ANNEXURE C

Ward 53: Outstanding Service Requests for the period 1 September - 30 September 2019

Ward	Created on Plant	WorkCtr	Street Name	House Number	City	Notification		Reference Number	System Status
)53	03.09.2019 COCT Complaints	WSR- Customer Relationship Management	EVANS AVENUE	6	EPPING INDUSTRIA 1	1015069887	Internal : Billing / Adjustment Queries	9107593241	Notification in process
)53	03.09.2019 Water Services-Reticulation PI	Hillstar Water: Distribution Maintenance	UPPER CAMP ROAD	27	MAITLAND	1015069470	Leak at Fire Hydrant	#	Notification in process
053	03.09.2019 Water Services-Reticulation PI	Melton Rose: Sewer	SIPRESS MEWS NONE	2	THORNTON	1015069969	Sewer: Blocked/Overflow **HANDOVER**	1000561614	Outstanding notification
053	04.09.2019 Solid Waste - Hillstar Mech Wo	Atlantic Operations - East Coast 1	PITTOSPORUM AVENUE	11	THORNTON	1015075447	Bin Repairs - 240L	9107602638	Notification in process
053	05.09.2019 Reds	Electricity-Revenue Management	MOODY CRESCENT	3	EPPING INDUSTRIA 1	1015078167	Lunga - BILLING FACTOR CORRESP	#	Notification in process
053	06.09.2019 Water Services-Reticulation PI	Hillstar Water: Distribution Maintenance	MANATOKA AVENUE	20	PINELANDS	1015085132	Meter: Stolen	9107618050	Notification in process
053	08.09.2019 Electricity - Ndabeni	Electricity - FLR-Mowbray-Contractor	ANNEX ROAD	3B	MAITLAND	1015088045	METER CHANGE-SHARALIN	#	Notification in process
053	11.09.2019 COCT Complaints	Health - Western Sub District	FRERE ROAD	15	MAITLAND	1015099772	Water Restrictions: Complaints	9107639143	Outstanding notification
053	11.09.2019 COCT Complaints	Health - Western Sub District	FRERE ROAD	15	MAITLAND	1015100330	Water Restrictions: Complaints	9107639941	Outstanding notification
053	12.09.2019 Solid Waste - Hillstar Mech Wo	Atlantic Operations - East Coast 1	ALEXANDRA ROAD	30B	MAITLAND GARDEN VILLAGE	1015101903	Damaged Bin - 240L	#	Outstanding notification
053	12.09.2019 Solid Waste - Hillstar Mech Wo	Atlantic Operations - East Coast 1	RHONE STREET	19	PINELANDS	1015101938	Stolen Bins - 240L	#	Notification in process
053	16.09.2019 COCT Complaints	Electricity Generation & Distribution	MORNINGSIDE ROAD	41	MAITLAND	1015112752	Rodrigues:Attached Investigation.	9107658964	Outstanding notification
053	16.09.2019 Electricity - Ndabeni	Electricity - FLR-Mowbray-Contractor	WOODSIDE DRIVE	46	PINELANDS	1015114179	MAINS POLE RUSTED REFER TO MOWBRAY	9107661676	Notification in process
053	17.09.2019 COCT Complaints	Electricity Generation & Distribution	BROAD WALK	2	PINELANDS	1015115321	Customer : Meter Reading/Consumption	9107663347	Outstanding notification
053	17.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	WATSONIA ROAD	35	THORNTON	1015118774	Tree Trimming/Pruning	9107667247	Outstanding notification
053	17.09.2019 Solid Waste - Hillstar Mech Wo	Atlantic Operations - East Coast 1	UNION AVENUE	33	PINELANDS	1015118721	Damaged Bin - 240L	9107667251	Notification in process
053	18.09.2019 Electricity	MSMNT OPS NORTH TECHNICAL 03	HAWKINS AVENUE	11	EPPING INDUSTRIA 1	1015125303	UPGRADE TO AMI S/N 3507969487322	#	Notification in process
053	19.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - GEN. MAINT.	PITTOSPORUM AVENUE	19	THORNTON	1015129189	Dumping on Parks/Public Open Spaces	9107682963	Outstanding notification
053	19.09.2019 Solid Waste - Hillstar Mech Wo	Atlantic Operations - East Coast 1	KINGFISHER WALK	12	PINELANDS	1015127143	Damaged Bin - 240L	#	Notification in process
053	19.09.2019 Water Services-Reticulation PI	Hillstar Water: Distribution Maintenance	RIDGE WAY	9	PINELANDS	1015126982	Stopcock: Defective	9107679018	Notification in process
053	20.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	DISCOVERY AVENUE	14	MAITLAND GARDEN VILLAGE	1015132528	Tree Removal	9107688790	Outstanding notification
053	23.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	ERICA WAY	4	PINELANDS	1015137721	Tree Trimming/Pruning	9107694269	Outstanding notification
053	23.09.2019 Water Services-Reticulation PI	Hillstar Water: Distribution Maintenance	CHESTNUT STREET	13	THORNTON	1015136888	Meter: Damaged / Faulty	9107692902	Notification in process
053	24.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	HOWARD DRIVE	14A	PINELANDS	1015141891	Enquiries: Parks	9107699121	Outstanding notification
053	25.09.2019 COCT Complaints	Sport and Recreation	ALEXANDRA ROAD	30B	MAITLAND GARDEN VILLAGE	1015146110	Repairs and Maintenance	9107706636	Outstanding notification
053	25.09.2019 COCT Complaints	WSR- Customer Relationship Management	GOLF PARK NONE	6	MOWBRAY	1015143273	Adjustment to be updated	#	Outstanding notification
053	26.09.2019 COCT Complaints	Electricity Generation & Distribution	HOWARD DRIVE	1	PINELANDS	1015147837	Consumption Complaint / Estimations	9107709758	Outstanding notification
053	26.09.2019 COCT Complaints	WSR- TYG Data Management	HOWARD DRIVE	1	PINELANDS	1015147859	Customer : Meter Reading/Consumption	9107709853	Notification in process
053	26.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	SUNRISE ROAD	17	MAITLAND	1015147512	Tree Trimming/Pruning	9107709087	Outstanding notification
053	26.09.2019 Electricity - Ndabeni	Electricity-First Line Response_North	GUNNERS CIRCLE	2A	EPPING INDUSTRIA 1	1015149887	ALL S/L OUT REFER TO MOWBRAY	9107713538	Notification in process
053	26.09.2019 Reds	Revenue Management - Brenda Bartlett	FOREST DRIVE SERVICE ROAD	7	PINELANDS	1015148099	Consumption Complaint .NM 03.10.2019	9107710379	Outstanding notification
053	27.09.2019 Water Services-Reticulation PI	Hillstar Water: Distribution Maintenance	UPPER CAMP ROAD	19	MAITLAND	1015152160	Leak at Water Meter / Stopcock	#	Notification in process
)53	28.09.2019 Reds	Customer Services - Correspondence	MOODY CRESCENT	3	EPPING INDUSTRIA 1	1015155038	PVC PROJECT	#	Notification in process
053	28.09.2019 Reds	Customer Services - Correspondence	MOODY CRESCENT	3	EPPING INDUSTRIA 1	1015155087	PVC PROJECT	#	Notification in process
053	30.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	CEDAR ROAD	36	THORNTON	1015158414	Tree Removal	9107724100	Outstanding notification
053	30.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	PLANE AVENUE	26	THORNTON	1015158747	Tree Planting	9107724896	Outstanding notification
053	30.09.2019 CityParks & Biodiversity mang.	OPEN SPC - PINELANDS - TREE MAINT.	PROTEA ROAD	5	THORNTON	1015157947	Tree Trimming/Pruning	9107723420	Outstanding notification
053	30.09.2019 Electricity - Ndabeni	Electricity - FLR-Mowbray-Contractor	MOODY CRESCENT	3	EPPING INDUSTRIA 1	1015158434	UNABLE TO LOCATE POINT OF SUPPLY REFER M	9107724236	Notification in process
053	30.09.2019 Electricity - Ndabeni	Electricity - FLR-Mowbray-Contractor	RHEEZICHT ROAD	17	PINELANDS	1015161007	SEPERATORS REQUIRE REFER TO MOWBRAY	9107729090	Notification in process
053	30.09.2019 Water Services-Reticulation PI	Hillstar Water: Distribution Maintenance	RINGWOOD DRIVE	139	PINELANDS	1015159294	Internal : Meter Related Queries	9107725843	Outstanding notification