

Socio-economic survey

City of Cape Town

Agenda

- Introduction
- Milestones, Methodology & sampling
- Results: Khayelitsha & Mitchell's Plain
 - Impact of URP
 - Living conditions and networks
 - Demographics

Introduction (1)

- In 2005 the Information and Knowledge Management department was commissioned with the profiling of two Urban Renewal Nodes, Khayelitsha and Mitchell's Plain.
- A tender was posted in November 2005 for a socio-economic survey and two focus groups to be conducted in each area.
- The purpose was to update the 2001 Census information as well as to identify key priority issues and needs to inform integrated planning for the areas. In addition the survey was intended to assess the impact of the Urban Renewal Programme in the respective communities.
- A consortium consisting of QSJ Consultants & Unit for Religion and Development Research (University Stellenbosch) submitted a proposal in response to the call and this was subsequently accepted.

Introduction (2)

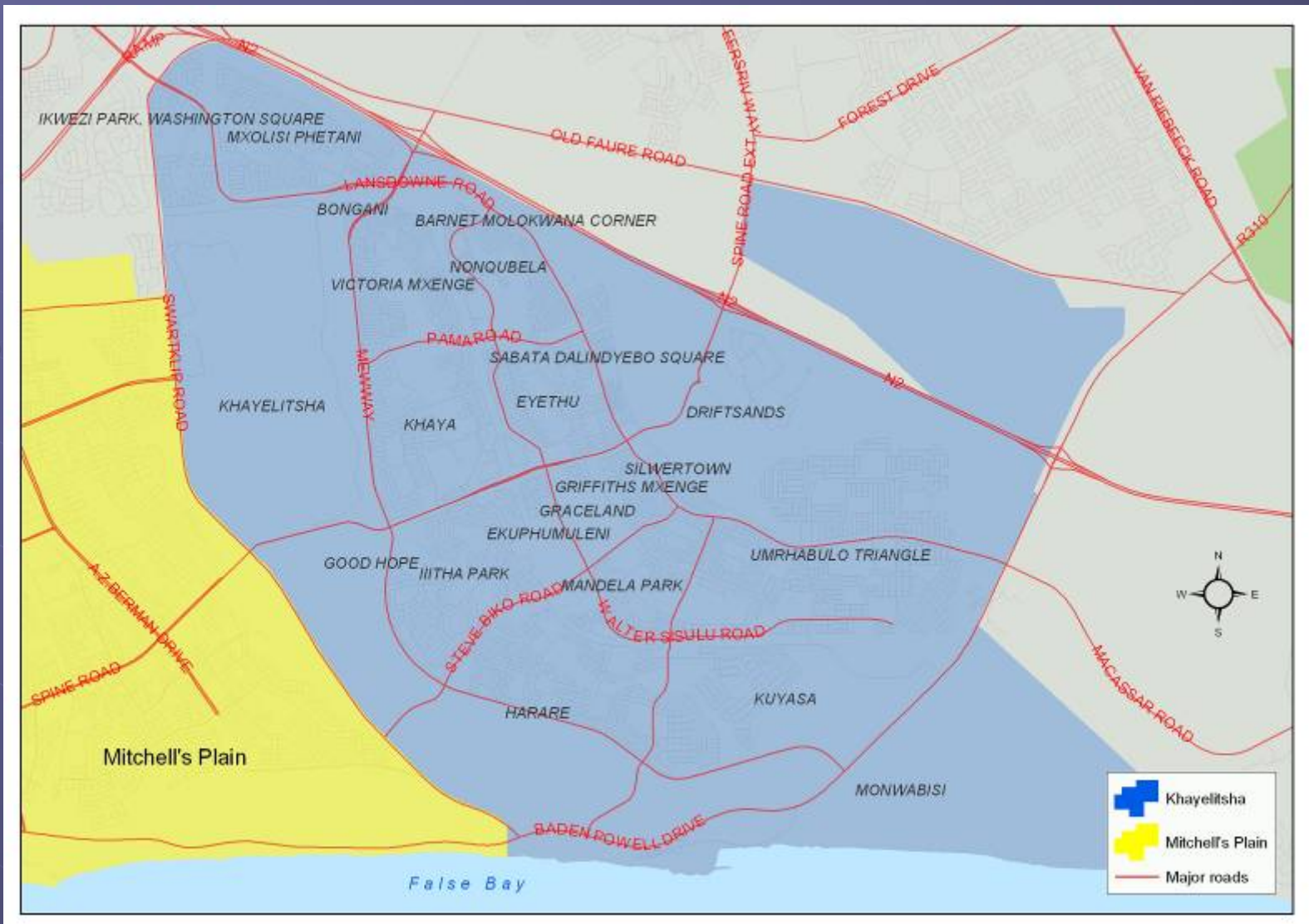
- Challenging (budget) and rewarding
- Other outcomes:
 - 35 fieldworkers trained
 - Province project – City project - StatsSA advertisements during project (sustainability?)
 - Eden?

Introduction (3)

- study area



Introduction (3):Khayelitsha



Introduction (5): Mitchell's Plain



Milestones

- Focus groups (18/25 March)
- Focus groups report (28 March)
- Questionnaire design (28 April completed)
- 35 Fieldworkers trained (3-5 May)
- 1,000 interviews (8-12 May)
- Data capturing into database (15-26 May)
- “Cleaning” of database (29 May – 2 June)
- Analysis & Report writing (5-9 May)
- Finalise report (23 June)

Methodology (1)

● Quantitative: questionnaire survey

- 1,000 face-to-face interviews conducted with the household head or acting household head of each selected household
- Two versions for accessibility: English/Afrikaans in Mitchell's Plain and English/isiXhosa in Khayelitsha
- The questionnaire consisted of three sections:
 - **Section A:** Impact of Urban Renewal Programme.
 - **Section B:** Household questions.
 - **Section C:** Demographic questions about individuals in the household.

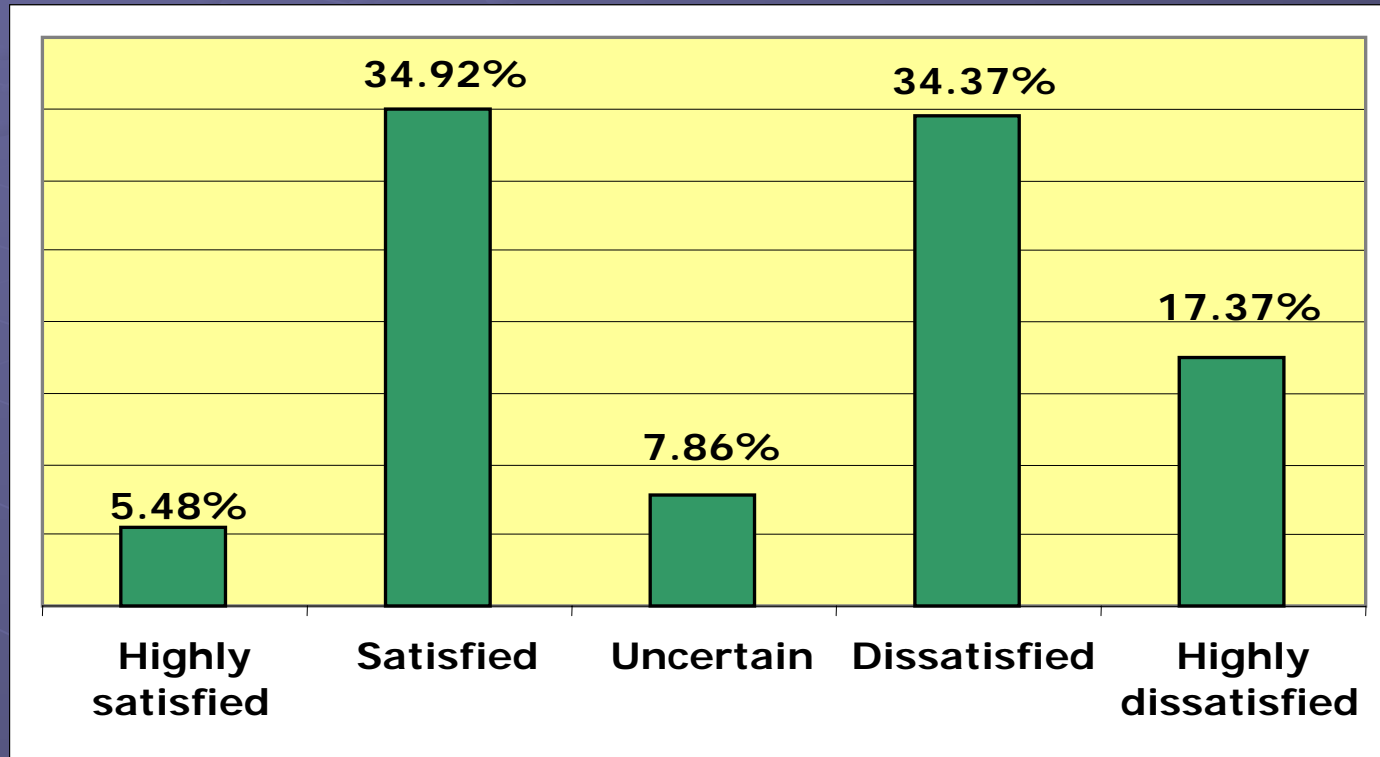
● Sampling

- Stratified sampling
- Stratified on two levels, first according to the number of households of the two geographical areas in the study area and second, according to the number of formal and informal dwelling units in each geographical area (Mitchell's Plain and Khayelitsha)
- 453 households for the Mitchell's Plain area and 547 for Khayelitsha

Methodology (2)

- Qualitative: 4 focus groups
 - Two focus groups were conducted in both Khayelitsha and Mitchell's Plain.
 - For both areas the one focus group engaged in discussions with respondents residing in informal dwelling units and the other with respondents in formal dwelling units.
 - The four focus groups were held on two consecutive Saturdays (18 March 2006 and 25 March 2006)
 - Respondents were pre-arranged and recruited through various contacts in the communities.
 - The aim of these focus groups was both explorative in that the discussions were used to inform the items included in the final questionnaire as well as to contextualise the quantitative data collected during the survey.

Satisfaction with services in general: Khayelitsha



- Higher percentage **not satisfied** (52%) than satisfied (40%)

Dissatisfaction with specific services: Khayelitsha

- Housing (69%)
 - **48% highly unsatisfied**
- Streetlights (59%)
 - **36% highly unsatisfied**
- Cleanliness of area (64%)
 - **37% highly unsatisfied**
- Policing (49%)
 - **28% highly unsatisfied**

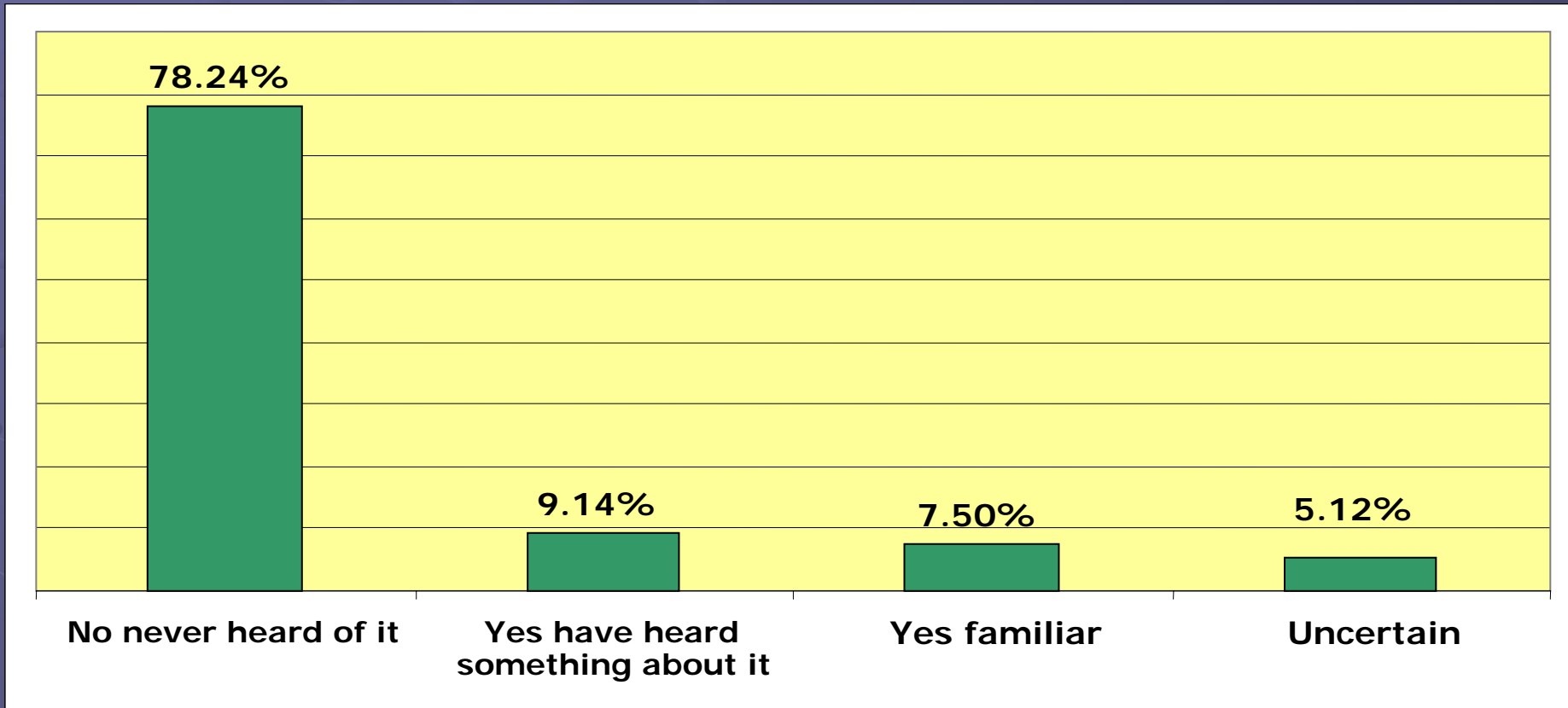
Access to facilities: Khayelitsha

- Majority have access to specific facilities tested
- Facilities least accessible:
 - *Old age care facilities (78%)*
 - *Recreational facilities (72%)*
 - *Sport facilities (63%)*

Facilities rated as dissatisfactory: Khayelitsha

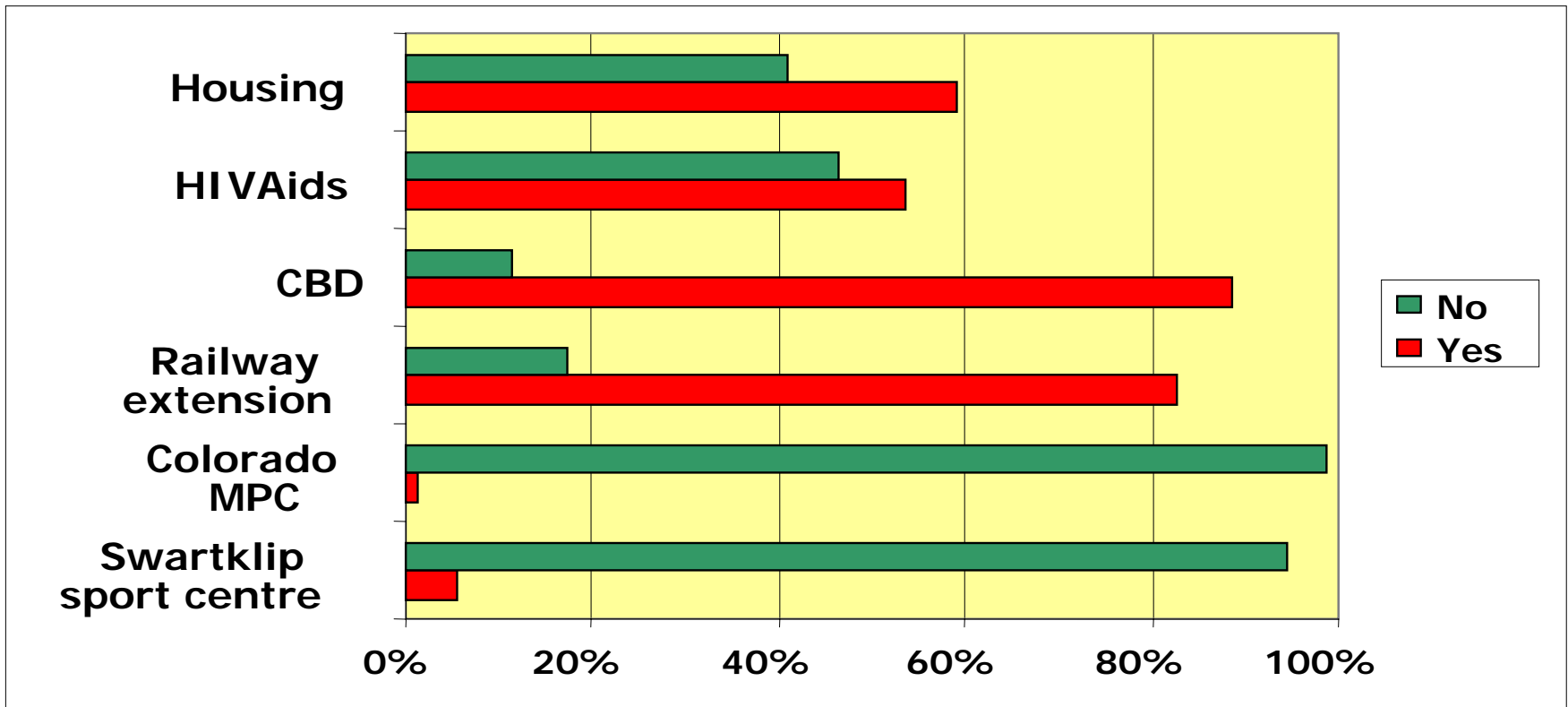
- Recreational facilities (62%)
- Ambulance service (58%)
- SAPS (53%)
- Fire Brigade (52%)
- Old Age Care (51%)
- Sport Facilities (44%)
- Clinic (43%)

Awareness of Urban Renewal Programme (URP): Khayelitsha



Majority reported to have never heard of URP

Knowledge of specific URP projects: Khayelitsha



- Although respondents indicated no knowledge of URP majority knew about all projects but two

Where did they hear about URP? Khayelitsha

- Radio (24%)
- Community meeting (20%)
- Newspaper (16%)
- Billboards (10%)
- TV (10%)
- Other (20%)

Projects	Impact of URP projects: Khayelitsha									
	Yes		Some		None		Worse		Total	
	N	%	N	%	N	%	N	%	N	%
Quality of sports grounds	21	3.8	130	23.8	231	42.2	165	30.2	547	100
Public open spaces and parks to walk in	12	2.2	104	19.0	210	38.4	221	40.4	547	100
Housing conditions	28	5.1	160	29.3	123	22.5	236	43.1	547	100
Job opportunities	4	0.7	50	9.1	73	13.4	420	76.8	547	100
Access to public transport	173	31.6	205	37.5	106	19.4	63	11.5	547	100
Roads	135	24.7	238	43.5	130	23.8	44	8.0	547	100
Information about HIV/Aids	175	32.0	197	36.0	84	15.4	91	16.6	547	100
Access to services and shops	218	39.9	240	43.9	62	11.3	27	4.9	547	100
Space for community events	87	15.9	194	35.5	150	27.4	116	21.2	547	100

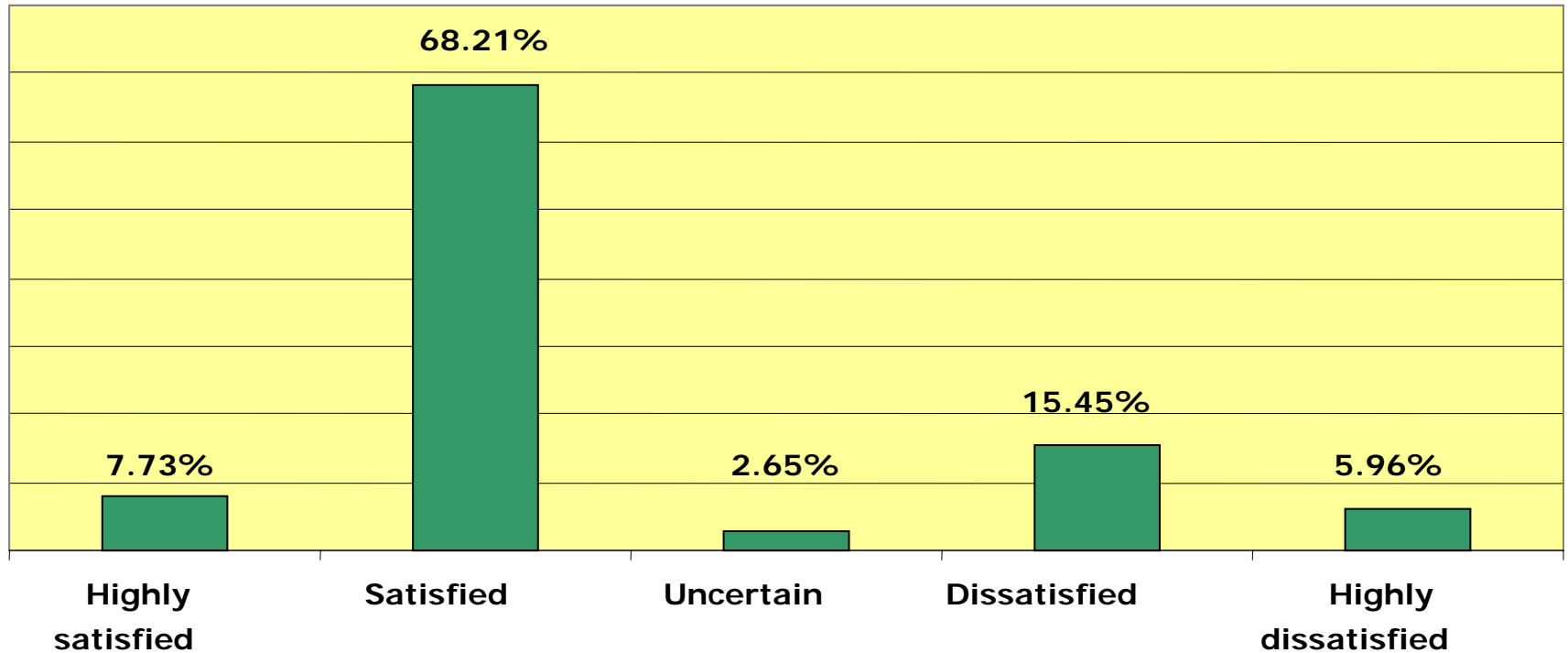
Most pressing challenges: Khayelitsha

- Crime (N=244)
- Jobs and unemployment (N=178)
- Housing (N=53)
- Service provision (N=45)
- Health (N=13)
- Social Problems (N=5)

Proposed projects (top 5): Khayelitsha

- Employment and skills training (N=208)
- Housing (N=90)
- Policing (N=61)
- Youth related projects (N=36)
- Agricultural projects (N=30)

Satisfaction with services in general: Mitchell's Plain



- Same trend in measuring satisfaction with specific services

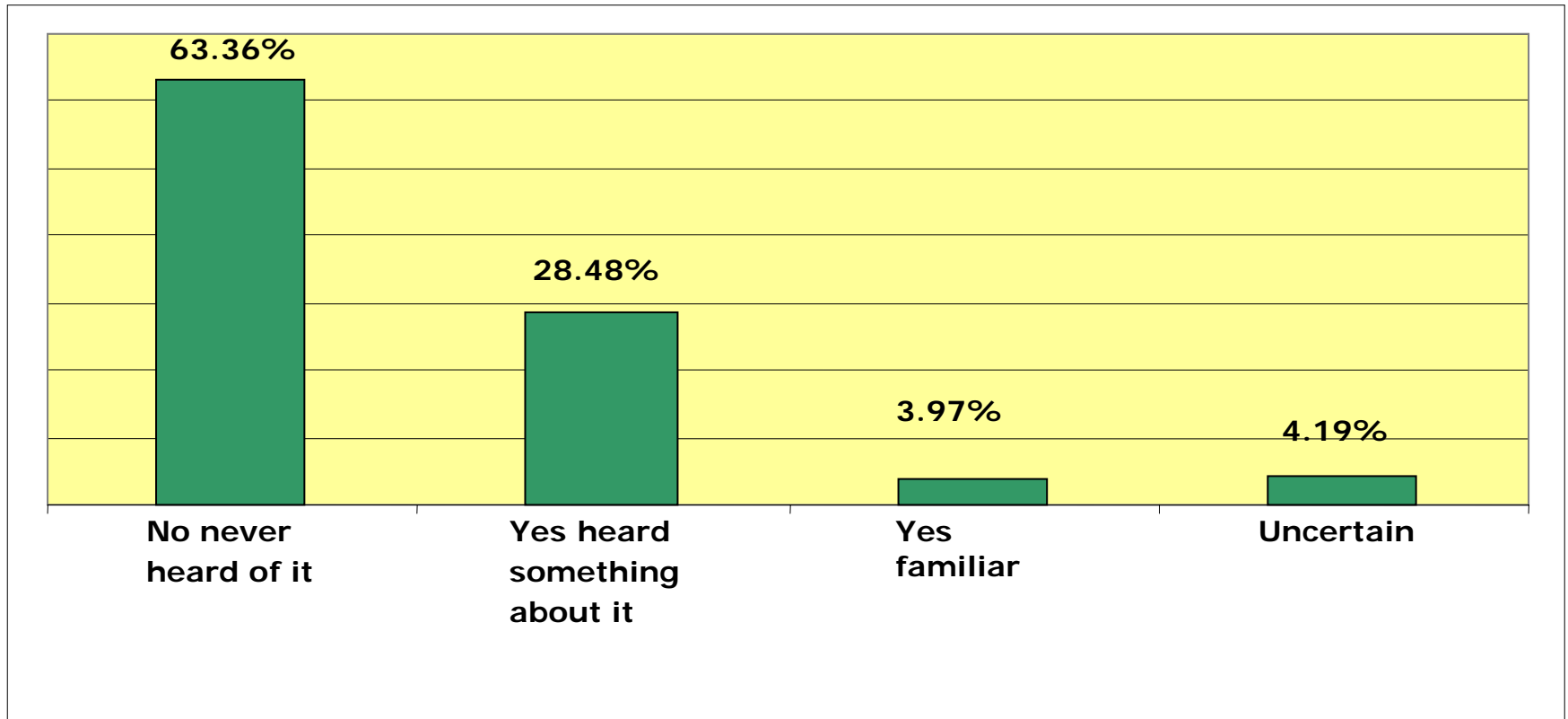
Access to facilities: Mitchell's Plain

- For all specific services tested majority of respondents indicated to have access
- Facilities with lowest access rates:
 - *Old age care facilities (47%)*
 - *Fire brigade (36%)*

Facilities rated a dissatisfactory: Mitchell's Plain

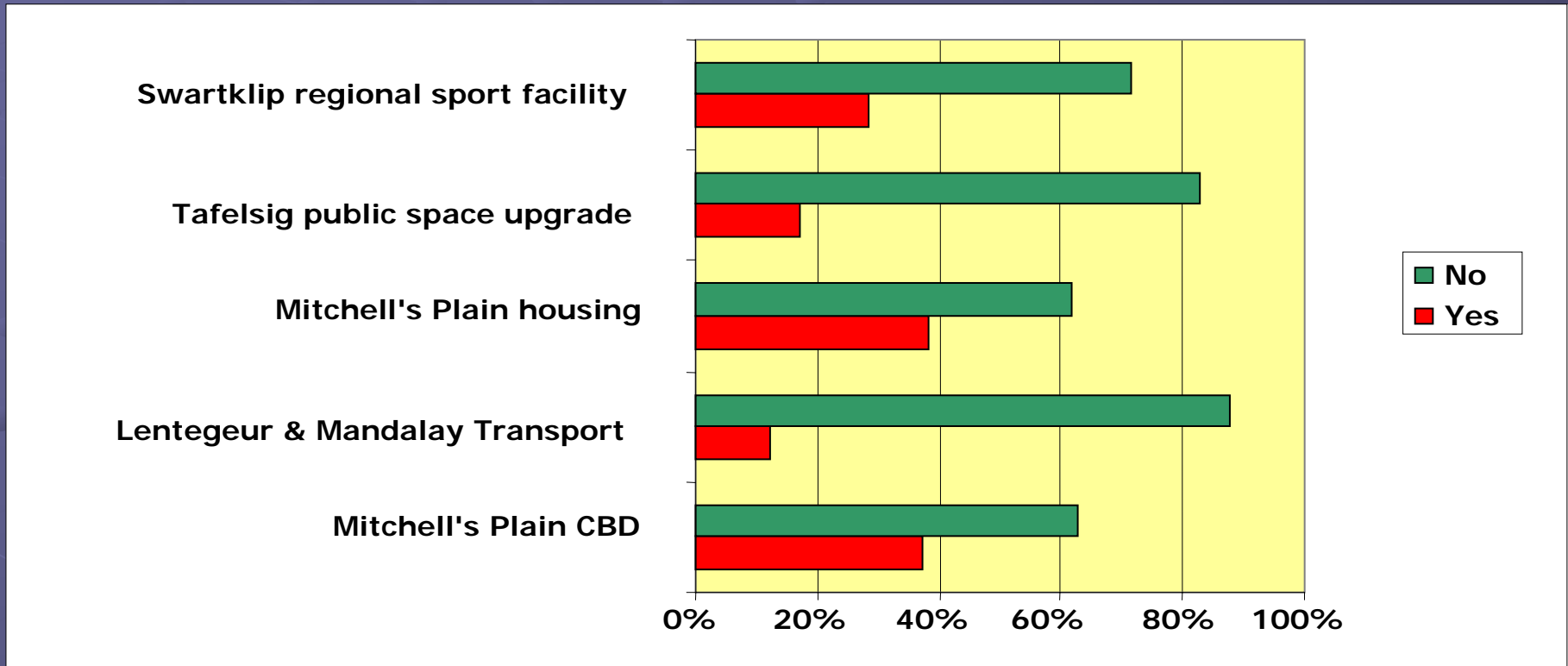
- Greater majority either *satisfied* or *highly satisfied* with services at facilities
- Facilities with lowest ratings:
 - SAPS (33%)
 - Ambulance service (27%)
 - Recreational facilities (19%)

Awareness of URP programme: Mitchell's Plain



- Majority reported to have never heard about URP

Knowledge of specific URP projects: Mitchell's Plain



- Correlation between knowledge of URP programme and specific projects

Where did they hear about URP? Mitchell's Plain

- Newspaper (35%)
- Billboards (29%)
- Newsletter (5%)
- Social Worker (5%)
- Brochures & posters (5%)
- Other (21%)

Impact of URP projects on quality: Mitchell's Plain

Projects	Yes		Some		None		Worse		Total	
	N	%	N	%	N	%	N	%	N	%
	Quality of sports grounds	68	15.01	184	40.62	137	30.24	64	14.13	453
Public open spaces and parks to walk in	69	15.23	167	36.87	142	31.35	75	16.56	453	100
Housing conditions	53	11.7	205	45.25	117	25.83	78	17.22	453	100
Job opportunities	4	0.88	60	13.25	125	27.59	264	58.28	453	100
Access to public transport	120	26.49	245	54.08	64	14.13	24	5.3	453	100
Roads	84	18.54	268	59.16	73	16.11	28	6.18	453	100
Information about HIV/Aids	58	12.8	185	40.84	193	42.6	17	3.75	453	100
Access to services and shops	139	30.68	247	54.53	57	12.58	10	2.21	453	100
Space for community events	82	18.1	244	53.86	111	24.5	16	3.53	453	100

Most pressing challenges: Mitchell's Plain

- Drugs (N=131)
- Jobs & unemployment (N=96)
- Crime (N=91)
- Gangs (N=23)
- Service provision (N=14)
- Social problems (N=13)
- Health (N=3)

Proposed projects (top 5): Mitchell's Plain

- Employment and skills training (N=154)
- Sport & recreation (N=55)
- Youth related projects (N=42)
- Policing (N=28)
- Housing (N=9)
- Social development (N=9)

Living conditions and networks: Khayelitsha (1)

CRIME

● Influence of crime in my area

- **50% don't feel safe** to move around at day time
- **94% don't feel safe** to move around at night time
- **74%** safety has **not improved** (last 12 months)

● Victim of crime

- 93.40% had **not** been (last 12 months)
- 3% had been (last 12 months)

● Possible reason for discrepancy

- False perceptions
- People are streetwise (look after themselves)

Living conditions and networks: Khayelitsha (2)

SAFETY

● Fire

- 96% households had never been influenced
- 4% only once in the last 12 months

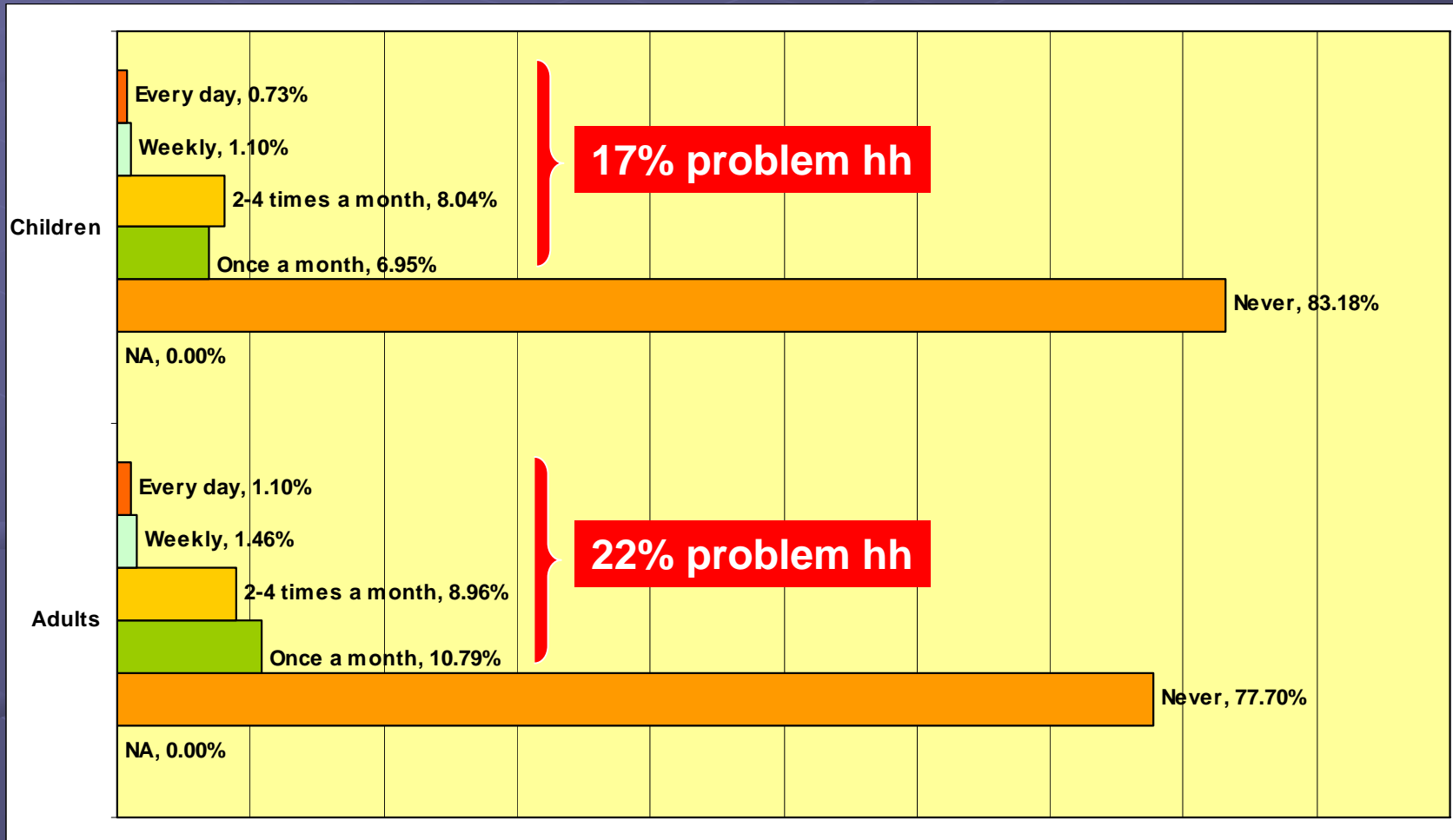
● Electricity

- 51% no problems – safely installed
- 7% have **no** electricity
- 40% are unsure or feel it is **not safely** installed

● Floods

- 82% never had a problem (last 12 months)
- 18% had a problem – 10% only once (last 12 months)

Living conditions and networks: Khayelitsha (3) FOOD SECURITY



Living conditions and networks: Khayelitsha (4)

SUPPORT NETWORKS

● No food & no income

- Family (50%)
 - Neighbour (20%)
 - Friends (10%)
- 

● Illness / health problems

- Clinic (82%)
 - Doctor (13%)
- 

● Victim of crime

- Police (86%)
 - Social worker (8%)
- 

Living conditions and networks: Mitchell's Plain (1)

CRIME

● Influence of crime in my area

- 14% don't feel safe to move around at day time
- 44% don't feel safe to move around at night time
- 49% safety has improved / 39% has not / 10% unsure (last 12 months)

● Victim of crime

- 93% had **not** been (last 12 months)
- 3% had been (last 12 months)

Living conditions and networks: Mitchell's Plain (2)

SAFETY

● Fire

- 99% households had never been influenced
- 1% had been

● Electricity

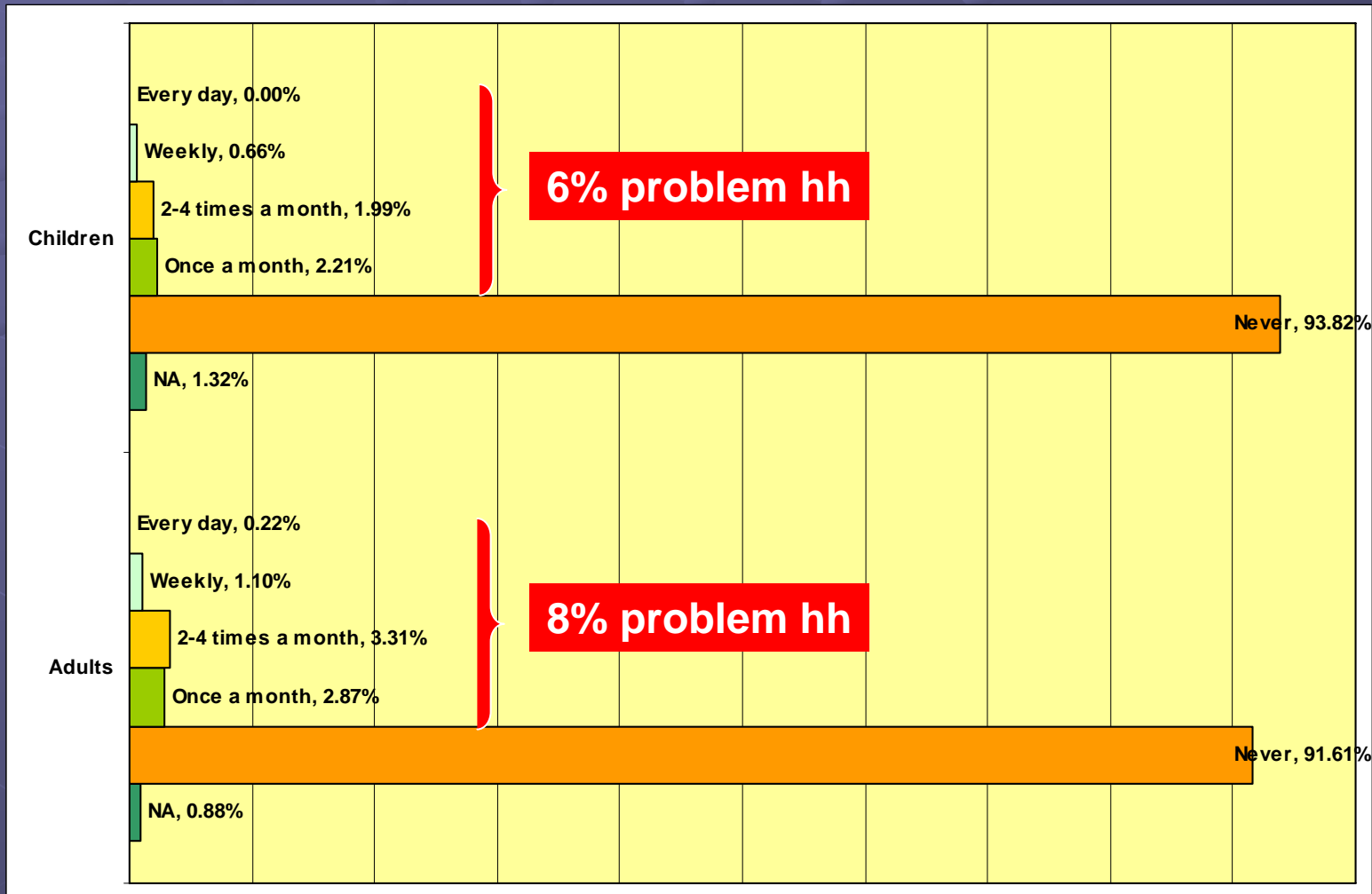
- 86% no problems – safely installed
- 1% have **no** electricity
- 13% are unsure or feel it is **not safely** installed

● Floods

- 97% never had a problem (last 12 months)
- 2% had a problem – 1% only once (last 12 months)

Living conditions and networks: Mitchell's Plain (3)

FOOD SECURITY



Living conditions and networks: Mitchell's Plain (4)

SUPPORT NETWORKS

● No food & no income

- Family (64%)
 - Friends (13%)
 - Neighbour (10%)
- 

● Illness / health problems

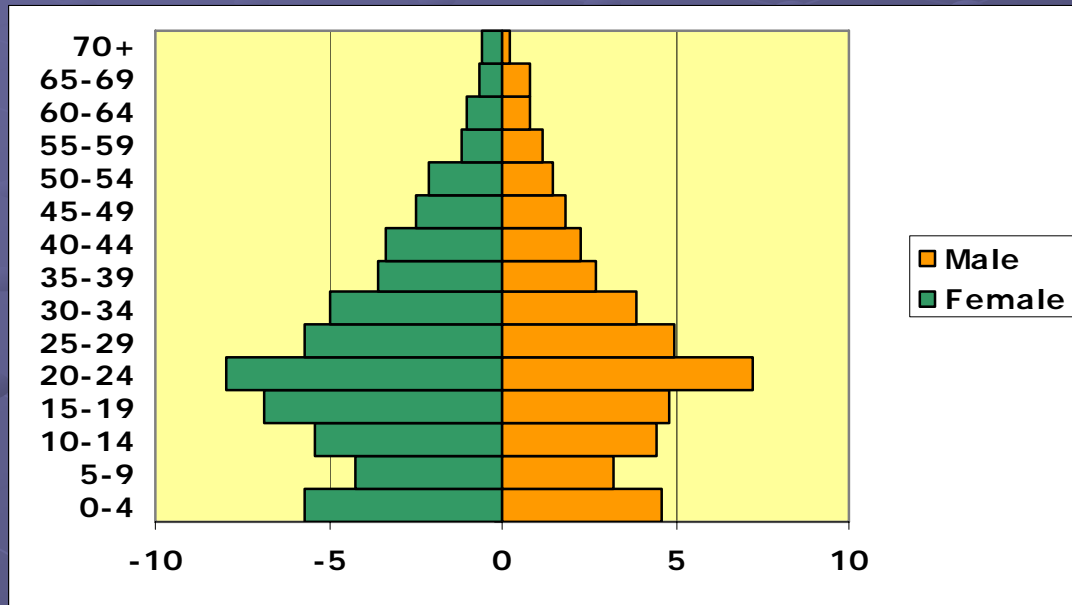
- Doctor (46%)
 - Clinic (20%)
- 

● Victim of crime

- Police (81%)
 - Family (6%)
- 

Demographics: Khayelitsha (1)

Age & gender

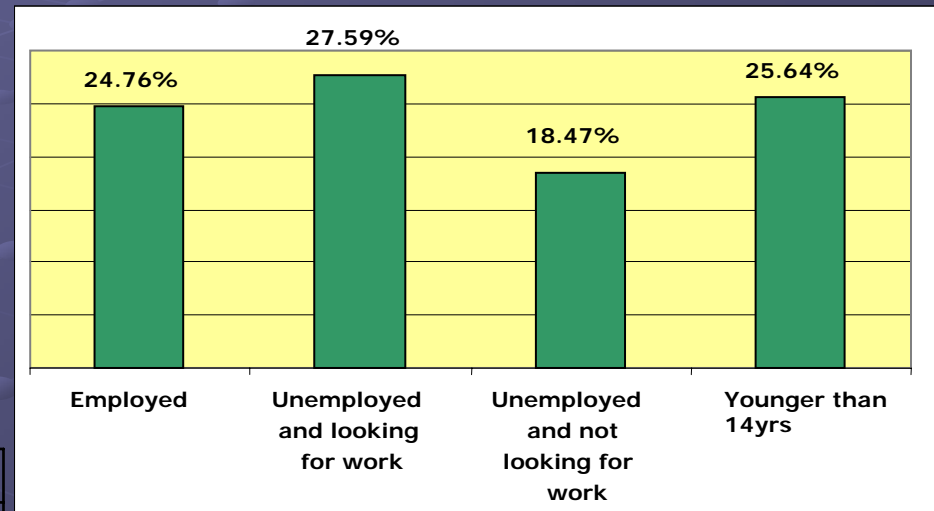


Age	Khayelitsha			
	Female		Male	
	N	%	N	%
0-4	125	5.71	100	4.57
5-9	92	4.20	70	3.20
10-14	119	5.43	97	4.43
15-19	151	6.89	105	4.79
20-24	175	7.99	158	7.21
25-29	125	5.71	108	4.93
30-34	109	4.98	84	3.84
35-39	78	3.56	59	2.69
40-44	74	3.38	50	2.28
45-49	54	2.47	40	1.83
50-54	46	2.10	32	1.46
55-59	25	1.14	26	1.19
60-64	23	1.05	18	0.82
65-69	14	0.64	17	0.78
70+	12	0.55	4	0.18
Total	1222	55.80	968	44.20
Ave	25.4		25.3	

Demographics: Khayelitsha (2)

Income & employment

Income/household – R1,606



Reason not looking for work	Khayelitsha	
	N	%
Could not find work	212	50.73
Scholar or student	134	32.24
Unable to work due to illness	29	7.01
Pensioner or retired person	14	3.37
Home-maker or housewife	13	3.1
Choose not to work	10	2.37
Seasonal worker not working presently	5	1.18
Total	417	100

Demographics: Khayelitsha (3)

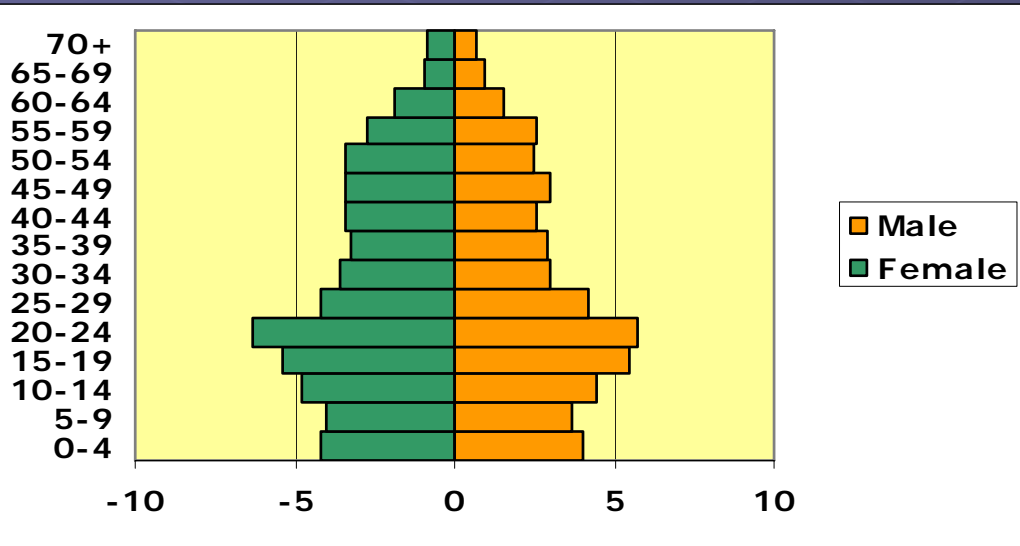
Households

	Khayelitsha
Household type	Average hh size
Male-headed household	3.9
Female-headed household	4.2
Household head 60 yrs+	5.2

Grant type	Household type					
	Male-headed household		Female-headed household		Household head 60 yrs +	
	N	%	N	%	N	%
Veteran's pension	2	0.22	1	0.12	0	0
Unemployment insurance	0	0.00	0	0.00	0	0
Old-age grant	4	0.44	8	0.94	44	12.22
Grant in aid	1	0.11	1	0.12	2	0.56
Foster-child grant	0	0.00	5	0.59	6	1.67
Disability grant	12	1.33	21	2.47	6	1.67
Child-support grant	108	11.97	135	15.90	53	14.72
Care-dependency grant	3	0.33	3	0.35	0	0
No grant	772	85.59	675	79.51	249	69.17
Total	902	100	849	100	360	100

Demographics: Mitchell's Plain

Age & gender

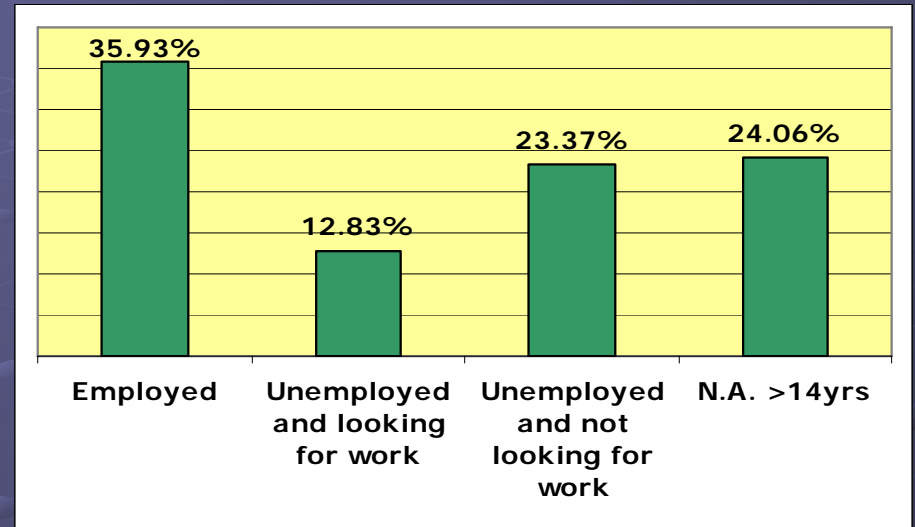


Age	Mitchell's Plain			
	Female		Male	
	N	%	N	%
0-4	89	4.15	87	4.04
5-9	87	4.05	80	3.71
10-14	102	4.75	96	4.45
15-19	115	5.36	118	5.47
20-24	135	6.29	124	5.75
25-29	89	4.15	91	4.22
30-34	77	3.59	65	3.01
35-39	69	3.22	63	2.92
40-44	73	3.40	56	2.60
45-49	74	3.45	64	2.97
50-54	74	3.45	53	2.46
55-59	59	2.75	55	2.55
60-64	41	1.91	34	1.58
65-69	21	0.98	21	0.97
70+	19	0.89	15	0.70
Total	1124	52.38	1022	47.40
Ave	29.7		28.6	

Demographics: Mitchell's Plain (2)

Income & employment

Income/household – R3,451



Reason not looking for work	Mitchell's Plain	
	N	%
Scholar or student	397	39.66
Home-maker or housewife	181	18.08
Pensioner or retired person	119	11.89
Unable to work due to illness	51	5.09
Seasonal worker not working presently	24	2.4
Choose not to work	22	2.2
Could not find work	207	20.68
Total	1001	100

Demographics: Mitchell's Plain (3)

Household type	Mitchell's Plain
	Average size of HH
Male-headed household	4.9
Female-headed household	4.9
Household head 60 yrs+	4.8

Households

Grant type	Household types					
	Male-headed household		Female-headed household		Household head 60 yrs +	
	N	%	N	%	N	%
Veteran's pension	3	0.27	4	0.64	0	0
Unemployment insurance	5	0.44	3	0.48	2	0.5
Old-age grant	23	2.04	8	1.28	69	18.0
Grant in aid	1	0.09	0	0.00	0	0
Foster-child grant	5	0.44	5	0.80	4	1.0
Disability grant	36	3.19	30	4.78	12	3.1
Child-support grant	28	2.48	29	4.63	10	2.6
Care-dependency grant	0	0.00	2	0.32	0	0
No grant	1026	91.04	546	87.08	286	74.7
Total	1127	100	627	100	383	100