



CITY OF CAPE TOWN  
ISIXEKO SASEKAPA  
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Making progress possible. Together.

**SOCIAL SERVICES | RECREATION & PARKS**  
**SUMMER SEASON PREPAREDNESS PLAN**  
**2018/2019**

**DROWNING PREVENTION, RECREATION PROGRAMMES, BEACHES,  
SWIMMING POOLS, RESORTS & PUBLIC TOILETS**

THIS DOCUMENT IS SUBJECT TO OPERATIONAL CHANGES AS AND WHEN REQUIRED AND BY THE  
DISCRETION OF THE DIRECTOR: RECREATION & PARKS

# **Summer Season Preparedness Plan**

## **Recreation & Parks 2018/2019**

1. Introduction
2. Coastal management
3. General Communications Strategy 2018/2019
4. Public Swimming Pools and Spray Parks
5. Resorts
6. Recreation Programmes & Holiday Programmes
7. Important contact details

# 1. Introduction

The Department services 47 beaches along a 307 km coastline, 35 public swimming pools (14 OF WHICH WILL BE OPERATIONAL DURING THE SEASON), 22 tidal pools, 14 resorts and 98 public coastal toilets.

The Department is making every effort to ensure the safety of all visitors to the public amenities managed by the Recreation and Parks Department.

The Department has a direct hotline at the Disaster Risk Management Centre for the public to directly contact the Department for any complaints and enquiries.

The direct hotline number for the Department is **021 597 6003** and is in full operation over the peak period.

# 2. Coastal Management

The City services 47 beaches along its 307 km coastline, from Silwerstroomstrand, near Atlantis, to Kogel Bay.

Beach attendance reaches a cumulative peak of more than 1.5 million visitors between October and March each year. On most days in December and January, beach attendance reaches a peak of more than 100 000 people per day.

Ten beaches have been awarded full Blue Flag status for the 2018/2019 Blue Flag season which will commence on the 1<sup>st</sup> December 2018 and will last until the 31<sup>st</sup> January 2019, with the exception of Silwerstroomstrand, where the season is shortened, running from the 10<sup>th</sup> December to 10<sup>th</sup> January. These beaches are Llandudno, Camps Bay, Clifton 4<sup>th</sup> Beach, Melkbosstrand, Strandfontein, Silwerstroomstrand, Fish Hoek, Muizenberg, Mnandi and Bikini Beach. Seaforth Beach will once again be a pilot site.

The Coastal Co-ordination Unit can be contacted as follows:

Helen Jordaan	PO: Strandfontein to Kommetjie	073 221 2899
Tamara Josephs	PO: Blue Waters to Kogel Bay	084 568 9222
Yolokazi Galada	Hout Bay to Silverstroomstrand	081 753 6155
Yaqeen Botes	Clerk	021 400 4638
Edward (Ted) Knott	Coastal Co-ordinator	084 705 7568

## 2.1 Blue Flag Beaches

The primary objective of the Blue Flag Programme is environmental education (EE). To this end, the Department has planned more than 50 EE programmes across the City (5 for each Blue Flag Beach) – at beaches, in halls and sometimes even at schools – to convey the message of Blue Flag and coastal conservation. The International Beach Clean-up Day in September was one such example. The programmes include themes on shark conservation, responsible tourism, blue flag programmes and environmental management. The details of these environmental programmes will be distributed to the relevant PFO's, who then must ensure that their Blue Flag Boards are updated and monitored accordingly, as per national Blue Flag standards.

In a situation where it is felt that Blue Flag Standards are not being met, the procedure is for the PFO and/or Area Head to:

- Inform the relevant Unit Professional Officer for the Area (Who will in turn contact WESSA, the National Co-ordinator of the Programme);
- Lower the Blue Flag;
- If possible, rectify the situation and contact the Professional Officer upon rectification;
- If not possible, then the flag will remain lowered until such time that the situation has been remedied. In such a case, WESSA will form part of the process. Please note that in such a case, which is seen as major non-compliance, we have 10 days to rectify the situation or risk losing our Blue Flag Status (for the remainder of the Season; and possibly for the following season/s).

Examples of such instances are: Failed Water Quality Results (which would be identified by the Coastal Co-ordination Unit first anyway); Boxing Day, New Year's Day and other peak days – where it often becomes impossible to maintain Blue Flag standards.

Blue Flag status has been awarded to the following beaches.

- Silberstroomstrand
- Camps Bay
- Clifton 4<sup>th</sup> Beach
- Llandudno
- Melkbosstrand
- Mnandi
- Strandfontein
- Muizenberg
- Fish Hoek
- Bikini Beach

## 2.2 Beach Managers (Principal Facility Officers) contact list

Beach	Area	Beach Manager (PFO)	Contact Details
Silwerstroomstrand	North	Brian Vaughan	021 444 7967
Melkbosstrand – Paarden Eiland	North	Lauren Schreuder	021 521 2510 / 076 728 7895
Green Point – Camps Bay	North	TBD	021 444 7627 / TBD
Llandudno – Hout Bay	North	Vacant	021 790 5673
Kommetjie – Misty Cliffs	South	William Bode	021 783 7037/ 072 103 1263
Simon's Town – Clovelly	South	Ozlin Riddles	021 782 5503 / 078 173 1867
Kalk Bay – Sonwabe	South	Harold Ross	021 709 6075 / 084 211 2117
Strandfontein	South	Anthony Leite	021 393 3111 / 084 591 3502
Blue Waters	South	Grandwill Johnson	021 444 8796 / 084 587 1006
Mnandi	South	Sindiswa Jonas	021 444 6804 / 082 396 5451
Monwabisi	East	Wendy Maka	021 397 1005 / 076 604 0004
Macassar	East	Rafiek Khan	021 857 1977 / 073 020 1089
Strand – Harmony Park	East	Willem Jacobus Le Roux	021 850 4089 / 071 434 7771
Harbour Island – Bikini Beach	East	Gideon Du Plessis	021 856 9620 / 076 976 2247
Kogel Bay	East	Christopher Brooks	021 444 0525 / 084 413 4093

## 2.3 Head: Areas - Contact List

Coastal Area	Head: Area	Contact Details
Atlantic Seaboard, Hout Bay, Llandudno, Sea Point Pavilion	Patricia (Phumla) Mrubata	021 444 3284/-021 710 9338
Paarden Eiland to Melkbosstrand	Sarel Van Deventer	021 528 7970/-084 222 1318
Silwerstroomstrand	Wendy Pinder	021 571 7082/-084 558 5891
Kommetjie, Soetwater, Misty Cliffs, Simon's Town, Glencairn, Fish Hoek, Kalk Bay, Muizenberg, Sonwabe	David Curran	021 444 1417/-021 685 6872
Strandfontein, Blue Waters, Mnandi	Diane Haupt	021 763 3520/-084 571 5173
Monwabisi	Sipho Mabeta	021 361 0275/076 697 6588
Macassar, Strand, Harmony Park, Hendon Park, Gordon's Bay, Bikini Beach, Kogel Bay	Theodore Booysen	021 417 4909/-084 3000 496

## 2.4 Tidal Pools

Tidal Pool	Area	Beach Manager (PFO)	Contact Details
Silwerstroomstrand	North	Brian Vaughan	021 444 7967
Camp's Bay; Graaf's; Maiden's Cove; Milton; Saunders Rock	North	TBD	021 444 7627 / TBD
Soetwater 1 & 2	South	William Bode	021 783 7037/ 072 103 1263
Miller's; Wooley's; Glencairn	South	Ozlin Riddles	021 782 5503 / 078 173 1867
Dalebrook; Kalk Bay; St James	South	Harold Ross	021 709 6075 / 084 211 2117
Strandfontein	South	Anthony Leite	021 393 3111 / 084 591 3502
Monwabisi	East	Wendy Maka	021 397 1005 / 076 604 0004
Strand; Harmony Park	East	Willem Jacobus Le Roux	021 850 4089 / 071 434 7771
Sparks Bay (Kogel Bay)	East	Christopher Brooks	021 444 0525 / 084 413 4093

## 2.5 Coastal Public Toilets

North	South	East
Clifton 1st	Blue Waters Red Cross 6	Bikini Beach PTs (Gordon's Bay)
Clifton 4th upper	Blue Waters Red Cross 8	Gazebo PTs (Gordon's Bay)
Clifton 4th lower	Mnandi Beach Bethel	Gordon's Bay PTs
Bakoven	Mnandi Braai Area	Helipad PTs (Gordon's Bay)
Bowlers Way (closed)	Mnandi Club House	Dune Park PTs
Camps Bay Tidal Pool	Strandfontein Blue Flag	Mostert Bay PTs
Camps Bay Beach	Nine Miles (Strandfontein)	Putt-Putt PTs
Camps Bay Pump St.	Strandfontein Pavilion 1	Macassar Toilets Blocks
Maidens Cove	Strandfontein Pavilion 2	Eddie Thomas PTs
Queen Beach	Strandfontein Pavilion 3	Strand Jetty PTs
Mouille Point	Strandfontein Pavilion 13	Woltemade PTs
Saunders Rock	Strandfontein Pavilion 16	Metro Plaza PTs
Sunset Beach	Dalebrook PTs	Klippies Bay 1 (Kogel Bay)
Three Anchor Bay	Kalk Bay Night Shelter	Klippies Bay 2 (Kogel Bay)
Milton Beach	St James PTs	Sparks Bay 1 (Kogel Bay)
Rocklands Beach	Sunrise Circle PTs	
Melkbos NSRI	Surfers Corner PTs	
Dolphin Beach	Fish Hoek Block 4	
Milnerton Lighthouse	Fisherman's Walk PTs	
Onse Huisie	Froggy Pond PTs	
Blue Peter	Glencairn PTs	
Big Bay	Franks Bay	
Spectrum	Long Beach (S/Town)	
Witsands	Simon's Town	
White Waters	The Pier	
Milnerton Lagoon	Seaforth	
Silwerstroom Beach	Windmill	
Chappies Houf Bay – D1	Die Kom	
Hout Bay Law Enforce – D1	Long Beach (Kommetjie)	
Llandudno PTs – D1	Wireless Road	

## 2.6 Desalination Plants

Three desalination plants have been installed to resolve the current water challenges. These are located at:

- V&A Waterfront
- Strandfontein Pavilion
- Monwabisi Beach

A beach exclusion zone exists at both Monwabisi and Strandfontein, which impacts slightly on space available to the public. Signage to this effect has been erected.

## 2.7 Filming on Beaches

The Department's tariffs currently reflect a filming restriction from 1 December 2018 to 31 January 2019. However, the Director will consider film permits based on merit and under specific conditions, provided that there is no negative impact on the visitors to the area. The same conditions pertain filming on Blue Flag Beaches – applications based on merit as per above and provided that the Blue Flag Standards are not compromised. The contact people as per previous seasons is Coastal Co-ordination Unit (c/o Yaqeen Botes at [Beach.enquiries@capetown.gov.za](mailto:Beach.enquiries@capetown.gov.za). He in turn will contact the relevant Professional Officer per Area; as well as ensure that the relevant Coastal Management Branch official is contacted. The Film Office is responsible for monitoring film shoots; but we assist when and where possible. Please contact Anton Smith: Project Co-ordinator – Events & Filming as follows:

[Anton.Smith@capetown.gov.za](mailto:Anton.Smith@capetown.gov.za);

021 417 4023; or

084 572 0290.

## 2.8 Lifeguards on Beaches/Drowning Prevention

Safety at the City's beaches will remain the main priority this season for more than 200 trained and accredited lifeguards who will be on duty and during the September/ October school holidays from 28<sup>th</sup> September 2018.

Peak Season begins on 1<sup>st</sup> December 2018, and the intention is to increase the lifeguard numbers during this period to around 300. A total of 11 permanently employed Senior Lifeguards are on duty across the coast, supplemented by Senior Seasonal Beach Lifeguards.

The 11 permanent Senior Lifeguards, Senior Seasonal Lifeguards and seasonal lifeguards will be deployed daily at various beaches between 10:00 and 18:00 – or as the need arises during peak.

The Department relies on the voluntary services of the various lifesaving clubs affiliated to Lifesaving Western Province. It is envisaged that various lifesaving clubs will continue to assist the Department with voluntary lifesaving duties at the various beaches throughout the peak season.

The Department continues its joint effort with the NSRI to provide additional rescue services along the Cape Town coastline.

## 2.9 Shark Spotters

### **Shark Spotters will be deployed as follows:**

- Muizenberg Corner (all year)
- Fish Hoek (all year)
- St James/Kalk Bay (all year)
- The Hoek, Noordhoek (all year)
- Glencairn (December season, Easter and long weekends)
- Clovelly (December season, Easter and long weekends)
- Kogel Bay (all year)
- Monwabisi (all year)

The Shark Spotters have also launched their Shark Spotters Mobile application which will alert users of recent sightings and beach closures across Cape Town. The Coastal Management Branch oversees both the Shark Spotters and their deployment of the Exclusion Net at Fish Hoek. Please contact CMB as follows:

Howard Gold	Head: Coastal Management	084 630 9153
Natalie Newman	Senior Professional Officer: CMB	021 850 4132/ 072 495 9715
<b>Gregg Oelofse</b>	Manager: CMB	083 940 8143/ 021 487 2532

## 2.10 Coastal Water Quality

Coastal water quality is managed and monitored by Scientific Services of Water and Sanitation. Water samples are collected and results are circulated weekly and are usually available on request (Table 1). However, it is compulsory for us to conduct independent, accredited bathing water sampling for our Blue Flag Beaches, as per the international standards for this programme. The laboratory is yet to be appointed (the tender closes on the 19<sup>th</sup> October) but we anticipate that it will be the SABS Laboratory, who have done sterling work in this regard over the years. We are obliged to sample at least once every 30 days; and to have at least 5 samples per season – starting during the last week of November. The results are sent to the Coastal Co-ordinator, who then disseminates the information to the areas via the Unit's Professional Officers; who then must ensure that the Blue Flag Boards are updated accordingly. For any queries though please contact the Coastal Co-ordination Unit.

<b>Principal Technician: Scientific Services</b>	<b>Office</b>	<b>Email</b>
Ingrid Thomson	021 444 9166	Ingrid.Thomson@capetown.gov.za

## 2.11 Pollution Events

In the event of a pollution spill, there is a Draft Sewage Response Protocol that has been developed and distributed (See appendix) and is already in use. Please contact the Department's Professional Officer for the Area, who will then contact:

<b>Darryl Colenbrander</b>	Head: Policy Development CMB	<b>021 487 2355/ 082 312 3443</b>
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In summary:

### 1) ON RECEIVING A REPORT OR COMPLAINT OF RAW SEWAGE ENTERING THE COASTAL ENVIRONMENT THE FOLLOWING ACTIONS MUST BE UNDERTAKEN:

- The Sewer Reticulation team from the relevant district to respond with the following actions:
  - Conduct a site inspection **immediately**
  - Identify the source of the leak as well the sewage discharge point on the coastline;
  - Stop the sewage flow, contain the spill and assess the level of the incident (perhaps two different points; with containing the spill occurring directly after site inspection?);
  - Notify Environmental Health and Coastal Management, and
  - Communicate progress of sewage maintenance work with district Environmental Health official as well as Coastal Management Official.

### 2) ACTIONS TO BE TAKEN ON SITE:

- **Environmental Health** to immediately erect pollution signage at appropriate locations along the shoreline. To facilitate this, Environmental Health to ensure signage is stored at strategic locations across the City for quick access and distribution to spill sites. These locations and signs are to be accessible to line departments listed in this protocol at all times.
- Environmental Health official in conjunction with **Coastal Management** official to jointly make a decision as to whether the affected coastal environment, associated beach or ocean be closed to the public for safety reasons.

### 3) PROCEDURE FOR BEACH CLOSURE (See appendix)

### 4) POLLUTION CONTROL (See appendix)

- Bundling off the contaminated area to contain the sewage;
- Opening channels to allow sewage to flow into the ocean for dispersion;
- Channelling the sewage spill away from wetlands, estuaries, rock pools, tidal or other sensitive coastal areas.

#### 5) MONITORING POST SEWAGE SPILL EVENT (See appendix)

- Environmental Health to request that Scientific Services take both *E.coli* and *Enterococci* samples from the affected area.
- The affected coastal area may only be re-opened to the public when the following thresholds are met (according to the SA National Bathing Water Quality Guidelines for acceptable threshold):
  - *E.coli*: < 500
  - *Enterococci*: < 200

#### 6) POST SEWAGE SPILL CLEAN-UP PROCEDURES (See appendix)

- Environmental Health to engage with the relevant district Solid Waste for cleaning;
- Solid Waste/Specialised Services engagement to assist in the removal of raw sewage;
- Collected waste must be placed in bags; removed immediately from site to a registered landfill site, and
- The coastal clean-up will be done under the guidance of both Solid Waste and **Coastal Management**.

**2.12 Beach and Coastal Cleansing** As per Beach Cleansing plan of Solid Waste. In addition, there is a Kelp Removal Policy (CMB, July 2017).

Beach	Extent of Kelp Removal Zone	Frequency of Kelp Removal	Solid Waste: Area Manager	Contact Details
<b>Melkbosstrand</b>	NO KELP REMOVAL		Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Big Bay</b>	NO KELP REMOVAL		Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Small Bay South</b>	Only kelp to be removed south of Peligrini Road to parking lot in Small Bay.	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Milnerton</b>	NO KELP REMOVAL		Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Three Anchor Bay</b>	Entire beach	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Rocklands</b>	Entire beach	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Queen's Beach</b>	Entire beach	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Saunders</b>	Entire beach	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Clifton</b>	No kelp to be removed from Clifton 1st	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Camps Bay</b>	No kelp to be removed from north of pump station.	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Llundudno</b>	NO KELP REMOVAL		Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Hout Bay West</b>	Opposite the gravel parking area, extending from the concrete pier for approximately ¾ of the length of the parking area (± 50m from the river).	Throughout the year	Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Hout Bay East</b>	NO KELP REMOVAL		Xolisile Mama	<a href="mailto:Xolisile.Mama@capetown.gov.za">Xolisile.Mama@capetown.gov.za</a> 021 392 5114 0846006131
<b>Fish Hoek</b>	Beach area adjacent to Jager Walk until (but not including) the area opposite the gravel parking area.	Throughout the year	Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>Danger Beach</b>	No kelp to be removed north of tidal pool.	Seasonal	Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>St James</b>	Entire beach and tidal pool	Throughout the year	Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057

<b>Muizenberg</b>	Area between Surfer's Corner and the Muizenberg Pavilion.	Throughout the year	Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>Sunrise Beach</b>	NO KELP REMOVAL		Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>Strandfontein</b>	NO KELP REMOVAL	Seasonal	Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>Blue Waters Coastal Resort</b>	Beach area directly opposite the paved pavilion at Blue Waters beach.	Seasonal	Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>Mnandi West</b>	NO KELP REMOVAL		Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>Mnandi East</b>	NO KELP REMOVAL		Peter Jagers	<a href="mailto:Peter.Jagers@capetown.gov.za">Peter.Jagers@capetown.gov.za</a> 021 842 3222 0842200057
<b>Monwabisi</b>	Entire enclosed beach area to the east of the tidal pool.	Throughout the year	Sidima Godlo	<a href="mailto:SidimaCowell.Godlo@capetown.gov.za">SidimaCowell.Godlo@capetown.gov.za</a> 021 842 0979 0799195031
<b>Macassar</b>	NO KELP REMOVAL		Sidima Godlo	<a href="mailto:SidimaCowell.Godlo@capetown.gov.za">SidimaCowell.Godlo@capetown.gov.za</a> 021 842 0979 0799195031
<b>Strand North</b>	NO KELP REMOVAL		Sidima Godlo	<a href="mailto:SidimaCowell.Godlo@capetown.gov.za">SidimaCowell.Godlo@capetown.gov.za</a> 021 842 0979 0799195031
<b>Strand South</b>	NO KELP REMOVAL		Sidima Godlo	<a href="mailto:SidimaCowell.Godlo@capetown.gov.za">SidimaCowell.Godlo@capetown.gov.za</a> 021 842 0979 0799195031
<b>Gordon's Bay</b>	Area opposite the parking lot on Beach Road, Gordon's Bay.	Seasonal	Sidima Godlo	<a href="mailto:SidimaCowell.Godlo@capetown.gov.za">SidimaCowell.Godlo@capetown.gov.za</a> 021 842 0979 0799195031
<b>Bikini Beach</b>	NO KELP REMOVAL		Sidima Godlo	<a href="mailto:SidimaCowell.Godlo@capetown.gov.za">SidimaCowell.Godlo@capetown.gov.za</a> 021 842 0979 0799195031

## 2.13 Informal Beach Trading

The Department is currently allocating trading sites to new applicants that will allow for a 3 year trading contract with approved traders. The new traders' 2018/2021 contract period starts 1<sup>st</sup> November 2018. New Beach Traders will also be issued with colour coded bibs and ID cards during November 2018. This initiative will assist with the enforcement of trading areas. Information regarding Beach Trading is available on the Recreation & Parks website. Traders that are found in areas where they have not been permitted to trade, or who do not possess a trading permit, will be dealt with by Law Enforcement officials.

<b>Beach Trading Coordination</b>		
Samuel Festus	021-400 4692 / 074 579 8895	<a href="mailto:Samuel.Festus@capetown.gov.za">Samuel.Festus@capetown.gov.za</a>

## 2.14 Events Coordination

### 2.14.1 Events > 200

All applications for events larger than 200 people are facilitated and coordinated by the City's Events Office. A booking enquiry will first need to be made with the relevant booking office to check availability of the area/beach. Once confirmation has been given by the bookings office, the events Department will need to be contacted by the event organiser in order to obtain an events permit.

Head : Film & Events Permitting	Office	Email
Terence Isaacs	021-483 9066	Terence.Isaacs@capetown.gov.za

## 2.15 Safety, Cleaning & Awareness EPWP Staff:

Formerly known as 'Beach Buddies', a team of 120 EPWP staff will be available as per previous seasons to carry out numerous activities, amongst them vigilance and monitoring on our beaches. According to the PID, they are due to start on the 5<sup>th</sup> November and will be with us until the 30<sup>th</sup> April. The allocations are similar to previous seasons and are as follows:

NO	ORG UNIT ID	ORG UNIT NAME	POSITIONS / JOB PROFILE INFORMATION	NO. OF WORKERS	START DATE	END DATE	REPORTING TO
1		Safety, Cleaning & Awareness 1.1	EPWP Auxiliary Worker	6	05.11.2018	30.04.2019	Ted Knott
2		Safety, Cleaning & Awareness 1.4	EPWP Team Leader	21	05.11.2018	30.04.2019	Ted Knott
3		Safety, Cleaning & Awareness 1.5	EPWP Auxiliary Worker	29	05.11.2018	30.04.2019	Ted Knott
4		Safety, Cleaning & Awareness 2.1	EPWP Auxiliary Worker	24	05.11.2018	30.04.2019	Ted Knott
5		Safety, Cleaning & Awareness 2.3	EPWP Auxiliary Worker	10	05.11.2018	30.04.2019	Ted Knott
6		Safety, Cleaning & Awareness 4.1	EPWP Auxiliary Worker	18	05.11.2018	30.04.2019	Ted Knott
7		Safety, Cleaning & Awareness 4.3	EPWP Auxiliary Worker	12	05.11.2018	30.04.2019	Ted Knott

## 2.16 Cetacean Disentanglement/Strandings and/or Carcass Removal:

Cetaceans (the name for whales and dolphins) regularly become entangled in something; or wash up on our shores (either alive or dead) – and these incidents seem to be very well managed, following several instances of these events over the years. The CMB and Solid Waste have a system worked out that usually ensures that the situation is resolved as effectively and efficiently as possible. Please contact CMB as per the table below. It would also be useful to make contact with the Coastal Co-ordination Unit.

Jacques Du Toit	Head: Coastal Programmes	083 556 5778/021 487 2832
Howard Gold	Head: Coastal Management	084 630 9153
Natalie Newman	Senior Professional Officer: CMB	021 850 4132/ 072 495 9715

<b>Gregg Oelofse</b>	Manager: CMB	083 940 8143/ 021 487 2532
Coastal Co-ordination Unit (per area)		021 400 4638

## 2.17 Penguin Management:

The Department is responsible for the management of a significant portion of land that is currently inhabited by the African penguin (an endangered species). At last official count, 49% of the City's Simonstown Penguin Population resided outside of the protected area of Boulders, Table Mountain National Park. Our area includes Burgher's Walk; Seaforth and Windmill Beach. On occasion, particularly over previous years, these birds have fallen prey to caracals. In addition, there are frequently incidents – particularly at Seaforth – of patrons interfering with the birds, despite the fact that there is a barrier that separates the one from the other. The species is co-managed with our colleagues in TDA's ERD (Environmental Resource Department) – Arne Purves, the Senior Professional Officer and Mashudu Mashau, the Penguin Manager. For any penguin-related issues please contact as follows:

<b>Arne Purves</b>	<b>Senior Professional Officer - ERD</b>	<b>082 940 8937</b>
<b>Mashudu Mashau</b>	<b>Penguin Manager: CMB</b>	<b>021 400 1725/ 076 624 7454</b>
Helen Jordaan	Professional Officer for Area	073 221 2899
Edward (Ted) Knott	Coastal Co-ordinator	084 705 7568

## 3. General Communications Strategy 2018/2019

### Messages – Four Golden Rules of Summer

- Swim only in designated areas, between the flags
- Do not consume alcohol before swimming
- Beware of rip currents
- Always ensure children are fully supervised at beaches and swimming pools

### Campaign:

- A1 Posters will be printed and placed in Snappa-Frames and will then be affixed to more than 70 coastal public toilets.
- A number of radio advert broadcasts have been planned throughout the peak season
- Newspaper adverts have been planned in a number of community papers
- A social media campaign will be issued on the City's Facebook and Twitter accounts
- Mobile branding will be placed at various beaches (feather banners, fence banners, correx tripod signs)
- Promotional items will be distributed at various beaches throughout the season
- A number of summer safety holiday programmes are taking place at various beaches, resorts and swimming pools during the school holidays
- 4 Gazebos will be put up at beaches to increase lifeguard visibility

### Seasonal challenges

- Continuous vandalism and theft
- Swimming in non-designated areas
- Overcrowded beaches
- Consumption of alcohol
- Contravention of dog walking rules
- Anti-social behaviour

## 4. Public Swimming Pools and Spray Parks

The Recreation and Parks Department has committed to conserving water and is implementing plans to become independent from using potable (drinking) water. With this in mind, the Department is working on innovative ways of conserving water while still being able to provide quality amenities to help Capetonians cool off during the summer heat.

Each year, more than 1.5 million people use the City's public swimming pools. With water restrictions in place, the Department has put plans in place to open 17 of the 35 municipal swimming pools during the peak summer season. Water tankers will transport water to the operational pools from identified non-potable water resource sites.

The following Indoor Swimming Pools, as well as Sea Point Pool, will be open during the September/ October school holidays from 10:00 – 16:00 and remain open throughout the season:

- Blue Downs
- Longstreet
- Retreat
- Strand

### **Additional Operational Pools from 01 December 2018 to 02 February 2019**

In addition to the indoor pools already mentioned (including Sea Point Swimming Pool), the following 12 pools will be open:

- Kensington
- Wesfleur (Atlantis)
- Khayelitsha
- Bellville South
- Bonteheuwel
- Goodwood
- Hanover Park
- Manenberg
- Vulindlela
- Eastridge
- Mnandi
- Muizenberg

The above pools will be operational as from 01 December – 02 February 2019. The operating times will be between 10:00 and 16:00 daily but is subject to change depending on daily water quality samples.

With Sea Point swimming pool using 100% sea water, it remains open throughout the year. The pool's operating times will remain unchanged between 07:00 and 19:00 daily during the summer, depending on water quality.

As usual, extremely high usage of all operational swimming pools is expected over this period. It is therefore likely that swimming pool operating hours will need to be adjusted from time to time in order to ensure that water quality remains at an optimum level. These changes will be communicated to the public via the City's website and media.

Careful consideration went into selecting these facilities and control measures at the entrances will be implemented for crowd control.

Each of these swimming pools is easily accessible or located on a transport route. They also all have a maximum capacity of over 300 patrons and are located throughout the City.

<b>Area North (1)</b>	<b>Area East (2)</b>	<b>Area Central (3)</b>	<b>Area South (4)</b>
Kensington	Blue Downs Indoor	Bellville South	Eastridge
Long Street Indoor	Khayelitsha	Bonteheuwel	Mnandi
Sea Point Pavilion	Strand Indoor	Goodwood	Muizenberg

Wesfleur (Atlantis)		Hanover Park	Retreat Indoor
		Manenberg	
		Vulindlela	

Major challenges at these swimming pools include overcrowding, children being left unattended, anti-social behaviour including alcohol and drug abuse, gang related violence and fighting.

## Lifeguards

Lifeguards are deployed according to a risk assessment of the specific pools.

SWIMMING POOL	SENIOR LIFEGUARDS	LIFEGUARDS	TOTAL
Kensington	1	5	6
Long Street Indoor	1	5	6
Sea Point Pavilion	2	14	16
Wesfleur (Atlantis)	1	7	8
Blue Downs Indoor	1	7	8
Khayelitsha	1	7	8
Strand Indoor	1	7	8
Bellville South	2	8	10
Bonteheuwel	1	6	7
Goodwood	1	7	8
Hanover Park	1	6	7
Manenberg	1	6	7
Vulindlela	1	5	6
Eastridge	1	7	8
Mnandi	1	9	10
Muizenberg	1	5	6
Retreat Indoor	1	7	8
<b>Total LG/s needed</b>	<b>19</b>	<b>118</b>	<b>137</b>

AREA	SENIOR LIFEGUARDS	LIFEGUARDS	TOTAL
North	5	31	36
East	3	21	24
Central	7	38	45
South	4	28	32
	<b>19</b>	<b>118</b>	<b>137</b>

## EPWP Staff

Additional cleaning staff is being employed via the Mayoral EPWP program to ensure that facilities are well kept during the festive season period.

SWIMMING POOL	Workers	Cashiers/Access Controllers	Semi-skilled Workers	Code 14 Drivers
Kensington	4	2	1	3
Long Street Indoor	3	3	1	
Sea Point Pavilion	8 + 2 (peak)	4	1	
Wesfleur (Atlantis)	6	3	2	
Blue Downs Indoor	4 + 2 (peak)	3	1	3
Khayelitsha	6	3	2	
Strand Indoor	4 + 2 (peak)	3	2	
Bellville South	8	4	3	3
Bonteheuwel	3	2	1	
Goodwood	4	2	2	
Hanover Park	3	2	1	
Manenberg	4	2	1	
Vulindlela	4	2	2	
Eastridge	4	2	1	3
Mnandi	10	3	2	
Muizenberg	6	2	1	
Retreat Indoor	4 + 4 (peak)	3	2	
	<b>94</b>	<b>45</b>	<b>26</b>	<b>12</b>

Law enforcement will assist at swimming pools to deter overcrowding, drinking of alcohol and violent behaviour.

With most of the cities swimming pools not open to the public, extra security arrangements will be in place at those open and those closed to the public.

### Transport Plans & Water demand

Four water tankers were purchased for the transportation of water to the operational swimming pools. Each area will be responsible for transporting water from either Gympie or Roeland Street in Cape Town. 12 EPWP drivers will be employed to drive the tankers.

AREA	VEHICLE REGISTRATION NUMBER
North	CCT 33751
East	CCT 33677
Central	CCT 33752
South	CCT 33767

Each pool has had 2 x 10 000 litre tanks installed which is connected to the backwash line and will be re-filtered back into the swimming pool.

As part of the City's resilience plan for the future, a conversion of all coastal pools will be implemented to be filled with ground water from well points/borehole. Muizenberg has already been effected.

### Swimming pool water quality

Pool water quality is tested and monitored on a weekly basis by the Water and Sanitation Department's Scientific Services and results are circulated weekly.

Principal Technician: Scientific Services	Office	Email
Ingrid Thomson	021 444 9166	Ingrid.Thomson@capetown.gov.za
Musarrat Gafoor	021 444 9161	Musarrat.Gafoor@capetown.gov.za

### Health and Safety & Signage

Health and Safety assessments were done by Risk Management and pools met the minimum maintenance health standards. For visitor safety, the following are not allowed at the various swimming pools:

- 1) No alcohol or banned substances
- 2) No glass containers
- 3) No weapons of any kind
- 4) No running and horse play in and around the pool
- 5) No dunking or diving off shoulders
- 6) No ball games in or outside of pool area
- 7) No pets
- 8) No tents or similar structures
- 9) No pushing into the pool
- 10) No loud music
- 11) No cut-off jeans and T-shirts or any clothing other than **proper bathing attire**

### Security

Each municipal Pool has its own security needs and dynamics. With most of the cities swimming pool not open to the public extra security arrangements will be in place at those swimming which are open and those closed to the public. Facility Officers at pools together with their line managers, and when necessary, in consultation with Disaster Management will determine the need for security on an ongoing basis with special emphasis on major public holidays such as 16<sup>th</sup> December, 26<sup>th</sup> December and 1<sup>st</sup> January.

## Private functions

Due to operational and occupational health and safety reasons the Department does not allow private functions at municipal pools.

Social events such as parties and celebrations, which create high levels of risk and which are operationally problematic, are not allowed.

The only other type of sanctioned activities would be the City's own programmes such as Learn to Swim and Come and Play which adds value to the pool usage, and official swimming galas which usually take place during the off-peak periods. Film shoots officially sanctioned and permitted by the City's Events Office are also allowed by arrangement.

## Spray Parks

No spray parks will be operational until water restrictions have been lifted.

## Water Resilience plans

The department is committed and while all our efforts are being focused on being water resilient this summer, we hope that the public will adhere to and assist in keeping their water usage to the minimum. The following has been implemented at all swimming pools and coastal facilities:

- Block off all showers and no showering is allowed
- Have at least 1 tap operational in male and female change rooms
- Installation of metered / push button taps
- Brick/plastic bottle in the cistern
- Installation of hand sanitizers
- Stricter control of bathing attire
- Installation of 10 000l water tanks at each swimming pool for backwash water
- In instances where a specific pool is closed, signage will be placed to convey this message to the public
- Signage encouraging water saving strategies to increase awareness amongst patrons

## Communication Strategy

- The Recreation and Parks Department will have representatives at all priority/festive season meetings convened by Disaster Risk Management.
- The Department swimming pool co-ordinator – Head Municipal Swimming Pools is Thomas Beukes: 021 4448791 / 084 222 1302 or e-mail [thomasa.beukes@capetown.gov.za](mailto:thomasa.beukes@capetown.gov.za)
- The Department media liaison is Nqobile Simelane, Head: Communications and Marketing for Recreation and Parks: 021 400 4691 or [Nqobile.Simelane@capetown.gov.za](mailto:Nqobile.Simelane@capetown.gov.za)
- As from 1 December 2018, the Department will convene weekly operational meetings with key staff members.
- These meetings will run until end January 2019 and will be chaired by the Director or his delegate.
- Disaster Risk Management to facilitate the allocation of a dedicated incidents and complaints "hotline" specifically to deal with operational emergencies and complaints regarding Recreation and Parks. This number is to be marketed to the public through all available and applicable media.
- Disaster Risk Management to reserve an area within the Disaster Risk Management Centre to accommodate staff members (three) to man the "hotline" and to facilitate and coordinate responses from Recreation & Parks staff. Activation of the hotline is to be advised. The operational hours will be seven days a week as from 09:00 to 18:00 with extended hours on peak and special days or as required.
- Contracted services to deal with operational emergencies to be facilitated through Supply Chain Management.
- Pool and Beach Facility Officers and other relevant staff to be included in Disaster Risk Management SMS distribution list so as to be regularly updated as to weather conditions, eventualities, emergencies and the recommended and appropriate responses.

## General

### Disaster Risk Management

The following management action will be put in place in the event of emergency or disaster: Beach and Pool Managers to contact COCT Emergency Services at 107 landline or 021-480 7700 from cell phone in the instances listed below. Emergency services will have delegated authority of the situation at receipt of calls and will instruct the Beach or Pool Manager accordingly:

- Watercraft in distress
- Presence of oil or other foreign substance in water / beach
- A shark attack
- Near drowning
- Drowning
- Any serious life threatening incident

### Seasonal Challenges

- Continuous Vandalism and Theft
- Gangsterism
- Alcohol
- Overcrowded Pools
- Anti-social behaviour

## Swimming Pools (all): Contact numbers and addresses

### Area North (1)

Area Manager: Nondumiso Magija

Mobile: 078-222 1384

POOL	STREET	SUBURB	FACILITY OFFICER	TELEPHONE	CELL	SFO/PFO	MOBILE	AREA HEAD	MOBILE
Kensington	Dapper Street	Kensington	Andries Bailey	021-4446855	27828154504	Abubakr Momath	27726394955	Wadiah Bedford	27848880598
Long Street Indoor	Long Street	CBD	Ansar Plaatjies	021-4220100	27810486008	Ederies Petersen (SFO)	27836815996	Phumla Mrubata	27828886876
Sea Point Pavilion	Lower Beach Road	Sea Point	Ansar Plaatjies	021-4343341	27810486008	No SFO/PFO	N/A	Phumla Mrubata	27848886876
Wesfleur (Atlantis)	Grosvenor & Regersdal	Atlantis	Deon Meyer	021-572 1624	27731815268	Frank Lotts	27827465133	Wendy Pinder	27845585891

### Area East (2)

Area Manager: Tengo Sokanyile

Mobile: 084-222 1318

POOL	STREET	SUBURB	FACILITY OFFICER	TELEPHONE	CELL	SFO/PFO	MOBILE	AREA HEAD	MOBILE
Blue Downs Indoor	Hindle Road	Blue Downs	Raafiq Manchest	021-4449661	27835529253	Donna Abrahams	27722472553	Ian Combrink	27849229227
Khayelitsha	Walter Sisulu Drive	Khayelitsha	No FO ref Thandu	021-364 0909	27720398287	Thanduxolo Sodinga	27720398287	Sipho Mabeta	27766976588
Strand Indoor	Beach Road	Strand	No FO ref Shaheet	021-4442660	27610142728	Shaheet Moller	27610142728	Theo Booysen	27843000496

### Area Central (3)

Area Manager: Gideon Slabbert

Mobile: 084-222 1470

POOL	STREET	SUBURB	FACILITY OFFICER	TELEPHONE	CELL	SFO/PFO	MOBILE	AREA HEAD	MOBILE
Bellville South	Industrie Street	Bellville South	Raushin Voigt	021-9514879	27835580365	Leon January	27844746059	Gail Sampson	27849000219
Bonteheuwel	Jakkalsvlei Avenue	Bonteheuwel	Belinda Samuels	021-6941007	638189921	Karl Davids	833087567	Byron Kemp	713003204
Goodwood	Milton Road	Goodwood	Francois Gertze	021-5925141	27789069572	Aiden Jacobs	27722249026	Faeza Salie	27832877839
Hanover Park	Surrar Road	Hanover Park	Manfred Hartzenberg	021-6921430	27614799176	Shahied Adams	27720511344	Carien Stegmann	27744012395
Manenberg	Olifant Street	Manenberg	Sipheni Dladla	021-6993150	27716825179	Lilian Lean	27716825179	Thabo Bidla	27762751682
Vulindlela	NY 145	Gugulethu	Mxolisi Gontsana	021-6375097	27741241632	Vacant	N/A	Thabo Bidla	27762751682

### Area South (4)

Area Manager: Alexander Dykes

Mobile: 076-084 6157

POOL	STREET	SUBURB	FACILITY OFFICER	TELEPHONE	CELL	SFO/PFO	MOBILE	AREA HEAD	MOBILE
Eastridge	Alpine Road	Eastridge MP	Jason Adonis	021-3978194	27733057715	No PFO	N/A	Megan King	27741484969
Mnandi	Weltevreden Road	Mitchell's Plain	Nadiema Abrahams	021-4446804	27727722220	Sindiswa Jonas	27823965451	Diane Haupt	27845715173
Muizenberg	Atlantic Road	Muizenberg	Peter Rodgers	021-7096076/70	27720666864	Harold Ross	27842112117	Dave Curran	27846296965
Retreat Indoor	Joe Marks Boulevard	Retreat	Chantal Olivier	021-7011513	27828579406	Donald Jansen	27790488779	Trevor Mitchell	27842221450

Resort Pools	STREET	SUBURB	FACILITY OFFICER	TELEPHONE	CELL	SFO/PFO	MOBILE	AREA HEAD	MOBILE
Kuils River Resort	Van Riebeeck Road	Kuils River	Samuel Jacobs	021-4444988	27782693667	Pasqualino Piscopo	2784222 1357	Ian Combrink	27849229227
Zandvlei Resort	The Row	Zandvlei	No FO ref Astrid	021-4446948	27782851728	Astrid Trimm	27782851728	David Curran	27846296965

## 5. Resorts

The City has seventeen resorts under its jurisdiction. Thirteen are managed by City of Cape Town staff within the Recreation & Parks Department and four by Service Providers. They are spread across the city and most of them situated within breath-taking surroundings. These resorts are maintained to high standards that are equal to international norms. These include Harmony Park, Hendon Park, Soetwater, Kogel Bay, Miller's Point, Silwerstroomstrand, Zandvlei, Fish Hoek, Blue Waters, Mnandi, Monwabisi, Kuilsriver, Voortrekker Park and Macassar Resort.

For the purpose of this document resorts are overnight accommodation facilities that could include chalets, caravanning and camping.

Resort	Area	Address	SFO/PFO	SFO/PFO Contact
Silwerstroomstrand	1	Off Westcoast Road Silwerstroom	Darran Esau	021 444 7967
Harmony Park	2	Jan Bruin Street Strand	Willem le Roux	071 434 7771
Hendon Park	2	Faure Marine Drive Gordon's Bay	Gideon Du Plessis	061 164 3664
Kogel Bay	2	R44 Main Road Gordon's Bay	Christopher Brooks	084 413 4093
Kuils River	2	Van Riebeeck Road Kuils River	Pasqualino Piscopo	084 222 1357
Macassar	2	Beach Road Macassar	Labeeb Fortuin	078 319 8806
Voortrekker Park	2	Hofmeyer Street Strand		
Blue Waters	4	Cnr Links /Lukannon Drive Mitchells Plain	Nazeem Stellenboom	072 887 7038
Fish Hoek	4	Fish Hoek Beach Fish Hoek	Ozlin Riddles	021 702 6071
Millers Point	4	Murdoch Valley Road Millers Point	Ozlin Riddles	021 702 6071
Monwabisi	4	Baden Powell Drive Mitchells Plain	Wendy Maka	076-6040004
Soetwater	4	Lighthouse Road Kommetjie	William Bode	021 783 7037
Zandvlei	4	The Row Zandvlei	Astrid Trimm	078 285 1728

### Resorts managed by service providers

Area	Resort	Address	Telephone
1	Ou Skip Resort	1 Otto du Plessis Drive Melkbosstrand	021-553 2058
2	Imhoff Park	Wireless Road Kommetjie	021-783 1634
2	Oatlands Holiday Village	Main Road Simons Town	021-786 1410
4	Hardekraaltjie Caravan Park	4 Voortrekker Road Bellville	021-946 2006

## Day Camping/Braai Facilities

The following day camp/braai facilities are available on a first come, first served basis.

Resort/day camp	Address
Zandvlei	The Row Zandvlei
Monwabisi	Baden Powell Drive Mitchells Plain
Maidens Cove – Tidal Pool	Victoria Road Camps Bay
Mnandi (swimming pool tariff – 40 braai sites available)	Weltevreden Road Khayelitsha
Macassar (beach area)	Beach Road Macassar
Strandfontein	Baden Powell Road Mitchells Plain
Harmony Park (tidal pool)	Jan Bruin Street Strand
Kogel Bay (klipperkies bay and Sparks Bay Tidal pool)	R44 Main Road Gordon's Bay
Silwerstroom	Off Westcoast Road Silwerstroom
Soetwater	Lighthouse Road Kommetjie

## Seasonal Challenges

- Vandalism and theft
- Littering
- Alcohol related challenges
- Anti-social behaviour

## 6. Recreation Programmes & Holiday Programmes

### 6.1 Summer Holiday Programme 2018

#### Theme

**“Fun in the Sun”**

Celebrating our outdoor facilities

#### Goals

##### Inclusive:

*Activities for everyone in the community through the 9 focus areas and for all communities*

##### Safety:

*Creating a safe space for participants*

##### Caring:

*Programmes for the most vulnerable*

##### Well-Run

*Quality programmes with innovative new ideas*

##### Opportunities

Creating opportunities to citizen's, visitors and tourists

#### Facilities

Public Open Spaces (Parks)

Beaches

Pools

Recreation Hubs & Centres

#### Activities

A wide variety of activities are presented to participants to provide opportunities to be active, safe, to enhance skills and acquire knowledge.

Active & Fitness

Sports Type

Water Safety

Arts & Culture focusing on seasonal themes

Recreation Festivals

## **Delivery**

Programmes are delivered at our facilities for the summer school holidays, and facilitated by:

- Recreation & Parks Staff
- Transversal
- External Partners

## 7. IMPORTANT CONTACT DETAILS

### Department:

Chris Boyd                      074 104 5374                      Beaches

Tommy Beukes                      084 222 1302                      Pools

### Areas:

North:                      Wendy Pinder    084 558 5891/Ndumi Magija    078 222 1384

South:                      Lynn Norris        073 804 7858/Alex Dykes        076 084 6157

East:                      Theo Booysen    084 3000496/Tengo Sokanyile    084 222 1317

Central:                      Byron Kemp        071 300 3204/Gideon Slabbert    084 222 1470

### Media Liaison:

Nqobile Simelane                      079 112 5122

Jan Fourie                      082 412 6891

Coastal Coordination Unit	Area of Operation	Office	Cell	Email
Edward Knott	All	021 400 1165	084 705 7568	Edward.knott@capetown.gov.za
Helen Jordaan	South	021 400 1691	073 221 2899	Helen.Jordaan@capetown.gov.za
Tamara Josephs	East	021 400 1899	084 568 9222	Tamara.Josephs@capetown.gov.za
Yolokazi Galada	North	021 400 4993	081 753 6155	Yolokazi.galada@capetown.gov.za
Yaqeen Botes	Administration	021 400 4638		Beach.enquiries@capetown.gov.za

### Coastal Management

Head: Coastal Management	Contact	Email
Gregg Oelofse	021 487 2239 / 083 940 8143	Gregg.Oelofse@capetown.gov.za

### Shark Spotters

CEO	Contact	Email
Sarah Waries	078 174 4244	info@sharkspotters.org.za

### Water Quality

Principal Technician: Scientific Services	Office	Email
Ingrid Thomson	021 444 9166	Ingrid.Thomson@capetown.gov.za

### Beach Trading

Beach Trading Coordinator	Office	Cell	Email
Samuel Festus	021 400 4692	084 397 7718	Samuel.Festus@capetown.gov.za
Nadia Oppelt	021 400 2013		Nadia.Oppelt@capetown.gov.za

## Film and Events Permits

<b>Head : Film &amp; Events Permitting</b>	<b>Office</b>	<b>Email</b>
Terence Isaacs	021 483 9066	Terence.Isaacs@capetown.gov.za

## Emergency Numbers

<b>Recreation &amp; Parks Season Hotline</b>	021 597 6003
<b>CoCT Emergency Services</b>	107 from landline or 021 480 7700 from cell phone
<b>Ambulance</b>	10177
<b>National Police</b>	10111
<b>Red Cross Children's Hospital Poison Line</b>	021 689 5227
<b>Crime Stop</b>	08600 10111
<b>Child line</b>	0800 055 555 / 021 461 1113
<b>AIDS Helpline</b>	0800 012 322
<b>Safe Schools</b>	0800 45 46 47
<b>NSRI</b>	112 from a Cell