CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

REPORT TO SUBCOUNCIL 15

1. **ITEM NUMBER :** 15 SUB.13./01./19.

2. **SUBJECT / ONDERWERP / ISIHLOKO:**

MONTHLY PROGRESS REPORT: SERVICE REQUESTS

MAANDELIKSE VORDERINGSVERSLAG: DIENSVERSOEKE

INGXELO ENGENKQUBELA YARHOQO NGENYANGA: IZICELO ZENKONZO

[LSU H 5632]

3. **PURPOSE**

The purpose of the report is to note the service requests [C3 Notifications] logged for Subcouncil 15 for the month of December 2018.

4. **FOR DECISION BY**

This report is submitted to Subcouncil 15 for information.

Delegation 1 (1) To assess the performance of service delivery generally within their area of jurisdiction (outcomes monitoring)

5. **EXECUTIVE SUMMARY**

Delegation 1 (1) of Part 24 as contained in the Systems of Delegations as approved by Council *vide* Item C06/12/18 delegate powers to the Subcouncil to assess the performance of service delivery within their area of jurisdiction.

The service request report is a monthly report submitted to the Subcouncil in order for the Ward Councillors to monitor the execution of these requests in their respective areas.

The report provides an overview of outstanding and in process service requests per ward to allow the Ward Councillors to intervene in cases where these notifications are long outstanding and overdue.

6. RECOMMENDATIONS

It is recommended that:

a) the schedule of service requests for Subcouncil 15 be **NOTED.**
b) Ward Councillors intervene in cases where service requests are long outstanding.

AANBEVELINGS

Daar word aanbeveel dat:

a) Daar **KENNIS GENEEM WORD** van die skedule van diensversoeke vir Subraad 15.
b) Wyksraadslede ingryp in gevalle waar diensversoeke al lank onafgehandeld is.

IZINDULULO

Kundululwe ukuba:

a) **MAKUQWALASELWE** ishedyuli engezicelo zenkonzo engeyeBhungana-15.
b) OoCeba beWadi mabangenele kwiimeko apho kuthi izicelo zenkonzo kuthabathe ixesha elide ukuphendulwa kwazo.

ANNEXURES

Annexure A	:	Schedule of Outstanding Service Requests for Ward 51
Annexure B	:	Schedule of Outstanding Service Requests for Ward 52
Annexure C	:	Schedule of Outstanding Service Requests for Ward 53
Annexure D	:	Schedule of Outstanding Service Requests for Ward 55
Annexure E	:	Schedule of Outstanding Service Requests for Ward 56

FOR FURTHER DETAILS CONTACT:

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MANAGER: SUBCOUNCIL 15
MARIETTE GRIESSEL

TEL NO 021 444-9797

DATE 15 JANUARY 2019

CHAIRPERSON: SUBCOUNCIL 15
ALDERMAN BRIAN WATKYNS

TEL NO 021 444-9798

DATE 15 JANUARY 2019