

'Effective
decision-making
and improved
service delivery
through
information
and knowledge
management'

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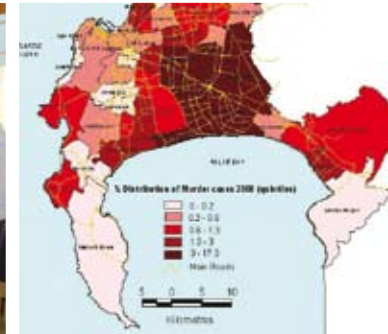
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Strategic Development Information & GIS Department



CITY OF CAPE TOWN | ISIXEKO SASEKAPA | STAD KAAPSTAD

THIS CITY WORKS FOR YOU



OUR MISSION

Our mission is to be the key supplier of information and sharer of knowledge in order to aid strategic planning and decision-making in the City. This mission is based on the belief that validated information and knowledge are key elements in an effective decision-making process.

OUR GOALS

The City of Cape Town has to address a wide range of development needs with limited resources. To ensure that these resources are used efficiently, proper development planning and decision-making, based on the right information and knowledge, are needed.

The goal of the Strategic Development Information and GIS Department is to strengthen the use of information and knowledge in contributing to the future development of Cape Town. We aim to achieve this through:

- Developing systems and processes to promote the sharing of information and knowledge across the organisation.
- Sharing innovative and best practices.
- Conducting research, relevant analysis and interpretation of information.

OUR DEPARTMENT

Our department has four branches - all geared to support the work of our clients and strengthen the City's programme of service delivery.

Corporate GIS

This branch delivers an integrated Geo-Information Science (GIS) service to the City. GIS is a powerful tool in local authority planning as most information has a 'spatial' or geographic component. Services and products include:

- Spatial information and analysis
- Surveying and aerial photography
- GIS & GPS (global positioning system) consultancy
- Spatial data capturing and warehousing
- Mapping
- Land use recording

Strategic Information

Services and products include:

- Providing information, research, survey and policy support to the City's strategic and urban development processes.
- Monitoring national legislation and policy.
- Developing indicators, compiling socio-economic and demographic information.

Information and Knowledge Strategy

Services and products include:

- Development, implementation and monitoring of a city-wide integrated information and knowledge management (IKM) framework, policy and strategy.
- Planning and development of systems and processes for the facilitation of corporate information and knowledge sharing.
- Provision of IKM consultancy in support of departmental information and knowledge management initiatives.

Knowledge Resources and Support

Services and products include:

- Establishment and management of a one-stop virtual and physical Information and Knowledge Resource Centre for the City.
- Departmental support and development.

