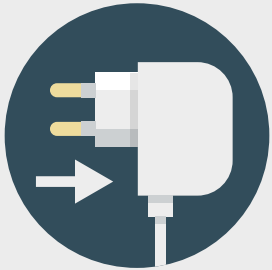


# ESKOM LOAD-SHEDDING OUTAGE TIPS



## UNPLUG ALL ELECTRONICS

Switch off and unplug all electronics and appliances when the power is due to go off as it may come back with a spike in the voltage, which can damage electronic devices such as computers, television sets, DVD players, etc.

## RESTORATION OF POWER

If your electricity remains off for longer than the period specified in the schedule, SMS the City's technical operations centre on 31220. The restoration of power sometimes results in what is described as 'nuisance tripping', which often goes unreported due to the assumption that the outage is due to load-shedding



## BE PREPARED

- **Communication:** Ensure that your cell phone, laptop, tablet and radio are always fully charged when power is available. This will allow you to communicate with friends and family during load-shedding.
- **Eating:** If you do not have a gas stove, prepare meals before you are scheduled for load-shedding. Boil water in your kettle and keep it in thermos flasks for hot drinks. You can also use an insulating cover on teapots, pots and pans to keep drinks and meals warm.
- **Cash:** Keep some cash on you as ATMs cannot operate without electricity.
- **Security and safety:** Backup batteries for automatic gates, garage doors and security systems should be kept in a good working condition and be able to last through periods of load-shedding. Store temporary lighting such as battery-powered torches, gas lamps and candles in easily accessible places.
- **Transport:** Make sure that your vehicle always has fuel in the tank as most petrol stations are unable to pump fuel during power outages.
- **Most medication** requiring refrigeration can be kept in a closed fridge for several hours without spoiling, but you should check with your doctor or pharmacist if in doubt.

## Contact the City

Call 0860 103 089

Visit us online at [www.capetown.gov.za/loadshedding](http://www.capetown.gov.za/loadshedding)



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