CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

Making progress possible. Together.

REPORT TO SUB COUNCIL 10

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1. **ITEM NUMBER:** *To be inserted by secretariat*

2. **SUBJECT**

SERVICE REQUEST REPORT PER WARD

ONDERWERP

VERSLAG OOR DIENSVERSOEKE PER WYK

ISIHLOKO

INGXELO ENGEZICELO ZEENKONZO NGOKWEWADI

3. **PURPOSE**

For information only

4. **FOR DECISION BY**

Sub council 10 to assess the report

Delegation 1(5)

To assess the performance of the service delivery generally within their area of jurisdiction (outcomes monitoring).

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5. **EXECUTIVE SUMMARY**

The attached annexures were extracted from SAP for the period October 2019 in respect of wards 92;93;94;97;98 & 99.
Service delivery report is submitted to enable Councillors to monitors the progress in their respective wards.

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6. RECOMMENDATIONS

That the C3 notification **BE ASSESSED.**

AANBEVLINGS

Dat daar van die C3-aanmeldings **KENNIS GENEEM WORD**

ISANDULULO

Makuqwalaselwe oovimba beenkcukhaca abakwikhopmyutha ababizwa ngokuba zi-C3 notifications

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7. DISCUSSION/CONTENTS

7.1 Constitutional and Policy Implications

None

7.2 Sustainability implications

Does the activity in this report have any sustainability implications for the City?	NO X ☐	YES ☐

7.3 Legal Implications

This report complies with the legislative framework governing local government.

7.4 Staff Implications

None

7.5 Other Services Consulted

None

Annexure: A NOTIFICATION BY WARD REPORT FOR 92;93;94;97;98 & 99

FOR FURTHER DETAILS, CONTACT:

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CONTACT NUMBERS	*021 444 3712*
E-MAIL ADDRESS	*Sharon.Makhuleni@capetown.gov.za*
DIRECTORATE	*Urban Management*

SUB-COUNCIL MANAGER

NAME MANDLENKOSI SITONGA

DATE

Ageing	Priority	Notif.date	Notification	Description	Street	City	Coding code txt
00014	3-Medium	31-10-2019	101526534(	High Consumption Inves	NTLAZANE ROAD 27	ILITHA PARK	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526534(	High Consumption Inves	NTLAZANE ROAD 27	ILITHA PARK	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526534(	High Consumption Inves	NTLAZANE ROAD 27	ILITHA PARK	Customer : Meter Reading/Consumption
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00014	3-Medium	31-10-2019	101526534(	High Consumption Inves	NTLAZANE ROAD 27	ILITHA PARK	Customer : Meter Reading/Consumption
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00014	3-Medium	31-10-2019	101526534(	High Consumption Inves	NTLAZANE ROAD 27	ILITHA PARK	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526534(	High Consumption Inves	NTLAZANE ROAD 27	ILITHA PARK	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526211:	Street Lights - Single Lig	STEVE BIKO ROAD AN	Harare / Khay	Street Lights - Single Light Out
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00023	3-Medium	22-10-2019	101523318(	Water Meter : Locate	NGXANGXOSI STREET	ILITHA PARK	Water Meter : Locate
00024	1-Very high	21-10-2019	101522802:	Customer : Account Adju	NOMPEMVANA CRESC	ILITHA PARK	Customer : Account Adjustment Queries
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
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00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00027	3-Medium	18-10-2019	101522155:	Internal : Master Data Up	MPETSHENI CRESCEN	ILITHA PARK	Internal : Master Data Update Requests
00028	3-Medium	17-10-2019	101521899(	Internal : Meter Related (	GQAZA ROAD 13	ILITHA PARK	Internal : Meter Related Queries
00044	3-Medium	01-10-2019	101516306:	Customer : Master Data	NGCWALAZI DRIVE 46	ILITHA PARK	Customer : Master Data Updates/Queries
00044	3-Medium	01-10-2019	101516306:	Customer : Master Data	NGCWALAZI DRIVE 46	ILITHA PARK	Customer : Master Data Updates/Queries
00044	3-Medium	01-10-2019	101516306:	Customer : Master Data	NGCWALAZI DRIVE 46	ILITHA PARK	Customer : Master Data Updates/Queries
00044	3-Medium	01-10-2019	101516306:	Customer : Master Data	NGCWALAZI DRIVE 46	ILITHA PARK	Customer : Master Data Updates/Queries

00044	3-Medium	01-10-2019	1015163062	Customer : Master Data	NGCWALAZI DRIVE 46 ILITHA PARK	Customer : Master Data Updates/Queries
00044	3-Medium	01-10-2019	1015163062	Customer : Master Data	NGCWALAZI DRIVE 46 ILITHA PARK	Customer : Master Data Updates/Queries
00044	3-Medium	01-10-2019	1015163062	Customer : Master Data	NGCWALAZI DRIVE 46 ILITHA PARK	Customer : Master Data Updates/Queries
00044	3-Medium	01-10-2019	1015163062	Customer : Master Data	NGCWALAZI DRIVE 46 ILITHA PARK	Customer : Master Data Updates/Queries
00044	3-Medium	01-10-2019	1015163062	Customer : Master Data	NGCWALAZI DRIVE 46 ILITHA PARK	Customer : Master Data Updates/Queries

Agein	Priority	Notif.date	Notification	Description	Street	City	Coding code txt
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption
00014	3-Medium	31-10-2019	101526542	High Consumption Investiga	GQUGULA CRESCENT 6(	UMRHABULO T	Customer : Meter Reading/Consumption

Ageing	Priority	Notif.date	Notification	Description	Street	Created by	Coding code txt
00014	3-Medium	31-10-2019	1015265358	Internal : Meter Related C	SIHLOPE CRESCENT 21	NTOKWE	Internal : Meter Related Queries
00015	3-Medium	30-10-2019	1015261364	High Consumption Investi	NOKWAZI SQUARE 1	NTOKWE	Customer : Meter Reading/Consumption
00016	3-Medium	29-10-2019	1015254510	Special Event	SAMORA MACHEL CRESCE	GPETERSI	Bin Hire - Events
00021	3-Medium	24-10-2019	1015237978	Street Lights - All Lights C	FLAG BASHILO AND FATHE	AHOFFMAI	Street Lights - All Lights Out
00029	3-Medium	16-10-2019	1015212039	Sewer: Blocked/Overflow	MAFUNGA CR H336	LMASETI	Sewer: Blocked/Overflow
00035	3-Medium	10-10-2019	1015194659	Internal : Billing / Adjustm	TALENI SQUARE 81	VHENDRIC	Internal : Billing / Adjustment Queries
00036	3-Medium	09-10-2019	1015191105	Internal : Meter Related C	PHENDULA CRESCENT 17	NTOKWE	Internal : Meter Related Queries
00036	3-Medium	09-10-2019	1015191105	Internal : Meter Related C	PHENDULA CRESCENT 17	NTOKWE	Internal : Meter Related Queries
00036	3-Medium	09-10-2019	1015191105	Internal : Meter Related C	PHENDULA CRESCENT 17	NTOKWE	Internal : Meter Related Queries
00037	3-Medium	08-10-2019	1015188863	Customer : Meter Readin	MONGESI ROAD 4	NTOKWE	Customer : Meter Reading/Consumption
00037	3-Medium	08-10-2019	1015187575	WMD: Meter Exceeding In	MRABALALA ROAD 29	VHENDRIC	WMD: Meter Exceeding Indigent Setting
00038	3-Medium	07-10-2019	1015183905	4B: Investigation	GUBAYO CRESCENT 9	NTOKWE	Restrictions: Investigation
00038	3-Medium	07-10-2019	1015183905	4B: Investigation	GUBAYO CRESCENT 9	NTOKWE	Restrictions: Investigation
00042	3-Medium	03-10-2019	1015173491	Street Lights - Single Ligh	PHENDULA CRESCENT 54I	JPAULSE	Street Lights - Single Light Out

Ageing	Priority	Notif.date	Notification	Description	List name	Street	City	Created by
00024	3-Medium	21-10-2019	1015229480	Customer : Technical Meter Queries	NEZILE MASIZA	JOE GOABI STREET 41	MANDELA PARK	VHENDRICKS
00024	3-Medium	21-10-2019	1015229480	Customer : Technical Meter Queries	NEZILE MASIZA	JOE GOABI STREET 41	MANDELA PARK	NZANAYE
00024	3-Medium	21-10-2019	1015229480	Customer : Technical Meter Queries	NEZILE MASIZA	JOE GOABI STREET 41	MANDELA PARK	VHENDRICKS

Coding code txt
Customer : Technical Meter Queries
Customer : Technical Meter Queries
Customer : Technical Meter Queries

Ageing	Priority	Notif.date	Notification	Description	List name	Street	City	Created by
00014	3-Medium	31-10-2019	1015262749	Leak at Water Meter / Stopcock	LUMKA MAKANDA	ZOLA MTSONI STREET 26	KUYASA	ZNIKANI
00016	3-Medium	25-10-2019	1015253142	Emailed to FLR South on 25.10		12TH AVENUE 76	TAFELSIG	DDARIES1
00016	2-High	29-10-2019	1015253851	Renew 3 Window panes	B LEVENDAHL	BOKKEVELD AVENUE 23B	TAFELSIG	ASOLOMONS2
00020	3-Medium	25-10-2019	1015244235	TRF OF EDU (04238503017)	JAMES LE ROUX	TAFELBERG STREET 144B	TAFELSIG	BARIEFDIEN
00022	2-High	23-10-2019	1015234633	Broken pegstay,s thru-out (Was	BRADLEY WINSTO	KEEROMSBERG STREET 3	TAFELSIG	ASOLOMONS2
00023	3-Medium	22-10-2019	1015230131	Dumping on Parks/Public Open		TAFELBERG STREET	TAFELSIG	NMXOLI
00026	3-Medium	19-10-2019	1015223747	Street Lights - Single Light Out		CHARLES MOKWENA	KHAYELIT	AHOFFMAN2
00029	1-Very high	16-10-2019	1015213355	Customer : Meter Reading/Con		HONOLULU ROAD 58	TAFELSIG	PPINTO
00035	2-High	10-10-2019	1015193967	F&B Doors + locks	SARIE SMITH	HUGUENOT AVENUE 39A	TAFELSIG	ASOLOMONS2
00037	2-High	08-10-2019	1015186515	Clear blockages	JACQUELINE DAN	BOKKEVELD AVENUE 23B	TAFELSIG	ASOLOMONS2
00038	3-Medium	07-10-2019	1015184400	Illegal Dumping		BOKKEVELD AVENUE 23B	TAFELSIG	CLEIBRANDT1
00039	3-Medium	06-10-2019	1015180178	Suspect Tampering		RHABOKSBERG STREET 1	TAFELSIG	HJONAS
00039	3-Medium	06-10-2019	1015180178	Suspect Tampering		RHABOKSBERG STREET 1	TAFELSIG	HJONAS
00039	3-Medium	06-10-2019	1015180178	Suspect Tampering		RHABOKSBERG STREET 1	TAFELSIG	CSOUTHGATE1
00041	2-High	04-10-2019	1015175730	Repairs ceilings were necessar	ALLAN BROWN	BOKKEVELD AVENUE 23B	TAFELSIG	ASOLOMONS2
00041	2-High	04-10-2019	1015175799	Renew 3 Inside doors and lock	ALLAN BROWN	BOKKEVELD AVENUE 23B	TAFELSIG	ASOLOMONS2

Coding code txt
Leak at Water Meter / Stopcock
No Power
Carpentry
Electrical
Metal and Steelwork - (see long text)
Dumping on Parks/Public Open Spaces
Street Lights - Single Light Out
Customer : Meter Reading/Consumption
Carpentry
Plumbing
Illegal Dumping
Suspect Tampering
Suspect Tampering
Suspect Tampering
Carpentry
Carpentry