



DATE: 28 AUGUST 2024

REPORT TO:

**1. ITEM NUMBER UWM 19/09/24****2. SUBJECT****CONSOLIDATED REPORT ON MATTERS RECEIVING ATTENTION ITEM NO.3****GEKONSOLIDEERDE VERSLAG OOR UITSTAANDE SAKE: ITEM NO. 3****INGXELO EHLANGANISIWEYO EMALUNGA NEMIBA ENIKWA  
INGQWALASELA UMBANDELA ONGUNOMB.3**

Q2699

**3. DELEGATED AUTHORITY**

In terms of delegation

This report is for NOTING BY

- Committee name** : Urban Waste Management
- The Executive Mayor together with the Mayoral Committee (MAYCO)
- Council

**4. DISCUSSION**

This report has been prepared at the request of the Portfolio Committee to assist it in exercising its oversight responsibility. The content of the report aims to address the elements raised under Matters Receiving Attention Item no. 3. As agreed in the Portfolio Committee meeting held on 5 August 2024, a consolidated report will be submitted for the September meeting.

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This report will address the number of Collections Compactors fitted with tracking devices and how they are monitored operationally.

#### 4.1 Vehicle Tracking System

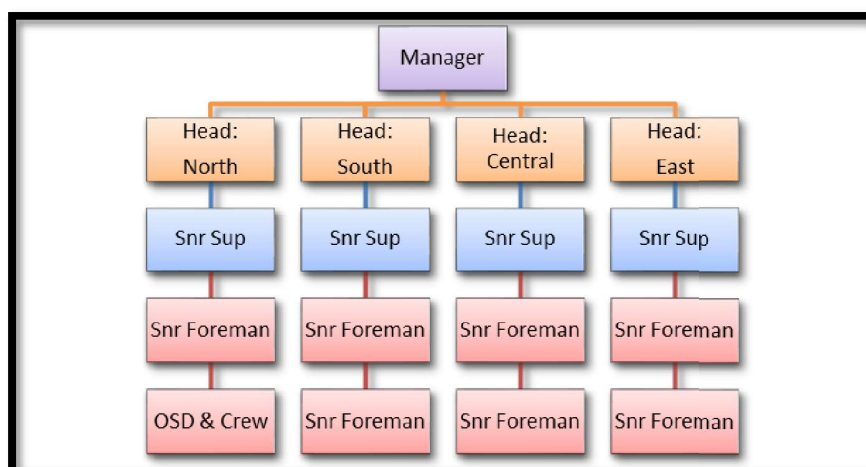
EAM maintains the vehicle tracking and electronic fuel management systems, including fitment, de-installation and transfer of hardware from de-commissioned vehicles & plant to new vehicles & plant.

- On vehicle tracking, EAM provides technical assistance to the operations:
  - Identification of driver / operators to re-route traffic fines
  - Process public complaints and route to operational management
  - Facilitate training between service provider and operations, thus enabling day-to-day operational monitoring.
- On the e-Fuel system, EAM are busy implementing:
  - System enhancements
  - Benchmarks
  - Monitoring exceptions, which will be communicated with the operational management

Collections currently have 214 compactors in the permanent fleet. Of that, 189 are currently fitted with tracking devices. The balance is being fitted from the units that were removed from the decommissioned vehicles that were sent for auction in August 2024.

#### 4.2 Operational Monitoring of Vehicles

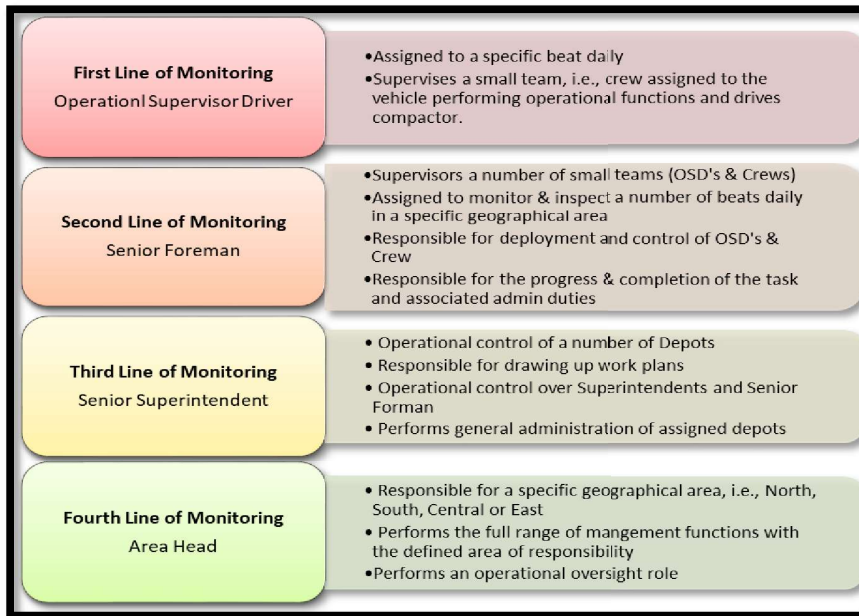
The organisational structure below depicts the respective levels of reporting in terms of vehicle movement and service delivery on a daily basis.



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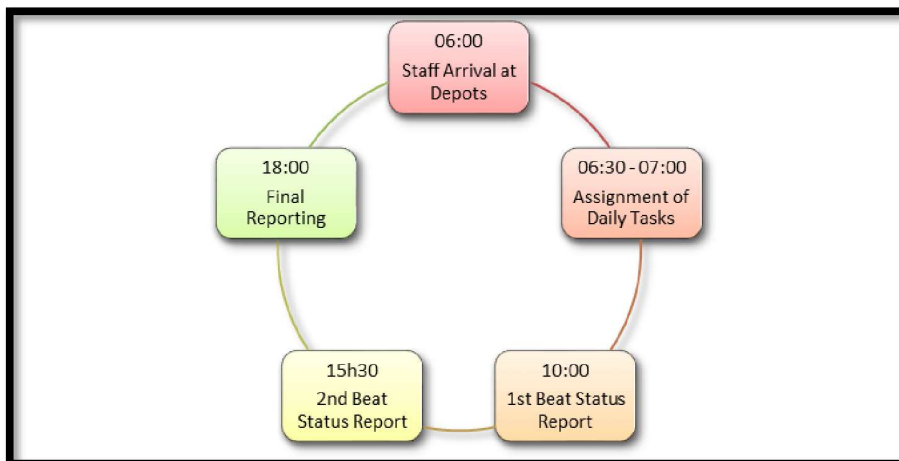


The figure below reflects a high-level summary of the roles and supervisory responsibility associated with each reporting line, starting from the bottom up:



A strong administrative team with the assistance of the Operational Control Centre undergirds the above. On a daily basis, operational status reports of delayed, completed and beats risking backlog, are communicated via the respective platforms, i.e. WhatsApp groups, e-mails and media releases; the latter as and when required.

The WhatsApp groups are further utilised to report of any event, i.e. protest action, gang violence, etc., prohibiting or delaying service delivery. Below follows a sequence of monitoring events on a typical operational day.



### 4.3 Operational Control Centre Revitalisation

The OCC gap analysis was conducted to ascertain the level of efficiency to perform its intended function. A full hardware and software assessment was conducted and results revealed the need to revitalise the centre. A project was formed with focus group of internal stakeholders with include IS&T, OCC, Research, EAM, Collections and Cleansing. The project currently in its infancy with the planning of terms of reference and how project will be approached whilst keeping in mind the initial aim of forming the OCC centre, the revitalization of the centre and future fit for purpose functions with will allow the centre to track all trucks in the future.

Financial Implications     None     Opex     Capex

Capex: New Projects

Capex: Existing projects requiring additional funding

Capex: Existing projects with no Additional funding requirements

Policy and Strategy     Yes     No

Legislative Vetting     Yes     No

Legal Implications     Yes     No

Staff Implications     Yes     No

Risk Implications     Yes    The risks for approving and/or not approving the recommendations are listed below:

No    Report is for decision and has no risk implications.

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No Report is for noting only and has no risk implications.

POPIA Compliance  Yes It is confirmed that this report has been checked and considered for POPIA compliance.

## 5 RECOMMENDATIONS

It is recommended that the report be noted.

Daar word aanbeveel dat daar van die verslag kennis geneem word.

Kundululwe ukuba makuqwalaselwe le ngxelo.

## ANNEXURES

### FOR FURTHER DETAILS CONTACT

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DIRECTORATE	Urban Waste Management	FILE REF NO	
SIGNATURE : DIRECTOR	<div style="border: 1px solid black; padding: 5px;"> <p>Rustim Keraan</p> <p><small>Digitally signed by Rustim Keraan Date: 2024.08.29 11:24:46 +02'00'</small></p> </div>		

### EXECUTIVE DIRECTOR

NAME

COMMENT:

DATE

SIGNATURE

Phila  
Mayisela

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Date: 2024.08.29 12:00:50 +02'00'

The ED's signature represents support for report content and confirms POPIA compliance.

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**LEGAL COMPLIANCE**

- REPORT COMPLIANT WITH THE PROVISIONS OF COUNCIL'S DELEGATIONS, POLICIES, BY-LAWS AND ALL LEGISLATION RELATING TO THE MATTER UNDER CONSIDERATION.
- NON-COMPLIANT

NAME

\_\_\_\_\_

COMMENT:

DATE

For information.

SIGNATURE



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Date: 2024.08.30 09:17:03 +02'00'

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