

## Quick reference telephone numbers for complaints, help and advice



CITY OF CAPE TOWN | ISIXEKO SASEKAPA | STAD KAAPSTAD

THIS CITY WORKS FOR YOU

*PLEASE NOTE: The City of Cape Town does not endorse the following organisations or contacts. They are solely intended to provide information on various topics and this is not an exhaustive list.*

Air Pollution.....	021 424 7715
Ambulance.....	10177
Anti-corruption Hotline (national).....	0800 701 701
Baboon Hotline.....	071 588 6540
Cable Theft ('the Copperheads').....	0800 222 771
Cape Town Routes Unlimited (Tourism in Western Cape).....	021 487 4800
City of Cape Town – Accounts & General Enquiries.....	086 010 3089
Cleansing Enquiries.....	086 010 3089
Dial-A-Ride (Public Transport for the Disabled - CCT).....	0800 600 895
Disaster Risk Management Centre (All Hours)...	080 911 HELP (4357) / 080 112 HELP (4357)
Dog Control.....	021 424 7715
Electricity, Rates & Water Accounts (City of Cape Town).....	086 010 3089
Electricity Faults / Street Lights / Power Outages / Prepayment Meters (CCT)...	0800 220 440
Emergency (Police, Fire, Accidents, Disasters etc.).....	107 (landline) / 021 480 7700 (cell)
Environmental Crimes Hotline (Environmental Management Inspectorate).....	0800 205 005
Environmental Health (Food, noise, pest control).....	021 424 7715
ESKOM (Electricity queries).....	0860 037 566
Fires (Mountain).....	107 (landline) / 021 480 7700 (cell)
Flooding.....	107 (landline) / 021 480 7700 (cell)
Fraud Hotline.....	0800 32 31 30
Groote Schuur Hospital.....	021 404 9111
Illegal Dumping (General solid waste) [24hrs].....	086 010 3089
Illegal Dumping (Medical waste) .....	107 (landline) / 021 480 7700 (cell)
International Telephone Directory Enquiries [24hrs].....	0903#
Land Invasion (Squatter control).....	0800 225 669
Law Enforcement / Civic Patrol.....	0800 222 771
LitterWatch.....	086 010 3089
Metro Police.....	0860 765 423 / 021 596 1999
Motor Vehicle Registration (Central Cape Town).....	021 400 4900 / 0860 103 089
Mountain Rescue Services.....	021 948 9900
Noise Control.....	107 (landline) / 021 480 7700 (cell)
Oil Spills.....	107 (landline) / 021 480 7700 (cell)
Police Flying Squad (SAPS) .....	10111
Public Transport Information (MTI) [Disabled: see Dial-a-Ride].....	0800 656 463
Red Cross Children's Hospital.....	021 658 5111
Red Cross Hospital Poison Information.....	021 689 5227
Rescue Services - Aviation.....	021 937 1211
Rescue Services - Sea.....	021 449 3500
Roads / Drains / Sewer Defects.....	0860 103 089
Solid Waste (Illegal Dumping, Wheelie Bins, Cleansing, Extra Cleaning).....	0860 103 089
Table Mountain Aerial Cableway.....	021 424 8181
Table Mountain National Park - Emergency MaxiCall.....	086 110 6417
Time Request.....	1026
Traffic Control.....	021 406 8700
Tygerberg Hospital.....	021 938 4911
Tygerberg Poison Information Centre.....	021 931 6129
Waste (Solid) collection, disposal, cleansing, compost.....	086 010 3089
Water Leaks/sewers/restriction queries and contraventions [24hrs].....	086 010 3054
Water Pollution.....	021 424 7715
Water Line (Water Technical Operations Centre).....	0800 004 756

Source: City of Cape Town Environmental Resource Directory, 2008/2009  
[www.capetown.gov.za/environment](http://www.capetown.gov.za/environment)