CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

Making progress possible. Together.

NOTICE OF SUBCOUNCIL VIRTUAL MEETING

COMMITTEE:- **IKOMITI:-** **KOMITEE:-**	**SUBCOUNCIL 6**
DATE OF MEETING:- **UMHLA WENTLANGANISO:-** **DATUM VAN VERGADERING:-**	**19 APRIL 2021**
VENUE:- **INDAWO:-** **PLEK:-**	**VIRTUAL (SKYPE) MEETING**
COMMENCEMENT TIME:- **IXESHA LOKUQALISA:-** **AANVANGSTYD:-**	**10:00**
CHAIRED BY:- **ICHOTSHELWE NGU:-** **VOORSITTER:-**	**CLLR M KLEINSMITH**
MEMBERSHIP:- **AMALUNGU:-** **LEDE VAN KOMITEE**	**CLLR L VD WALT (WARD 2)** **CLLR B VAN DER MERWE (WARD 3)** **CLLR M KLEINSMITH (WARD 9)** **CLLR J VISSER (WARD 10)** **CLLR WD JAFTHA (WARD 12)** **CLLR J MARTLOW (WARD 22)** **ALD D BASSON (PR)** **CLLR N MAHANGU (PR)** **CLLR R VILJOEN (PR)** **CLLR Z BADROODIEN (PR)** **CLLR M BOOI (PR)** **CLLR G HASKIN (PR)**

The attention of Councillors is directed to the Code of Conduct for Councillors and Municipal Officials, Schedules 1 & 2 of the Municipal Systems Act, Act 32 of 2000
OoCeba kunye namaGosa kaMasipala bakhunjuzwa ngoMgaqo woKuziphatha oqulethwe phantsi kweeShedyuli 1 & 2 zoMthetho weeNkqubo zikaMasipala onguNomb.32 wango-2000 .
Raadslede se aandag word gevestig op die Gedragskode vir Raadslede en Munisipale Beamptes, Bylae 1 en 2 van die Wet op Munisipale Stelsels, Wet 32 van 2000

For: City Manager
Egameni: UManejala weSixeko
Namens: Stadsbestuurder

GENERAL & ACCOUNT ENQUIRIES (Service delivery queries, complaints and accounts)	
Telephone: SMS: Telephone: (overseas callers) Fax: E-mail: (General enquiries) E-mail: (Account enquiries)	0860 103 089 31373 021 401 4701 0860 103 090 Contact.Us@capetown.gov.za accounts@capetown.gov.za
ALCOHOL & DRUG 24/7 HELPLINE	
Telephone:	0800 HELP 4 U (0800 435 748)
COUNCILLORS	
Website:	https://www.capetown.gov.za/family%20and%20home/meet-the-city/city-council/find-your-councillor-ward-or-subcouncil
CABLE THEFT	
Telephone: Fax:	0800 222 771 021 400 5910
DISASTER RISK MANAGEMENT CENTRE (Enquiries: All hours)	
Telephone (All hours): Telephone (international callers): Fax: Fax: E-mail: Website:	080 911 4357 +27 21 597 6000 086 576 1776 086 576 1775 (for information and advice) disaster@capetown.gov.za http://www.capetown.gov.za/en/DRM/
ELECTRICITY SERVICES (General, prepaid, load shedding and faults)	
Postal address: **Faults** Telephone: SMS: Email: Eskom supply areas: Telephone (Accounts): E-mail (General enquiries): Website: Buy electricity online: Email: (Eskom)	PO Box 82, Cape Town, 8000 0860 103 089 31220 power@capetown.gov.za 0860 037 566 0860 103 089 electricity@capetown.gov.za www.capetown.gov.za/en/electricity www.energy.co.za (Syntel) www.ipay.co.za (Itron) www.ibuy.co.za (RMT) western@eskom.co.za
EMERGENCY (When life or property is endangered by fire, accidents and natural disasters etc)	
Telephone: Telephone from mobile: Telephone from mobile: Website:	107 021 480 7700 112 (toll free) http://www.capetown.gov.za/en/emergencyservices/
ENTERPRISE AND INVESTMENT	
Telephone Email	021487 8600 info@wegro.co.za
EVENTS APPLICATIONS AND PERMITS	
Telephone: Fax: E-mail:	021 417 4034/ 021 417 4035/ 021 417 4036 0865 761 933 events.permit@capetown.gov.za
FILM SHOOTS & PERMITS	
Telephone: Fax: E-mail: Website: Website: Online booking:	021 417 4025 0865 761 933 film.permit@capetown.gov.za Online Film Location Booking System https://web1.capetown.gov.za/web1/filmpermitsonline/ Online Film Location Booking System

FRAUD HOTLINE	
Telephone:	0800 323 130
INSURANCE CLAIMS	
Email Fax	Charlene.harmse@capetown.gov.za 0862 029 701
INVESTMENT & TRADE PROMOTION (WESGRO - Western Cape Investment & Trade Promotion Agency)	
Telephone: E-mail: Website:	021 487 8600 info@wesgro.co.za www.wesgro.co.za
LAND INVASION (Squatter control) / ILLEGAL OCCUPANCY	
Telephone: Emergency telephone	0800 225 669 / 021 596 1999 107
THE MAYOR'S OFFICE	
Postal address: Telephone: Fax: E-mail:	Private Bag X9181, Cape Town, 8001 021 400 1300 021 400 1313 mayor.mayor@capetown.gov.za
MOTOR VEHICLE REGISTRATIONS	
Telephone: E-mail:	0860 103 089 accounts@capetown.gov.za
OMBUDSMAN	
Telephone: Fax: E-mail:	021 400 5486/7 021 400 5952 ombudsdirect@capetown.gov.za
OUR FACILITIES	
See all our service facilities	http://www.capetown.gov.za/family%20and%20home/see-all-city-facilities/our-service-facilities
PUBLIC TRANSPORT	
Tel (Information): Tel (Dial-a-ride - for disabled people):	0800 656 463 0800 600 895
REPORTING	
Reporting online through our Service Requests Portal	(http://www.capetown.gov.za/servicerequests)
ROADS AND STORMWATER (Potholes, flooding, fallen trees, open manholes, chemical or other spills)	
Telephone: E-mail:	0800 65 64 63 transport.info@capetown.gov.za
SOLID WASTE (Illegal dumping, wheelie bins, cleansing, extra cleaning)	
Telephone: Fax: E-mail: Website:	0860 103 089 0860 103 090 / 021 400 4302 wastewise@capetown.gov.za www.capetown.gov.za/en/solidwaste
STREET PEOPLE	
Toll-free telephone	0800 872 201
TENDERS	

Telephone: Fax: E-mail: Online tender portal Website: Online procurement portal Supplier self-service	021 400 2405 / 2505 021 419 7659 tenders@capetown.gov.za https://web1.capetown.gov.za/web1/procurementportal/ https://web1capetown.gov.za/web1/procurementportal/ https://eservices.capetown.gov.za/irj/portal
TRAFFIC FINES	
Telephone Fax Website Email	0860 103 089 0862 012 154 / 0862 938 189 www.paycity.co.za accounts@capetown.gov.za
METRO POLICE & TRAFFIC SERVICES	
Telephone	0860 765 423
TRAFFIC SIGNAL FAULTS (All hours)	
Telephone	0800 65 64 63
TRANSPORT INFORMATION CENTRE	
General information for public transport Dial-a-Ride Bookings	0800 656 463 0800 600 895
WATER & SANITATION (Emergencies such as leaks, burst pipes, sewer defects/blockages and complaints)	
Telephone (Account) queries: SMS: Fax: E-mail: Website: Drought crisis website WhatsApp	0860 103 089 (option 2) 31373 021 957 4726 water@capetown.gov.za www.capetown.gov.za/thinkwater defeatdayzero.co.za 063 407 3699
Hall Bookings	
Telephone: Fax: E-mail:	021 444 0270 / 021 444 0268 086 579 1694 Hall.Bookings@capetown.gov.za
Social Development	
Telephone: E-mail:	0800 872 201 SocialDevelopment@capetown.gov.za
Social Housing Unit	
Telephone: E-mail:	0800 225 669 SocialDevelopment@capetown.gov.za