

UTILITY SERVICES - SOLID WASTE MANAGEMENT DEFINITIONS (COLLECTIONS AND DISPOSAL)

DEFINITIONS AND EXPLANATIONS					
1.2	DEFINITIONS AND EXPLANATIONS				
1.2.1	Residential properties				
	All improved properties that are used predominantly for residential purposes, with no more than three dwelling units per property; Sectional title properties; Owned by a shareblock company; blocks of flats; retirement villages used for residential purposes irrespective of the usage codes or a rateable residence on property used for or related to educational purposes; homeless people shelters accredited by the City irrespective of the usage code.				
1.2.1.1	A01 - A13				
1.2.1.2	D01 - D11				
1.2.2	Non-residential properties				
	All developed properties not zoned for residential use and includes Agricultural land, Vacant land, Hostels and Guesthouses and Old Age Homes				
1.2.2.1	Vacant land				
	All undeveloped land irrespective of zoning, including Properties sigma coded as follows:				
1.2.2.1.1	E01 - E09				
1.2.2.2	Agricultural Land				
	Properties sigma coded as follows:				
1.2.2.2.1	J01 - J08				
1.2.3	TARIFFS				
1.2.3.1	Residential properties				
1.2.3.1.1	Basic bin charge for 1 x 240L container				
	Sectional title ,blocks of flats , and shared block developments, may be charged for the total number of units unless a formal contract agreement is in place.				
	The Agreement for Sectional title , blocks of flats , and shared block developments, may not be for a number of bins less than a Third of the Total number of Liveable Units (subject to frequency)				

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1.2.3.1.2	Enhanced service charge based on number of additional containers based on frequency as per tariff list			
	Exemptions:			
	Separate title common property, for non-habitable purposes only, in group housing & sectional title developments e.g. Roads, pool, parking areas, garages, refuse rooms, security, etc. Islands e.g. Robben Island and properties where refuse exemption clauses in terms of Town Planning legislation were approved e.g. V&A Waterfront etc. will also be excluded. Properties sigma coded as A09 and E07. Hostels and Guesthouses are regarded as Non-Residential as defined in the Property Rates Policy.			
	Private land which Council, due to economic, operational and practical reasons should not be serviced. (External mechanisms to service will be supported)			
1.2.3.2	Non-residential properties			
1.2.3.2.1	Service charge based on the number of containers and frequency as per tariff list			
1.2.3.3	Availability Charges			
1.2.3.3.1	Availability charges as per tariff list for all vacant land as defined in 1.2.2.1			
	Exemptions:			
	Council owned property.			
	Private land not serviceable. (Individual erven not reachable due to un-built roads)			
	Private land which Council, due to economic, operational and practical reasons should not service. (External mechanisms to service will be supported)			
	Agricultural land as defined in 1.2.2.2			
	Separate title common property, for non-habitable purposes only, in group housing & sectional title developments e.g.. Roads, pool, parking areas, garages, refuse rooms, security, etc. Properties sigma coded as E01, E07, E08 & E09.			
	Leased Council owned land used for non-habitable purposes e.g.. Servitudes, splays, parking areas etc.			
1.2.4	<u>REBATES & SUBSIDIES</u>			
1.2.4.1	Residential properties			
1.2.4.1.1	Indigent Bin Subsidy as follows:			
1.2.4.1.1.1	Improved property value equal and less than R100 000 = 100% subsidy			
1.2.4.1.1.2	Improved property value between R100 001 up to and including R150 000 = 75% subsidy			
1.2.4.1.1.3	Improved property value between R150 001 up to and including R350 000 = 50% subsidy			
1.2.4.1.1.4	Improved property value between R350 001 up to and including R400 000 = 25% subsidy			
1.2.4.1.1.5	Improved property value more than R400 000 = no subsidy			

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1.2.4.1.1.6	Basic 240L bin (Minimised) service rebate. Only to be considered and approved for Residential Sectional Title Complexes & Blocks of Flats who are able to prove that they are using a City Accredited Contractor to separate and remove Recyclables. The evaluation of applications and determination of rebates are considered & authorised by the Director: Solid Waste Management Services. The number of 240l Containers may be reduced up to a Minimum of a Quarter of the Number of Habitable Units. The Rebate is applicable from date of approval and must be Renewed on an Annual Basis. Regular inspections will be held to confirm that the terms of the Contract is being upheld. In the event of Breach of Contract: 1) Benefits will be void from Date of Inspection, and 2) Billing will revert to compliance with Policy (Section 18.2.2.2)					
1.2.4.1.1.7	Homeless People Shelters as per the Tariff Policy: The refuse charge will be rebated by 50% on the first 15 bins per shelter. The number of Containers needed to be determined by Council.					
1.2.4.1.1.8	In terms of the of Section 27 of the Credit Control & Debt Collection Policy, Customers Registered on the Indigency Register will qualify for a 100% Rebate on the first 240L Container					
1.2.5	GENERAL NOTES					
1.2.5.1	Black bags for utilization in Clean-up campaigns can be provided at no cost subject to the availability of funds and at the discretion of the Director: Solid Waste Management Services					
1.2.5.2	Indigent Bin Subsidy/Rebate applies to the total improved value of the property.					
1.2.5.3	The property owner and not the consumer is ultimately responsible for the account.					
1.2.5.4	Clean Garden Waste to be bagged in 85L bags or tied in bundles not longer than 1.2 m. Garden waste material may not exceed 60mm in cross section. Garden Services companies only allowed to dispose at sites where chipping of green waste takes place.					
1.2.5.5	Domestic Waste defined as waste Excluding hazardous waste, that emanates from premises that are used wholly or mainly for residential, educational, health care, sport or recreational purposes					
1.2.5.6	Clean Garden Waste defined as . Organic waste which emanates from gardening or landscaping activities at residential, business or industrial properties including but not limited to, soil, grass cuttings, leaves & branches, and includes any biodegradable material and includes such waste emanating from residential, business, but excludes waste products of animal origin					
1.2.5.7	Non-domestic/Business Waste defined as waste . That emanates from premises that are used wholly or mainly for commercial, retail, wholesale, entertainment or government administration purposes, and also applies to waste generated by Informal Traders and Residential Premises where Commercial activities are being conducted					
1.2.5.8	Industrial Waste defined as waste . That emanates from premises that are used wholly or mainly for industrial purposes and generate waste through manufacturing, industrial or fabricating processes including premises used for agricultural activities or the operation of power stations					
1.2.5.9	Building & Demolition waste defined as waste . excluding hazardous waste, produced during the construction, alteration, repair or demolition of any structure both manmade and natural, and includes rubble, earth, rock & wood displaced during that construction, alteration, repair or demolition, but excludes Garden waste.					
1.2.5.10	Normal Removal defined as Frequency and quantity to be determined from time to time by the Manager: Collections.					
1.2.5.11	Formal defined as an area where individual stands were approved in terms of Town planning legislation.					
1.2.5.12	Informal defined as an area where no sub division of individual erven has taken place in terms of Town planning legislation.					
1.2.5.13	Residential Garage Waste is defined as Waste generated from household activities at residential zoned properties. Includes household & garage waste but excludes kitchen waste, garden waste, builder's rubble & hazardous waste.					

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1.2.5.14	Special Events service:- Only available if requested by a registered Business Partner being a Non-profitable Organisation e.g.. Church, School, Hospital, Crèche, Sport Body, Old Age Home etc. Services as defined under clause 1.3.3.2 (under Services Tariffs) will be provided on request, subject to the availability of resources and not exceeding a period of 21 calendar days. Delivery & Retrieval of Containers from the Bin Store may occur during office hours. The prescribed application documents must be fully completed and approved at the Solid Waste Collection Branch 15 working days prior to the date of the service being required. If containers are lost, stolen or damaged, replacement and/or repairs are to be borne by applicant as per clause 1.3.3.4 (under Services Tariffs).					
1.2.5.15	The rounding up and rounding down of quantities at disposal facilities (tonnages) will be as follows:- (1) Any quantity up to 1.3 tons will be rounded to 1 ton. (2) Any quantity above 1,3 tons will be rounded up to the next Half Ton. This is applicable to actual mass at the weighbridges.					
1.2.5.16	The rounding of cash monies, tickets and permits to the nearest 5 cent.					
1.2.5.17	A Dumping ticket is only valid for the Financial Year in which it was purchased. Excess tickets not used in the Financial Year in which it was purchased can only be refunded during the month of July of the following Financial Year. No further Refund applications will be entertained beyond July.					
1.2.5.18	The Service at the Drop-off facilities is free provided residents adhere to conditions for Usage including that waste must be transported by car, trailer or LDV with total carrying capacity not exceeding 1.3 tons: 1) Garden Waste - Frequency = 3 Loads /Day /Resident /Garden service companies; 2) Garage Waste - - Frequency = 1 Loads/Day/Resident; 3) Clean Builders Rubble Waste - Frequency = 1 Loads/Day/Resident; 4) Recyclable Materials - Frequency = Unlimited; 5) Domestic Waste (Kitchen Waste) is not accepted at Drop-offs and will be subject to full general waste tariff at Disposal facilities					