



REPORT TO SUB COUNCIL 4

1. ITEM NUMBER: *To be inserted by secretariat*

2. SUBJECT

COMMUNITY SERVICES AND HEALTH DIRECTORATE: CITY HEALTH DEPARTMENT AREA CENTRAL: TYGERBERG SERVICE DELIVERY REPORT FOR PERIOD 1 JULY 2020 TO 30 JUNE 2021.

ONDERWERP

DIREKTORAAT GEMEENSKAPSDIENSTE EN GESONDHEID: DEPARTEMENT STADSGESONDHEID: GEBIED SENTRAAL: TYGERBERG-DIENSLEWERINGSVERSLAG VIR DIE TYDPERK 1 JULIE 2020 TOT 30 JUNIE 2021.

ISIHLOKO

ICANDELO LEENKONZO ZOLUNTU NEZEMPILO: ISEBE LEZEMPILO LESIXEKO KUMMANDLA OSEMBINDINI: INGXELO ENGOKUHANJISWA KWEENKONZO YASETYGERBERG YESITHUBA ESISUSELA NGOWO 1 KWEYEKHALA 2020 UKUYA KOWAMA 31 KWEYOKWINDLA 2021 (LSU 1784)

3. PURPOSE

To inform the Sub Council about service-delivery progress by Community Services and Health Directorate: City Health Department Area Central, TYGERBERG, made during the period 1 July 2020 to 30 June 2021.

4. FOR DECISION BY

The report is for noting by Sub Council 4.

5. EXECUTIVE SUMMARY

This report is for the health facilities within the boundaries of sub council 4 for the period 1 July 2020 to 30 June 2021. The report covers both Personal Primary Health Care (PPHC) and Environmental Health Services (EH). Overall the facilities are doing well and are meeting most of its targets (detailed performance report available on request).

6. RECOMMENDATIONS

It is recommended that this report on progress in Health service delivery be noted.

AANBEVELING

Daar word aanbeveel dat daar van hierdie vorderings verslag oor gesondheidsdienslewering kennis geneem word.

IZINDULULO

Kundululwe ukuba makuqwalaselwe le ngxelo engenqubela ngokumalunga nokuhanjiswa kweenkonzo zezeMpilo.

7. DISCUSSION/CONTENTS

City Health Department is responsible for two main focus areas of service delivery namely; Environmental Health Services (EH) which delivered from Bellville and Parow EH Offices and Personal Primary Health Care (PPHC) at Adriaanse, Dirkie Uys, Elsie's River, Parow, Ravensmead and Uitsig clinics and an outpatient Alcohol & Substance Abuse Program at Delft South Clinic. The performance of each unit is presented below as measured against specific set Service Delivery Budget Implementation Plan (SDBIP) targets.

7.1 PERSONAL PRIMARY HEALTH CARE

This part of the report highlights performance of the clinics in relation to the SDBIP, focusing on key indicators namely reduction of HIV/AIDS/STI and TB, reduction of death rate for children under 5 years, antenatal care, women's health and teenage pregnancy. Adriaanse, Uitsig and Ravensmead clinics deliver ARV services and Adriaanse the additional service of non-communicable diseases (management of diabetes and hypertension).

Human Immunodeficiency Virus (HIV), Acquired immune deficiency syndrome (AIDS), and Tuberculosis (TB) & Sexually Transmitted Infections (STI) Programme:

This programme is aimed at preventing and reducing the aforementioned diseases and related deaths. For the period under review, performance for this programme is as follows: -

Number of total clients tested for HIV

SDBIP Indicator	Number of total clients tested for HIV		
Facility	Target	Achieved	Comment
Adriaanse Clinic	4 258	2 225	Shortfall of 2033
Dirkie Uys Clinic	4 018	1 995	Shortfall of 2023
Elsie's River Clinic	4 247	4 396	Target exceeded by 149
Parow Clinic	2 795	3 049	Target exceeded by 254
Ravensmead Clinic	3 998	3 134	Shortfall of 864
Uitsig Clinic	3 488	3 651	Target exceeded by 163

Number of new clients enrolled on Antiretroviral Treatment (ART)

SDBIP Indicator	Number of new clients enrolled on Antiretroviral Treatment (ART)		
Facility	Target	Achieved	Comment
Adriaanse Clinic	22	10	Shortfall of 12
Ravensmead Clinic	15	21	Target exceeded by 6

Uitsig Clinic	19	13	Shortfall of 6
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% HIV +e TB patients commenced on ART's

SDBIP Indicator	% HIV +e TB patients commenced on ART's		
Facility	Target	Achieved	Comment
Adriaanse Clinic	90%	100%	Target exceeded by 10%
Dirkie Uys Clinic	90%	100%	Target exceeded by 10%
Elsies River Clinic	90%	88%	Shortfall of 2%
Parow Clinic	90%	80%	Shortfall of 10%
Ravensmead Clinic	90%	100%	Target exceeded by 10%
Uitsig Clinic	90%	50%	Shortfall of 40%

Number of male condoms distributed

SDBIP Indicator	Number of male condoms distributed		
Facility	Target	Achieved	Comment
Adriaanse Clinic	453 721	564 000	Target exceeded by 110279
Dirkie Uys Clinic	902 104	504 000	Shortfall of 398104
Elsies River Clinic	326 679	190 800	Shortfall of 135879
Parow Clinic	388 599	534 000	Target exceeded by 145401
Ravensmead Clinic	325 611	342 000	Target exceeded by 16389
Uitsig Clinic	427 031	312 000	Shortfall of 115031

Comments and remedial actions:

As a result of the reorganization of services as a measure to mitigate the risks of COVID-19, HIV Testing decreased at our health facilities. Facilities could also not do outreaches to factories, schools and malls, further impacting HIV Testing.

Due to the reduced number of HIV testing, New ART clients enrolled on Antiretroviral Treatment has proportionately been impacted i.e. Reduced HIV testing has result in a decrease in the Positivity Rates, thereby a reduction in new ART clients commencing on Antiretroviral Treatment.

We will continue to offer HIV Tests to all eligible clients. Adherence counselling of ART clients will be further strengthened. The club system will be utilized to integrate clinical services with pharmacy services. Continue to recall defaulters using the appointment system.

Child and Youth Health

Programmes under child health and youth health are aimed at preventing and reducing childhood and youth diseases as well as deaths related to such diseases. Child and Youth Health programmes performance are as follows: -

Immunisation coverage from hexavalent 1st dose to fully immunised under 1 year

SDBIP Indicator	% immunisation coverage from hexavalent 1 st dose to fully immunised < 1year		
Facility	Target	Achieved	Comment
Adriaanse Clinic	88%	38%	Shortfall of 50%
Dirkie Uys Clinic	88%	88%	Target reached
Elsies River Clinic	88%	88%	Target reached
Parow Clinic	88%	88%	Target reached
Ravensmead Clinic	88%	95%	Target exceeded by 8%
Uitsig Clinic	88%	91%	Target exceeded by 3%

Number of under 18 year's reproductive health clients

SDBIP Indicator	Number of under 18 year's reproductive health clients		
Facility	Target	Achieved	Comment
Adriaanse Clinic	239	9	Shortfall of 230
Dirkie Uys Clinic	1625	1652	Target exceeded by 27
Elsies River Clinic	209	251	Target exceeded by 42
Parow Clinic	95	44	Shortfall of 51
Ravensmead Clinic	96	96	Target reached
Uitsig Clinic	135	97	Shortfall of 38

Number of visits to schools for health promotion outreaches programmes

SDBIP Indicator	Number of visits to schools for health promotion outreaches programmes		
Facility	Target	Achieved	Comment
Adriaanse Clinic	4	2	Shortfall of 2
Dirkie Uys Clinic	4	2	Shortfall of 2
Elsies River Clinic	4	0	Shortfall of 4
Parow Clinic	4	2	Shortfall of 2
Ravensmead Clinic	4	0	Shortfall of 4
Uitsig Clinic	4	8	Target exceeded by 4
Environmental Health	32	37	Target exceeded by 5

Comments and remedial actions:

Patients do not attend the primary healthcare facilities due to the reorganization of services to mitigate the risks of COVID- 19. Health promotion activities at schools have been halted due to the COVID-19 pandemic.

Remedial actions include the recalling of immunization defaulters using the appointment system and PREHMIS (web-based patient administration system). No missed opportunities in the facility and doing daily talks in the facility to improve uptake of immunization.

Women's Health

Women's Health is one of the priority programmes that the City monitors very closely. This programme is aimed at preventing and reducing disease and deaths of women as result of cancer, child birth etc. For the period under review, performance for this programme is as follows: -

Number of cervical smear coverage

SDBIP Indicator	Number of cervical smear coverage		
Facility	Target	Achieved	Comment
Adriaanse Clinic	269	26	Shortfall of 243
Dirkie Uys Clinic	377	114	Shortfall of 263
Elsies River Clinic	240	128	Shortfall of 112
Parow Clinic	269	178	Shortfall of 91
Ravensmead Clinic	256	146	Shortfall of 110
Uitsig Clinic	282	188	Shortfall of 94

% Antenatal 1st visit before 20 weeks

SDBIP Indicator	% Antenatal 1 st visit before 20 weeks		
Facility	Target	Achieved	Comment
Adriaanse Clinic	76%	100%	Target exceeded by 24%
Dirkie Uys Clinic	76%	69%	Shortfall of 7%
Elsies River Clinic	76%	79%	Target exceeded by 3%
Parow Clinic	76%	91%	Target exceeded by 15%
Ravensmead Clinic	76%	82%	Target exceeded by 6%
Uitsig Clinic	76%	90%	Target exceeded by 14%

Number of female condoms distributed

SDBIP Indicator	Number of female condoms distributed		
Facility	Target	Achieved	Comment
Adriaanse Clinic	42 000	11 200	Shortfall of 30800
Dirkie Uys Clinic	20 000	12 008	Shortfall of 7992
Elsies River Clinic	29 000	12 450	Shortfall of 16550
Parow Clinic	19 000	16 700	Shortfall of 2300
Ravensmead Clinic	19 000	12 000	Shortfall of 7000
Uitsig Clinic	16 000	5 900	Shortfall of 10100

Comments and remedial actions:

As a result of the reorganization of services in facilities to mitigate the risks of COVID- 19 all women's health programmes were impacted due to the reduced visits to our facilities.

Our outreach services to business premises for distribution of female condoms and cervical smears could not be done due to the current pandemic.

Remedial actions include follow up on capturing of data by facility managers, daily talks to encourage early bookings and booking of clients on first presentation at facility – no missed opportunities.

Alcohol & Substance Abuse Program (Transversal):

Interpersonal violence as a result of amongst others alcohol and substance abuse is a number one cause of death in Tygerberg. The programme is aimed at prevention, treatment and rehabilitation of the addicts and support to their families. For the period under review, performance for this programme is as follows: -

Number of clients screened at the Substance Abuse Treatment Centres

SDBIP Indicator	Number of clients screened at the Substance Abuse Treatment Centres		
Facility	Target	Achieved	Comment
Delft South	372	376	Target exceeded by 4

Number of assessments conducted at the Matrix® Sites (cumulative)

SDBIP Indicator	Number of assessments conducted at the Matrix® Sites (cumulative)		
Facility	Target	Achieved	Comment
Delft South	204	241	Target exceeded by 37

% of clean drug tests of clients within the program

SDBIP Indicator	% of clean drug tests of clients within the program		
Facility	Target	Achieved	Comment
Delft South	75%	76.6%	Target exceeded by 1.6%

7.2 ENVIRONMENTAL HEALTH

This part of the report covers the performance of Environmental Health Services on key SDBIP indicators.

Informal Settlements

Once a week environmental health practitioners (EHP) visit every informal settlement to monitor conditions. For the period under review, performance for this programme is as follows: -

SDBIP Indicator	TYGERBERG		Overall Subdistrict Performance
	Target	Actual	
Number of monitoring visits done to informal settlements to identify potential Health Hazards	574	889	Target exceeded by 315
Number of Health & Hygiene Projects related to informal settlements	35	61	Target exceeded by 26

Water Safety & Quality

A total of 940 water samples were tested and all were compliant with the quality standards. These samples are taken at strategic points linked to the end users. For the period under review, performance for this indicator is as follows: -

SDBIP Indicator	TYGERBERG		Overall Subdistrict Performance
	Target	Actual	
% routine domestic water samples complying with SANS 241 quality standards	99%	100%	Target exceeded by 1%

Vector Control

Vectors are responsible for carrying various illnesses from one place to the other, therefore their control and management is important. For the period under review, performance for this indicator is as follows: -

SDBIP Indicator	TYGERBERG		Overall Subdistrict Performance
	Target	Actual	
Number of block baiting stations for vector control of rats	5 250	5 904	Target exceeded by 654

Food Hygiene and Safety

On a regular basis, environmental health practitioners (EHPs) take food samples from various outlets/businesses to monitor food hygiene and safety. These samples included food products, bacteriological swabs from the hands of food handlers and surfaces where food products are prepared.

The necessary remedial actions were taken in all cases of non-compliance which included written notices to owners and managers of restaurants and butcheries. For the period under review, performance for this indicator is as follows: -

SDBIP Indicator	TYGERBERG		Overall Subdistrict Performance
	Target	Actual	
% food samples complying with relevant legislation standards	75%	83.8%	Target exceeded by 8.8%

Pre-School visits

A total of 1 486 (100%) pre-schools were visited during the reporting period in order to ensure compliance to the relevant environmental health standards for child care centers. Monitoring of these facilities include health and safety aspects referred to in terms of the Early Childhood Policy of the City of Cape Town and the Regulations Governing General Hygiene Requirements and the Transport of Food.

SDBIP Indicator	TYGERBERG		Overall Subdistrict Performance
	Target	Actual	
% preschools visited	98%	100%	Target exceeded by 2%

8. **Sustainability implications**

Does the activity in this report have any sustainability implications for the City?	No <input checked="" type="checkbox"/>	Yes <input type="checkbox"/>
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9. **Staff implications**

Does your report impact on staff resources or result in any additional staffing resources being required?	No <input checked="" type="checkbox"/>	Yes <input type="checkbox"/>
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FOR FURTHER DETAILS, CONTACT

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AREA MANAGER

NAME	Mr. Ruberto Isaaks	COMMENT:
DATE		
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DIRECTOR

NAME	Dr Paul Nkurunziza	COMMENT:
DATE		
SIGNATURE		