



REPORT TO SUBCOUNCIL  
[INSERT SUBCOUNCIL NAME/NUMBER]

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1. **ITEM NUMBER:** *To be inserted by secretariat*
2. **SUBJECT: IMPLEMENTATION OF THE ISBS RESUMPTION OF NORMAL SERVICES STRATEGY, BY 31<sup>ST</sup> JANUARY 2021**

ISIHLOKO UKUMISELWA KWESICWANGCISO SOKUQALISWA KWAKHONA  
KWESICWANGCISO BUCHULE SONIKEZELO LWEENKONZO  
EZIQHELEKILEYO ESIJOLISWE KWIINKONZO EZINGUNDOQO KWIINDAWO  
EZINGAMATYOTYOMBE (ISBS) NGOWAMA-31 KWEYOMQUNGU 2021

**ONDERWERP: IMPLEMENTERING VAN INFORMELE NEDERSETTINGS:  
BASIESE DIENSTE (ISBS) SE STRATEGIE VIR DIE HERVATTING VAN  
NORMALE DIENSTE TEEN 31 JANUARIE 2021**

3. **PURPOSE**

To advise Subcouncils of the planned implementation of the Resumption of Normal Services Strategy which highlights the City's planned return to normal / pre-COVID-19 water and sanitation service levels in informal settlements. It is intended that this report is noted by the Subcouncils for their support in the planned communication efforts for the Resumption of Normal Services Strategy.

4. **FOR NOTING**

*The Resumption of Normal Services Strategy has been approved by the Executive Director: Water and Waste and presented to EMT and MAYCO. EMT and MAYCO have given their approval for the communications of the planned implementation of the strategy to commence.*

*It is intended that Subcouncils note for the record the planned Resumption of Normal Services Strategy and its impact and convey this information to relevant stakeholders in the relevant subcouncils with Informal Settlements that are affected by the implementation of the strategy.*

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5. **EXECUTIVE SUMMARY**

On 23<sup>rd</sup> March the President of South Africa declared that the country would be going into lock-down, and it became clear that the health risk to the poorest and vulnerable was going to be affected drastically, if rapid actions were not taken.

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Making progress possible. Together.



In terms of regulations 10.8 issued in terms of section 27.2 of the Disaster Risk Management Act 2002 to act, the Minister of Co-operative Government and Traditional Affairs directed all municipalities to prevent, address and combat the spread of the virus.

The City of Cape Town therefore developed a response that included temporary additional emergency water and sanitation services to informal settlements. These temporary services were intended for the duration of the national disaster regulations related to the COVID-19 pandemic and was not intended to continue thereafter. This is aligned to the National Disaster regulations.

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## 6. RECOMMENDATIONS

It is recommended that:

- a) The Subcouncils **note** the Resumption of Normal Services Strategy document and communicate the contents thereof to Ward Councillors, Residents and other concerned and relevant stakeholders.

### IZINDULULO

Kundululwe ukuba:

- a) AmaBhungana mawaqwalasele ukuqaliswa kwakhona koxwebhu lwesiCwangcिसobuchule soNikezelo lweeNkonzo eziqhelekileyo kwaye anike ingxelo ngokuqulathwe lolu xwebhu kooCeba beWadi, kuBahlali nakubanye abantu abachaphazelekayo.

### AANBEVELINGS

Daar word aanbeveel dat:

- a) Die subrade kennis neem van die strategiedokument vir die hervatting van normale dienste en die inhoud daarvan aan wyksraadslede, inwoners en ander betrokkenes en belanghebbendes oordra.

## 7. DISCUSSION/CONTENTS

The Informal Settlements Basic Services (ISBS) Branch prepared a COVID-19 Response Programme document — including an implementation plan; the objective of which was to mitigate the envisaged risks to those living in the informal settlements. This document was signed off on 01 May 2020.

The programme is comprised of 3 Priority Areas, namely:

- Priority Area 1: Maintaining and enhancing existing Maintaining and enhancing existing water and sanitation services
- Priority Area 2: Emergency provision of temporary services to the unserved
- Priority Area 3: Additional health and hygiene measures



The City allocated R63.5 million Grant funding in 2019/20 financial year to implement the Covid-19 programme. In addition, a further R200 million Grant funding was allocated for the 2020/21 financial year to continue the implementation of the COVID-19 programme.

As part of this programme the City implemented the following:

- Increased servicing (emptying & cleaning) of Chemical, Portable Flush, and container toilets 5 times per week instead of the normal 3 times per week in all regions.
- Increased Janitorial cleaning of communal toilets at a rate of 7 times per week instead of the normal 5 times per week in all regions
- Installation of 307 plastic water storage tanks (2500 and 2700 litre)— 214 of these were donated by the National Department of Water and Sanitation, filled daily by water tanker trucks
- Water provision via water tanker trucks to areas that have no existing water provision
- Connection of the installed tanks to the reticulation network (currently ongoing)
- Provision of chemical toilets to areas that have no sanitation facilities (2287 additional toilets to date)

The table below highlights the planned implementation of the Resumption of Normal Services Strategy.

Activity	01July20 - 31Dec20	01Jan21 – 30June21	01Jul21 – 30June22
<b>Servicing of Chemical, PFT's, Containers in all regions</b>	5 times per week	4 times per week	3 times per week (normal level)
<b>Janitorial cleaning of toilets in all regions</b>	7 times per week	6 times per week	5 times per week (normal level)
<b>Filling of the new plastic water storage tanks in all regions</b>	7 times per week	0 (All new tanks being reticulated)	0
<b>Water tanker delivery in all regions</b>	01 Aug 20 – 31 Jan 21 Service to be reduced by 50% in line with new contract resources (14 Water tankers) - as well as lockdown level reduction decrease in demand	01 Feb 21 – 30 June 21 – No more service as water tanker contract ends and lockdown level demand anticipated to be reduced.	0

From the 1st of February 2021 the City will no longer provide water by water trucks. The impact will be felt across 169 settlements as follows:



- 35 settlements fall within the National Standard of being within a 200m radius from the nearest standpipe and will be able to access these as per pre lockdown conditions
- 43 settlements fall within the 100m radius from the nearest standpipe and will be able to access water via these means
- 91 settlements are not within close proximity to existing bulk infrastructure or are on land where the city is not able to service (private land etc.,)

The Strategy is aligned to the decreasing lock down levels and is the most optimal method of returning to normal servicing levels which will allow the City to maintain service delivery within the current available resources. The full Strategy is available in Annexure A

### 7.1. **Constitutional and Policy Implications**

N/A

### 7.2. **Sustainability implications**

Does the activity in this report have any sustainability implications for the City?	No <input checked="" type="checkbox"/>	Yes <input type="checkbox"/>
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### 7.3. **Legal Implications**

N/A

### 7.4. **Staff Implications**

Does your report impact on staff resources or result in any additional staffing resources being required?

No ☒

Yes ☐

### 7.5. **Other Services Consulted**

EMT and MAYCO were consulted on the planned Resumption of Normal services, whereby approval was given for the department to continue with the implementation of the strategy.

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## **ANNEXURES**

*Annexure A: Approved Resumption of Normal Services Strategy document*



**FOR FURTHER DETAILS CONTACT:**

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DIRECTORATE	Water & Waste	FILE REF No	Subcouncil - Resumption of Normal Services
SIGNATURE : DIRECTOR _____			

_____ <b>EXECUTIVE DIRECTOR</b> Michael Webster	Comment:
NAME _____	_____
DATE _____	_____
<i>[Note: Legal Compliance signature is not applicable if the report is <u>for information only</u>.]</i>	

_____ <b>LEGAL COMPLIANCE</b> [Compulsory to Insert name]	<input type="checkbox"/> REPORT COMPLIANT WITH THE PROVISIONS OF COUNCIL'S DELEGATIONS, POLICIES, BY-LAWS AND <u>ALL</u> LEGISLATION RELATING TO THE MATTER UNDER CONSIDERATION.
	<input type="checkbox"/> NON-COMPLIANT

NAME _____	Comment:
TEL _____	_____
DATE _____	_____