



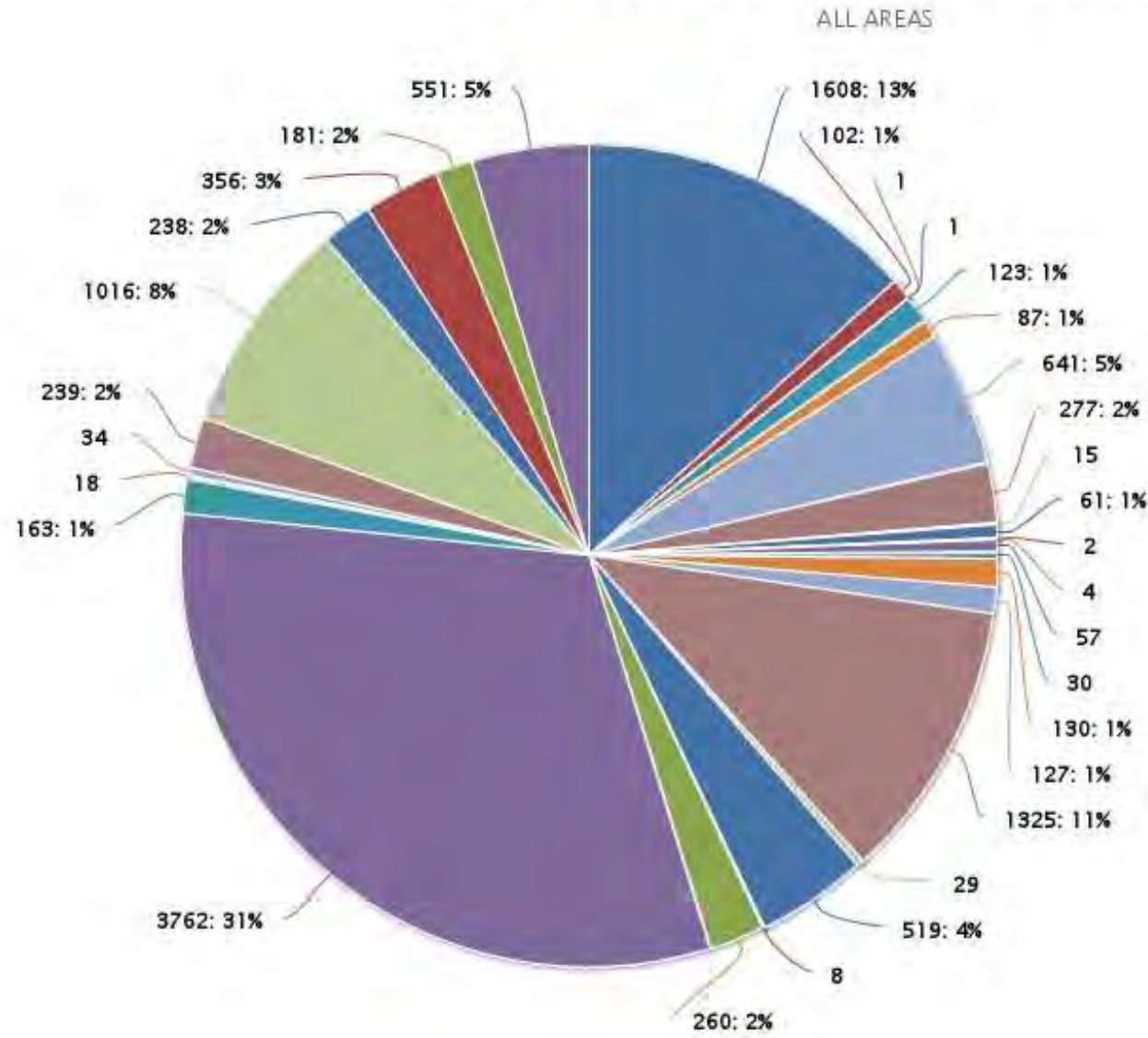
Quarterly report to SPE PC:

Tender 013S/2020/21: Provision of a service provider for visitor and staff safety management within natural systems and nature areas by providing rangers in the operational area of the City of Cape Town

- Tender 013S/2020/21: Provision of a service provider for visitor and staff safety management within natural systems and nature areas by providing rangers in the operational area of the City of Cape Town
- Value of tender: R 168,425,991.35 (initial)
- Section 33 process followed and tender approved for six (6) years
- Awarded on the 90/10 principal
- In accordance with Section 33 , quarterly feedback will be provided to this committee

- Recreation and Parks – Rangers
- Safety and security – Drones
- Biodiversity Management: Rangers and Drones
 - New site Macassar

NEGATIVE FOCUS AREA PERCENTAGE PER RESERVE



- BLAAUWBERG NATURE RESERVE
- BOTHASIG FYNBOS NATURE RESERVE
- BRACKEN NATURE RESERVE
- DURBANVILLE NATURE RESERVE
- EDITH STEPHENS NATURE RESERVE
- HARMONY FLATS NATURE RESERVE
- HELDERBERG NATURE RESERVE
- KLEIN DASSENBERG CONSERVATION AREA
- MACASSAR DUNES CONSERVATION AREA
- MORKEL'S COTTAGE
- OUT OF AREA - CENTRAL
- OUT OF AREA - EAST
- OUT OF AREA - NORTH
- OUT OF AREA - SOUTH
- PELICAN PARK
- RONDEVLEI SECTION
- SIMONS TOWN
- SLANGETJIEBOS
- STEENBRAS NATURE RESERVE
- STRANDFONTEIN BIRDING AREA
- SYMPHONY WAY RESERVE
- TABLE BAY NATURE RESERVE
- TYGERBERG NATURE RESERVE
- VAN SCHOORSDRIF CONSERVATION AREA
- VESUVIUS WAY NATURE RESERVE
- WESTLAKE CONSERVATION OFFICE
- WITZANDS AQUIFER NATURE RESERVE
- WOLFGAT NATURE RESERVE
- ZANDVLEI NATURE RESERVE
- ZANDWOLF SECTION
- ZEEKOEVLEI SECTION

Security budget Biodiversity Management 2023/2024¹⁴⁷

- Total security budget: R43 634 020.88 Security budget is spent on Rangers, cash collections, regular security and drone surveillance.
- Applied for additional budget: SMF

Supplier Performance

- Outstanding and Satisfactory performance as per supplier performance data e.g

MONTH & YEAR	27-Sep	PRESENT/Completed by:	Christopher Singo	
CONTRACT ID	013SI2020/21	CONTRACT DESCRIPTION	PROVISION OF A SERVICE PROVIDER FOR VISITOR AND STAFF SAFETY MANAGEMENT WITHIN NATURAL SYSTEMS AND NATURE AREAS BY PROVIDING RANGERS IN THE OPERATIONAL AREA OF THE CITY OF CAPE TOWN	
				Table Bay
	Key performance indicator (KPI)	Descriptor	Measurement	Performance Score (1/2/3)
Quality	Compliant to specification	Goods, services or construction work are provided to contracted specifications/scope of services/scope of works	Value of goods, services or construction work that are rejected as unsuitable for consumption (% of total contract value)	3
Delivery	Delivery in accordance with contract	Goods, services or construction work are provided in good condition, correct volume/quantity and on time	Goods & Services: Value of orders that are received incomplete/late/damaged. Construction works: total value of performance guarantees called up, retention utilised, penalties raised and cost of remedial work (% of total contract value)	3
Value for Money	Market related and effective, efficient and	Goods, services or construction work are delivered at market related costs	Total contract value as compared to market analysis/trend	2
Customer Service	Issue resolution	Operational issues are resolved timeously or in accordance with contract conditions or applicable Service Level Agreement	Analysis of issues unresolved within required turn around time	2
<i>Environment/Community</i>	<i>Responsible to physical environment and community</i>	<i>Performance in environmentally responsible way which takes cognisance of community needs/requirements</i>	<i>Analysis of any contravention of environmental legislation or any issues related to supplier performance as raised by community</i>	<i>N/A</i>
ASSEMENT OUTCOME				3
NAME (CONTRACT MANAGER)				
Performance Assessment				
	Score*	Values	Assessment	
	3	80-100	Outstanding Performance	
	2	50-79	Satisfactory Performance	
	1	1-49	Unsatisfactory Performance	



CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

THANK YOU | DANKIE | ENKOSI

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