ANNEXURE C

Ward 53: Outstanding Service Requests for the period 1 February - 28 February 2019

Ward	Created on	Plant	WorkCtr	Street Name	House Number	City	Notification		Reference Number	System Status
053	02.02.2019	COCT Complaints	WSR- Fez/Cpe Flats Inspect Co-ordination	ASSEGAAI AVENUE	27	THORNTON	1014385575	4B: Investigation	9106549555	Outstanding notification
053	05.02.2019	COCT Complaints	WSR- CTA Data Management	ANNEX ROAD	11	MAITLAND	1014393028	Water Meter : Locate	9106560807	Outstanding notification
053	05.02.2019	COCT Complaints	WSR- Customer Relationship Management	FOREST DRIVE	101	PINELANDS	1014392935	Customer : Account Adjustment Queries	9106560629	Outstanding notification
053	06.02.2019	Water Services-Reticulation Pl	Water Indigent Contractor Area 4	DENNEBOOM AVENUE	16	THORNTON	1014397352	Increase Allocation	9106567969	Outstanding notification
053	07.02.2019	Reds	Vending Income Control	OLEANDER CRESCENT	12	THORNTON	1014400473	Transfer of units	9106573016	Outstanding notification
053	07.02.2019	Water Services-Reticulation Pl	Atlantis: Water	WYTHENSHAWE AVENUE	3	PINELANDS	1014403722	Broken Leading	9106578307	Notification in process
053	12.02.2019	COCT Complaints	Electricity Generation & Distribution	MORNINGSIDE ROAD	49	MAITLAND	1014417089	Consumption Complaint / Estimations	9106597522	Outstanding notification
053	13.02.2019	Electricity - Ndabeni	Electricity - FLR-Mowbray-Contractor	BERKLEY ROAD	6	MAITLAND	1014420335	METER CHANGE	9106602426	Notification in process
053	14.02.2019	COCT Complaints	WSR- CTA Meter Reading Management	KESWICK WAY	5	PINELANDS	1014426793	Customer : Meter Reading/Consumption	9106612280	Outstanding notification
053	15.02.2019	Reds	Revenue Protection:A Williams	KEURBOOM ROAD	6	PINELANDS	1014432190	PPM Faulty Mode	#	Outstanding notification
053	18.02.2019	COCT Complaints	WSR- CTA Data Management	FISHER AVENUE	14	EPPING INDUSTRIA 1	1014437484	Customer : Meter Reading/Consumption	9106627368	Outstanding notification
053	18.02.2019	COCT Complaints	WSR- CTA Special Projects	DENNEBOOM AVENUE	16	THORNTON	1014437836	Request for free flow	9106627968	Notification in process
053	18.02.2019	COCT Complaints	WSR- CTA Special Projects	ST STEPHENS ROAD	6	PINELANDS	1014435420	4B: Quota Increase	9106623634	Outstanding notification
053	18.02.2019	COCT Complaints	WSR- Customer Relationship Management	CAMBRIDGE ROAD	5	MAITLAND	1014438097	Management feedback req - wdm	9106628577	Outstanding notification
053	19.02.2019	Water Services-Reticulation Pl	Killarney: Sewer	EVANS AVENUE	22A	EPPING INDUSTRIA 1	1014440444	Sewer: Manhole Cover: Stolen/Missing	9106632984	Outstanding notification
053	20.02.2019	COCT Complaints	WSR- CTA Special Projects	DISCOVERY AVENUE	36	MAITLAND GARDEN VILLAGE	1014443807	4B: Quota Increase	9106639578	Outstanding notification
053	20.02.2019	CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	SPRINGBOK CLOSE	16	PINELANDS	1014446898	Tree Trimming/Pruning	9106644827	Outstanding notification
053	21.02.2019	COCT Complaints	WSR- Customer Relationship Management	PEAK DRIVE	9	PINELANDS	1014449305	Adustment	#	Outstanding notification
053	21.02.2019	COCT Complaints	WSR- Customer Relationship Management	PEAK DRIVE	9	PINELANDS	1014449306	Adustment	#	Outstanding notification
053	22.02.2019	COCT Complaints	WSR- Customer Relationship Management	MONTAGUE STREET	23	MAITLAND	1014451992	Customer : Meter Reading/Consumption	9106653277	Outstanding notification
053	23.02.2019	CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	KARREEBOOM ROAD	19	THORNTON	1014454856	Branch Removal	9106657789	Outstanding notification
053	25.02.2019	COCT Complaints	Electricity Generation & Distribution	FOREST DRIVE	98	PINELANDS	1014459838	actual reading.NM.27.02.2019	9106665427	Outstanding notification
053	25.02.2019	COCT Complaints	Electricity Generation & Distribution	HOWARD DRIVE	1	PINELANDS	1014459887	Request Actual Reading.NM.27.02.2019	9106665582	Outstanding notification
053	25.02.2019	COCT Complaints	WSR- CTA Data Management	EVANS AVENUE	22A	EPPING INDUSTRIA 1	1014459399	Customer : Meter Reading/Consumption	9106664721	Outstanding notification
053	25.02.2019	COCT Complaints	WSR- CTA Data Management	HAWKINS AVENUE	18	EPPING INDUSTRIA 1	1014459918	Water Meter : Locate	9106665643	Outstanding notification
053	25.02.2019	COCT Complaints	WSR- Cape Town Regional Office	LOGAN WAY	6	PINELANDS	1014459141	4B: Enquiries	9106664260	Outstanding notification
053	25.02.2019	Reds	Revenue Management - Brenda Bartlett	BERKLEY ROAD	61	MAITLAND	1014458100	Request Actual Reading.NM.27.02.2019	#	Outstanding notification
053	25.02.2019	Roads Planning	DEPOT NDABENI-B MJIKELO	NERINE AVENUE	18	PINELANDS	1014460766	Root Trimming / Pruning	9106667096	Outstanding notification
053	25.02.2019	Water Services-Reticulation Pl	Parow: Plumbing Maintenance	GRENVILLE AVENUE	7	EPPING INDUSTRIA 1	1014460559	Leak at Fire Hyndrant	#	Outstanding notification
053	25.02.2019	Water Services-Reticulation Pl	Revenue Cape Town & South District	UPPER CAMP ROAD	8	MAITLAND	1014458515	Leak In Road/ Pavement/ Underground	9106663033	Outstanding notification
053	26.02.2019	COCT Complaints	WSR- CTA Special Projects	MAWSON AVENUE	16	MAITLAND GARDEN VILLAGE	1014462504	4B: Quota Increase	9106669978	Outstanding notification
053	26.02.2019	COCT Complaints	WSR- CTA Special Projects	SCOUTS PLACE	43	PINELANDS	1014461275	4B: Quota Increase	9106667727	Outstanding notification
053	26.02.2019	Solid Waste - Hillstar Mech Wo	Atlantic Area Cleaning	GRENVILLE AVENUE	12	EPPING INDUSTRIA 1	1014463466	Litter Bins Not Serviced	9106671883	Outstanding notification
053	27.02.2019	COCT Complaints	Electricity Generation & Distribution	UNION AVENUE	13	PINELANDS	1014466678	break down	9106677575	Outstanding notification
053	27.02.2019	COCT Complaints	WSR- CTA Data Management	BEATTY AVENUE	4A	MAITLAND GARDEN VILLAGE	1014465708	Technical Meter Queries	#	Outstanding notification
053	27.02.2019	COCT Complaints	WSR- CTA Meter Reading Management	SYRINGA CRESCENT	15	THORNTON	1014467813	Customer : Meter Reading/Consumption	9106679814	Outstanding notification
053	27.02.2019	COCT Complaints	WSR- Customer Relationship Management	MONTAGUE STREET	35	MAITLAND	1014468026	Restrictions: Investigation	#	Outstanding notification
053	27.02.2019	Reds	Electricity-Revenue Management	DIESEL ROAD	3	MAITLAND	1014466157	Move-Out in the Past (Attach Documents)	9106676443	Notification in process
053	27.02.2019	Water Services-Reticulation Pl	Blaauwberg	ORCHARD WAY	6	PINELANDS	1014468433	No Water Supply	9106680953	Notification in process
053	28.02.2019	Reds	RP Adjustment	HAVEN DRIVE	10	MAITLAND	1014470679	tamper dispute.Kindly advise customer	#	Outstanding notification