Notification Age Analysis Report - April 2019 - Ward 109

Annexure E

						Notification Group	External	External	External	External
Ward	Notification		Created On Date	C3 Complaint Type	Department	Suburb	Less than 20 (Created on Date)	Between 20 to 50 Days	Between 50 to 90 days	Greater than 90
109	1014564928	CAN NOT FINALIZE COMPLAINT, CONVENTIONAL	01.04.2019	Leak at Water Meter / Stopcock	Water & Sanitation Management	DEACONVILLE		1		
109	1014565380	underground leak	01.04.2019	Broken Leading	Water & Sanitation Management	NEW SCHEME		1		
109	1014568581	Sewer: Blocked/Overflow	01.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	null		1		
109	1014569073	Sewer: Blocked/Overflow	02.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MALL INTERCHANGE		1		
109	1014570978	Sewer: Blocked/Overflow	02.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE		1		
109	1014571372	Broken Leading	02.04.2019	Broken Leading	Water & Sanitation Management	FOREST VILLAGE		1		
109	1014572225	Meter: Damaged / Faulty	02.04.2019	Meter: Damaged / Faulty	Water & Sanitation Management	MACASSAR VILLAGE		1		
109	1014572607	Sewer: Blocked/Overflow	02.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014573344	Fire Hydrant: Missing Cover	03.04.2019	Fire Hydrant: Missing Cover	Water & Sanitation Management	MARVINPARK		1		
109	1014575759	Leak In Road/ Pavement/ Underground	03.04.2019	Leak In Road/ Pavement/ Underground	Water & Sanitation Management	RIVERSIDE		1		
109	1014576784	Water Quality: Discoloration	03.04.2019	Water Quality: Discoloration	Water & Sanitation Management	MACASSAR		1		
109	1014577156	Kitchen Pipe Leaking	04.04.2019	Plumbing	Home Ownshp Tfr,Tenancy Mngt & Staff Hsg	NEW MACASSAR		1		
109	1014578875	Possible faulty Geyser - COCT property	04.04.2019	Plumbing	Home Ownshp Tfr,Tenancy Mngt & Staff Hsg	FIRGROVE RURAL		1		
109	1014584792	Sewer: Blocked/Overflow	06.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	BELL GLEN		1		
109	1014590069	Sewer: Manhole Cover: Stolen/Missing	08.04.2019	Sewer: Manhole Cover: Stolen/Missing	Water & Sanitation Management	NEW SCHEME		1		
109	1014592782	Water Meter : Locate	09.04.2019	Water Meter : Locate	Water & Sanitation Management	MACASSAR VILLAGE		1		
109	1014593362	Sewer: Blocked/Overflow	09.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	CROYDON OLIVE ESTATE		1		
109	1014593812	Broken Leading	09.04.2019	Broken Leading	Water & Sanitation Management	NEW SCHEME		1		
109	1014594510	Sewer: Blocked/Overflow	09.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE		1		
109	1014597228	Water Run to Waste	10.04.2019	Water Run to Waste	Water & Sanitation Management	MACASSAR		1		
109	1014597241	Sewer: Blocked/Overflow	10.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014599419	Sewer: Blocked/Overflow	11.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE		1		
109	1014601957	Sewer: Blocked/Overflow	11.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE		1		
109	1014602730	Sewer: Blocked/Overflow	11.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014602895	Sewer: Manhole Cover: Stolen/Missing	12.04.2019	Sewer: Manhole Cover: Stolen/Missing	Water & Sanitation Management	NEW MACASSAR		1		
109	1014603758	Broken Leading	12.04.2019	Broken Leading	Water & Sanitation Management	KELDERHOF		1		
109	1014603870	Sewer: Blocked/Overflow	12.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014606061	Sewer: Blocked/Overflow	12.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014606261	Broken Leading	12.04.2019	Broken Leading	Water & Sanitation Management	CHRIS HANI PARK		1		
109	1014607028	Sewer: Blocked/Overflow	13.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	DEACONVILLE		1		
109	1014607310	Sewer: Blocked/Overflow	13.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR		1		
109	1014607606	Sewer: Blocked/Overflow	13.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR		1		
109	1014607764	Sewer: Blocked/Overflow	13.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	HEARTLAND HISTORIC PRECINCT		1		
109	1014607989	PPM Faulty -GIFT	14.04.2019	PPM Faulty (Enter detailed description)	Electricity Generation & Distribution	MACASSAR VILLAGE		1		
109	1014608437	Sewer: Blocked/Overflow	14.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014610402	Sewer: Blocked/Overflow	15.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR		1		
109	1014610809	Sewer: Blocked/Overflow	15.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR		1		
109	1014610880	Consumption Complaint / Estimations	15.04.2019	Consumption Complaint / Estimations	Electricity Generation & Distribution	HEARTLAND HISTORIC PRECINCT		1		
109	1014610950	Water Meter : Locate	15.04.2019	Water Meter : Locate	Water & Sanitation Management	HEARTLAND HISTORIC PRECINCT		1		
109	1014610975	Consumption Complaint / Estimations	15.04.2019	Consumption Complaint / Estimations	Electricity Generation & Distribution	HEARTLAND HISTORIC PRECINCT		1		
109	1014611364	Leak at Water Meter / Stopcock	15.04.2019	Leak at Water Meter / Stopcock	Water & Sanitation Management	MACASSAR		1		
109	1014612402	High Consumption Investigation	15.04.2019	Internal : Meter Related Queries	Water & Sanitation Management	KELDERHOF		1		
109	1014612820	Sewer: Manhole Cover: Stolen/Missing	16.04.2019	Sewer: Manhole Cover: Stolen/Missing	Water & Sanitation Management	RIVERSIDE		1		
109	1014613460	Sewer: Blocked/Overflow	16.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR		1		
109	1014614476	Stopcock: Defective	16.04.2019	Stopcock: Defective	Water & Sanitation Management	KELDERHOF		1		
109	1014614507	Sewer: Blocked/Overflow	16.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR		1		
109	1014615798	Leak In Road/ Pavement/ Underground	16.04.2019	Leak In Road/ Pavement/ Underground	Water & Sanitation Management	NEW SCHEME		1		
109	1014621666	Sewer: Blocked/Overflow	18.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	SANDVLEI		1		
109	1014622619	Sewer: Blocked/Overflow	18.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE		1		

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							Notification Group	External	External	External	External
Ward	Notification		Created On Date	C3 Complaint Type	Department	Suburb	Less than 20 (Created on Date)	Between 20 to 50 Days	Between 50 to 90 days	Greater than 90
109	1014624458	Plumbing	19.04.2019	Plumbing	Home Ownshp Tfr,Tenancy Mngt & Staff Hsg	DEACONVILLE		1		
109	1014624936	Sewer: Blocked/Overflow: HANDOVER	19.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014625242	Sewer: Blocked/Overflow	20.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	NEW SCHEME		1		
109	1014626194	Sewer: Blocked/Overflow	20.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE		1		
109	1014626788	Sewer: Blocked/Overflow	21.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014626889	Sewer: Blocked/Overflow	21.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	CHRIS HANI PARK		1		
109	1014629094	High consumption investigation	23.04.2019	Customer : Meter Reading/Consumption	Water & Sanitation Management	SANDVLEI		1		
109	1014629962	Broken Leading	23.04.2019	Broken Leading	Water & Sanitation Management	CROYDON		1		
109	1014632706	Leak at Water Meter / Stopcock	23.04.2019	Leak at Water Meter / Stopcock	Water & Sanitation Management	KELDERHOF		1		
109	1014634885	Empty Septic Tank	24.04.2019	Empty Septic Tank	Water & Sanitation Management	SANDVLEI		1		
109	1014636038	Sewer: Blocked/Overflow	24.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE		1		
109	1014636418	Macassar METER OPEN	24.04.2019	Suspect Prepaid Meter Tampering	Electricity Generation & Distribution	MARVINPARK		1		
109	1014636742	No Power - ASTON -M BARON LV/MV FAULT	25.04.2019	No Power	Electricity Generation & Distribution	MACASSAR BEACH		1		
109	1014637472	Broken Leading	25.04.2019	Broken Leading	Water & Sanitation Management	KELDERHOF		1		
109	1014639296	Sewer: Blocked/Overflow	25.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	FOREST VILLAGE		1		
109	1014639349	Customer : Master Data Updates/Queries	25.04.2019	Customer : Master Data Updates/Queries	Water & Sanitation Management	KELDERHOF		1		
109	1014639416	Sewer: Blocked/Overflow	25.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	NEW MACASSAR		1		
109	1014640333	Illegal Dumping	25.04.2019	Illegal Dumping	Solid Waste Management	MACASSAR		1		
109	1014641833	Sewer: Blocked/Overflow	26.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	SANDVLEI	1			
109	1014642377	TOILET BLOCKED	26.04.2019	Toilet Blocked	Water & Sanitation Management	KHAYELITSHA	1			
109	1014642465	GULLEY BLOCKED	26.04.2019	Gulley Blocked	Water & Sanitation Management	KHAYELITSHA	1			
109	1014643021	Sewer: Blocked/Overflow	26.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR	1			
109	1014644040	Sewer: Blocked/Overflow	26.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE	1			
109	1014645325	THE LEAK IS AT THE COCT MAIN FEED SIDE	28.04.2019	Broken Leading	Water & Sanitation Management	MACASSAR	1			
109	1014646393	Sewer: Blocked/Overflow	29.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE	1			
109	1014647655	Sewer: Blocked/Overflow	29.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE	1			
109	1014647716	Other (Enter detailed Fault description)	29.04.2019	Other (Enter detailed Fault description)	Electricity Generation & Distribution	HEARTLAND HISTORIC PRECINCT	1			
109	1014647874	Change of Situation Address	29.04.2019	Change of Situation Address	Development Management	FIRGROVE RURAL	1			
109	1014647928	Broken Leading	29.04.2019	Broken Leading	Water & Sanitation Management	MARVINPARK	1			
109	1014648073	Sewer: Blocked/Overflow	29.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	MACASSAR VILLAGE	1			
109	1014650230	Sewer: Blocked/Overflow	30.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	DEACONVILLE	1			
109	1014650601	Sewer: Blocked/Overflow	30.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	DEACONVILLE	1			
109	1014652986	Sewer: Blocked/Overflow	30.04.2019	Sewer: Blocked/Overflow	Water & Sanitation Management	RIVERSIDE	1			
Overall Result							**15**	**67**		