land and they need to tackle that issue
- They had a clean-up project, but the Solid Waste department was not there.

NOTED.

Agenda Item No:	17SUB 27/6/2020 SM	6	COVID 19 HOTSPOTS FEEDBACK
Author:	Christa Liebenberg		
How Resolved:	Consensus		
Meeting Date:	2020/06/17		
Outstanding:	308		
Directorate:	URBAN MANAGEMENT		
Department:	Area Management		

Preamble:

Resolution Details:

The WhatsApp groups of the Ward Committees are utilized for communicating Covid-19 information and measures.
Noted.

Resolution History

Meeting Date	Resolution
2021/05/20	The WhatsApp groups of the Ward Committees are utilized for communicating Covid information and measures. Noted.
2021/02/18	The WhatsApp groups of the Ward Committees are utilized for communicating Covid information and measures. Noted.
2021/01/21	Communication in this regard is forwarded through the Ward Committee WhatsApp groups. There will be a PPU awareness present at the Langa Arts project. NOTED.
2020/11/19	Minister Fernandez organised a Teams Virtual meeting on 15 October 2020 for all Community Based Task Teams to update them about the status of Covid-19 in the Western Cape.
2020/10/22	An outreach to the Lansdowne Station happened on 15 October 2020. AED Covid-19 awareness kits were handed out to the informal traders. Environmental Health had a stand and demonstrated hand washing, and Law Enforcement supported staff. NOTED.

Department: **Area Central**

Responsible Officer(RO): **Christa Liebenberg**

Response Date Comment from RO

2020/07/16	The Ward Committees are functioning as the Covid-19 Community Based Teams (CBT's) for Subcouncil 17. The Teams form part of the Klipfontein Corridor Hotspots Initiatives. The members were asked to inform the Subcouncil Manager if they have any priorities and capacity building needs that need to be addressed. The first outreach event took place on 2 July 2020, 10:00-13:00 at the Hadjie Ebrahim and Hood Road Informal Settlements. Another outreach event is planned for 17 July 2020, 15:00 in the Athlone CBD. MEC Fernandez is planning a virtual information meeting to which all the CBT members will be invited.
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Response Date	Comment from RO
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2021/01/12	The Ward Committee Groups also serve as Community Based Task Teams. Critical awareness and information messages are distributed through these groups.
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Agenda Item No:	17SUB 3/7/2020 SM	7	SUBCOUNCIL 17: MAYORAL URBAN REGENERATION PROGRAMME (MURP) PROJECT/S AND INITIATIVES FOR THE 2020/2021 FINANCIAL YEARL 17:
Author:	Christa Liebenberg;		
How Resolved:	Consensus		
Meeting Date:	2020/07/16		
Outstanding:	287		
Directorate:	URBAN MANAGEMENT		
Department:	Mayoral Urban Regeneration Programme		

Resolution Details:

The SC Manager reported the following on the final expenditure of the MURP projects for 2020/21:

ID Description Sum of Budget Sum of Actual % Spent R2 000 000.00 R1 924 751.47 96.24% SPX.0001417
Rejuvenation of Subcouncil 17 R1 413 000.00 R1 359 788.68 96.23% SPX.0001418 Safer Neighbourhoods R254
000.00 R253 969.63 99.99% **SPX.0001419** Community and Social Development R333 000.00 R310 993.16 93.39%

Resolution History

Meeting Date

Resolution

2021/05/20

1. Rejuvenation of Subcouncil 17 Precincts

Thirty-eight EPWP workers are working for Solid Waste Cleansing in the three wards, i.e. Ward 48, nine (9) workers, Ward 49, 18 workers, and Ward 60, eight (8) workers.

Budget: R1,413,000.00. Actual R854,912.99. Commitment R424,880.45. Assigned: R1,279,793.44. Available R133,206.25.

Initiatives for the project also includes:

Two mural art projects in Langa. Repairs to the Bhunga Park fence. Toilet hire for Lansdowne Station Precinct. Kromboom Avenue Tree Pruning. Repairs to playground equipment and rubber matting throughout the Subcouncil area.

Paint and tools for Hadji Ebrahim Informal Settlement Structures facing the Road: This will be painted by the residents who are also EPWP workers to improve the environment for customers visiting businesses in the area.

Noted.

1. Safer Neighbourhood

The R254 000.00 funding has been utilized as follows:

Rubber matting surface repairs Cox Crescent: R146,250.00.

Gym equipment repairs: R9,807.91.

Tree maintenance in hot spots on road reserves: R30315.00.

Fencing repairs: R30,431.21.

Available: 26,386.44. Bollards for parks planned for May 2021.

1. Community and Social Development Programmes, Flamingo Heights Informal Settlement

The two workers have been appointed through the Temporary Employment Services Tender, and started work as of 1 October 2020.

The survey of the community and of the people who do not have ID's and birth certificates was finalised and Social Development is following up regarding these.

Budget: R333,000.00. Actual R227,613.44. Committed R55,901.57. Assigned R289,208.46.

Available R43,791.54.

The available balance has been allocated to Social Development Projects. A Youth Development Project and Parenting Project is being implemented with the balance.

1. Rejuvenation of Subcouncil 17 Precincts

Thirty-six EPWP workers are working for Solid Waste Cleansing in the three wards, i.e. Ward 48 nine (9) workers, Ward 49 21 workers, and Ward 60 six (6) workers.

Mr Rudi Heinrich, the Precinct Manager started work on 23 November 2020.

Budget: R1,413,000.00. Actual R439,236.54. Commitment R227,587,00. Available R746,176.46.

Administrative challenge: There is a SAP system challenge that the EPWP wages are possibly not settling against the above budget. This has been escalated to Director, Finance UM, and the SAP helpdesk. Ms D Kleyn is also attempting to resolve this.

Noted.**1. Safer Neighbourhood**

The R254 000.00 funding has been utilized as follows:

Rubber matting surface repairs Cox Crescent: R146,250.00.

Gym equipment repairs: R9,807.91.

Tree maintenance in hot spots on road reserves: R30315.00.

Fencing repairs: R30,431.21.

Available: 26,386.44.

1. Community and Social Development Programmes, Flamingo Heights Informal Settlement

The two workers have been appointed through the Temporary Employment Services Tender, and started work as of 1 October 2020.

The survey of the community and which people do not have ID's and birth certificates was finalised and Social Development is following up regarding these.

Budget: R133,333.00. Actual R109,550.74. Assigned R265,378.98. Available R67,621.02.

NOTED.

Agenda Item No:	17SUB 13/1/2021	8	C3 Reports
Author:	Christa Liebenberg;		
How Resolved:	Consensus		
Meeting Date:	2021/01/21		
Outstanding:	152		
Directorate:	URBAN MANAGEMENT		
Department:	Area Management		

Resolution Details:

1. Motion: Implementation of the bridge over Vygieskraal River at Statice Heights (17SUB18/1/2017)

The SC Manager reported the following:

73Q Vygekraal Pedestrian Bridge Project.

The Deviation Report was send to the ED on 29 June 2021 for her signature.

The report will then be put on the agenda of the BAC.

ACTION: Project Manager, Sheraan Mohammed

Noted.

ACTION: C Liebenberg / Mr M Mallick /Sheraan Mohamed

1. Subcouncil Building (17SUB18/2/2017)

Another application for additional space was submitted for signatures. The new form had to indicate remote work arrangements.

ACTION: Project Manager, Elzane Bothma

Noted.

1. Disposal Induland Park Erf 62859, Hanover Park (17SUB12/10/2017)

Ms Liebenberg reported the following:

An update was asked in the MRA process and in an e-mail dated 20 July 2021 about the progress.

Erf 62859 forms part of the New ATHLONE INFILL HOUSING PROJECT PH 1 – the project consists of 5 parcels of land in Heideveld, Bridgetown, Newfields, Pinati Estate and Lansdowne (Erf 62859), respectively.

The appointment of the professional team will be concluded by end April 2021. The Project Team will be liaising with the Local Ward Councillors and Sub Council w.r.t. the formation of a Project Steering committee once the appointments are completed

The current scope of works under this appointment will deal with all the development issues up to tender approval and this is expected at latest to be concluded by 30 June 2023 or sooner. This includes any EIA, Water Use Licence Applications, Heritage Reports, Town Plan approvals, General Plans, Civil and Electrical Designs and the tender documentation.

The construction of the civil services will be dealt with under a separate contract thereafter.

ACTION: Project Manager, Douglas Norman

Noted.

1. Vygieskraal Informal Settlement: Proposed Development (17SUB15/1/2018)

Ms Liebenberg reported the following:

Thirty-six (36) beneficiaries moved to Forest Village. The final 4 will be relocated during August 2021.

ACTION: Project Manager, Gregory Exford

Noted.

1. Motion: Lansdowne Station Precinct: cleaning and rehabilitation through transversal approach by all Directorates

Ms Liebenberg reported that:

Director Solomons-Johannes forwarded PRASA a letter about the approval of an Informal Trading Plan on their property. Dr L Mdunyelwa is following up regarding a response to the letter.

Transport is waiting for the Parking Management Tender to be implemented.

ACTION: Project Manager, Gershwin Fortune
Noted.

1. MURP Projects (2020/2021)

The SC Manager reported the following on the final expenditure of the MURP projects for 2020/21:

ID	Description	Sum of Budget	Sum of Actual	% Spent	
R2 000 000.00		R1 924 751.47	96.24%	SPX.0001417	
Rejuvenation of Subcouncil 17	R1 413 000.00	R1 359 788.68	96.23%	SPX.0001418	
Safer Neighbourhoods	R254 000.00	R253 969.63	99.99%	SPX.0001419	
Community and Social Development	R333 000.00	R310 993.16	93.39%		

1. Rejuvenation of Subcouncil 17 Precincts

Solid Waste Cleansing was implemented in the three wards. The numbers of workers varied, because of attendance challenges, but were roughly Ward 48, nine (9) workers, Ward 49, 18 workers, and Ward 60, eight (8) workers. Initiatives for the project also included:

Two mural art projects in Langa, Repairs to the Bungha Park fence. Toilet hire for Lansdowne Station Precinct. Kromboom Avenue Tree Pruning. Repairs to playground equipment and rubber matting throughout the Subcouncil area.

Paint and tools for Hadjie Ebrahim Informal Settlement Structures facing the Road: This was painted by the residents who were also EPWP workers. The aim was to improve the environment for customers visiting businesses in the area.

Noted.

1. Safer Neighbourhood

The project included:

Rubber matting surface repairs Cox Crescent.

Gym equipment repairs.

Tree maintenance in hot spots on road reserves.

Fencing repairs.

Noted.

1. Community and Social Development Programmes, Flamingo Heights Informal Settlement

The two workers have been appointed through the Temporary Employment Services Tender, and started work as of 1 October 2020.

The survey of the community and which people do not have ID's and birth certificates was finalised and Social Development is following up regarding these.

The available amount has been allocated to Social Development Projects. A Youth Development Project and a Parenting Project were initiated.

ACTION: Project Manager, Christa Liebenberg

Noted.

MURP PROJECTS 2021/ 2022

1. SPX.0001778 REJUVINATION OF SUBCOUNCIL 17 FOCUS AREAS

R1,440,400.00

Planned:

1 Project Officer, Ward 48 1 Supervisor and 15 EPWP workers, Ward 49 1 Supervisor and 12 workers, Ward 60 1 Supervisor and 12 Workers.

1. SPX.0001779 ATTRACTIVE PUBLIC OPEN SPACES

R100,000.00

Ward 49 Repairs and Maintenance

1. SPX.0001780 COMMUNITY AND SOCIAL DEVELOPMENT PROGRAMMES

R393,013.78

Ward 48 Community capacity building programme.

Ward 49 Water safety and life guard programme.

Ward 60 ECD Staff Member Flamingo Heights Informal Settlement, Community Hall repairs, community programmes.

1. Community based task teams Covid 19 – Klipfontein Corridor

The WhatsApp groups of the Ward Committees are utilized for communicating Covid-19 information and measures.
Noted.

1. **C3 NOTIFICATIONS**

C3 PROGRESS PUBLIC HOUSING - C3'S AND SERVICE DELIVERY CHALLENGES

The SC Manager reported that:

A meeting was held about the reports and how Public Housing reports can be obtained. Public Housing has been invited to the meeting of 22 July 2021 to present their monitoring system with regard to C3's and the flats repairs matters.

Mr Fula of Housing reported the following:

- It is important that people log a call in order to get a complaints / reference number to send to the upgrade and maintenance team.
- They have a back log of over 50 000 complaints and the depot does not have the capacity to deal with all the complaints timeously. They have employed the National Housing Corporation Agency to assist with the backlog. They have provided them with the C3 notification list and they will make sure that the R50m does not disappear, but that the community benefit from it.
- He will supply the Councillors with the maintenance work schedules to be undertaken.
- He encouraged Councillors to continue to submit all complaints to the housing office. He pointed out that if a complaint is not for them, they refer it to the relevant department to action.

Cllr R Adams thanked Mr Fula for his attendance and for the information. He said he had a serious problem with the attitude of the staff working at the housing office. He said that they were extremely rude to the residents and they hold the people ransom as no oversight is done on the work that they need to do. He said he was looking forward to working with Mr Fula to resolve this matter as the residents are also worthy of respect.

Ald March stated that street lighting was a major problem and that the call out time was too long. He said that he was glad that they going to look at the staff and the call out time.

Mr Fula said that he agreed with Cllr that they should deal with the staff members as they sometimes use the tenants as scapegoats. He said that residents must insist on a C3 notification number and that they should not leave without receiving a number. He said that they will definitely look at the timeframe when a van is despatched as accountability is important. Mr Fula said Housing is willing to do a presentation with regard to the maintenance on a quarterly basis to the SC.

Ald March thanked the official for the offer to give feedback on a quarterly basis and said that the SC manager will definitely invite them every quarter

Noted.

Resolution History

Meeting Date	Resolution
2021/02/18	RESOLVED that: The comments and concerns of the Water and Sanitation service delivery be noted.
2021/01/21	From 17SUB 4/01/21 (Item CHAIRPERSONS REPORT) Ms Liebenberg requested permission from the meeting to add an item to the MRA list named: C3 REPORTS FEEDBACK as MRA. RESOLVED that: The C3 reports of the line departments with the most outstanding service requests will be added to the MRA's.

Agenda Item No:	17SUB 6/3/2021	9	MOTION: TO MOVE HADJIE EBRAHIM INFORMAL SETTLEMENT - ERF 36819
Author:	Christa Liebenberg;		
How Resolved:	Consensus		
Meeting Date:	2021/03/18		
Outstanding:	112		
Directorate:	URBAN MANAGEMENT		
Department:	Area Central		

Resolution Details:

RESOLVED that:

1. That the Department conduct a desktop exercise of the current footprint of Hadjie Ebrahim in order to ascertain whether Hood Road could possibly be integrated.
1. That the Department then will seek the permission from the land owners for the proposed re-blocking exercise.
1. Should the aforementioned be possible, the Department is to then also seek permission from the Hadjie Ebrahim land owners for Hood Road residents to be integrated into the re-blocking exercise.
1. Subject to permission granted by Hadjie Ebrahim owners, a partnership with external stakeholders such as CORCI ISN or Khayalami would bring added funding to such a project as the Department has no funding currently.
1. Subject to the latter, it needs to be pointed out that the basis on which these organizations operate is by mutual cooperation which will require the subject community to make some sort of financial contribution in order to make re-blocking possible.
1. Alternatively, it is also recommended that Hadjie Ebrahim be reconfigured with its current footprint using the existing structure materials of each household according to a technical layout plan.

Further resolved that:

- That point (ii) of the recommendation be deleted and be replaced with:

“That the department presents their desktop finding to the Subcouncil and submit a written report to the August Subcouncil meeting”.

Action: Gregory Exford

Resolution History

Meeting Date

Resolution

2021/03/18

RESOLVED that:

- a. The motion be forwarded to the relevant department for action.
- b. The item be placed on the MRA list for progress reports.

Action: Ms C Liebenberg