

GOOD MORNING EVERYONE AND WELCOME

CHAIRMAN'S REPORT - 2020

I would like to welcome all who are present here today to our 2nd Annual General Meeting of the Montague Gardens Marconi Beam NPC the (MMID). For those who are attending for the first time, the MMID was made official on the 1st July 2017.

I would like to introduce and extend our thanks and appreciation to the City of Cape Town Urban Management Directorate, namely MR. Eddie Scott and his hard-working team, who are instrumental in supporting and guiding, not only the MMID but all the other City Improvement Districts.

Brigadier Stander who is the Station Commander of SAPS Milnerton and will later be giving us an overview of the crime over the previous year and with him is the Vispol Commander, Colonel Tito.

This year has been the most challenging with unprecedented challenges in the form of COVID 19. Not only health of the Global community but also hitting the financial sector in ways that one would not have imagined.

With that said, we have taken cognisance of the fact that the Directors that took up the task at our 2019 AGM to assist, were not able to in the face of COVID 19 whereby they had to focus on their businesses and families survival. For the Directors we wish them all the best and success going forward.

To the Directors who stood tall in the wake of COVID 19 and saw it through with the MMID, we are truly thankful and are humbled in their presence.

Those resigning, we also thank you and wish you well in your respective business ventures.

BOARD OF DIRECTORS

- Chairman / Director: Cleansing – Dave Enticott
- Director: Operations / Finance – Hugh Ferguson
- Director: Public Safety – Anthony Pronk
- Director: Urban Management – Andre Williams
- Director: Marketing – Karen Davis

MMID STAFF MEMBERS

- Operations Manager – Gary Bower
- Administrative Manager – Lianne Lippert
- Projects Co-ordinator – Alda van Niekerk

To make the operations of the MMID more sustainable going forward, we are looking for property owners or their appointed representatives, to volunteer to either become Directors or form part of sub-committees who report to the MMID Board of Directors.

There are six main programmes that a CID is responsible for in terms of its mandate. Each programme or portfolio should have a corresponding director. The Portfolios are as follows:

- Operations
- Public Safety
- Cleansing
- Urban Management
- Social Development
- Marketing / Finance

The portfolios that are currently vacant are:

- Urban Management
- Social Development
- Finance

For those that are new, I will proceed to give a quick breakdown of the following:

WHAT THE MMID DOES

- A CID provides over and above / top-up services (security, cleansing and social services) to those already provided by the City of Cape Town (CCT)

- THE MMID is a statutory body established under the SRA By-law of the CCT
- THE MMID Receives funds by means of an additional rate collected from rate payers by the City

WHAT THE MMID DOES NOT DO

- MMID does not replace the CCT, SAPS & other government services, who still supply the services that they are mandated to provide.
- THE MMID Is not responsible for privately owned properties
- Legally cannot enter private properties for any reason whatsoever, especially in pursuit of criminals or to search for criminals.

The success of a CID can to a large extent be attributed to partnerships and relationships. We have established good working relationship with various CCT departments. Milnerton SAPS also support the MMID when we have needed them. We look forward to expanding and improving on these relationships in the years to come.

With the global state of affairs being what it is, mostly attributed by COVID 19, the “new normal” and the changes have resulted, but not limited to our Board of Directors having to focus on their survival and that of their businesses which Montague Gardens, largely depends on.

With that said, we have had Directors taking a leave of absence which has led to the resignations which are indicated on the Agenda today.

ACHIEVEMENTS FOR THE PAST FINANCIAL YEAR 2019 / 2020

PROJECTS AND GOALS FOR THE CURRENT FINANCIAL YEAR 2020 / 2021

PROGRAMME 1: OPERATIONS

As operations is the engine driving the MMID, it will ensure that the other Programmes, and the initial commitment the MMID made, is continually followed through, and executed.

The success hereof lies with the on-going operations of the MMID Office which to date have been doing a sterling job.

PROGRAMME 2: SECURITY

This past year saw the launch of the most ambitious project within the MMID. That being the commencement of the CCTV Project which would have commenced much sooner following last years AGM but due to COVID-19 and the LOCKDOWN conditions, put a hold on it.

As it was mentioned last year, the journey to where we are today has been an experience for all concerned in terms of the challenges that one can encounter when it comes to such an installation.

With that said, we were guided by the CCTV consultant that we appointed prior to the project commencing and him and his team have been instrumental leading up to and during the various phases of the project to date

Through a competitive process the following organisations were approved as Service Providers by our board of Directors:

- FANG was chosen to carry out the groundwork and the installation of the CCTV infrastructure.
- ASTROSEC – To monitor the CCTV cameras.

Even though we have a Service Provider that will be doing the monitoring, the MMID Office also has a monitoring station. The purpose of this was to capitalise on ASTROSEC in terms of monitoring.

On-going meetings at SAPS Milnerton have commenced after a sabbatical due to the ominous COVID 19 restrictions placed on meetings. However, SAPS and the MMID have remained in close contact in terms of reported incidents of crime within the MMID.

The commitment from SAPS also extends to the other Security Service Providers as we are here for a common goal and that is to come together and make the area a better and safer working environment.

This partnership is not limited to SAPS Milnerton but also to Traffic Services and Law Enforcement.

With that said, I would like to convey my thanks to the following:

- Chief van Schalkwyk – Law Enforcement

With his office supplying us with a dedicated Law Enforcement Officer, the visibility, and actions from him have made a difference in the area.

- Principle Inspector Liebenberg – Traffic Services

She has been instrumental in terms of getting Traffic Services to monitor and action all concerns that I have encountered within the MMID.

Both of their commitment and quick action is commendable.

PROGRAMME 3: CLEANSING

This Portfolio has been an exciting one over the past 3 years. Exciting in terms of the MMID Office exploring the possibilities of doing the cleansing, for a lack of a better word, in-house.

One would think that cleansing is cleansing and very much a generic thing to do.

However, the operational staff, whilst working closely with the previous Cleansing Service Provider and having a more theoretical and comprehensive knowledge of the required mandate for Cleansing, investigated the prospect of doing this in-house and applied their own dedication and discipline which they brought over from previous work experience to achieve and in fact exceed the required mandate. The stats below speak for itself.

THE MMID has supported legitimate Recycling centre's in and around the MMID and the stats show the difference a small team with one vehicle and a trailer has made since we have been doing the cleaning in house.

STATS CLEANSING / RECYCLING FOR SEPTEMBER & OCTOBER 2020

With all said, we would like your approval to proceed with the Cleansing being done by the MMID staff as it will require, not only your vote but also additional costs to be approved from our Surplus Funds to cover "Start-up costs".

PROGRAMME 4: URBAN MANAGEMENT

With the success of the Port Jackson project in 2019 which not only got rid of a fair amount of alien vegetation but made the visibility from afar better thereby creating a safer area for all.

It has also afforded us the opportunity to monitor any increase in the informal structures that are there prior to cutting the vegetation down.

A quick summary of the C3 reports logged by the MMID Office and the MMID Public Safety Officers:

REPORTED: 235

OUTSTANDING: 29

These C3 reports vary from but not limited to:

- Faulty streetlights
- Missing or damaged drain covers
- Damaged stormwater drains
- Flooding
- Dumping
- Faulty or damaged traffic signals
- Illegal posters

There is a significant decrease in C3 reports within the MMID and ascribe this to CCT and the respective maintenance teams, proactively dealing with breakdowns before they are reported.

PROPOSED PROJECT – 2020 / 2021

- Cleaning and Greening
- Green Club Boards

Due to changes in CCT Regulations we have not considered any major upgrades pending the outcome of these Regulations.

We have thus considered focusing on the cleaning and greening being “soft” upgrades yet will have the biggest impact on uplifting the area which has seen a vast improvement to date. To mention a few:

- Replanting trees – Montague Drive outside BUCO
- Planting trees – Montague Drive and Link Road
- Planting trees – Bosmansdam Road and Montague Drive behind Mc Donalds.
- Verge upgrade: Planting vygies – Montague Drive and Drill Avenue
- Verge upgrade: Planting vygies – Platinum Crescent

We have concluded from the vygies that we planted at the intersection of Montague Drive and Koeberg Road that, not only does it look neat but the vygies repels weed to a large extent.

The above is not limited to the on-going maintenance of the previously upgraded areas from 2019.

PROGRAMME 5: SOCIAL DEVELOPMENT

The largest task undertaken in terms of this portfolio was when the MMID undertook to look after the homeless within and on the outskirts of Montague Gardens.

As we all know and were made aware right from the start, COVID 19 was the reason for LOCKDOWN 2020 and with City Cape Town piloting the project, requested the respective CID's to partner with them.

To the MMID this was not just about taking care of those who were affected, but we got to know a lot more about the various groups / communities that we engaged with. Although there was, from the onset of the MMID, a good relationship between the MMID staff, its and service providers at the time, Star Rapid Response and Vizual, had already several interventions done together with Street Peoples Programme and Social Development with and to this day, that relationship still stands firm.

Over the LOCKDOWN period we handed out a total of **885** meals that consisted of:

These meals together with fruit were supplied by SHILOH, an NGO based in Brackenfell

Sgt Steyn from SAPS Milnerton donated **336** dry meals to the MMID and these meals, only needing the ingredients mixed in hot water were then distributed over a period together with the meals supplied by SHILOH.

On 3 occasions after partnering with a nearby NGO called CANS, we supplied and assisted in handing out a further 862 sandwiches.

These sandwiches were handed out to needy communities as far afield, stretching from Joe Slovo Park, Brooklyn, Rugby and Sanddrift.

Prior to Lockdown 2020, we urged and to a large degree were successful in getting casual worker seekers who would be waiting for casual work along Montague Drive, to register with HXP, located in Frazzita Business Park, Freedom Way Milnerton.

By registering they now can have the opportunity of being assured of more consistent work, albeit different fields of employment at any given time.

Those employed are also assured of the following:

- UIF
- Vacation Leave
- Sick Leave
- Workmen's Compensation

The MMID explored various NGO / NPO organisations within the MMID but with non-available, HXP was the only viable source of securing employment for the unemployed.

Going forward from here, we aim to achieve the following:

CREATE EMPLOYMENT

The MMID will be creating employment for unemployed persons from the area. The tasks would include but not limited to:

- Cleaning streets
- Removing posters

- Cutting the grass verges
- Removing what is left of alien vegetation (Port Jacksons,)

SOCIAL INTERVENTION – RECORDING HOMELESS

We will, together with EPWP Field Workers from Social Development / Street Peoples Programme doing interventions with the homeless in and around Montague Gardens by recording, not only those that reside in Montague Gardens but also those that, for a lack of a better phrase, pass through the MMID.

The purpose will be to determine how many are currently living on the streets and hope that there is a success story where some, even a few either want to be placed in a safe space and enter into a programme to be integrated into the work environment and or be reunited with their families, either locally or in another Province.

PROGRAMME 6: MARKETING, STAKEHOLDER RELATIONS & PUBLIC RELATIONS

MMID GREEN CLUB BOARDS

- To date only 5 have been awarded.
- DUE to the Green club boards becoming a fixture to the property we will be dedicating more time to allocate more board to supporting businesses.

BIN STICKERS

Since the MMID the theft rate of refuse bins has significantly decreased.

BRIGHT Yellow Bin stickers will hopefully deter theft as it is now well marked and identifiable.

This marketing exercise also puts us in touch with business owners and thereby engaging with those doing business within the MMID.

The MMID will continue doing with the following:

- Regular newsletters and newsflashes
- Promote the MMID through contact with the media
- Establish the MMID Business Directory, with link to website
- Build relationships with property owners & businesses
- The MMID website includes advertising space, a business directory, and all documentation
- The MMID Facebook page is regularly updated
- Engaging with property owners, businesses, and other role players

IN CLOSING I WELCOME ANY QUESTIONS AND QUERIES FOR BUSINESS OR PROPERTY OWNER's TO PLEASE ASK MYSELF OR THE MMID STAFF! MANY THANKS FOR TAKING THE TIME OUT OF YOUR BUSY SCHEDULE FOR BEING HERE!