			ANNEXURE A : OPEN C3 NOTFICATION AS AT THE 30 SEPTEMBER 2019 WARD 15				
Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190901	00031	1015063955	WATER	Water Run to Waste	HELDERBERG ESTATE	WAVEREN AVENUE 9	015
20190902	00030	1015064652	SEWER	Sewer: Blocked/Overflow	BRIZA	OLD STELLENBOSCH ROAD 76	015
20190902	00030	1015064656	SEWER	Sewer: Blocked/Overflow	BRIZA	CYPRUS ROAD 13	015
20190902	00030	1015068324	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	Helena Heights	HELENA AVENUE 00	015
20190902	00030	1015068326	WATER	No Water Supply	Steynsrust	RUNKEL DRIVE 61	015
20190902	00030	1015066619	WATER	Leak In Road/ Pavement/ Underground	SOMERSET WEST	STEYNSRUST STREET	015
20190902	00030	1015068513	WATER	Burst Pipe	Steynsrust	SAUVIGNON STREET 2	015
20190903	00029	1015070047	WATER	Water Shut-Off Requested	SOMERSET WEST	IRENE AVENUE 80	015
20190903	00029	1015070390	SEWER	Sewer: Blocked/Overflow	Lynn`s View	STEYNSRUST ROAD 40	015
20190903	00029	1015070441	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	STRANDLOPER CRESCENT 31	015
20190903	00029	1015071087	SEWER	Sewer: Blocked/Overflow	FIRGROVE	PORT JACKSON ROAD 26	015
20190903	00029	1015072373	SEWER	Sewer: Blocked/Overflow	LA CONCORDE	REMBRANDT ROAD 23	015
20190903	00029	1015072901	SEWER	Sewer: Blocked/Overflow	PEARL MARINA	MARINA CRESCENT 3	015
20190903	00029	1015072933	SEWER	Sewer: Blocked/Overflow	RIVERSIDE	KRYMEKAAR STRAAT 67	015
20190904	00028	1015073343	SEWER	Sewer: Blocked/Overflow	BEL'AIRE	OLD STELLENBOSCH ROAD 160 // 4	015
20190904	00028	1015073770	SEWER	Sewer: Blocked/Overflow	BEL'AIRE	OLD STELLENBOSCH ROAD 160 // 4	015
20190904	00028	1015074907	WATER	Leak In Road/ Pavement/ Underground	SOMERSET WEST	IRENE AVENUE 150	015
20190904	00028	1015075716	SEWER	Overflowing sewer	HELENA HEIGHTS	PIERNEEF STREET 4	015
20190904	00028	1015076596	WATER	Burst Pipe	SOMERSET WEST	RUNKEL DRIVE 65	015
20190905	00027	1015077757	SEWER	Sewer: Blocked/Overflow	HELDERVUE	POINSETTIA STREET 15	015
20190905	00027	1015079006	SEWER	Sewer: Blocked/Overflow	THE LINK	OCEAN VIEW ROAD 30	015
20190905	00027	1015080555	WATER	Leak at Water Meter / Stopcock	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190906	00026	1015082293	SEWER	Sewer: Blocked/Overflow	HELENA HEIGHTS	PIERNEEF STREET 4	015
20190906	00026	1015083876	SEWER	Sewer: Blocked/Overflow	SOMERSET RIDGE	CURLEW WAY 23 // 7	015
20190906	00026	1015084871	SEWER	Sewer: Blocked/Overflow	HELDERVUE	LOBELIA STREET 28	015
20190906	00026	1015085051	SEWER	Sewer: Blocked/Overflow	Die Wingerd	PINOTAGE AVENUE 4	015
20190906	00026	1015085259	SEWER	Sewer: Blocked/Overflow	HELDERVUE	AMARYLLIS STREET 3	015
20190906	00026	1015082819	WATER	Leak In Road/ Pavement/ Underground	PEARL MARINA	RUE MONTCLAIR ROAD 14	015
20190906	00026	1015083664	WATER	Burst Pipe	SOMERSET WEST	DUMMER STREET	015
20190906	00026	1015085239	WATER	Leak In Road/ Pavement/ Underground	HELDERVUE	ASTER STREET 39	015
20190907	00025	1015085912	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	NERINA AVENUE 22	015
20190907	00025	1015085943	SEWER	Re-instatement after Sewer Incident	WESTRIDGE - SOMERSET WEST	NERINA AVENUE 22	015
20190907	00025	1015085970	SEWER	Sewer: Blocked/Overflow	LYNN'S VIEW	TIMBERLOST CLOSE 2	015
20190907	00025	1015086689	SEWER	Sewer: Blocked/Overflow	HELDERBERG ESTATE	ARLINGTON CRESCENT 23	015
20190908	00024	1015087722	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	ARUM AVENUE 48	015
20190908	00024	1015087866	SEWER	Sewer: Blocked/Overflow	DIE WINGERD	SAINT EMILLION ROAD 4	015
20190908	00024	1015087965	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	STRANDLOPER CRESCENT 15	015
20190909	00023	1015088565	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	FREESIA AVENUE 28	015
20190909	00023	1015091658	WATER	No Water Supply	HELDERVUE	BARBERTON STREET 26	015
20190909	00023	1015089070	WATER	Meter: Damaged / Faulty	HELDERVUE	ACACIA STREET 133	015
20190905	00023	1015080191	ELECTRICITY FINANCIAL AND METER READIN	Charnessa:Att - Request acess meter box.	LA CONCORDE	HOEVELD ROAD 8	015
20190910	00022	1015095668	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	STRANDLOPER CRESCENT 35	015
20190910	00022	1015095848	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	PAARDE VLEI	ALBATROS CRESCENT 14	015
20190910	00022	1015092225	WATER	Leak at Water Meter / Stopcock	PEARL RISE	GOEDEHOOP ROAD 8	015
20190910	00022	1015093373	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	SOMERSET WEST	CHASSELAS STREET 8	015
20190911	00021	1015097493	SEWER	Sewer: Blocked/Overflow	RIVERSIDE	RING AVENUE 112	015
20190911	00021	1015098475	SEWER	Sewer: Blocked/Overflow	PEARL RISE	LOUIS BOTHA AVENUE 11	015
20190911	00021	1015099182	SEWER	Sewer: Blocked/Overflow	HELDERVUE	ABELIA STREET 44	015
20190911	00021	1015100866	SEWER	Sewer: Blocked/Overflow	FIRGROVE	EIKE AVENUE 64	015

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Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190911	00021	1015098340	WATER	Broken Leading	FIRGROVE	IXIA ROAD 10	015
20190912	00020	1015101265	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights ON	Goede Hoop	FIRMOUNT STREET 70	015
20190912	00020	1015102564	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint.RH.25.09.2019	HELENA HEIGHTS	ELSENHAM CRESCENT 2	015
20190912	00020	1015102803	SEWER	Sewer: Blocked/Overflow	Firgrove	1ST STREET 22	015
20190912	00020	1015103487	SEWER	Sewer: Manhole Cover: Stolen/Missing	BRIZA	LEWES STREET 1	015
20190912	00020	1015104862	CITY PARKS	Dumping on Parks/Public Open Spaces	Heldervue	CYNAROIDES 34	015
20190912	00020	1015104872	CITY PARKS	Dumping on Parks/Public Open Spaces	Heldervue	BUDDLEIA STREET 5	015
20190912	00020	1015103150	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out $	Heldervue	LANTANA STREET 5	015
20190913	00019	1015105899	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	HELDERVUE	IXIA STREET 15A	015
20190913	00019	1015105918	SEWER	Sewer: Blocked/Overflow	HELDERVUE	PRIMULA STREET 21	015
20190913	00019	1015106003	SEWER	Sewer: Blocked/Overflow	LYNN'S VIEW	PARADISE ROAD 5	015
20190913	00019	1015106677	SEWER	Sewer: Blocked/Overflow	BRIZA	HOFMEYER STREET 15	015
20190913	00019	1015107786	SEWER	Sewer: Blocked/Overflow	DORHILL	DUMMER STREET 3	015
20190913	00019	1015107396	WATER	Leak at Water Meter / Stopcock	Goede Hoop	Goedehoop Road 8	015
20190913	00019	1015107971	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out $	Somerset West	MAIN ROAD M9	015
20190914	00018	1015110004	SEWER	Sewer: Blocked/Overflow	BRIZA	SCHOONGEZICHT ROAD 28	015
20190914	00018	1015110047	WATER	Valve: Missing Cover	BRIZA	LEWES STREET 16	015
20190915	00017	1015110211	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	DISA AVENUE 9	015
20190915	00017	1015110413	SEWER	Sewer: Blocked/Overflow	NORMANDIE ESTATE	SAUVIGNON STREET 4	015
20190915	00017	1015110621	SEWER	Sewer: Blocked/Overflow	PEARL MARINA	RUE NORMANDIE ROAD 8 // 6	015
20190915	00017	1015110633	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	FLAMINK STREET 14	015
20190915	00017	1015110910	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	Heldervue	ASTER STREET 46	015
20190915	00017	1015110773	SEWER	Sewer: Blocked/Overflow(OUT MBY jet OT)	GRASSY PARK	FOURTH AVENUE 209	015
20190903	00017	1015070601	WATER AND SANITATION OR METER QUERIE	ADJA002 REBATE	FIRGROVE	SIXTH STREET 40	015
20190903	00017	1015072362	WATER	Stopcock: Defective	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190916	00016	1015111374	WATER	Water Quality: Discoloration	HELDERVUE	ASTER STREET 51	015
20190916	00016	1015111962	TRAFFIC SIGNALS	Request for Traffic Signals	FOREST VILLAGE	JAKARANDA STREET 36	015
20190916	00016	1015112117	SEWER	Sewer: Manhole Cover: Stolen/Missing	HELDERZICHT	FOX ROAD 6	015
20190916	00016	1015113222	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	ALOE AVENUE 5	015
20190916	00016	1015113483	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	Victoria Park	JASMINE KLINK CLOSE	015
20190916	00016	1015114330	WATER	Water Run to Waste	WESTRIDGE - SOMERSET WEST	DISA AVENUE 14	015
20190916	00016	1015111567	WATER MANAGEMENT DEVICE	WMD Meter: Damaged	SPANISH FARM	SILVERBOOMKLOOF ROAD 65	015
20190916	00016	1015111932	WATER	Leak at Valve	HELDERVUE	DIANTHUS STREETS	015
20190904	00016	1015075624	WATER	Broken Leading	Somerset West	EDELWEISS ROAD 17	015
20190904	00016	1015076720	WATER	Leak at Water Meter / Stopcock	FIRGROVE	FOURTH STREET 5	015
20190905	00016	1015081013	ELECTRICITY TECHNICAL COMPLAINTS	No power-GIFT- PLEASE PHONE @	VAN DER STEL	SALVEIRA STREET 30	015
20190911	00016	1015096940	WATER AND SANITATION OR METER QUERIE	ADJAOOS- Water rebate	FIRGROVE	FIRST STREET 14	015
20190917	00015	1015117648	WATER AND SANITATION OR METER QUERIE	Customer : Phone in Readings	HELENA HEIGHTS	ACTON CRESCENT 41	015
20190917	00015	1015118312	ELECTRICITY FINANCIAL AND METER READIN	change tariff to SSEG2	BRIZA	HELDERBERG COLLEGE ROAD 146	015
20190917	00015	1015120078	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	WESTRIDGE - SOMERSET WEST	NERINA AVENUE 29	015
20190917	00015	1015115477	SEWER	Sewer : Manhole cover stolen: missing	HELDERVUE	LOURIER STREET 26	015
20190917	00015	1015117866	WATER	Water Run to Waste	WESTRIDGE - SOMERSET WEST	SOUTH AVENUE 22	015
20190917	00015	1015118999	WATER	Stopcock: Defective	HELDERVUE	ACACIA STREET 56	015
20190905	00015	1015081068	WATER	Leak at Water Meter / Stopcock	HELDERBERG VILLAGE	CARRAWMORE AVENUE BAKKERSKLOOF R(	015
20190905	00015	1015081089	WATER	Leak at Water Meter / Stopcock	HELDERBERG VILLAGE	TRANMORE GRADENS BAKKERSKLOOF ROA	015
20190918	00014	1015122048	WATER AND SANITATION OR METER QUERIE	Customer : Account Adjustment Queries	HELDERVUE	MAGNOLIA STREET 3	015
20190918	00014	1015122075	SEWER	Sewer: Pipe Broken	WESTRIDGE - SOMERSET WEST	NERINA AVENUE 1	015
20190918	00014	1015122322	SEWER	Sewer: Blocked/Overflow	HELDERVUE	ANEMONE STREET 50	015
20190918	00014	1015123309	SEWER	Sewer: Blocked/Overflow	BEL'AIRE	OLD STELLENBOSCH ROAD 160 // 8A	015

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Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190918	00014	1015123379	WATER AND SANITATION OR METER QUERIE	Customer : Phone in Readings	THE LINK	PANORAMA DRIVE 35	015
20190918	00014	1015123868	WATER	No Water Supply	Parel Vallei	PAREL VALLEY ROAD 167A	015
20190918	00014	1015125363	ELECTRICITY FINANCIAL AND METER READIN	PVC HELDERBERG VILLAGE	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190918	00014	1015125704	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	Heldervue	ASTER STREET 46	015
20190918	00014	1015122087	WATER	Water Run to Waste	FIRGROVE	FIFTH STREET 1	015
20190918	00014	1015122280	SOLID WASTE	Stolen Bins - 240L	WESTRIDGE - SOMERSET WEST	ERICA WAY 3	015
20190918	00014	1015122783	WATER	Leak at Water Meter / Stopcock	GOEDE HOOP	GOEDEHOOP ROAD 7	015
20190918	00014	1015123227	SOLID WASTE	Damaged Bin - 240L	HELDERBERG ESTATE	ALMOND DRIVE 11	015
20190918	00014	1015123238	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out area of	Heldervue, Somerset West	ASTER STREET 61	015
20190918	00014	1015123853	WATER	Meter: Damaged / Faulty	HELDERVUE	DIANTHUS STREET 1	015
20190918	00014	1015124129	SOLID WASTE	Stolen Bin - 240L	BRIZA	FIRMOUNT ROAD 75	015
20190913	00014	1015106812	WATER MANAGEMENT DEVICE	Leak at WDM Meter	somerset	STRANDLOPER CRESCENT 50	015
20190919	00013	1015126244	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	DISA AVENUE 16	015
20190919	00013	1015127070	ROADS AND STORMWATER	Rodents and cockroaches in sewer drains	DIE WINGERD	WINGERD ROAD 23	015
20190919	00013	1015128719	SEWER	Sewer: Pipe Broken	WESTRIDGE - SOMERSET WEST	NERINA AVENUE 22	015
20190919	00013	1015129223	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	HELENA HEIGHTS	ARLINGTON CRESCENT 15	015
20190919	00013	1015125901	SOLID WASTE	Damaged Bin - 240L	VICTORIA PARK	THE BAY CLOSE 40	015
20190919	00013	1015128426	SEWER	Sewer: Manhole Cover: Stolen/Missing	STEENBRAS VIEW	DENNEHOEK STREET 2	015
20190919	00013	1015128741	WATER	Broken Leading	LA CONCORDE	JOHN RUMBLE STREET 42	015
20190904	00013	1015077133	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	HELDERVUE	COMPACTA STREET 31	015
20190918	00013	1015122150	ELECTRICITY TECHNICAL COMPLAINTS	PPM FAULTY MODE ASTON	WESTRIDGE - SOMERSET WEST	FREESIA AVENUE 28	015
20190920	00012	1015130270	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	DIE WINGERD	SCHOLTZ ROAD 21	015
20190920	00012	1015131158	SEWER	Sewer: Blocked/Overflow	JONKERS HOOGTE	BAKKERSKLOOF ROAD 18	015
20190920	00012	1015131444	SEWER	Sewer: Foul Smell	WORLD'S VIEW - SOMERSET W	OLDENLAND ROAD 130	015
20190920	00012	1015132042	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	KEURBOOM AVENUE 36	015
20190920	00012	1015132541	SEWER	Sewer: Blocked/Overflow	LA CONCORDE	JOHN RUMBLE STREET 40 // 5	015
20190920	00012	1015132659	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	STRANDLOPER CRESCENT 15	015
20190920	00012	1015132817	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	WESTRIDGE - SOMERSET WEST	SOUTH AVENUE 8	015
20190920	00012	1015129686	WATER	Meter: Stolen	SOMERSET WEST	BABERTON STREET 25	015
20190920	00012	1015129701	WATER	Broken Leading	HELDERVUE	FUCHSIA STREET 24	015
20190920	00012	1015129896	SEWER	Sewer : Manhole cover stolen: missing	HELDERVUE	ASTER STREET 45	015
20190920	00012	1015131039	ELECTRICITY FINANCIAL AND METER READIN	Move-Out in the Past (Attach Documents)	BRIZA	CYPRUS ROAD 33	015
20190920	00012	1015132706	WATER	Broken Leading	HELDERBERG ESTATE	RUPERT AVENUE 39	015
20190909	00012	1015091666	WATER	Leak at Water Meter / Stopcock	HELDERBERG ESTATE	OLD STELLENBOSCH ROAD 86	015
20190921	00011	1015133638	SEWER	Sewer: Blocked/Overflow	RIVERSIDE	SOEKMEKAAR STRAAT 22	015
20190921	00011	1015134446	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	ALBATROS CRESCENT 4	015
20190921	00011	1015133163	WATER	Meter: Stolen	LYNN'S VIEW	RIESLING STREET 33	015
20190921	00011	1015133164	WATER	Meter: Stolen	LYNN'S VIEW	RIESLING STREET 24	015
20190906	00011	1015081794	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	Heldervue	CYNAROIDES STREET 14	015
20190906	00011	1015081988	WATER MANAGEMENT DEVICE	WMD Meter: Damaged	LYNN'S VIEW	CHARDONNAY ROAD 9	015
20190909	00011	1015091715	WATER AND SANITATION OR METER QUERIE	Customer : Master Data Updates/Queries	PEARL MARINA	RUE NORMANDIE ROAD 11	015
20190922	00010	1015135162	SEWER	Sewer: Blocked/Overflow	NEW MACASSAR	SUNSET CRESCENT 54	015
20190922	00010	1015136082	SEWER	Sewer: Blocked/Overflow	Helena Heights, Somerset West	HELDERBERG COLLEGE ROAD 123	015
20190922	00010	1015135956	WATER	Repair Pothole	Greenway Rise	LOUIS TRICHART STREET .	015
20190902	00010	1015066778	HOUSING - EXISTING	CISTERN LEAKING	CAREY PARK	DE BEERS AVENUE 36	015
20190910	00010	1015095902	WATER	Leak In Road/ Pavement/ Underground	SOMERSET WEST	PYRACANTHA STREET 15	015
20190916	00010	1015111392	WATER MANAGEMENT DEVICE	FAULT:WMD METER	HELDERVUE	ASTER STREET 51	015
20190923	00009	1015137003	SEWER	Sewer: Blocked/Overflow	JONKERS HOOGTE	BAKKERSKLOOF ROAD 18	015
20190923	00009	1015137069	WATER	Reinstatement After Water Incident	HELDERVUE	KIRKIA STREET 15	015

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20190923	00009	1015137164	WATER	Leak at Water Meter / Stopcock	HIGHVELD	HOEVELD ROAD 7	015
20190923	00009	1015137311	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	ALOE AVENUE 7	015
20190923	00009	1015138739	SEWER	Sewer: Blocked/Overflow	RIVERSIDE	MALGAS STREET 86	015
20190923	00009	1015138928	SEWER	Sewer: Blocked/Overflow	LYNN'S VIEW	FOREST HILL ROAD 1	015
20190923	00009	1015139733	SEWER	Sewer: Pipe Broken	HELDERBERG ESTATE	ARLINGTON CRESCENT 23	015
20190923	00009	1015139930	SEWER	Sewer: Blocked/Overflow	LYNN'S VIEW	RUNKEL DRIVE 3	015
20190903	00009	1015070488	CITY PARKS	Bush Clearing	Helderberg Estate	ALMOND DRIVE 19	015
20190910	00009	1015093004	WATER AND SANITATION OR METER QUERIE	Internal : Meter Related Queries	PARELVALLEI KLEINHOEWES	SILVERBOOMKLOOF ROAD 71	015
20190910	00009	1015093725	WATER AND SANITATION OR METER QUERIE	Internal : Meter Related Queries	FIRGROVE RURAL	STEYNSRUST ROAD 115	015
20190910	00009	1015093791	WATER AND SANITATION OR METER QUERIE	Internal : Meter Related Queries	FIRGROVE RURAL	STEYNSRUST ROAD 115	015
20190910	00009	1015095492	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	HELDERZICHT	MONTE VISTA CRESCENT 39	015
20190924	00008	1015141514	WATER	Leak at Valve	HELDERVUE	BALSAM STREET 1	015
20190924	00008	1015141634	SEWER	Sewer: Blocked/Overflow	LA CONCORDE	REMBRANDT ROAD 23	015
20190924	00008	1015141933	WATER	Meter: Stolen	HELDERVUE	COMPACTA 2-4	015
20190904	00008	1015073762	VALUATIONS	HEL003699600000	HELDERBERG VILLAGE	R44 ROAD 113	015
20190905	00008	1015079935	SOLID WASTE	Additional Bin Application	Bel` Aire	BIDOLI CRESCENT 1	015
20190906	00008	1015082830	VALUATIONS	HEL003710200000	FIRGROVE RURAL	STEYNSRUST ROAD 85	015
20190909	00008	1015091695	WATER MANAGEMENT DEVICE	eak at WDM Meter	HELDERBERG ESTATE	ARLINGTON CRESCENT 38	015
20190910	00008	1015095497	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	HELDERZICHT	MONTE VISTA CRESCENT 39	015
20190911	00008	1015098007	SOLID WASTE	Reduce No of Bins	BRIZA	BERRYDELL AVENUE 37	015
20190911	00008	1015098860	SEWER	Sewer: Blocked/Overflow	MARTINVILLE	DRAMA STREET 66	015
20190913	00008	1015105581	VALUATIONS	HEL003783500000	LYNN'S VIEW	RIDGE ACCESS ROAD 2	015
20190918	00008	1015123053	ELECTRICITY FINANCIAL AND METER READIN	Incorrect Reading/Request Actual Reading	BRIZA	CROFT STREET 15	015
20190918	00008	1015123412	CITY PARKS	Mowing of Vegetation	HELDERVUE	ASTER STREET 38	015
20190923	00008	1015138139	VALUATIONS	HEL005537400000	LOURENSIA PARK	EVIE DAVIDS STREET 30	015
20190925	00007	1015142256	WATER	Leak In Road/ Pavement/ Underground	Heldervue	MAGNOLIA STREET 3	015
20190925	00007	1015142577	SEWER	Sewer: Pipe Broken	HELDERVUE	LOURIER STREET 32	015
20190925	00007	1015142658	SEWER	Sewer: Blocked/Overflow	FRAAIGELEGEN	BELMONT AVENUE 13	015
20190925	00007	1015143437	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	NORTH AVENUE 25	015
20190925	00007	1015145902	SEWER	Sewer: Blocked/Overflow	Firgrove	PORT JACKSON ROAD 3	015
20190925	00007	1015142323	SOLID WASTE	Billing Discrepancy	STEENBRAS VIEW	STEYNSRUST ROAD 19	015
20190925	00007	1015142798	SOLID WASTE	Additional bin / Bin Application	DIE WINGERD	SCHOLTZ ROAD 29	015
20190925	00007	1015143581	SOLID WASTE	Damaged Bin - 240L	SOMERSET RIDGE	PINTAIL WAY 33A	015
20190925	00007	1015145804	WATER	Water Run to Waste	DIE WINGERD	HELDERBERG COLLEGE ROAD 120	015
20190903	00007	1015069053	WATER	Meter: Damaged / Faulty	WESTRIDGE - SOMERSET WEST	WEST ROAD 25	015
20190903	00007	1015069367	WATER AND SANITATION OR METER QUERIE	Customer : Disconnection/Recon Queries	DORHILL	SMUTS AVENUE 16	015
20190906	00007	1015083690	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	DORHILL	CORONATION AVENUE 11	015
20190910	00007	1015093136	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	SOMERSET WEST	CYNAROIDES STREET	015
20190910	00007	1015093138	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	SOMERSET WEST	COMPACTA STREET	015
20190910	00007	1015095088	WATER AND SANITATION OR METER QUERIE	Customer : Rebate Requests	SOMERSET RIDGE	CURLEW WAY 29	015
20190911	00007	1015096725	WATER MANAGEMENT DEVICE	Leak at WDM Meter	BRIZA	VLOK STREET 3	015
20190911	00007	1015100659	WATER MANAGEMENT DEVICE	Leak at WMD Meter	FIRGROVE	JAKARANDA AVENUE 6	015
20190912	00007	1015102696	SOLID WASTE	Bin Application	BEL'AIRE	OLD STELLENBOSCH ROAD 160 // 100	015
20190912	00007	1015103206	CITY PARKS	Mowing of Vegetation	Heldervue	LILY STREET 2	015
20190912	00007	1015104428	ELECTRICITY FINANCIAL AND METER READIN	Other (Enter detailed Fault description)	WORLD'S VIEW - SOMERSET W	KLOOF LANE 10	015
20190912	00007	1015104741	CITY PARKS	Mowing of Vegetation	Heldervue	BUDDLEIA STREET 5	015
20190913	00007	1015107139	WATER	Leak at Water Meter / Stopcock	HELDERVUE	ASTER STREET 35	015
20190917	00007	1015117318	WATER AND SANITATION OR METER QUERIE	ADJA OOS - REBATE	HELDERVUE	SESBANIA STREET 10	015
20190917	00007	1015117717	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	WESTRIDGE - SOMERSET WEST	KEURBOOM AVENUE 6	015

			ANNEXURE A : OPEN C3 NOTFICATION AS AT THE 30 SEPTEMBER 2019 WARD 15				
Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190917	00007	1015120479	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	BRIZA	SCHOONGEZICHT ROAD 29	015
20190919	00007	1015125904	WATER MANAGEMENT DEVICE	Leak at WDM Meter	SOMERSET RIDGE	PINTAIL WAY 21	015
20190919	00007	1015128391	SOLID WASTE	Damaged Bin - 240L	STEENBRAS VIEW	DENNEHOEK STREET 2	015
20190919	00007	1015129486	WATER MANAGEMENT DEVICE	WMD: Meter: Aqualoc Fault	STEENBRAS VIEW, somerset	STEYNSRUST ROAD 3	015
20190920	00007	1015131699	SOLID WASTE	Non - Removal of Refuse	HELDERBERG VILLAGE	BREDELL ROAD 44	015
20190926	00006	1015146129	SEWER	Sewer: Blocked/Overflow	RIVERSIDE	SOEKMEKAAR STRAAT 66	015
20190926	00006	1015146253	WATER	Burst Pipe	DIE WINGERD	MUSCADEL AVENUE 1	015
20190926	00006	1015146631	WATER	Leak In Road/ Pavement/ Underground	DIE WINGERD	CLAIRETTE AVENUE 12	015
20190926	00006	1015146893	WATER	Water Shut-Off Requested	HELDERVUE	FICUS STREET 8	015
20190926	00006	1015147175	WATER AND SANITATION OR METER QUERIE	Customer : Rebate Requests	SOMERSET RIDGE	CURLEW WAY 29	015
20190926	00006	1015147306	WATER	Broken Leading	WESTRIDGE - SOMERSET WEST	KEURBOOM AVENUE 21	015
20190926	00006	1015148479	CITY PARKS	Mowing of Vegetation	BRAEVIEW	CORNER OF BEAULLES CRESCENT AND STEY	015
20190926	00006	1015149673	WATER AND SANITATION OR METER QUERIE	ZERO CONSUMPTION	SPANISH FARM	VAN GOGH ROAD 12	015
20190926	00006	1015149674	WATER AND SANITATION OR METER QUERIE	ZERO CONSUMPTION	PAREL VALLEI	ADAM TAS ROAD 1	015
20190926	00006	1015149680	WATER AND SANITATION OR METER QUERIE	ZERO CONSUMPTION	LA SANDRA	LA SANDRA CLOSE 2	015
20190926	00006	1015149962	CITY PARKS	Dumping on Parks/Public Open Spaces	Heldervue	DOMBEYA STREET 22	015
20190926	00006	1015149983	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights ON DURING THE DAY	Heldervue	DOMBEYA STREET 20	015
20190926	00006	1015146571	SOLID WASTE	Damaged Bin - 240L	BRIZA	WOODLANDS ROAD 3	015
20190926	00006	1015148149	SOLID WASTE	Billing Discrepancy	FIRGROVE	BLOEKOM ROAD 4	015
20190926	00006	1015148157	SOLID WASTE	Stolen Bins - 240L	SUN CITY	NISSEN STREET 950	015
20190926	00006	1015150180	WATER	Water Run to Waste	HELDERBERG ESTATE	COMPANJE ROAD 10	015
20190904	00006	1015074054	TRAFFIC SIGNALS	Pedestrian Lights Out	Die Wingerd	HELDERBERG COLLEGE ROAD 81	015
20190904	00006	1015075963	TRAFFIC SIGNALS	Faulty Arrows at Intersection	Heldervue	MAIN ROAD 3h	015
20190904	00006	1015076110	WATER	No Water Supply	LA CONCORDE	HOEVELD ROAD 47	015
20190905	00006	1015080018	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	HIGHVELD	RUE ORLEANS ROAD 22	015
20190905	00006	1015080255	WATER AND SANITATION OR METER QUERIE	Customer : Disconnection/Recon Queries	FIRGROVE	FOURTH STREET 6	015
20190911	00006	1015096970	SOLID WASTE	Damaged bin	FIRGROVE	EIKE AVENUE 25	015
20190911	00006	1015099732	WATER MANAGEMENT DEVICE	No Water WMD	LYNN'S VIEW	BAKKERSKLOOF ROAD 59	015
20190911	00006	1015100928	SOLID WASTE	Non Collection of Recycling	Brackenfell South	SAUVIGNON STREET 11	015
20190911	00006	1015100978	SOLID WASTE	Non Collection of Recycling	Brackenfell South	SAUVIGNON STREET 11	015
20190912	00006	1015101079	WATER MANAGEMENT DEVICE	WMD: Meter: Damaged	VICTORIA PARK	POLO ROAD 5	015
20190912	00006	1015103259	SEWER	empty septic tank	SOMERSET WEST COUNTRY CLU	RUE DE JACQUELINE STREET 14	015
20190912	00006	1015104134	SOLID WASTE	Bin Application	DIE WINGERD	OLD STELLENBOSCH ROAD 35	015
20190912	00006	1015104319	WATER MANAGEMENT DEVICE	Leak at WDM Meter	FIRGROVE	JAKARANDA AVENUE 6	015
20190913	00006	1015105263	REVENUE	Missing Payments	HELDERVUE	PYRACANTHA STREET 34	015
20190913	00006	1015108022	WATER AND SANITATION OR METER QUERIE	ADJA OOS RECALC	HELENA HEIGHTS	ACTON CRESCENT 41	015
20190915	00006	1015110708	WATER MANAGEMENT DEVICE	No Water WMD	HELDERVUE	DENNEHOEK STREET 17	015
20190918	00006	1015123171	WATER MANAGEMENT DEVICE	No Water WMD	FIRGROVE	EIKE AVENUE 10	015
20190920	00006	1015130334	VALUATIONS	HEL003710200000	FIRGROVE RURAL	STEYNSRUST ROAD 85	015
20190920	00006	1015130560	VALUATIONS	HEL003783500000	LYNN'S VIEW	RIDGE ACCESS ROAD 2	015
20190920	00006	1015131001	WATER AND SANITATION OR METER QUERIE	Customer : Master Data Updates/Queries	BRIZA	CYPRUS ROAD 33	015
20190927	00005	1015150692	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	LYNN'S VIEW	RIESLING STREET 17	015
20190927	00005	1015151021	WATER	Stopcock: Stolen	FRAAIGELEGEN	RUNKEL DRIVE 28	015
20190927	00005	1015151095	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	BRIZA	CYPRUS ROAD 30	015
20190927	00005	1015151358	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	LYNN'S VIEW	RIESLING STREET 41	015
20190927	00005	1015151552	SOLID WASTE	Non - Removal of Refuse	HELDERVUE	SESBANIA STREET 3	015
20190927	00005	1015151699	CITY PARKS	Mowing of Vegetation	FIRGROVE	EIKE AVENUE [AT BACK OF THIS PROPERTY]	015
20190927	00005	1015151756	SEWER	Sewer: Blocked/Overflow	RIVERSIDE	MALGAS STREET 112	015
20190927	00005	1015151771	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - All Lights Out	PEARL RISE, SOMERSET WEST	LOUIS BOTHA AVENUE 11	015

			ANNEXURE A : OPEN C3 NOTFICATION AS AT THE 30 SEPTEMBER 2019 WARD 15				
Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190927	00005	1015151845	SEWER	Sewer: Blocked/Overflow	MONTE SERENO	MAJORCA AVENUE 6	015
20190927	00005	1015152082	WATER AND SANITATION OR METER QUERIE	Customer : Rebate Requests	BRIZA	KENNET CLOSE 1	015
20190927	00005	1015152083	SEWER	Sewer: Blocked/Overflow	MONTE SERENO	MAJORCA AVENUE 6	015
20190927	00005	1015152419	SEWER	Sewer: Blocked/Overflow	MONTE SERENO	MAJORCA AVENUE 6	015
20190927	00005	1015152495	WATER AND SANITATION OR METER QUERIE	Water	DIE WINGERD	SCHOLTZ ROAD 1	015
20190927	00005	1015152917	WATER AND SANITATION OR METER QUERIE	Customer : Technical Meter Queries	SPANISH FARM	VAN GOGH ROAD 12	015
20190927	00005	1015153058	SEWER	Sewer: Foul Smell	WESTRIDGE - SOMERSET WEST	FREESIA AVENUE 19	015
20190927	00005	1015153142	SEWER	Sewer: Pipe Broken	RIVERSIDE	RING AVENUE 142	015
20190927	00005	1015153363	WATER AND SANITATION OR METER QUERIE	Missing move out reading	PARELVALLEI KLEINHOEWES	SILVERBOOMKLOOF ROAD 71	015
20190927	00005	1015153735	SEWER	Sewer: Blocked/Overflow	FIRGROVE	PORT JACKSON ROAD 31	015
20190927	00005	1015153770	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	PEARL MARINA	MARINA CRESCENT 16	015
20190927	00005	1015151450	SOLID WASTE	DAMAGED BIN	LYNN'S VIEW	STEYNSRUST ROAD 30	015
20190927	00005	1015152370	WATER MANAGEMENT DEVICE	WMD Meter: Damaged	FIRGROVE	BLOEKOM ROAD 6	015
20190927	00005	1015153052	SOLID WASTE	Stolen Bins - 240L	FIRGROVE	FIRST STREET 7	015
20190927	00005	1015153319	SOLID WASTE	Stolen Bins - 240L	BRIZA	BERRYDELL AVENUE 25	015
20190905	00005	1015078032	WATER MANAGEMENT DEVICE	No Water WMD	FIRGROVE	FOURTH STREET 6	015
20190905	00005	1015079653	SOLID WASTE	Stolen Bins - 240L	HELDERVUE	DOMBEYA STREET 7	015
20190905	00005	1015080038	WATER MANAGEMENT DEVICE	WMD Meter: Damaged	HIGHVELD	RUE ORLEANS ROAD 22	015
20190905	00005	1015080110	WATER MANAGEMENT DEVICE	No Water WMD	LYNN'S VIEW	CHARDONNAY ROAD 9	015
20190905	00005	1015080132	WATER MANAGEMENT DEVICE	Leak at WDM Meter	HELDERBERG ESTATE	COMPANJE ROAD 34	015
20190905	00005	1015080807	WATER RESTRICTIONS	4B: Quota Increase	WESTRIDGE - SOMERSET WEST	FIRS ROAD 14	015
20190906	00005	1015083260	SOLID WASTE	Indigent Rates Relief/Support	SILVERTAS	MONTE VISTA CRESCENT 34	015
20190906	00005	1015083393	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	Oude Westhof	RIESLING STREET 1	015
20190906	00005	1015085196	WATER AND SANITATION OR METER QUERIE	ADJA OOS RECALC	PEARL MARINA	RUE MONTCLAIR ROAD 14	015
20190909	00005	1015088820	VALUATIONS	HEL0000405000000	LA SANDRA	STELLA ROAD 50	015
20190912	00005	1015101605	SEWER	Sewer: Blocked/Overflow	Somerset West	RUE DE JACQUELINE Rue de Jac	015
20190912	00005	1015102487	SOLID WASTE	Non Collection of Recycling	HELDERVUE	TOPAZ STREET 39	015
20190913	00005	1015107159	REVENUE	Billing and Invoice Errors AM 17.09.2019	BRIZA	FIRMOUNT ROAD 86	015
20190915	00005	1015110748	WATER	Leak at Water Meter / Stopcock	SPANISH FARM	SILVERBOOMKLOOF ROAD 65	015
20190916	00005	1015114327	WATER	Leak In Road/ Pavement/ Underground	BRIZA	FIRMOUNT ROAD 64A	015
20190919	00005	1015126241	WATER MANAGEMENT DEVICE	Leak at WDM Meter	BRIZA	KINGSTON CRESCENT 11	015
20190919	00005	1015126522	WATER AND SANITATION OR METER QUERIE	My Account	PARELVALLEI KLEINHOEWES	OLDENLAND ROAD 113	015
20190921	00005	1015133713	WATER MANAGEMENT DEVICE	No Water WMD	HELDERVUE	DOMBEYA STREET 12	015
20190921	00005	1015133835	WATER MANAGEMENT DEVICE	No Water WMD	ILLAIRE	BAKKERSKLOOF ROAD 40	015
20190921	00005	1015134559	WATER MANAGEMENT DEVICE	No Water WMD	MONTCHERE	RUE ORLEANS ROAD 8	015
20190923	00005	1015136200	WATER MANAGEMENT DEVICE	No Water WMD	HELDERVUE	STEYNSRUST ROAD 33	015
20190926	00005	1015147713	WATER MANAGEMENT DEVICE	Leak at WDM Meter	DIE WINGERD	LA BARRAGE AVENUE 39	015
20190926	00005	1015147868	WATER MANAGEMENT DEVICE	No Water WMD	Heldervue	STRELITZIA STREET 5	015
20190926	00005	1015148095	WATER MANAGEMENT DEVICE	Leak at WDM Meter	NEW MACASSAR	SUNSET CRESCENT 38	015
20190926	00005	1015150138	WATER MANAGEMENT DEVICE	No Water WMD	VICTORIA PARK	POLO ROAD 4	015
20190928	00004	1015154533	WATER	Broken Leading	VICTORIA PARK	POLO ROAD 4	015
20190928	00004	1015154745	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	STRANDLOPER CRESCENT 31	015
20190928	00004	1015154812	SEWER	Sewer: Blocked/Overflow	HELENA HEIGHTS	MAYFAIR AVENUE 14	015
20190928	00004	1015155491	WATER MANAGEMENT DEVICE	No Water WMD	HELDERBERG ESTATE	HAREWOOD AVENUE 30	015
20190928	00004	1015155581	SEWER	Sewer: Blocked/Overflow	SOMERSET RIDGE	PINTAIL WAY 24	015
20190928	00004	1015155801	WATER	No Water Supply	HELDERVUE	AZALEA AVENUE 3	015
20190928	00004	1015155897	WATER	Leak at Valve	DIE WINGERD	SCHOLTZ ROAD 21	015
20190902	00004	1015065397	WATER	Meter: Damaged / Faulty	HELDERVUE	LOUIE STREET 18	015
20190902	00004	1015068399	WATER MANAGEMENT DEVICE	No Water WMD	LYNN'S VIEW	SYLVANER STREET 1	015

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Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190903	00004	1015069056	SEWER	Empty Septic Tank	PARELVALLEI KLEINHOEWES	PAREL VALLEI ROAD 178	015
20190906	00004	1015082475	WATER MANAGEMENT DEVICE	No Water WMD	BEL'AIRE	OLD STELLENBOSCH ROAD 160	015
20190906	00004	1015083002	WATER MANAGEMENT DEVICE	WMD Meter: Damaged	THE LINK	UITZIG DRIVE 16	015
20190906	00004	1015083005	CORPORATE SERVICES CONTACT CENTRE	snhb parks process email	SOMERSET RIDGE	WEST ROAD 26	015
20190913	00004	1015106869	CORPORATE SERVICES CONTACT CENTRE	Escalated Query - Level 1 mongezi	LYNN'S VIEW	BAKKERSKLOOF ROAD 59	015
20190913	00004	1015107687	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	HELENA HEIGHTS	FAIRMEAD DRIVE 7	015
20190913	00004	1015107859	WATER MANAGEMENT DEVICE	No Water WMD	BEL'AIRE	OLD STELLENBOSCH ROAD 160	015
20190913	00004	1015108063	REVENUE	Debit Order - Changes/Termination	VREDENBERG - SOMERSET WES	BAKKERSKLOOF ROAD 88	015
20190913	00004	1015108066	REVENUE	E-Billing Invoices	VREDENBERG - SOMERSET WES	BAKKERSKLOOF ROAD 88	015
20190914	00004	1015109580	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	DISA AVENUE 8	015
20190916	00004	1015111713	ELECTRICITY FINANCIAL AND METER READIN	Tariff change request	SILVERTAS	MONTE VISTA CRESCENT 34	015
20190920	00004	1015129910	REVENUE	Missing Payments	SPANISH FARM	PICASSO CLOSE 12	015
20190920	00004	1015129981	REVENUE	Missing Payments	HELENA HEIGHTS	ELSENHAM CRESCENT 37	015
20190920	00004	1015131603	SOLID WASTE	Damaged Bin - 240L	PAARDE VLEI	FLAMINK STREET 20	015
20190920	00004	1015132256	CORPORATE SERVICES CONTACT CENTRE	change of address	LYNN'S VIEW	ZANDBERG STREET 13	015
20190920	00004	1015132264	REVENUE	E-Billing Invoices	HELDERVUE	FRANGIPANI STREET 3	015
20190920	00004	1015132639	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (After Hours)	SPANISH FARM	VAN GOGH ROAD 16	015
20190922	00004	1015134981	WATER MANAGEMENT DEVICE	No Water WMD - blank display	FIRGROVE	PORT JACKSON ROAD 8	015
20190926	00004	1015150192	SEWER	Sewer: Blocked/Overflow	PORTLAND	TRAFALGAR WAY 15	015
20190927	00004	1015151572	REVENUE	Debit Order, 7th,15th, and last day MTH	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190927	00004	1015151938	SOLID WASTE	Billing Discrepancy	HELDERVUE	FICUS STREET 22	015
20190927	00004	1015151979	ROADS AND STORMWATER	Road Markings paint/repaint lines & sign	Parel Vallei	ADAM TAS ROAD 1	015
20190927	00004	1015152029	ROADS AND STORMWATER	Repair Pothole	La Sandra	LA ESTANCIA CLOSE 1	015
20190927	00004	1015152057	ROADS AND STORMWATER	Road Markings paint/repaint lines & sign	Greenway Rise	HELDERBERG COLLEGE ROAD 136	015
20190927	00004	1015152173	ROADS AND STORMWATER	Road Markings paint/repaint lines & sign	La Sandra	KALDEN AVENUE 5	015
20190927	00004	1015152497	CORPORATE SERVICES CONTACT CENTRE	OSL - Water quota increase	WESTRIDGE - SOMERSET WEST	FIRS ROAD 14	015
20190927	00004	1015152928	REVENUE	E-Billing Invoices	VICTORIA PARK	STOCKTON CRESCENT 9	015
20190929	00003	1015156385	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	ALBATROS CRESCENT 6	015
20190929	00003	1015157324	ELECTRICITY TECHNICAL COMPLAINTS	PPM Faulty Mode:EJM,ASTON@	HELDERBERG ESTATE	RUPERT AVENUE 7	015
20190901	00003	1015063116	WATER MANAGEMENT DEVICE	No Water WMD	HELENA HEIGHTS	IRENE AVENUE 163	015
20190901	00003	1015063773	WATER MANAGEMENT DEVICE	No Water WMD	VICTORIA PARK	KLAMPENBORG ROAD 20	015
20190901	00003	1015063790	WATER MANAGEMENT DEVICE	No Water WMD	BRIZA	VAN HER ROAD 9	015
20190901	00003	1015063966	WATER MANAGEMENT DEVICE	No Water WMD	LYNN'S VIEW	SYLVANER STREET 36	015
20190902	00003	1015065125	WATER	Low Water Pressure	LYNN'S VIEW	CHARDONNAY ROAD 9	015
20190902	00003	1015066137	WATER AND SANITATION OR METER QUERIE	Customer : Master Data Updates/Queries	DORHILL	ROUX STREET 15	015
20190902	00003	1015066825	WATER AND SANITATION OR METER QUERIE	Internal : Meter Related Queries	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190902	00003	1015067663	ELECTRICITY TECHNICAL COMPLAINTS	2X STREET LIGHTS OUT	SOMERSET WEST	RUNKEL DRIVE 59	015
20190902	00003	1015068534	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	LYNNS VIEW SOMERSET WEST	RUNKEL DRIVE 58	015
20190903	00003	1015072529	WATER MANAGEMENT DEVICE	No Water WMD	FIRGROVE	FOURTH STREET 6	015
20190904	00003	1015073083	WATER MANAGEMENT DEVICE	WMD Meter: Damaged	FIRGROVE	EIKE AVENUE 48	015
20190904	00003	1015073093	WATER	Broken Leading [OUT]NIEYAAS	EAGLE PARK	OSTRICH ROAD 12	015
20190904	00003	1015074965	WATER	Leak at Valve	Briza Township	DUMMER STREET 29	015
20190904	00003	1015076936	WATER MANAGEMENT DEVICE	No Water WMD	DIE WINGERD	STEEN AVENUE 7	015
20190906	00003	1015085124	WATER	Low Water Pressure	WESTRIDGE - SOMERSET WEST	FREESIA AVENUE 15	015
20190906	00003	1015085311	WATER	No Water Supply	BRIZA	ALPHA LANE 3	015
20190907	00003	1015086019	REVENUE	Pensioners Rebate Application received	HELDERVUE	ACACIA STREET 96	015
20190907	00003	1015086310	WATER AND SANITATION OR METER QUERIE	adjustment	DIE WINGERD	HERMITAGE AVENUE 11	015
20190909	00003	1015088177	REVENUE	Refund RC Case id 60336894	LA CONCORDE	DUMMER STREET 141	015
20190909	00003	1015088432	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	HELDERVUE	PRIMULA STREET 10	015

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Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190909	00003	1015089487	WATER MANAGEMENT DEVICE	WMD: Meter: Aqualoc Fault	HELDERVUE	LOBELIA STREET 22	015
20190909	00003	1015090194	WATER MANAGEMENT DEVICE	No Water WMD	SOMERSET RIDGE	WEST ROAD 12	015
20190909	00003	1015090216	WATER MANAGEMENT DEVICE	No Water WMD	PARKLANDS	DORKING CRESCENT 37	015
20190909	00003	1015090716	WATER MANAGEMENT DEVICE	No Water WMD	HELDERVUE	FRANGIPANI STREET 38	015
20190910	00003	1015093059	WATER MANAGEMENT DEVICE	Low Water Pressure	RIVERSIDE-0614989065	AKKER STRAAT 5	015
20190910	00003	1015094652	REVENUE	Revenue Correspondence - Incoming Letter	BRIZA	FRANCOLIN STREET 3	015
20190911	00003	1015097247	SOLID WASTE	Damaged Bin - 240L	SOMERSET RIDGE	CURLEW WAY 25	015
20190911	00003	1015097645	SOLID WASTE	Damaged Bin - 240L	DIE WINGERD	SAINT EMILLION ROAD 55	015
20190911	00003	1015100343	SOLID WASTE	Damaged Bin - 240L	HELDERVUE	ACACIA STREET 58	015
20190912	00003	1015101050	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	Fraai Gelegen	MALBEC STREET 27	015
20190913	00003	1015108223	LAW ENFORCEMENT	Noise Nuisance	Victoria Park	NEWBURY ROAD 11	015
20190916	00003	1015113928	WATER AND SANITATION OR METER QUERIE	verify meter details	HELDERVUE	ASTER STREET 71	015
20190917	00003	1015120051	REVENUE	Pension Rebate Application Preapproved	DIE WINGERD	CLAIRETTE AVENUE 8	015
20190917	00003	1015120896	REVENUE	Senior Citizens & D/Persons Rate Rebate	VICTORIA PARK	BEULAH ROAD 10	015
20190918	00003	1015122772	REVENUE	Missing Payments	HELDERVUE	PYRACANTHA STREET 34	015
20190918	00003	1015122928	WATER MANAGEMENT DEVICE	No Water WMD	FIRGROVE	EIKE AVENUE 10	015
20190918	00003	1015123831	WATER MANAGEMENT DEVICE	WMD Meter: Damaged	THE LINK	UITZIG DRIVE 16	015
20190918	00003	1015124262	ELECTRICITY TECHNICAL COMPLAINTS	PPM Not Registered	BRIZA	CYLNOR ROAD 14	015
20190918	00003	1015125672	WATER	Re-Instatement after Water Incident	PAARDE VLEI	STRANDLOPER CRESCENT 22	015
20190919	00003	1015126880	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	HELENA HEIGHTS SOMERSET W	ANNANDALE STREET 22	015
20190921	00003	1015133993	WATER	Broken Leading	BELHAR EXT 19	HARRINGTON WAY 28	015
20190923	00003	1015136523	WATER MANAGEMENT DEVICE	No Water WMD - display blank	WESTRIDGE - SOMERSET WEST	SOUTH AVENUE 24	015
20190923	00003	1015139527	REVENUE	Debit Order - Changes/Termination	HELDERVUE	GARDENIA STREET 35	015
20190923	00003	1015139533	REVENUE	Deeds - Sectional Title Unit Transfers	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 82	015
20190923	00003	1015139680	REVENUE	Debit Order, 7th,15th, and last day MTH	SILVERTAS	MONTE VISTA CRESCENT 29	015
20190923	00003	1015139847	REVENUE	Payment Methods	DE VELDE	DE BEERS AVENUE 3	015
20190923	00003	1015139879	REVENUE	Payment Methods	DE VELDE	DE BEERS AVENUE 3	015
20190923	00003	1015139906	REVENUE	Payment Methods	DE VELDE	DE BEERS AVENUE 3	015
20190928	00003	1015155557	SEWER	Sewer: Blocked/Overflow	Westridge	FREESIA AVENUE 31	015
20190928	00003	1015155663	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (After Hours)	LA CONCORDE	JOHN RUMBLE STREET 19	015
20190930	00002	1015157536	SEWER	Empty Septic Tank	PARELVALLEI KLEINHOEWES	SILVERBOOMKLOOF ROAD 70	015
20190930	00002	1015157537	CITY PARKS	Bush Clearing	PARELVALLEI KLEINHOEWES	SILVERBOOMKLOOF ROAD 70	015
20190930	00002	1015157915	WATER AND SANITATION OR METER QUERIE	Customer : Technical Meter Queries	PEARL RISE	FIRMOUNT ROAD 46A	015
20190930	00002	1015158311	WATER AND SANITATION OR METER QUERIE	Missing move out reading	LOURENSIA PARK	EVIE DAVIDS STREET 24	015
20190930	00002	1015158618	WATER AND SANITATION OR METER QUERIE	Missing move out reading	LOURENSIA PARK	DOTTIE CARELSE STREET 5	015
20190930	00002	1015159005	ELECTRICITY TECHNICAL COMPLAINTS	No Power-cherri-lee	SOMERSET WEST - ILLAIRE	RIESLING STREET 31A	015
20190930	00002	1015159069	ELECTRICITY FINANCIAL AND METER READIN	Incorrect Reading/Request Actual Reading	HELDERVUE	ACACIA STREET 54	015
20190930	00002	1015159464	SEWER	Sewer: Blocked/Overflow	BRIZA	BRIZA STREET 22	015
20190930	00002	1015159789	ROADS AND STORMWATER	Information/Advice requested (Describe)	Somerset West	LOUIS STREET 26 De Novo	015
20190930	00002	1015160324	CITY PARKS	Root Trimming / Pruning	FIRGROVE	SIXTH STREET 6	015
20190930	00002	1015160868	WATER	Leak at stop cock	LYNN'S VIEW	BLACKWOOD STREET 3	015
20190930	00002	1015161133	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	Heldervue	DIANTHUS STREET 34	015
20190930	00002	1015161177	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	Briza Township	MARINA CRESCENT 8	015
20190930	00002	1015161186	SEWER	Sewer: Blocked/Overflow	BRIZA	HOFMEYER STREET 9	015
20190930	00002	1015161241	WATER	Water Run to Waste	Westridge	SOUTH AVENUE	015
20190930	00002	1015161387	SEWER	Empty Septic Tank	PARELVALLEI KLEINHOEWES	PAREL VALLEI ROAD 179	015
20190930	00002	1015158085	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out $	Heldervue	DIANTHUS STREET 37	015
20190901	00002	1015064114	SEWER	Sewer: Blocked/Overflow	HIGHVELD	HOEVELD ROAD 5	015
20190902	00002	1015065692	SEWER	Sewer: Blocked/Overflow	GOEDE HOOP	PAUL KRUGER ROAD 8	015

			ANNEXURE A : OPEN C3 NOTFICATION AS AT THE 30 SEPTEMBER 2019 WARD 15				
Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190902	00002	1015065929	WATER AND SANITATION OR METER QUERIE	Internal : Meter Related Queries	HELDERVUE	FICUS STREET 22	015
20190902	00002	1015067959	ELECTRICITY FINANCIAL AND METER READIN	Reconnect No-Payment	HELDERZICHT	UNITY DRIVE 21	015
20190903	00002	1015069024	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	WESTRIDGE - SOMERSET WEST	WEST ROAD 25	015
20190903	00002	1015071712	CORPORATE SERVICES CONTACT CENTRE	AMEND NUMBER	DIE WINGERD	SCHOLTZ ROAD 1	015
20190903	00002	1015072054	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	HELDERBERG ESTATE	LECCINO TERRACE 9A	015
20190903	00002	1015072185	REVENUE	E-Billing Invoices	HELENA HEIGHTS	ELSENHAM CRESCENT 35	015
20190903	00002	1015072580	REVENUE	E-Billing Invoices	MALL TRIANGLE	URTEL CRESCENT 1	015
20190904	00002	1015073385	REVENUE	Senior Citizens & D/Persons Rate Rebate	SILVERTAS	UNITY DRIVE 6	015
20190904	00002	1015073615	WATER	Meter: Stolen	HELDERVUE	ASTER STREET 69	015
20190904	00002	1015074551	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	BRIZA	SCHOONGEZICHT ROAD 7B	015
20190904	00002	1015075300	ROADS AND STORMWATER	Repair Pothole	Helena Heights	HELDERBERG COLLEGE ROAD 123	015
20190904	00002	1015075966	TRAFFIC SIGNALS	Faulty Arrows at Intersection	Heldervue	MAIN ROAD 208	015
20190905	00002	1015079936	REVENUE	REVERSE DISHONOURED FEES	HELDERVUE	DOMBEYA STREET 7	015
20190905	00002	1015080198	REVENUE	E-Billing Invoices	ILLAIRE	BERGHOEWE AVENUE 12	015
20190905	00002	1015080264	ROADS AND STORMWATER	Repair Road/Footway	Helderberg Estate	ARLINGTON CRESCENT 34	015
20190905	00002	1015080936	REVENUE	E-Billing Invoices	HELDERVUE	CYNAROIDES STREET 2	015
20190906	00002	1015085245	LAW ENFORCEMENT	Noise Nuisance	Victoria Park	JOYCE MZAMO STREET Cnr	015
20190909	00002	1015089615	CORPORATE SERVICES CONTACT CENTRE	Afrikaans	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190909	00002	1015089801	CORPORATE SERVICES CONTACT CENTRE	Remove Cellphone no	BRIZA	SMUTS AVENUE 2	015
20190909	00002	1015091142	SOLID WASTE	Indigent Rates Relief/Support	LOURENSIA PARK	EVIE DAVIDS STREET 14	015
20190909	00002	1015091886	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	ARUM AVENUE 46	015
20190910	00002	1015093346	WATER AND SANITATION OR METER QUERIE	ADJAOOS- Leak at meter	HELDERBERG ESTATE	HAREWOOD AVENUE 220	015
20190910	00002	1015093597	ELECTRICITY TECHNICAL COMPLAINTS	PPM Faulty Mode-CHERRI-LEE/M.BARON	SPANISH FARM, SOMERSET WE	VAN GOGH ROAD 9	015
20190910	00002	1015095614	REVENUE	Deeds - Sectional Title Unit Transfers	HELDERBERG VILLAGE	BREDELL ROAD 24	015
20190911	00002	1015096710	WATER	Low Water Pressure	BRIZA	LOUIS TRICHART STREET 3	015
20190911	00002	1015097105	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	HELENA HEIGHTS	HELENA AVENUE 46	015
20190911	00002	1015098074	WATER AND SANITATION OR METER QUERIE	Customer : Phone in Readings	WESTRIDGE - SOMERSET WEST	FREESIA AVENUE 14	015
20190911	00002	1015100123	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (After Hours)	STEENBRAS VIEW	OLD STELLENBOSCH ROAD 53	015
20190911	00002	1015100205	REVENUE	Increase debit order	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190911	00002	1015100220	WATER MANAGEMENT DEVICE	No Water WMD	BEL'AIRE	OLD STELLENBOSCH ROAD 160	015
20190911	00002	1015100489	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	STRANDLOPER CRESCENT 35	015
20190911	00002	1015100747	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (After Hours)	WESTRIDGE - SOMERSET WEST	WEST ROAD 11	015
20190911	00002	1015100967	WATER MANAGEMENT DEVICE	No Water WMD	VICTORIA PARK	POLO ROAD 5	015
20190916	00002	1015111358	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	ZOO PARK	PANDA PLACE 11	015
20190916	00002	1015111370	WATER AND SANITATION OR METER QUERIE	My Account	LYNN'S VIEW	VERGENOEGD STREET 4	015
20190916	00002	1015111706	WATER AND SANITATION OR METER QUERIE	Customer : Debt Management	FIRGROVE	FIRST STREET 8	015
20190916	00002	1015111890	ROADS AND STORMWATER	Repair Pothole	FOREST VILLAGE	JAKARANDA STREET 36	015
20190916	00002	1015112267	ROADS AND STORMWATER	Road Markings paint/repaint lines & sign	Somerset West	IRENE AVENUE Dummer roa	015
20190916	00002	1015112597	CORPORATE SERVICES CONTACT CENTRE	OSL - Billing no c3 query outstanding	HELENA HEIGHTS	FAIRMEAD DRIVE 8	015
20190916	00002	1015112781	SOLID WASTE	Stolen Bins - 240L	HELDERVUE	SESBANIA STREET 3	015
20190916	00002	1015113973	WATER	No Water Supply	MALL TRIANGLE	CENTENARY DRIVE 9	015
20190916	00002	1015114079	REVENUE	Deeds - Sectional Title Unit Transfers	HELENA HEIGHTS	FAIRMEAD DRIVE 8	015
20190916	00002	1015114491	WATER	Leak at Valve	HELDERVUE	ASTER STREET 37	015
20190917	00002	1015117021	WATER AND SANITATION OR METER QUERIE	Customer : Phone in Readings	HELENA HEIGHTS	FAIRMEAD DRIVE 8	015
20190917	00002	1015117205	WATER	TO RESCHEDULED FOR 26TH SEPT	PEARL MARINA	IRENE AVENUE 80	015
20190917	00002	1015117211	WATER AND SANITATION OR METER QUERIE	My Account	HELENA HEIGHTS	MONTROSE CRESCENT 5	015
20190917	00002	1015117750	WATER AND SANITATION OR METER QUERIE	Customer : Phone in Readings	HELENA HEIGHTS	ACTON CRESCENT 41	015
20190918	00002	1015121948	WATER AND SANITATION OR METER QUERIE	My Account	DIE WINGERD	FRANZ STREET 2	015
20190918	00002	1015122042	WATER AND SANITATION OR METER QUERIE	My Account	PEARL RISE	LOUIS BOTHA AVENUE 11	015

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Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190918	00002	1015123023	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	ILLAIRE	BELMONT AVENUE 25	015
20190918	00002	1015123576	TRAFFIC SIGNALS	All Lights Out	Somerset West	MAIN / LOBELIA STREET intersecti	015
20190918	00002	1015123766	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	BRIZA	BERRYDELL AVENUE 47	015
20190918	00002	1015123885	REVENUE	Unblocking of invoices	VICTORIA PARK	FOLKSTONE CRESCENT 55	015
20190918	00002	1015124150	TRAFFIC SIGNALS	All Lights Out	Heldervue	ABELIA ROAD main road	015
20190918	00002	1015124272	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	DORHILL	DE VILLIERS STREET 3	015
20190919	00002	1015128213	SEWER	Sewer: Blocked/Overflow	PAARDE VLEI	MURRAY AVENUE 18	015
20190919	00002	1015128233	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	WEST ROAD 11	015
20190919	00002	1015128470	REVENUE	Senior Citizens & D/Persons Rate Rebate	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190919	00002	1015128608	SEWER	Sewer: Blocked/Overflow	WESTRIDGE - SOMERSET WEST	NERINA AVENUE 22	015
20190919	00002	1015128985	REVENUE	Debit Order - Changes/Termination	VICTORIA PARK	PARK DRIVE 22	015
20190922	00002	1015135860	ROADS AND STORMWATER	Repair Road/Footway	Somerset West	LOUIS STREET 26 De Novo	015
20190922	00002	1015136167	ELECTRICITY TECHNICAL COMPLAINTS	No Power GIFT	LA CONCORDE	MANNINGS LANE 7	015
20190923	00002	1015136578	SEWER	Sewer: Blocked/Overflow(OUT JP)	SUN VALLEY	BALTIC WAY 4	015
20190925	00002	1015141965	LAW ENFORCEMENT	Noise Nuisance	Victoria Park	HUNT PLACE 3	015
20190925	00002	1015142173	ELECTRICITY FINANCIAL AND METER READIN	Consumption Complaint / Estimations	BRIZA	HOOGENHOUT STREET 2	015
20190925	00002	1015142671	ROADS AND STORMWATER	Repair/Replace:Gulley Grid/Manhole cover	FRAAIGELEGEN	BELMONT AVENUE 13	015
20190925	00002	1015142866	REVENUE	Billing and Invoice Errors BM 26/09	VICTORIA PARK	FOLKSTONE CRESCENT 33	015
20190925	00002	1015143199	WATER AND SANITATION OR METER QUERIE	ADJAOOS- Meter test	HELDERVUE	LANTANA STREET 3	015
20190925	00002	1015146054	ELECTRICITY TECHNICAL COMPLAINTS	No Power:EJM,ASTON=700272122 MARTIN	HELDERVUE / SOMERSET WEST	CAMELLIA STREET 3	015
20190926	00002	1015148155	SOLID WASTE	Non - Removal of Refuse	HELDERVUE	SESBANIA STREET 6	015
20190926	00002	1015149334	WATER AND SANITATION OR METER QUERIE	Customer : Meter Reading/Consumption	FIRGROVE	FIRST STREET 1	015
20190926	00002	1015149543	ROADS AND STORMWATER	Repair/Replace:Gulley grid/Manhole cover	FIRGROVE	FIFTH STREET 34	015
20190926	00002	1015149700	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (After Hours)	WESTRIDGE - SOMERSET WEST	ARUM AVENUE 45	015
20190901	00001	1015063192	SEWER	DUPLICATE SEE REF:1015063102	STRAND	EIGHTH STREET 18	015
20190901	00001	1015063239	ELECTRICITY TECHNICAL COMPLAINTS	Phase Missing=GIFT EJM	MONTE SERENO/SOMERSET WE	MINORCA AVENUE 4	015
20190902	00001	1015065096	REVENUE	E-Billing Invoices	LYNN'S VIEW	PARADISE ROAD 2	015
20190902	00001	1015065110	REVENUE	Indigent Support/Indigent Rates Relief	FIRGROVE	JAKARANDA AVENUE 6	015
20190902	00001	1015066117	LAW ENFORCEMENT	Noise Nuisance	Illaire Somerset West	RIESLING STREET 57	015
20190902	00001	1015066553	REVENUE	STOP PiGGY BACKING	ILLAIRE	FIONGORT CLOSE 4	015
20190902	00001	1015066644	REVENUE	Senior Citizens & D/Persons Rate Rebate	PAARDE VLEI	FLAMINK STREET 17	015
20190902	00001	1015067115	WATER AND SANITATION OR METER QUERIE	Increase Supply to 600LPD	FIRGROVE	SECOND STREET 21	015
20190903	00001	1015068699	WATER	Water Run to Waste	ILLAIRE	TUDOR LODGE NONE 3	015
20190903	00001	1015070252	REVENUE	E-Billing Invoices	HELDERVUE	OXALIS STREET 8	015
20190903	00001	1015070297	WATER	Duplication ref 1015068513	LYNN'S VIEW	RUNKEL DRIVE 61	015
20190903	00001	1015070659	ELECTRICITY TECHNICAL COMPLAINTS	No Power GIFT	HELDERVUE	PYRACANTHA STREET 28	015
20190903	00001	1015071365	REVENUE	Debit Order - Changes/Termination	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190903	00001	1015072097	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (Non - Payment)	HELDERVUE	PRUNUS STREET 12	015
20190904	00001	1015073613	REVENUE	Terminate Debit Order	HELENA HEIGHTS	HELDERBERG COLLEGE ROAD 123	015
20190904	00001	1015073648	ELECTRICITY TECHNICAL COMPLAINTS	PPM FAULTY ASTON	BRIZA	CYLNOR ROAD 10	015
20190904	00001	1015073891	SOLID WASTE	Indigent Rates Relief/Support	VICTORIA PARK	PARK DRIVE 55	015
20190904	00001	1015074729	REVENUE	E-Billing Invoices	BRIZA	CYPRUS ROAD 33	015
20190904	00001	1015074733	REVENUE	E-Billing Invoices	DORHILL	SMUTS AVENUE 16	015
20190904	00001	1015074978	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (Non - Payment)	DIE WINGERD	RICHTER AVENUE 71	015
20190904	00001	1015075079	SOLID WASTE	Indigent Rates Relief/Support	BRAEVIEW	STEYNSRUST ROAD 2	015
20190904	00001	1015075368	REVENUE	Maintenance of Property Technical Master	DIE WINGERD	WINGERD ROAD 23	015
20190904	00001	1015075742	REVENUE	E-Billing Invoices	FIRGROVE	FIFTH STREET 5	015
20190904	00001	1015076741	WATER	DUPLICATE REF: 1015076596	Somerset West	RUNKEL DRIVE RUNKEL	015
20190904	00001	1015077010	ELECTRICITY TECHNICAL COMPLAINTS	Flickering Lights-GIFT	HELDERBERG ESTATE	ARLINGTON CRESCENT 20	015

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20190905	00001	1015077694	WATER AND SANITATION OR METER QUERIE	Increase Supply - 1200LLPD	SPANISH FARM	ALSTON LANE 8	015
20190905	00001	1015078028	REVENUE	Senior Citizens & D/Persons Rate Rebate	LA MONTAGNE	BAKKERSKLOOF ROAD 90	015
20190905	00001	1015078321	ROADS AND STORMWATER	Repair Pothole	Paardevlei	FLAMINK STREET 1	015
20190905	00001	1015078761	REVENUE	Debit Order - Changes/Termination	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190905	00001	1015079625	ELECTRICITY TECHNICAL COMPLAINTS	No Power GIFT	LYNN'S VIEW	MALBEC STREET 25	015
20190905	00001	1015079723	REVENUE	Debit Order, 7th,15th, and last day MTH	HELDERVUE	DOMBEYA STREET 7	015
20190905	00001	1015080028	REVENUE	Debit Order - Changes/Termination	DIE WINGERD	LA BARRAGE AVENUE 11	015
20190905	00001	1015080109	REVENUE	Maintenance of Property Technical Master	HELDERVUE	PYRACANTHA STREET 50	015
20190905	00001	1015080262	WATER AND SANITATION OR METER QUERIE	Increase Supply to Full Flow	FIRGROVE	FOURTH STREET 6	015
20190905	00001	1015080419	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (Non - Payment)	HELDERBERG ESTATE	ARLINGTON CRESCENT 38	015
20190906	00001	1015081972	WATER AND SANITATION OR METER QUERIE	SUPPLY NOT RESTRICTED 06.09.2019	PEARL RISE	FIRMOUNT ROAD 54	015
20190906	00001	1015082084	REVENUE	E-Billing Invoices	HELDERBERG ESTATE	LECCINO TERRACE 8	015
20190906	00001	1015082088	REVENUE	E-Billing Invoices	HELDERBERG ESTATE	LECCINO TERRACE 8	015
20190906	00001	1015082724	REVENUE	E-Billing Invoices	MALL TRIANGLE	JIGGER AVENUE 13	015
20190906	00001	1015082937	REVENUE	E-Billing Invoices	DIE WINGERD	WINGERD ROAD 13	015
20190906	00001	1015084480	REVENUE	Debit Order, 7th,15th, and last day MTH	PAARDE VLEI	PELIKAAN STREET 5	015
20190907	00001	1015086603	ELECTRICITY TECHNICAL COMPLAINTS	Meter display Error - Urgent GIFT	SOMERSET WEST	WORLDVIEW, BUDDLIELA STREET,HELDERV	015
20190907	00001	1015086717	ELECTRICITY TECHNICAL COMPLAINTS	NO POWER	SILWERBOOMKLOOF	SILVERBOOMKLOOF ROAD 36	015
20190909	00001	1015088256	ELECTRICITY TECHNICAL COMPLAINTS	No Power GIFT	SILWERBOOMKLOOF	SILVERBOOMKLOOF ROAD 36	015
20190909	00001	1015088374	REVENUE	Maintenance of Property Technical Master	PARELVALLEI KLEINHOEWES	SILVERBOOMKLOOF ROAD 87	015
20190909	00001	1015088507	WATER AND SANITATION OR METER QUERIE	APPROVED ALLOCATION TO FREE FLOW	WESTRIDGE - SOMERSET WEST	ALOE AVENUE 9	015
20190909	00001	1015089733	REVENUE	Senior Citizens & D/Persons Rate Rebate	HELDERZICHT	FAIRTHORNE AVENUE 15	015
20190909	00001	1015090126	REVENUE	Debit Order - Changes/Termination	HELDERVUE	TOPAZ STREET 1	015
20190910	00001	1015092507	TRAFFIC SIGNALS	Flashing Mode	Heldervue	BROADWAY BOULEVARD 7	015
20190910	00001	1015092731	WATER AND SANITATION OR METER QUERIE	RECON SENT 10.09.2019	VICTORIA PARK	HURST PLACE 7	015
20190910	00001	1015092751	TRAFFIC SIGNALS	Robots Down	Heldervue	MAIN RD AND R44 cnr	015
20190910	00001	1015092778	REVENUE	E-Billing Invoices	ILLAIRE	BERGHOEWE AVENUE 12	015
20190910	00001	1015092857	REVENUE	Debit Order, 7th,15th, and last day MTH	VICTORIA PARK	HURST PLACE 7	015
20190910	00001	1015093186	REVENUE	Debt Management Correspondence	HELENA HEIGHTS	HELENA AVENUE 40	015
20190910	00001	1015095899	ELECTRICITY TECHNICAL COMPLAINTS	PPM Display Blank GIFT	HELDERBERG ESTATE	RUPERT AVENUE 5	015
20190911	00001	1015097361	SEWER	Sewer: Blocked/Overflow	ROCKLANDS	IONIAN ROAD 18	015
20190911	00001	1015098129	WATER AND SANITATION OR METER QUERIE	Internal : Meter Related Queries	DORHILL	ROUX STREET 15	015
20190911	00001	1015099078	ROADS AND STORMWATER	Repair Pothole	Somerset West	BEAULIE CRESCENT 0	015
20190911	00001	1015099366	ELECTRICITY TECHNICAL COMPLAINTS	No Power-GIFT	STEENBRAS VIEW	OLD STELLENBOSCH ROAD 53	015
20190912	00001	1015101294	ELECTRICITY TECHNICAL COMPLAINTS	PPM Faulty Mode-ASTON	WESTRIDGE - SOMERSET WEST	FREESIA AVENUE 28	015
20190912	00001	1015101640	REVENUE	Debit Order - Changes/Termination	WESTRIDGE - SOMERSET WEST	NORTH AVENUE 37	015
20190912	00001	1015104819	WATER	DUPLICATE C3-1015104815!	Heldervue	POINSETTIA STREET 7	015
20190913	00001	1015107259	ELECTRICITY TECHNICAL COMPLAINTS	PPM Faulty Mode-GIFT	SOMERSET RIDGE	PINTAIL WAY 34 // 13	015
20190916	00001	1015111293	TRAFFIC SIGNALS	All Lights Out	Firgrove	MAIN /FIRGROVE /WINERY	015
20190916	00001	1015112145	ROADS AND STORMWATER	Repair Pothole	Somerset West	PALK DRIVE intersecti	015
20190916	00001	1015112758	REVENUE	Transfer/Payment	DIE WINGERD	SAINT EMILLION ROAD 5	015
20190916	00001	1015112790	ELECTRICITY TECHNICAL COMPLAINTS	No Power ASTON	SOMERSET WEST	FAGAN STREET 2	015
20190916	00001	1015113180	WATER AND SANITATION OR METER QUERIE	SUPPLY NOT RESTRICTED 16.09.2019	LYNN'S VIEW	RIESLING STREET 9	015
20190916	00001	1015113215	REVENUE	Debit Order - Changes/Termination	LYNN'S VIEW	RIESLING STREET 9	015
20190916	00001	1015113231	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (Non - Payment)	LYNN'S VIEW	RIESLING STREET 9	015
20190916	00001	1015113440	ROADS AND STORMWATER	Road Markings paint/repaint lines & sign	Firgrove Rural	DE BEERS AVENUE de beers	015
20190916	00001	1015113487	ROADS AND STORMWATER	Repair Pothole	Paardevlei	FLAMINK STREET 1	015
20190917	00001	1015115302	SOLID WASTE	DAMAGED BIN	LA SANDRA	ADAM TAS ROAD 49	015
20190917	00001	1015115338	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	HELDERBERG ESTATE	WAVEREN AVENUE 43	015

			ANNEXURE A : OPEN C3 NOTFICATION AS AT THE 30 SEPTEMBER 2019 WARD 15				
Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190917	00001	1015115447	ROADS AND STORMWATER	Traffic & Road Signs Maintenance	Heldervue	SULTANA STREET 33	015
20190917	00001	1015116446	ELECTRICITY TECHNICAL COMPLAINTS	CABLE DAMAGED GIFT	HELDERBERG ESTATE - SOMERS	COMPANJE ROAD 24	015
20190917	00001	1015117262	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	HELENA HEIGHTS	MAYFAIR AVENUE 1	015
20190917	00001	1015117351	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	HELENA HEIGHTS	HELDERBERG COLLEGE ROAD 133	015
20190917	00001	1015117671	ROADS AND STORMWATER	Repair/Replace:Gulley grid/Manhole cover	SPANISH FARM	SILVERBOOMKLOOF ROAD 17	015
20190917	00001	1015118350	REVENUE	Debit Order - Changes/Termination	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190917	00001	1015118454	REVENUE	Bank details has change	HELDERVUE	FRANGIPANI STREET 2	015
20190917	00001	1015118469	REVENUE	Change bank details	HELDERVUE	FRANGIPANI STREET 2	015
20190917	00001	1015118598	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	STEENBRAS VIEW	OLD STELLENBOSCH ROAD 75	015
20190918	00001	1015121659	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	Firgrove	JACARANDA AVENUE 7	015
20190918	00001	1015121930	REVENUE	Debit Order - Changes/Termination	PAREL VALLEI	RUSTENBURG ROAD 12	015
20190918	00001	1015121958	REVENUE	E-Billing Invoices	PAREL VALLEI	RUSTENBURG ROAD 12	015
20190918	00001	1015121977	REVENUE	Debit Order - Changes/Termination	PAREL VALLEI	RUSTENBURG ROAD 12	015
20190918	00001	1015121993	REVENUE	E-Billing Invoices	PAREL VALLEI	RUSTENBURG ROAD 12	015
20190918	00001	1015122098	WATER	DUPLICATE REF TO 1015122087	Firgrove	5TH STREET 2	015
20190918	00001	1015122179	ELECTRICITY TECHNICAL COMPLAINTS	PPM Faulty Mode-ASTON	WORLD'S VIEW - SOMERSET W	KLOOF LANE 10	015
20190918	00001	1015122298	ELECTRICITY TECHNICAL COMPLAINTS	No Power -ASTON	PARELVALLEI KLEINHOEWES	SILVERBOOMKLOOF ROAD 62	015
20190918	00001	1015122684	REVENUE	Debit Order - Changes/Termination	BRIZA	ANDULUSIA AVENUE 15	015
20190918	00001	1015123148	WATER	Burst PipeIN FIFTH STREET	FIRGROVE	OLD MAIN ROAD 2A	015
20190918	00001	1015123529	WATER	SEE DESCRIPTION BOX!	FIRGROVE	MAIN ROAD 13	015
20190918	00001	1015123629	REVENUE	E-Billing Invoices	SCHONENBERG	MAIN ROAD 325	015
20190918	00001	1015124862	SOLID WASTE	Indigent Rates Relief/Support	HELDERVUE	EDELWEIS STREET 17	015
20190919	00001	1015125745	SEWER	Sewer: Blocked/Overflow	Montclair	CORNER PARK AND DAHLIA 00	015
20190919	00001	1015125824	SEWER	cancelled by caller	MONTCHERE	RUE NORMANDIE ROAD 28	015
20190919	00001	1015126311	TRAFFIC SIGNALS	Robots Down	Heldervue	MAIN ROAD R44	015
20190919	00001	1015127253	REVENUE	E-Billing Invoices	SCHONENBERG	MAIN ROAD 325	015
20190919	00001	1015127445	WATER AND SANITATION OR METER QUERIE	Increase Supply to 1000LPD	LA CONCORDE	MITCHELL BAKER DRIVE 3	015
20190919	00001	1015128356	REVENUE	Debit Order, 7th,15th, and last day MTH	SCHONENBERG	MAIN ROAD 325	015
20190919	00001	1015129344	LAW ENFORCEMENT	Noise Nuisance	Somerset Ridge	CURLEW WAY 17	015
20190920	00001	1015129770	WATER	DUPLICATE REF 1015129701	HELDERVUE	FUCHSIA STREET 21	015
20190920	00001	1015129936	REVENUE	Maintenance of Property Technical Master	HELENA HEIGHTS	ELSENHAM CRESCENT 37	015
20190920	00001	1015130236	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	HELENA HEIGHTS	ACTON CRESCENT 26	015
20190920	00001	1015130240	WATER AND SANITATION OR METER QUERIE	Recon sent 20.09.2019 S/O 280271965	FIRGROVE	EIKE AVENUE 13	015
20190920	00001	1015130557	REVENUE	Financial Adjustment/Transfer of Payment	HELDERVUE	DOMBEYA STREET 7	015
20190920	00001	1015130606	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	HELDERVUE	TOPAZ STREET 12	015
20190920	00001	1015130726	ELECTRICITY TECHNICAL COMPLAINTS	PPM Rejecting Code ASTON	LOURENSIA PARK	NICO JANSEN STREET 4	015
20190920	00001	1015130806	REVENUE	Debit Order - Changes/Termination	SOMERSET RIDGE	CURLEW WAY 40A	015
20190920	00001	1015130994	REVENUE	E-Billing Invoices	BRIZA	CYPRUS ROAD 33	015
20190920	00001	1015131047	REVENUE	E-Billing Invoices	BRIZA	CYPRUS ROAD 33	015
20190920	00001	1015132821	WATER	Leak at Water Meter / Stopcock	BRIZA	FIRMOUNT ROAD 66	015
20190921	00001	1015133147	WATER	Burst Pipe-NO DEFFECTS FOUND	Fraai Gelegen	RIESLING STREET 27	015
20190921	00001	1015133165	WATER	DUPLICATE REF:1015133163	LYNN'S VIEW	RIESLING STREET 33	015
20190921	00001	1015133618	WATER	water off ref:1015111932	HELDERVUE	DOMBEYA STREET 10	015
20190922	00001	1015135970	ELECTRICITY TECHNICAL COMPLAINTS	No Power=GIFT EJM	HELDERVUE	ASTER STREET 41	015
20190923	00001	1015136490	REVENUE	E-Billing Invoices	SOMERSET RIDGE	PINTAIL WAY 33A	015
20190923	00001	1015136665	ELECTRICITY TECHNICAL COMPLAINTS	PPM Faulty Mode-GIFT	MONTCHERE	RUE LE HAVRE ROAD 7	015
20190923	00001	1015136857	ROADS AND STORMWATER	Repair/Replace:Gulley grid/Manhole cover	Firgrove Rural	DE BEERS AVENUE 2	015
20190923	00001	1015136899	REVENUE	E-Billing Invoices	VREDENZICHT	BAKKERSKLOOF ROAD 77	015
20190923	00001	1015138059	REVENUE	Senior Citizens & D/Persons Rate Rebate	PAARDE VLEI	PELIKAAN STREET 5	015

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Created on	**Ageing Analysis**	**Notification**	**Code grp. text**	**Description**	**City**	**Street**	**Wards subcode**
20190923	00001	1015139202	ELECTRICITY TECHNICAL COMPLAINTS	PPM Rejecting Code GIFT	LA CONCORDE - SOMERSET WE	JOHN RUMBLE STREET 31	015
20190923	00001	1015140183	ELECTRICITY TECHNICAL COMPLAINTS	No Power-ASTON	PAARDE VLEI, SOMERSET WEST	ALBATROS CRESCENT 26	015
20190923	00001	1015140237	ELECTRICITY TECHNICAL COMPLAINTS	No Power-ASTON	PAARDE VLEI	ALBATROS CRESCENT 28	015
20190924	00001	1015141729	SEWER	REFER TO 1015141589	Illaire	VERGENOEGD STREET 26	015
20190925	00001	1015142183	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	BENE TOWNSHIP	PROSPECT AVENUE 7	015
20190925	00001	1015143501	SEWER	dupl refer to 1015143431	PARKLANDS	FOLKSTONE CRESCENT 10	015
20190925	00001	1015143715	ELECTRICITY TECHNICAL COMPLAINTS	PPM Faulty Mode=GIFT EJM	DORHILL	GOLDMAN ROAD 2	015
20190925	00001	1015143850	ELECTRICITY FINANCIAL AND METER READIN	Reading Supplied by Customer	PEARL MARINA	ROUX STREET 10	015
20190925	00001	1015143992	REVENUE	Debit Order - Changes/Termination	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190925	00001	1015144000	SOLID WASTE	Indigent Rates Relief/Support	LYNN'S VIEW	BAKKERSKLOOF ROAD 59	015
20190925	00001	1015144530	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	Heldervue	ASTER STREET 61	015
20190925	00001	1015144719	WATER AND SANITATION OR METER QUERIE	SUPPLY NOT RESTRICTED 25.09.2019	VICTORIA PARK	BATH CLOSE 2	015
20190925	00001	1015145393	ELECTRICITY TECHNICAL COMPLAINTS	PPM Burning/Burning Smell-GIFT	SOMERSET WEST	TITANIUMSTRAAT 26	015
20190925	00001	1015145694	ELECTRICITY TECHNICAL COMPLAINTS	No Power-GIFT	HELDERVUE	COMPACTA STREET 3	015
20190925	00001	1015145847	ELECTRICITY TECHNICAL COMPLAINTS	No Power:EJM,ASTON	ILLAIRE	STELLENBERG ROAD 34	015
20190926	00001	1015146234	WATER	BURST IN AREA REF 1015146253	DIE WINGERD	WINGERD ROAD 4	015
20190926	00001	1015146465	WATER	DUPLICATE REF 1015146253	SOMERSET RIDGE	CURLEW WAY 31	015
20190926	00001	1015146585	WATER	BURST IN AREA REF 1015146253	DIE WINGERD	CLAIRETTE AVENUE 12	015
20190926	00001	1015146686	ELECTRICITY TECHNICAL COMPLAINTS	WIRES EXPOSE=ASTON EJM	SOMERSET WEST	RUE LE HAVRE 12	015
20190926	00001	1015147338	ELECTRICITY TECHNICAL COMPLAINTS	No Power=ASTON EJM	HELDERVUE,SOMERSET WEST	COMPACTA STREET 2	015
20190926	00001	1015148068	REVENUE	E-Services	DE VELDE	DE BEERS AVENUE 1	015
20190926	00001	1015148443	ELECTRICITY FINANCIAL AND METER READIN	Reconnect (Non - Payment)	HELDERVUE	ABELIA STREET 33	015
20190926	00001	1015148493	ELECTRICITY TECHNICAL COMPLAINTS	Street Lights - Single Light Out	DIE WINGERD, SOMERSET WEST	MATORO AVENUE 6	015
20190926	00001	1015148662	REVENUE	Debit Order - Changes/Termination	LA MONTAGNE	BAKKERSKLOOF ROAD 90	015
20190926	00001	1015148671	REVENUE	E-Billing Invoices	HELDERBERG VILLAGE	BAKKERSKLOOF ROAD 78	015
20190926	00001	1015149123	ELECTRICITY TECHNICAL COMPLAINTS	NO POWER:EJM,CHERRI-LEE	LA CONCORDE	HOEVELD ROAD 14 // 9	015
20190926	00001	1015149630	WATER AND SANITATION OR METER QUERIE	SUPPLY NOT DISCONNECTED	WESTRIDGE - SOMERSET WEST	ARUM AVENUE 45	015
20190926	00001	1015150230	ELECTRICITY TECHNICAL COMPLAINTS	KIOSK DOOR OPEN- SWITCHES EXPOSED	BRIZA	LEWES STREET 14	015
20190927	00001	1015150496	TRAFFIC SIGNALS	Flashing Mode	Firgrove Rural	DE BEERS AVENUE Broadway	015
20190927	00001	1015152071	REVENUE	Debit Order - Changes/Termination	BRIZA	KENNET CLOSE 1	015
20190927	00001	1015152524	WATER AND SANITATION OR METER QUERIE	Reconnection sent 27.09.2019	FIRGROVE	PORT JACKSON ROAD 26	015
20190929	00001	1015156298	ELECTRICITY TECHNICAL COMPLAINTS	No Power=ASTON EJM	LOURENSIA PARK	JOYCE MZAMO STREET 15	015
20190930	00001	1015157739	ROADS AND STORMWATER	Repair/Replace:Gulley grid/Manhole cover	Somerset west	DE BEERS AVENUE 2	015
20190930	00001	1015157976	WATER AND SANITATION OR METER QUERIE	Customer : Master Data Updates/Queries	HELDERVUE	ASTER STREET 69	015
20190930	00001	1015158009	REVENUE	E-Billing Invoices	HELDERVUE	ASTER STREET 69	015
20190930	00001	1015158745	REVENUE	Debit Order, 7th,15th, and last day MTH	DIE WINGERD	FRANZ STREET 4	015
20190930	00001	1015158904	ELECTRICITY FINANCIAL AND METER READIN	Reconnect No-Payment	LA CONCORDE	JOHN RUMBLE STREET 19	015
20190930	00001	1015158910	ELECTRICITY FINANCIAL AND METER READIN	Reconnection request	LA CONCORDE	JOHN RUMBLE STREET 19	015
20190930	00001	1015159258	REVENUE	E-Billing Invoices	DIE WINGERD	PINOTAGE AVENUE 3	015
20190930	00001	1015159661	SOLID WASTE	Indigent Rates Relief/Support	VICTORIA PARK	FOLKSTONE CRESCENT 47	015
20190930	00001	1015159710	REVENUE	E-Billing Invoices	LYNN'S VIEW	ZANDBERG STREET 26	015
20190930	00001	1015159811	REVENUE	E-Billing Invoices	DIE WINGERD	WINGERD ROAD 13	015
20190930	00001	1015160620	REVENUE	0	SCHONENBERG	MAIN ROAD 325	015