CITY OF CAPE TOWN
ISIXEKO SASEKAPA
STAD KAAPSTAD

Making progress possible. Together.

# REPORT TO SUBCOUNCIL 16

**1 ITEM NUMBER :** 16 SUB 40/02/2020

**2 SUBJECT**

**C3 NOTIFICATIONS**

**3 PURPOSE**

To note the attached C3 notifications for the period 01/01/2020 -31/01/2020.

**4 STRATEGIC INTENT**

- *Equitable and Effective Service Delivery*

**5 FOR DECISION BY**

This report is submitted to the Subcouncil 16 for noting only.

**6 EXECUTIVE SUMMARY**

This report is submitted to enable Subcouncil 16, to monitor service delivery in wards 54.57,74,77 & 115

**7 RECOMMENDATIONS**

That the Schedule of C3 notifications for Subcouncil 16, for the period 01/01/2020- 31/01/2020, **BE NOTED.**

pp

**SUBCOUNCIL MANAGER**

12/02/2020

**DATE**

# WARD 54 : IN PROGRESS AND OUTSTANDING NOTIFICATIONS

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported 125

Open incidents: 125

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 1015468081 | 03.01.2020 | 41 | 054 | ASANDA | MGIDLANA STREET 207 | Sewer: Blocked/Overflow | MTHEYS | Strand: Sewer | Outstanding notification |
| 1015495270 | 12.01.2020 | 32 | 054 | BANTRY BAY | ARCADIA ROAD 75 | Leak In Road/ Pavement/ Underground | BNJENKA | Hillstar Water: Mainlaying | Notification in process |
| 1015483104 | 08.01.2020 | 36 | 054 | BANTRY BAY | DE WET ROAD 64 | Leak In Road/ Pavement/ Underground | CNDEVU | Hillstar Water: Mainlaying | Notification in process |
| 1015502648 | 14.01.2020 | 30 | 054 | BANTRY BAY | VICTORIA ROAD 45 | Internal : Meter Related Queries | SMARITZ | WSR- CTA Internal and External Billing | Outstanding notification |
| 1015474346 | 06.01.2020 | 38 | 054 | BROOKLYN | PIET GROBLER STREET 46 | WMD Meter: Damaged | FMGUGA | Killarney: Water | Notification in process |
| 1015494963 | 12.01.2020 | 32 | 054 | Bantry Bay | BEACH ROAD 333 | Street Sweeping | GUEST_WSR_W | Atlantic Area Cleaning | Outstanding notification |
| 1015529027 | 21.01.2020 | 23 | 054 | Bantry Bay | RAVINE ROAD 18 | MINI-SUBSTATION DOOR BROKEN OFF | GUEST_WSR_W | Electricity-First Line Response_North | Notification in process |
| 1015555722 | 29.01.2020 | 15 | 054 | CAMPS BAY / BAKOVEN | BARBARA ROAD 9 | Customer : Meter Reading/Consumption | JMEYER2 | WSR- CTA Meter Reading Management | Outstanding notification |
| 1015531074 | 22.01.2020 | 22 | 054 | CAMPS BAY / BAKOVEN | BERKLEY ROAD 14 | RG - Prepaid linked to incorrect account | CKOTZE2 | Revenue Management - Brenda Bartlett | Outstanding notification |
| 1015471787 | 04.01.2020 | 40 | 054 | CAMPS BAY / BAKOVEN | BETA ROAD 4 | Broken Leading | BNJENKA | Hillstar Water | Outstanding notification |
| 1015548181 | 27.01.2020 | 17 | 054 | CAMPS BAY / BAKOVEN | BLAIR ROAD 8 | Customer : Phone in Readings | ZDAWETI | WSR- CTA Internal and External Billing | Outstanding notification |
| 1015544927 | 27.01.2020 | 17 | 054 | CAMPS BAY / BAKOVEN | CAMPS BAY DRIVE 94 | Leak at Water Meter / Stopcock* | MMTSHAKZA | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015535600 | 23.01.2020 | 21 | 054 | CAMPS BAY / BAKOVEN | CLIFTON ROAD 4 | Leak at Water Meter / Stopcock | ILOURENS | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015504714 | 15.01.2020 | 29 | 054 | CAMPS BAY / BAKOVEN | GLEN BEACH ROAD 1 | Consumption Complaint / Estimations | ASAMUELS13 | Electricity Generation & Distribution | Outstanding notification |
| 1015546639 | 27.01.2020 | 17 | 054 | CAMPS BAY / BAKOVEN | GLEN BEACH ROAD 11 | High Consumption | MCARTER | WI-Zahier-Salie-10064670 | Outstanding notification |
| 1015546313 | 27.01.2020 | 17 | 054 | CAMPS BAY / BAKOVEN | GLEN BEACH ROAD 13 | High Consumption | MCARTER | WI-Zahier-Salie-10064670 | Outstanding notification |
| 1015558556 | 30.01.2020 | 14 | 054 | CAMPS BAY / BAKOVEN | GLEN BEACH ROAD 3C | Leak | SNATHAN | Hillstar Water | Outstanding notification |
| 1015555359 | 29.01.2020 | 15 | 054 | CAMPS BAY / BAKOVEN | HOUGHTON ROAD 15 | Oostersee Box burnt | WPETERSEN1 | Electricity-First Line Response_North | Notification in process |
| 1015560084 | 30.01.2020 | 14 | 054 | CAMPS BAY / BAKOVEN | HOVE ROAD 17 | Other (Enter detailed Fault description) | KBRITZ1 | Electricity Generation & Distribution | Outstanding notification |
| 1015510730 | 16.01.2020 | 28 | 054 | CAMPS BAY / BAKOVEN | LOWER KLOOF ROAD 14 | Leak at Water Meter / Stopcock | SZOKUFA1 | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015555870 | 29.01.2020 | 15 | 054 | CAMPS BAY / BAKOVEN | STRATHMORE LANE 3 | Reinstatement After Water Incident | CNDEVU | Hillstar Water | Outstanding notification |
| 1015552821 | 28.01.2020 | 16 | 054 | CAMPS BAY / BAKOVEN | SUSAN AVENUE 19 | Broken Leading | YMPATANI | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015476929 | 06.01.2020 | 38 | 054 | CAMPS BAY / BAKOVEN | THERESA AVENUE 5 | Customer : Account Adjustment Queries | ZJATTIEM | WSR- CTA Internal and External Billing | Outstanding notification |
| 1015503270 | 14.01.2020 | 30 | 054 | CAMPS BAY / BAKOVEN | VICTORIA ROAD 117 | Sewer: Blocked/Overflow | PORTMAN | Hillstar Water | Notification in process |
| 1015538389 | 24.01.2020 | 20 | 054 | CAMPS BAY / BAKOVEN | VICTORIA ROAD 19 | Customer : Phone in Readings | RPRINSLOO | WSR- CTA Internal and External Billing | Outstanding notification |
| 1015548203 | 27.01.2020 | 17 | 054 | CAMPS BAY / BAKOVEN | VICTORIA ROAD 63A | Broken Leading | BBUBA | Hillstar Water | Outstanding notification |
| 1015538647 | 24.01.2020 | 20 | 054 | CAMPS BAY / BAKOVEN | WOODFORD AVENUE 26 | Leak at Water Meter / Stopcock | SVELLA | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015561160 | 30.01.2020 | 14 | 054 | CAPE TOWN | BEACH ROAD 292 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| 1015561153 | 30.01.2020 | 14 | 054 | CAPE TOWN | LONG STREET 2 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| 1015561079 | 30.01.2020 | 14 | 054 | CAPE TOWN | PTT LTD | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| 1015561106 | 30.01.2020 | 14 | 054 | CAPE TOWN | WOODBURN CRESCENT 1A | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| 1015547076 | 27.01.2020 | 17 | 054 | CLIFTON | FOURTH BEACH WAY 53 | High Consumption | MCARTER | WI-Zahier-Salie-10064670 | Outstanding notification |
| 1015530553 | 22.01.2020 | 22 | 054 | CLIFTON | KLOOF ROAD 157 | Financial Adjustment | EKAMFER | Electricity Generation & Distribution | Outstanding notification |
| 1015473745 | 06.01.2020 | 38 | 054 | CLIFTON | KLOOF ROAD 232 | Leak at Fire Hydrant | MSITYATA | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015498451 | 13.01.2020 | 31 | 054 | Cape Town | GLENGARIFF ROAD Antrim Roa | Illegal Dumping | GUEST_WSR_W | Atlantic Area Cleaning | Outstanding notification |
| 1015493589 | 11.01.2020 | 33 | 054 | Cape Town | VICTORIA ROAD, COSY BEACH | Potential Fire Hazards | GUEST_WSR_W | Fire and Rescue Services | Outstanding notification |
| 1015559651 | 30.01.2020 | 14 | 054 | Devils Peak | CRASSULLA 1 | Request for Traffic Enforcement | GUEST_WSR_W | Traffic Services Operational Area North | Notification in process |
| 1015473070 | 05.01.2020 | 39 | 054 | FRESNAYE | ARCADIA ROAD 20 | No Water Supply | MSITYATA | Hillstar Water | Outstanding notification |
| 1015483865 | 08.01.2020 | 36 | 054 | FRESNAYE | ARCADIA ROAD 8 | MR results | RPHILLIPS | WSR- CTA Internal and External Billing | Outstanding notification |
| 1015521448 | 20.01.2020 | 24 | 054 | FRESNAYE | AVENUE ALEXANDRA AVENUE 3 | Leak at Water Meter / Stopcock | KSTEVENS1 | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015505074 | 15.01.2020 | 29 | 054 | FRESNAYE | AVENUE ALEXANDRA AVENUE 6 | Customer : Account Adjustment Queries | SMPONZO | WSR- Customer Relationship Management | Outstanding notification |
| 1015564996 | 31.01.2020 | 13 | 054 | FRESNAYE | AVENUE DES HUGUENOTS AVENUE 51 | Meter: Missing Cover | ZALAWIE | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015542718 | 25.01.2020 | 19 | 054 | FRESNAYE | AVENUE FRANCAISE AVENUE 2 | DEAD RAT | MDANIELS1 | Atlantic Area Cleaning | Outstanding notification |
| 1015488321 | 09.01.2020 | 35 | 054 | FRESNAYE | AVENUE FRESNAYE AVENUE 21 | Defective Meter | NYOKO1 | RP Adjustment | Outstanding notification |
| 1015548356 | 27.01.2020 | 17 | 054 | FRESNAYE | AVENUE LA CROIX AVENUE 15 | Broken Leading** | MGUBEVU | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015553179 | 28.01.2020 | 16 | 054 | FRESNAYE | AVENUE LA CROIX AVENUE 15 | Leak at WDM Meter | LDAVIDS14 | Hillstar Water | Notification in process |
| 1015545144 | 27.01.2020 | 17 | 054 | FRESNAYE | AVENUE LA CROIX AVENUE 27 | Leak at Water Meter / Stopcock* | SZOKUFA1 | Hillstar Water | Notification in process |
| 1015465401 | 02.01.2020 | 42 | 054 | FRESNAYE | AVENUE PROTEA AVENUE 21 | Leak at Water Meter / Stopcock | MMTSHAKZA | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015483064 | 08.01.2020 | 36 | 054 | FRESNAYE | AVENUE ST BARTHOLOMEW AVENUE 42 | Internal : Billing / Adjustment Queries | GSONDAY | WSR- Customer Relationship Management | Outstanding notification |
| 1015523399 | 20.01.2020 | 24 | 054 | FRESNAYE | HIGH LEVEL ROAD 307 | Leak at Valve | TAVENANT | Hillstar Water: Distribution Maintenance | Notification in process |
| 1015534585 | 23.01.2020 | 21 | 054 | FRESNAYE | OCEAN VIEW DRIVE 210 | Garden Refuse - Ad Hoc | ILOURENS | Atlantic Collections | Outstanding notification |
| 1015546493 | 27.01.2020 | 17 | 054 | Gardens | BELVIDERE & BUXTON AVENUES Corner | Branch Removal | GUEST_WSR_W | OPEN SPC - REG. OFFICE NORTH | Outstanding notification |
| 1015548101 | 27.01.2020 | 17 | 054 | PAROW NORTH | ME ROTHMAN STREET 24 | Tree Trimming/Pruning | MTALIEP2 | OPEN SPC - REG. OFFICE CENTRAL | Outstanding notification |
| 1015551005 | 28.01.2020 | 16 | 054 | SCOTTSDENE | FONTANA STREET 19 | Meter: Move/Lowering | MGAFFLEY | WI-Yankie-Mtombeni-11001321 | Outstanding notification |

**Tracking & Monitoring - Political**

**Date:** 01.01.2020 to 31.01.2020

**Incidents reported** 125

**Open incidents:** 125

**Closed incidents:** 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 1015561224 | 30.01.2020 | 14 | 054 | SEA POINT | OCEAN VIEW DRIVE 166 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015523892** | **20.01.2020** | **24** | **054** | **SEA POINT** | **ARTHURS ROAD 377** | **Branch Removal** | **MGAFFLEY** | **OPEN SPC - REG. OFFICE NORTH** | **Outstanding notification** |
| 1015548252 | 27.01.2020 | 17 | 054 | SEA POINT | AVENUE ST CHARLES AVENUE 3 | Customer : Technical Meter Queries | WMDLOKOVA | WSR- CTA Data Management | Outstanding notification |
| **1015557258** | **29.01.2020** | **15** | **054** | **SEA POINT** | **BARKLY ROAD 36** | **PPM Faulty Mode** | **ASAMUELS2** | **Revenue Protection:A Williams** | **Outstanding notification** |
| 1015561156 | 30.01.2020 | 14 | 054 | SEA POINT | BEACH ROAD 253 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015555794** | **29.01.2020** | **15** | **054** | **SEA POINT** | **BEACH ROAD 281** | **No Water Supply** | **LTENA** | **Hillstar Water** | **Outstanding notification** |
| 1015506177 | 15.01.2020 | 29 | 054 | SEA POINT | BEACH ROAD 285 | CN created 20/01/2020 = check 17/02/2020 | RMEDUPE | Revenue Protection -Shakeer Adams | Notification in process |
| **1015547593** | **27.01.2020** | **17** | **054** | **SEA POINT** | **CALAIS ROAD 15** | **Reinstatement After Water Incident** | **ZALAWIE** | **Hillstar Water** | **Outstanding notification** |
| 1015561229 | 30.01.2020 | 14 | 054 | SEA POINT | CLARENS ROAD 2 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015562160** | **31.01.2020** | **13** | **054** | **SEA POINT** | **CLARENS ROAD 2** | **RM CREDIT METER PROJECT** | **AMCHITHWA** | **Revenue Protection PS** | **Outstanding notification** |
| 1015474676 | 06.01.2020 | 38 | 054 | SEA POINT | CLIFFORD ROAD 12 | damaged bin | NMADOLO3 | Atlantic Operations - Central | Notification in process |
| **1015556828** | **29.01.2020** | **15** | **054** | **SEA POINT** | **CLIFFORD ROAD 13** | **Burst Pipe** | **JSALIES** | **Hillstar Water** | **Outstanding notification** |
| 1015533200 | 22.01.2020 | 22 | 054 | SEA POINT | CLIFFORD ROAD 14 | Leak at Water Meter / Stopcock | FMATTHYS | Hillstar Water: Distribution Maintenance | Notification in process |
| **1015554640** | **29.01.2020** | **15** | **054** | **SEA POINT** | **CLIFFORD ROAD 4** | **Follow up Tamper Adj** | **MGOTTANA** | **Revenue Protection:A Williams** | **Outstanding notification** |
| 1015541324 | 24.01.2020 | 20 | 054 | SEA POINT | CONIFER ROAD 6 | Billing to be corrected/Pending | ASAMUELS13 | Revenue Protection -Shakeer Adams | Outstanding notification |
| **1015555501** | **29.01.2020** | **15** | **054** | **SEA POINT** | **FIRMOUNT ROAD 31** | **Estimated more than 12 months - Nazeem** | **JMEYER2** | **Electricity Generation & Distribution** | **Outstanding notification** |
| 1015562154 | 31.01.2020 | 13 | 054 | SEA POINT | FIRST AVENUE 21 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015553740** | **29.01.2020** | **15** | **054** | **SEA POINT** | **HALL ROAD 26** | **Noise Pollution** | **AYANI** | **Health -Noise Pollution** | **Outstanding notification** |
| 1015561285 | 30.01.2020 | 14 | 054 | SEA POINT | HALL ROAD 8 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015549964** | **28.01.2020** | **16** | **054** | **SEA POINT** | **HIGH LEVEL ROAD 202** | **Customer : Phone in Readings** | **MGAFFLEY** | **WSR- CTA Internal and External Billing** | **Outstanding notification** |
| 1015504721 | 15.01.2020 | 29 | 054 | SEA POINT | IRWINTON ROAD 24 | Meter: Missing Cover | GMARKS1 | Hillstar Water: Distribution Maintenance | Notification in process |
| **1015538184** | **24.01.2020** | **20** | **054** | **SEA POINT** | **LONDON ROAD 17** | **MRP 915 - SEA POINT** | **NALLIES** | **MRP Contractor: Meter Replacement** | **Notification in process** |
| 1015561108 | 30.01.2020 | 14 | 054 | SEA POINT | LONDON ROAD 20 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015562964** | **31.01.2020** | **13** | **054** | **SEA POINT** | **MAIN ROAD 315H** | **Irregular purchase history** | **JJACOBS3** | **Revenue Protection - Chris Dyers** | **Outstanding notification** |
| 1015546197 | 27.01.2020 | 17 | 054 | SEA POINT | MAIN ROAD 323 | electricity account no. | JMEYER2 | Electricity Generation & Distribution | Outstanding notification |
| **1015499076** | **13.01.2020** | **31** | **054** | **SEA POINT** | **MAIN ROAD 345** | **Water Run to Waste** | **GMARKS1** | **Hillstar Water** | **Outstanding notification** |
| 1015561287 | 30.01.2020 | 14 | 054 | SEA POINT | MAIN ROAD 353 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015562157** | **31.01.2020** | **13** | **054** | **SEA POINT** | **MAIN ROAD 353** | **RM CREDIT METER PROJECT** | **AMCHITHWA** | **Revenue Protection PS** | **Outstanding notification** |
| 1015556469 | 29.01.2020 | 15 | 054 | SEA POINT | MAIN ROAD 367 | LEAK AT METER | NVILI | Hillstar Water: Distribution Maintenance | Notification in process |
| **1015561031** | **30.01.2020** | **14** | **054** | **SEA POINT** | **MARAIS ROAD 16** | **RM CREDIT METER PROJECT** | **AMCHITHWA** | **Revenue Protection PS** | **Outstanding notification** |
| 1015562159 | 31.01.2020 | 13 | 054 | SEA POINT | NORFOLK ROAD 219 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015521220** | **20.01.2020** | **24** | **054** | **SEA POINT** | **OCEAN VIEW DRIVE 120** | **Mowing of Vegetation** | **KWILLIAMS10** | **OPEN SPC - SEA POINT - MOWING** | **Outstanding notification** |
| 1015540197 | 24.01.2020 | 20 | 054 | SEA POINT | OCEAN VIEW DRIVE 120 | Mowing of Vegetation | NNTLOKO4 | OPEN SPC - REG. OFFICE NORTH | Outstanding notification |
| **1015561288** | **30.01.2020** | **14** | **054** | **SEA POINT** | **P O BOX 203** | **RM CREDIT METER PROJECT** | **AMCHITHWA** | **Revenue Protection PS** | **Outstanding notification** |
| 1015561081 | 30.01.2020 | 14 | 054 | SEA POINT | PO BOX 559 | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015503435** | **14.01.2020** | **30** | **054** | **SEA POINT** | **QUEENS ROAD 10** | **UNDERGROUND** | **GVANWYK9** | **Electricity-First Line Response North** | **Notification in process** |
| 1015562462 | 31.01.2020 | 13 | 054 | SEA POINT | QUEENS ROAD 29 | Broken Leading | SMAKWENKWE | Hillstar Water: Distribution Maintenance | Notification in process |
| **1015503941** | **15.01.2020** | **29** | **054** | **SEA POINT** | **REGENT ROAD 77** | **Customer : Account Adjustment Queries** | **DBORMAN1** | **WSR- Customer Relationship Management** | **Outstanding notification** |
| 1015514110 | 17.01.2020 | 27 | 054 | SEA POINT | REGENT ROAD 77 | INVESTIGATION | MNGWENYA | WSR- CTA Data Management | Outstanding notification |
| **1015548164** | **27.01.2020** | **17** | **054** | **SEA POINT** | **ROCKLANDS CLOSE 14A** | **Leak at Valve** | **MMTSHAKZA** | **Hillstar Water** | **Outstanding notification** |
| 1015529725 | 22.01.2020 | 22 | 054 | SEA POINT | SOLOMONS ROAD 10 | Non-Residential Bin Application - 240L | MMCDONALD | Atlantic Operations - Central | Notification in process |
| **1015522976** | **20.01.2020** | **24** | **054** | **SEA POINT** | **ST JOHNS CNR DE SANDT** | **Leak In Road/ Pavement/ Underground** | **BNJENXA** | **Hillstar Water** | **Outstanding notification** |
| 1015561282 | 30.01.2020 | 14 | 054 | SEA POINT | ST JOHN'S ROAD | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015522986** | **20.01.2020** | **24** | **054** | **SEA POINT** | **ST JOHNS ROAD 16** | **Leak In Road/ Pavement/ Underground** | **BNJENXA** | **Hillstar Water** | **Outstanding notification** |
| 1015562195 | 31.01.2020 | 13 | 054 | SEA POINT | ST JOHNS ROAD 20A | RM CREDIT METER PROJECT | AMCHITHWA | Revenue Protection PS | Outstanding notification |
| **1015553491** | **29.01.2020** | **15** | **054** | **SEA POINT** | **ST JOHNS ROAD 47** | **Garden Refuse** | **CDANIELS21** | **Atlantic Collections** | **Outstanding notification** |
| 1015551570 | 28.01.2020 | 16 | 054 | SEA POINT | UPPER DEANE ROAD 14 | Incorrect Reading.SV.30.01.2020 | VGWAYI | Revenue Management - Brenda Bartlett | Outstanding notification |
| **1015517800** | **18.01.2020** | **26** | **054** | **SEA POINT** | **UPPER DEANE ROAD 15** | **Leak at Valve** | **SMVULA1** | **Hillstar Water: Distribution Maintenance** | **Notification in process** |
| 1015530879 | 22.01.2020 | 22 | 054 | SEA POINT | UPPER DEANE ROAD 20 | Water Run to Waste | PSAGO | Hillstar Water | Outstanding notification |
| **1015519271** | **19.01.2020** | **25** | **054** | **SEA POINT** | **UPPER DEANE ROAD 5** | **Leak at Valve** | **RSPEELMAN2** | **Hillstar Water: Distribution Maintenance** | **Notification in process** |
| 1015494905 | 12.01.2020 | 32 | 054 | Sea Point | BEACH ROAD 0M | Repair Play Equipment | GUEST_WSR_W | OPEN SPC - SEA POINT - GEN. MAINT. | Outstanding notification |
| **1015562005** | **31.01.2020** | **13** | **054** | **Sea Point** | **BEACH ROAD 221** | **Street Sweeping** | **GUEST_WSR_W** | **Atlantic Area Cleaning** | **Outstanding notification** |
| 1015559623 | 30.01.2020 | 14 | 054 | Sea Point | BEACH ROAD 225 | Bush Clearing | GUEST_WSR_W | OPEN SPC - REG. OFFICE NORTH | Outstanding notification |
| **1015463554** | **01.01.2020** | **43** | **054** | **Sea Point** | **BEACH ROAD 3** | **General maintenance of Parks /Cemeteries** | **GUEST_WSR_W** | **OPEN SP - TRAFALGAR PARK - GEN. MAINT.** | **Outstanding notification** |

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported 125

Open incidents: 125

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| ☐ 1015532949 | 22.01.2020 | 22 | 054 | Sea Point | DUNCAN ROAD 7 | Branch Removal | GUEST_WSR_W | OPEN SPC - REG. OFFICE NORTH | Outstanding notification |
| ☐ **1015541944** | **24.01.2020** | **20** | **054** | **Sea Point** | **DUNCAN ROAD 7** | **Branch Removal** | **GUEST_WSR_W** | **OPEN SPC - REG. OFFICE NORTH** | **Outstanding notification** |
| ☐ 1015565526 | 31.01.2020 | 13 | 054 | Sea Point | GORLESTON ROAD 14 | Noise Pollution | GUEST_WSR_W | Health -Noise Pollution | Outstanding notification |
| ☐ **1015511445** | **16.01.2020** | **28** | **054** | **Sea Point** | **HIGH LEVEL ROAD 229** | **Tree Trimming/Pruning** | **GUEST_WSR_W** | **OPEN SPC - SEA POINT - TREE MAINT.** | **Outstanding notification** |
| ☐ 1015509930 | 16.01.2020 | 28 | 054 | Sea Point | MAIN ROAD 154 | Leak at Fire Hydrant | GUEST_WSR_W | Hillstar Water: Distribution Maintenance | Notification in process |
| ☐ **1015538045** | **24.01.2020** | **20** | **054** | **Sea Point** | **OCEAN VIEW DRIVE 267** | **Other (Enter detailed Fault description)** | **GUEST_WSR_W** | **Electricity Generation & Distribution** | **Outstanding notification** |
| ☐ 1015525980 | 21.01.2020 | 23 | 054 | Sea Point | SAINT JOHNS ROAD 13 | Tree Removal | GUEST_WSR_W | OPEN SPC - SEA POINT - TREE MAINT. | Outstanding notification |
| ☐ **1015519559** | **19.01.2020** | **25** | **054** | **Sea Point** | **SAINT JOHNS ROAD 24** | **Branch Removal** | **GUEST_WSR_W** | **OPEN SPC - SEA POINT - TREE MAINT.** | **Outstanding notification** |
| ☐ 1015519567 | 19.01.2020 | 25 | 054 | Sea Point | SAINT JOHNS ROAD 30 | Tree Trimming/Pruning | GUEST_WSR_W | OPEN SPC - SEA POINT - TREE MAINT. | Outstanding notification |
| ☐ **1015466098** | **02.01.2020** | **42** | **054** | **Sea Point** | **SAINT JOHNS ROAD 53** | **Branch Removal** | **GUEST_WSR_W** | **OPEN SPC - SEA POINT - TREE MAINT.** | **Outstanding notification** |
| ☐ 1015515855 | 17.01.2020 | 27 | 054 | Sea Point | WISBEACH ROAD 26 | Tree Trimming/Pruning | GUEST_WSR_W | OPEN SPC - SEA POINT - TREE MAINT. | Outstanding notification |
| ☐ **1015471598** | **04.01.2020** | **40** | **054** | **Seapoint** | **MOUNT NELSON RD 14** | **Re-Instatement after Water Incident** | **GUEST_WSR_W** | **Hillstar Water** | **Outstanding notification** |
| ☐ 1015553864 | 29.01.2020 | 15 | 054 | THREE ANCHOR BAY | HIGH LEVEL ROAD 162 | Water Meter : Locate | BCOULSEN | WSR- CTA Data Management | Outstanding notification |
| ☐ **1015557060** | **29.01.2020** | **15** | **054** | **Three Anchor Bay** | **FRERE ROAD 2** | **Tree Trimming/Pruning** | **GUEST_WSR_W** | **OPEN SPC - REG. OFFICE NORTH** | **Outstanding notification** |

# WARD 57 : IN PROGRESS AND OUTSTANDING NOTIFICATIONS

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported: 114

Open incidents: 114

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 24 | 20.01.2020 | 1015520308 | 057 | CAPE TOWN | Goldsmith Avenue 76 | CN created 24/01/2020 = check 25/02/2020 | Revenue Protection -Shakeer Adams | CDYERES | Notification in process |
| 24 | 20.01.2020 | 1015520278 | 057 | CAPE TOWN | Goldsmith Road 80 | CN created 24/01/2020 = check 25/02/2020 | Revenue Protection -Shakeer Adams | CDYERES | Notification in process |
| 14 | 30.01.2020 | 1015561359 | 057 | CBD & Hosp Bend | Phillip Khosana | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 27 | 17.01.2020 | 1015514450 | 057 | Cape Town | CHAMBERLAIN STREET 41 Chamber | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 28 | 16.01.2020 | 1015510932 | 057 | Cape Town | WOODSTOCK 31 Chamber | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 28 | 16.01.2020 | 1015507840 | 057 | Cape Town | ROXANA ROAD 3 Roxana R | Tree Trimming/Pruning | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 20 | 24.01.2020 | 1015537811 | 057 | Cape Town | ROSEBANK 3 Cross R | Litter Bins Required | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 20 | 24.01.2020 | 1015537794 | 057 | Cape Town | ROSEBANK 3 Cross R | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 24 | 20.01.2020 | 1015524785 | 057 | Cape Town | ROSEBANK 3 Cross R | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 24 | 20.01.2020 | 1015524889 | 057 | Cape Town | ROSEBANK 3 Cross R | Branch Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| 24 | 20.01.2020 | 1015524656 | 057 | Cape Town | ROSEBANK 3 Cross R | Branch Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| 25 | 19.01.2020 | 1015519188 | 057 | Cape town | OBSERVATORY 7 Lower Co | Illegal Dumpingv | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 23 | 21.01.2020 | 1015526355 | 057 | DENNEMERE | NAUTILUS STREET 14 | Dumping on Parks/Public Open Spaces | OPEN SPC - BLUEDOWNS - GEN. MAINT. | NMOHAMMED3 | Outstanding notification |
| 31 | 13.01.2020 | 1015497440 | 057 | LWANDLE | MALUNGA ROAD 106 | Sewer: Blocked/Overflow | Strand: Sewer | GMARKS1 | Outstanding notification |
| 33 | 11.01.2020 | 1015494113 | 057 | LWANDLE | MBAMBISO ROAD 28 | Sewer: Blocked/Overflow | Strand: Sewer | MTHEYS | Outstanding notification |
| 29 | 15.01.2020 | 1015505426 | 057 | MOWBRAY | BLOEMENDAL ROAD 8 | Garden Refuse - Ad Hoc | Atlantic Operations - East Coast 1 | NVILI | Notification in process |
| 17 | 27.01.2020 | 1015545226 | 057 | MOWBRAY | STRUBENS ROAD 19 | Leak at Water Meter / Stopcock* | Hillstar Water | NKATI | Outstanding notification |
| 19 | 25.01.2020 | 1015542989 | 057 | MOWBRAY | AVENUE ROAD 15 | Water Meter : Locate | Billstar Water | MMANKANA | Outstanding notification |
| 35 | 09.01.2020 | 1015488424 | 057 | MOWBRAY | AVENUE ROAD CNR RHODES AVENUE | Water Run to Waste | Hillstar Water | GUEST_WSR_W | Notification in process |
| 13 | 31.01.2020 | 1015563062 | 057 | MOWBRAY | JOHN STREET 10 | Additional Bin Application - 240L | Internal and External Billing | LADAMS3 | Notification in process |
| 38 | 06.01.2020 | 1015473710 | 057 | MOWBRAY | GLENCAIRD ROAD 11 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | HARENDSE2 | Outstanding notification |
| 38 | 06.01.2020 | 1015473695 | 057 | MOWBRAY | DODDS ROAD 7 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | SMCOBOKI | Outstanding notification |
| 24 | 20.01.2020 | 1015520712 | 057 | MOWBRAY | STRUBENS ROAD 17A | Customer : Meter Reading/Consumption | WSR- CTA Meter Reading Management | DCASEY | Outstanding notification |
| 27 | 17.01.2020 | 1015512830 | 057 | Mowbray | LONG STREET Kotzee Rd | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 20 | 24.01.2020 | 1015540931 | 057 | Mowbray | SELBY ROAD 22 | Leak In Road/ Pavement/ Underground. | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| 22 | 22.01.2020 | 1015533354 | 057 | Mowbray | M18 90 | Tree Trimming / Pruning | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| 27 | 17.01.2020 | 1015513441 | 057 | OBSERVATORY | COLE STREET 42 | Tree Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | DKORDOM | Outstanding notification |
| 42 | 02.01.2020 | 1015465991 | 057 | OBSERVATORY | WESTOE ROAD 1 | Tree Trimming/Pruning | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | VHLOMENDLINI | Outstanding notification |
| 14 | 30.01.2020 | 1015559708 | 057 | OBSERVATORY | willow rd 14 | unable to locate point of supply | Electricity - FLR-Mowbray-Contractor | BSANDUKU | Notification in process |
| 13 | 31.01.2020 | 1015565303 | 057 | OBSERVATORY | KIPLING STREET 87 | Burst Pipe | Hillstar Water | RPRINSLOO | Notification in process |
| 19 | 25.01.2020 | 1015542604 | 057 | OBSERVATORY | BISHOP ROAD 13 | Leak In Road/ Pavement/ Underground | Hillstar Water | MMTSHAKZA | Outstanding notification |
| 19 | 25.01.2020 | 1015542527 | 057 | OBSERVATORY | BISHOP ROAD 19 | Burst Pipe | Hillstar Water | ADAMONS4 | Outstanding notification |
| 19 | 25.01.2020 | 1015542434 | 057 | OBSERVATORY | MILTON ROAD 5 | Leak at WDM Meter | Hillstar Water | OELIE | Notification in process |
| 27 | 17.01.2020 | 1015512327 | 057 | OBSERVATORY | PENZANCE ROAD 3 | Leak at Fire Hydrant | Hillstar Water | ZALAWIE | Outstanding notification |
| 15 | 29.01.2020 | 1015555930 | 057 | OBSERVATORY | ALFRED STREET 2 | stopcock defective | Hillstar Water: Distribution Maintenance | SZOKUFA1 | Notification in process |
| 28 | 16.01.2020 | 1015511344 | 057 | OBSERVATORY | WILLIAM STREET 37 | Meter: Damaged / Faulty | Hillstar Water: Distribution Maintenance | SMAKWENKWE | Outstanding notification |
| 30 | 14.01.2020 | 1015500034 | 057 | OBSERVATORY | BELLEVLIET ROAD 16 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | GUEST_WSR_W | Notification in process |
| 31 | 13.01.2020 | 1015499405 | 057 | OBSERVATORY | WRENSCH ROAD 20 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | CCLAASSEN4 | Notification in process |
| 36 | 08.01.2020 | 1015482233 | 057 | OBSERVATORY | FIR STREET 6 | Water Meter : Locate | Hillstar Water: Distribution Maintenance | MGAFFLEY | Outstanding notification |
| 25 | 19.01.2020 | 1015519815 | 057 | OBSERVATORY | COLE STREET 56 | Leak In Road/ Pavement/ Underground | Hillstar Water: Mainlaying | MDANIELS1 | Notification in process |
| 20 | 24.01.2020 | 1015540698 | 057 | OBSERVATORY | FLORENCE AVENUE 54 | Tree Trimming/Pruning | OPEN SPC - REG. OFFICE NORTH | MGAMANIE | Outstanding notification |
| 20 | 24.01.2020 | 1015540069 | 057 | OBSERVATORY | BARRINGTON ROAD 10 | Customer : Meter Reading/Consumption | WSR- CTA Data Management | VGWAYI | Outstanding notification |
| 22 | 22.01.2020 | 1015529944 | 057 | OBSERVATORY | POLO ROAD 40 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | BMBEWU | Outstanding notification |
| 24 | 20.01.2020 | 1015522123 | 057 | OBSERVATORY | BEDFORD STREET 2B | Internal : Meter Related Queries | WSR- CTA Internal and External Billing | MWILLIAMS10 | Outstanding notification |
| 31 | 13.01.2020 | 1015498214 | 057 | OBSERVATORY | HOWE STREET 2 | Internal : Billing / Adjustment Queries | WSR- CTA Internal and External Billing | SKHAMLANA | Outstanding notification |
| 37 | 07.01.2020 | 1015479983 | 057 | OBSERVATORY | BEDFORD STREET 2B | Customer : Meter Reading/Consumption | WSR- CTA Internal and External Billing | CBARNES1 | Outstanding notification |
| 37 | 07.01.2020 | 1015478801 | 057 | OBSERVATORY | POLO ROAD 40 | Internal : Billing / Adjustment Queries | WSR- CTA Internal and External Billing | RPRINSLOO | Outstanding notification |
| 37 | 07.01.2020 | 1015478763 | 057 | OBSERVATORY | LOW STREET 4 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | YMNYIPIKA | Outstanding notification |
| 24 | 20.01.2020 | 1015524245 | 057 | OBSERVATORY | BISHOP ROAD 6 | Customer : Meter Reading/Consumption | WSR- CTA Meter Reading Management | VTSHIBA | Outstanding notification |
| 27 | 17.01.2020 | 1015515751 | 057 | OBSERVATORY | ROCHESTER ROAD 149 | Customer : Master Data Updates/Queries | WSR- CTA Meter Reading Management | APHILANDER6 | Outstanding notification |
| 13 | 31.01.2020 | 1015565225 | 057 | OBSERVATORY | LYTTON STREET 45 | Customer : Technical Meter Queries | WSR- Customer Relationship Management | PSPEELMAN | Outstanding notification |
| 32 | 12.01.2020 | 1015495029 | 057 | Observatory | LOWER ROCHESTER ROAD 53 | Tree Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 43 | 01.01.2020 | 1015464034 | 057 | Observatory | BELLEVLIET ROAD 5 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 28 | 16.01.2020 | 1015511861 | 057 | Observatory | NEATH ROAD 14 | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported: 114

Open incidents: 114

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 28 | 16.01.2020 | 1015508325 | 057 | Observatory | BEDFORD STREET 14 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 39 | 05.01.2020 | 1015472828 | 057 | Observatory | MAIN ROAD 423 | Potential Fire Hazards | Fire and Rescue Services | GUEST_WSR_W | Outstanding notification |
| 15 | 29.01.2020 | 1015556057 | 057 | Observatory | MAIN ROAD 501 | No Water Supply | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| 17 | 27.01.2020 | 1015547659 | 057 | Observatory | LOWER ROCHESTER ROAD 43 | Leak In Road/ Pavement/ Underground | Hillstar Water | GUEST_WSR_W | Notification in process |
| 17 | 27.01.2020 | 1015546749 | 057 | Observatory | LOWER ROCHESTER ROAD 43 | Leak In Road/ Pavement/ Underground | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| 36 | 08.01.2020 | 1015482219 | 057 | Observatory | HOWE STREET 11 | Re-Instatement after Water Incident | Hillstar Water | GUEST_WSR_W | Notification in process |
| 14 | 30.01.2020 | 1015559430 | 057 | Observatory | ROBINS ROAD 33 | Tree Trimming/Pruning | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| 20 | 24.01.2020 | 1015541326 | 057 | Observatory | HOWE STREET 16 | Tree Trimming/Pruning | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| 42 | 02.01.2020 | 1015465662 | 057 | Observatory | TRILL ROAD 11 | Unacceptable State-Dirty,Unhygienic | Sport and Recreation | GUEST_WSR_W | Outstanding notification |
| 20 | 24.01.2020 | 1015539238 | 057 | RONDEBOSCH | LOVERS WALK 1 | VALENTINO-Unable to read | Revenue Protection: V Daniels | GADAMS | Outstanding notification |
| 34 | 10.01.2020 | 1015491966 | 057 | ROSEBANK | BRIDGE STREET 17 | Damaged Bin - 240L | Atlantic Collections | DKORDOM | Notification in process |
| 15 | 29.01.2020 | 1015556334 | 057 | ROSEBANK | AYRES STREET HERMITAGE AVENUE 15 | Stolen Bins - 240L | Atlantic Operations - East Coast 1 | DHARTZENBERG | Notification in process |
| 13 | 31.01.2020 | 1015564003 | 057 | ROSEBANK | ARUNDEL ROAD 1A | Low Water Pressure | Hillstar Water | SPIENAAR1 | Outstanding notification |
| 27 | 17.01.2020 | 1015512225 | 057 | ROSEBANK | BELMONT ROAD 21 | Customer : Technical Meter Queries | Hillstar Water: Distribution Maintenance | LADAMS3 | Outstanding notification |
| 13 | 31.01.2020 | 1015562663 | 057 | ROSEBANK | PILLANS ROAD 21 | Remove service installations | WSR- CTA Data Management | FNGOMA | Outstanding notification |
| 38 | 06.01.2020 | 1015473773 | 057 | ROSEBANK | PARK ROAD 9 | Customer : Meter Reading/Consumption | WSR- CTA Internal and External Billing | GBROOKS | Outstanding notification |
| 36 | 08.01.2020 | 1015483224 | 057 | ROSEBANK | AYRES STREET HERMITAGE AVENUE 17 | INVESTIGATION | WSR- CTA Meter Reading Management | MNGWENYA | Outstanding notification |
| 33 | 11.01.2020 | 1015493408 | 057 | Rosebank | BRIDGE STREET 1 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 36 | 08.01.2020 | 1015483261 | 057 | Rosebank | BRIDGE STREET 1 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 42 | 02.01.2020 | 1015466678 | 057 | Rosebank | BRIDGE STREET 2 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| 20 | 24.01.2020 | 1015542120 | 057 | Rosebank | UPPER LIESBEEK ROAD 9A | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 20 | 24.01.2020 | 1015538880 | 057 | Rosebank | BOGNOR ROAD 1 | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| 15 | 29.01.2020 | 1015555671 | 057 | Rosebank | GUILDFORD ROAD Verge/Emba | Mowing of Vegetation | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| 27 | 17.01.2020 | 1015513242 | 057 | SALT RIVER | FENTON ROAD 19 | REFER TO USC - METER UNDER GUARANTEE | Blaauwberg | HBUBA | Notification in process |
| 22 | 22.01.2020 | 1015530944 | 057 | SALT RIVER | LISTOWELL ROAD 12 | METER CHANGE | Electricity - FLR-Mowbray-Contractor | ANJEMLA | Notification in process |
| 14 | 30.01.2020 | 1015558051 | 057 | SALT RIVER | COLERIDGE ROAD 80 | Broken Leading | Hillstar Water | JSALIES | Outstanding notification |
| 18 | 26.01.2020 | 1015544037 | 057 | SALT RIVER | HARES AVENUE 8A | Leak at Water Meter / Stopcock | Hillstar Water | ADAMONS4 | Notification in process |
| 21 | 23.01.2020 | 1015533747 | 057 | SALT RIVER | COLERIDGE ROAD 80 | Refer to retic hillstar | Hillstar Water | BWJENXA | Notification in process |
| 30 | 14.01.2020 | 1015500287 | 057 | SALT RIVER | UPPER CHAMBERLAIN STREET 7 | Leak at WMD Meter | Hillstar Water | TJACOBS16 | Notification in process |
| 31 | 13.01.2020 | 1015496069 | 057 | SALT RIVER | BURNS ROAD 27 | Leak at WDM Meter | Hillstar Water | DEBRAHIM | Notification in process |
| 29 | 15.01.2020 | 1015504423 | 057 | SALT RIVER | VICTORIA ROAD 346 | No Water Supply | Hillstar Water: Distribution Maintenance | DNDUDULA | Notification in process |
| 35 | 09.01.2020 | 1015486719 | 057 | SALT RIVER | UPPER CHAMBERLAIN STREET 7 | Meter: Damaged / Faulty | Hillstar Water: Distribution Maintenance | HBUBA | Notification in process |
| 36 | 08.01.2020 | 1015483390 | 057 | SALT RIVER | FENTON ROAD 85 | Mowing of Vegetation | OPEN SPC - TRAFALGAR PARK - MOWING | SZOKUFA1 | Outstanding notification |
| 24 | 20.01.2020 | 1015522320 | 057 | SALT RIVER | SHANNON STREET 33 | Customer : Technical Meter Queries | WSR- CTA Internal and External Billing | TMASALA1 | Outstanding notification |
| 15 | 29.01.2020 | 1015555882 | 057 | SALT RIVER | UPPER CHAMBERLAIN STREET 15 | Customer : Master Data Updates/Queries | WSR- Customer Relationship Management | ASIGANGA | Outstanding notification |
| 25 | 19.01.2020 | 1015519973 | 057 | University Estate | TOOTING LANE 123 | Bush Clearing/Weed Control | OPEN SP - TRAFALGAR PARK - GEN. MAINT. | GUEST_WSR_W | Outstanding notification |
| 15 | 31.01.2020 | 1015555942 | 057 | WESBANK | MAIN ROAD 28 | Sewer: Blocked/Overflow | Melton Rose: Sewer | GUEST_WSR_W | Notification in process |
| 29 | 15.01.2020 | 1015504171 | 057 | WOODSTOCK | RAVENSCRAIG ROAD 56 | Tree Trimming/Pruning | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | MHELLEM | Outstanding notification |
| 20 | 24.01.2020 | 1015538784 | 057 | WOODSTOCK | BERESFORD ROAD 12 | Street Sweeping | Atlantic Area Cleaning | SBASSON3 | Outstanding notification |
| 14 | 30.01.2020 | 1015559346 | 057 | WOODSTOCK | ROBERT ROAD 9 | ALL S/L BURNING 24/7 REFER TO MOWBRAY | Electricity-First Line Response_North | WPETERSEN1 | Notification in process |
| 16 | 28.01.2020 | 1015549629 | 057 | WOODSTOCK | BEATTY ROAD 13 | Leak at Water Meter / Stopcock | Hillstar Water | NMAKOBA | Outstanding notification |
| 21 | 23.01.2020 | 1015537630 | 057 | WOODSTOCK | SALISBURY STREET 41 | Leak at Water Meter / Stopcock | Hillstar Water | PORTMAN | Outstanding notification |
| 23 | 21.01.2020 | 1015525132 | 057 | WOODSTOCK | CHESTER ROAD 46 | Broken Leading | Hillstar Water | MMIMI | Notification in process |
| 25 | 19.01.2020 | 1015518953 | 057 | WOODSTOCK | CHESTER ROAD 48 | Leak at WMD Meter | Hillstar Water | RSPEELMAN2 | Notification in process |
| 26 | 18.01.2020 | 1015517431 | 057 | WOODSTOCK | SELBOURNE ROAD 12 | Leak In Road/ Pavement/ Underground | Hillstar Water | LHEMPE | Outstanding notification |
| 27 | 17.01.2020 | 1015512214 | 057 | WOODSTOCK | CORONATION ROAD 7 | Leak at WDM Meter | Hillstar Water | NMOHAMMED3 | Notification in process |
| 29 | 15.01.2020 | 1015507494 | 057 | WOODSTOCK | EDEN ROAD 52 | Broken Leading | Hillstar Water | LLUFUNDO | Outstanding notification |
| 30 | 14.01.2020 | 1015503250 | 057 | WOODSTOCK | DEVONSHIRE STREET 24 | Meter: Damaged / Faulty | Hillstar Water | KNYATELA2 | Outstanding notification |
| 39 | 05.01.2020 | 1015472980 | 057 | WOODSTOCK | RHODESIA STREET 7 | Leak at WDM Meter | Hillstar Water | DNDUDULA | Notification in process |
| 40 | 04.01.2020 | 1015472228 | 057 | WOODSTOCK | CHESTER ROAD 26 | Re-Instatement after Water Incident | Hillstar Water | LDAVIDS14 | Outstanding notification |
| 29 | 15.01.2020 | 1015506521 | 057 | WOODSTOCK | GRAND VUE ROAD 2 | leaking meter | Hillstar Water: Distribution Maintenance | KAKIEMDIEN | Outstanding notification |
| 30 | 14.01.2020 | 1015502663 | 057 | WOODSTOCK | WORCESTER ROAD 28 | Stopcock: Defective | Hillstar Water: Distribution Maintenance | HBUBA | Notification in process |
| 20 | 24.01.2020 | 1015538819 | 057 | WOODSTOCK | BERESFORD ROAD 12 | General maintenance of Parks /Cemeteries | OPEN SPC - REG. OFFICE NORTH | SBASSON3 | Outstanding notification |
| 37 | 07.01.2020 | 1015478766 | 057 | WOODSTOCK | PERTH ROAD 3 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | VTSHIBA | Outstanding notification |

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020
Incidents reported 114
Open incidents: 114
Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 13 | 31.01.2020 | 1015564123 | 057 | WOODSTOCK | LEVER STREET 31 | Internal : Billing / Adjustment Queries | WSR- Customer Relationship Management | DSALIGEE | Outstanding notification |
| **21** | **23.01.2020** | **1015536789** | **057** | **WOODSTOCK** | **SALISBURY STREET 21** | **Pending Feb reading** | **WSR- Customer Relationship Management** | **ABASHA1** | **Outstanding notification** |
| 28 | 16.01.2020 | 1015508018 | 057 | WOODSTOCK | GRAND VUE ROAD 2 | Transfer the balance | WSR- Customer Relationship Management | BLANDREW | Outstanding notification |
| **32** | **12.01.2020** | **1015495102** | **057** | **Walmer Estate** | **CHESTER ROAD 54** | **Dumping on Parks/Public Open Spaces** | **OPEN SP - TRAFALGAR PARK - GEN. MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 26 | 18.01.2020 | 1015516411 | 057 | Woodstock | KITCHENER ROAD 38 | Tree Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **36** | **08.01.2020** | **1015485111** | **057** | **Woodstock** | **SALT RIVER ROAD 55** | **Repair Road Due to Tree Removal** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **GUEST_WSR_W** | **Notification in process** |

# WARD 74: IN PROGRESS AND OUTSTANDING NOTIFICATIONS

**Tracking & Monitoring - Political**

**Date:** 01.01.2020 to 31.01.2020

**Incidents reported** 91

**Open incidents:** 91

**Closed incidents:** 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| ☐ 17.01.2020 | 27 | 074 | 1015515396 | BURGUNDY ESTATE | CINNEBAR STREET 21 | Low Water Pressure | Killarney: Water | RMOSES1 | Notification in process |
| ☐ **17.01.2020** | **27** | **074** | **1015515661** | **CHARLESVILLE** | **GILGIL ROAD 19** | **Reinstatement After Water Incident** | **Parow: Distribution Maintenance** | **RMOSES1** | **Outstanding notification** |
| ☐ 09.01.2020 | 35 | 074 | 1015489410 | GUGULETU | JABULANI MIYA ROAD 1 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | MTHEYS | Notification in process |
| ☐ **31.01.2020** | **13** | **074** | **1015563318** | **HOUT BAY** | **VICTOR STREET 13** | **ustomer : Account Adjustment Queries** | **WSR- Customer Relationship Management** | **NBALINDLELA** | **Outstanding notification** |
| ☐ 30.01.2020 | 14 | 074 | 1015559542 | HOUT BAY | VALLEY ROAD 91 | Customer : Account Adjustment Queries | WSR- Customer Relationship Management | AMFENYANA | Outstanding notification |
| ☐ **30.01.2020** | **14** | **074** | **1015558822** | **HOUT BAY** | **FOREST HILL ROAD 33** | **Empty Septic Tank*** | **Kendal Rd: Sewer** | **MTOTI** | **Outstanding notification** |
| ☐ 30.01.2020 | 14 | 074 | 1015558546 | HOUT BAY | VALLEY ROAD 64 | Leak at Water,hand over to wdm | Cape Town / SPM | KSTEVENS1 | Notification in process |
| ☐ **29.01.2020** | **15** | **074** | **1015556671** | **HOUT BAY** | **PONDICHERRY AVENUE 21** | **Customer : Meter Reading/Consumption** | **WSR- CTA Internal and External Billing** | **AHOOSAIN1** | **Outstanding notification** |
| ☐ 29.01.2020 | 15 | 074 | 1015554720 | HOUT BAY | MYBURGH DRIVE 3 | WS: Existing Installation | WSR- CITY-WIDE INSPECTORATE COORDINATION | QSOTOMELA | Outstanding notification |
| ☐ **29.01.2020** | **16** | **074** | **1015552494** | **HOUT BAY** | **N R MANDELA RD(7116) 38** | **Broken Leading/justin** | **RB-Rodney-September-15110782** | **SMCOBOKI** | **Notification in process** |
| ☐ 28.01.2020 | 16 | 074 | 1015552994 | HOUT BAY | DORMAN WAY 2 | DAMAGED BINS | Atlantic Operations - Central | CDANIELS21 | Notification in process |
| ☐ **28.01.2020** | **16** | **074** | **1015552476** | **HOUT BAY** | **KARBONKEL ROAD 2** | **Sewer: Blocked/Overflow** | **Kendal Rd: Sewer** | **SMCOBOKI** | **Outstanding notification** |
| ☐ 28.01.2020 | 16 | 074 | 1015551858 | HOUT BAY | KARBONKEL ROAD 25 | Sewer: Blocked/Overflow(OUT HR OT) | Kendal Rd: Sewer | MWELLEM | Outstanding notification |
| ☐ **27.01.2020** | **17** | **074** | **1015547278** | **HOUT BAY** | **CEDAR CLOSE 1** | **Empty Septic Tank*** | **Kendal Rd: Sewer** | **AKOHLANI** | **Outstanding notification** |
| ☐ 24.01.2020 | 20 | 074 | 1015540225 | HOUT BAY | ELISE WAY 4 | NOT BILLED FOR ELECTRICITY | Electricity-Revenue Management | ZJATTIEM | Notification in process |
| ☐ **24.01.2020** | **20** | **074** | **1015540163** | **HOUT BAY** | **FISHERMANS COTTAGE ROAD 29** | **STRAIGHT CONNECTION[Seppie]** | **RB-Rodney-September-15110782** | **APETERSEN4** | **Outstanding notification** |
| ☐ 24.01.2020 | 20 | 074 | 1015538837 | HOUT BAY | HOUT BAY MAIN ROAD 8 | My Account | Electricity Generation & Distribution | TJACOBS16 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015536650** | **HOUT BAY** | **OAKHURST AVENUE 8** | **AWS: Existing Installation** | **WI-Abubaker-Cornelius-10042886** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015536647 | HOUT BAY | WORCESTER STREET 2 | AWS: Existing Installation | WI-Abubaker-Cornelius-10042886 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015536643** | **HOUT BAY** | **SURCINGLE AVENUE 16** | **AWS: Existing Installation** | **WI-Abubaker-Cornelius-10042886** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015536640 | HOUT BAY | STIRRUP LANE EXT 3 | AWS: Existing Installation | WI-Abubaker-Cornelius-10042886 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015536220** | **HOUT BAY** | **MEADOW AVENUE 8** | **Pending Feb reading** | **WSR- Customer Relationship Management** | **GPHUKWANA** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015535846 | HOUT BAY | MOUNT RHODES DRIVE 2 | AWS: Existing Installation | WI-Bryn Howard-Thomas-10089361 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015535844** | **HOUT BAY** | **MILNER AVENUE 51** | **AWS: Existing Installation** | **WI-Bryn Howard-Thomas-10089361** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015535701 | HOUT BAY | MILNER AVENUE 99 | AWS: Existing Installation | WI-Bryn Howard-Thomas-10089361 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015535696** | **HOUT BAY** | **HILTON ROAD 8** | **AWS: Existing Installation** | **WI-Bryn Howard-Thomas-10089361** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015535693 | HOUT BAY | HENSHELL ROAD 14 | AWS: Existing Installation | WI-Bryn Howard-Thomas-10089361 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015535586** | **HOUT BAY** | **GREENACRES CLOSE 17** | **AWS: Existing Installation** | **WI-Bryn Howard-Thomas-10089361** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015535582 | HOUT BAY | EMPIRE AVENUE 17 | AWS: Existing Installation | WI-Bryn Howard-Thomas-10089361 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015535005** | **HOUT BAY** | **BLACKWOOD CLOSE 9** | **AWS: Existing Installation** | **WI-Bryn Howard-Thomas-10089361** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015534959 | HOUT BAY | ANDREWS ROAD 24 | AWS: Existing Installation | WI-Bryn Howard-Thomas-10089361 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015534899** | **HOUT BAY** | **ALBERT ROAD 35** | **AWS: Existing Installation** | **WI-Bryn Howard-Thomas-10089361** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015534898 | HOUT BAY | HUNTERS WAY 22 | AWS: Existing Installation | WI-Bryn Howard-Thomas-10089361 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015534843** | **HOUT BAY** | **BRETON CLOSE 4** | **AWS: Existing Installation** | **WI-Bryn Howard-Thomas-10089361** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015534749 | HOUT BAY | VALLEY ROAD 30 | AWS: Existing Installation | WI-Bryn Howard-Thomas-10089361 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015534746** | **HOUT BAY** | **VALLEY ROAD 176** | **AWS: Existing Installation** | **WI-Bryn Howard-Thomas-10089361** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015534707 | HOUT BAY | SANDPIPER PLACE 4 | AWS: Existing Installation | WI-Abubaker-Cornelius-10042886 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015534626** | **HOUT BAY** | **MOUNTAIN STREET 5** | **AWS: Existing Installation** | **WI-Abubaker-Cornelius-10042886** | **JSWARTS2** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015534625 | HOUT BAY | MELKHOUT CRESCENT 5 | AWS: Existing Installation | WI-Abubaker-Cornelius-10042886 | JSWARTS2 | Outstanding notification |
| ☐ **23.01.2020** | **21** | **074** | **1015534241** | **HOUT BAY** | **PENZANCE AVENUE 36** | **Customer : Technical Meter Queries** | **WSR- CTA Data Management** | **AMAKABA** | **Outstanding notification** |
| ☐ 23.01.2020 | 21 | 074 | 1015533859 | HOUT BAY | A BOESAK STREET 26 | CN created 12/02/2020 = check 12/03/2020 | Revenue Protection - Esmeralda Hansen | TMWANZA | Notification in process |
| ☐ **22.01.2020** | **22** | **074** | **1015532799** | **HOUT BAY** | **HUNTERS WAY 9** | **AWS: Existing Installation** | **WI-Bonginkosi-Maleni-10050977** | **JSWARTS2** | **Outstanding notification** |
| ☐ 22.01.2020 | 22 | 074 | 1015532680 | HOUT BAY | DAPHNE STREET 23 | AWS: Existing Installation | WI-Bonginkosi-Maleni-10050977 | JSWARTS2 | Outstanding notification |
| ☐ **22.01.2020** | **22** | **074** | **1015532481** | **HOUT BAY** | **BAVIAANSKLOOF ROAD 5B // 4** | **AWS: Existing Installation** | **WI-Bonginkosi-Maleni-10050977** | **JSWARTS2** | **Outstanding notification** |
| ☐ 22.01.2020 | 22 | 074 | 1015530448 | HOUT BAY | HUNTERS WAY 18B | Empty Septic Tank* | Kendal Rd: Sewer | BYEKWA | Outstanding notification |
| ☐ **21.01.2020** | **23** | **074** | **1015527593** | **HOUT BAY** | **VICTORIA DRIVE 1** | **Non - Removal of Refuse** | **Atlantic Collections** | **NMATSINYA** | **Outstanding notification** |
| ☐ 21.01.2020 | 23 | 074 | 1015527084 | HOUT BAY | ALBERT ROAD 82 | Tree Removal | OPEN SPC - REG. OFFICE NORTH | RPAPIER | Outstanding notification |
| ☐ **20.01.2020** | **24** | **074** | **1015520997** | **HOUT BAY** | **SADDLERS CLOSE 9** | **High consumption investigation** | **WSR- CTA Internal and External Billing** | **TMNGCETE** | **Outstanding notification** |
| ☐ 20.01.2020 | 24 | 074 | 1015520705 | HOUT BAY | BEACH CRESCENT 7 | Street Sweeping | Atlantic Operations - Central | ANOMBEMBE | Notification in process |
| ☐ **20.01.2020** | **24** | **074** | **1015520562** | **HOUT BAY** | **CLYDE STREET 13** | **High Consumption Investigation** | **WSR- CTA Internal and External Billing** | **SHILTON** | **Outstanding notification** |
| ☐ 18.01.2020 | 26 | 074 | 1015514900 | HOUT BAY | HOUT BAY MAIN ROAD 138 | Sewer: Blocked/Overflow | Kendal Rd: Sewer | RFC_EPIC_C3 | Outstanding notification |
| ☐ **17.01.2020** | **27** | **074** | **1015513699** | **HOUT BAY** | **ALBERT ROAD 84** | **Root Trimming / Pruning** | **OPEN SPC - HOUT BAY - TREE MAINT.** | **KWILLIAMS10** | **Outstanding notification** |
| ☐ 17.01.2020 | 27 | 074 | 1015513660 | HOUT BAY | PONDICHERRY AVENUE 59 | High Consumption Investigation | WSR- CTA Internal and External Billing | SHILTON | Outstanding notification |
| ☐ **17.01.2020** | **27** | **074** | **1015513422** | **HOUT BAY** | **PONDICHERRY AVENUE 10** | **High Consumption Investigation** | **WSR- CTA Internal and External Billing** | **SHILTON** | **Outstanding notification** |

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported 91

Open incidents: 91

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| ☐ 17.01.2020 | 27 | 074 | 1015513090 | HOUT BAY | SKAIFE STREET 7 | Please investigate the high consumption | WSR- CTA Internal and External Billing | SHILTON | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015512778 | HOUT BAY | WOOD ROAD 8 | High Consumption Investigation | WSR- CTA Internal and External Billing | SHILTON | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015512683 | HOUT BAY | LOUW STREET 27 | High Consumption Investigation | WSR- CTA Internal and External Billing | SHILTON | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015512518 | HOUT BAY | ARMOUR ROAD 15 | High Consumption Investigation | WSR- CTA Internal and External Billing | SHILTON | Outstanding notification |
| ☐ 16.01.2020 | 28 | 074 | 1015508927 | HOUT BAY | GUMTREE LANE 5D | INVESTIGATION | WSR- SP Meter Reading Management | MNGWENYA | Outstanding notification |
| ☐ 16.01.2020 | 28 | 074 | 1015508202 | HOUT BAY | BRIGHTON ROAD 7 | Sewer: Blocked/Overflow(OUT MBY) | RF-Luxolo-Mbenyana-10042844 | LULANA | Notification in process |
| ☐ 16.01.2020 | 28 | 074 | 1015508130 | HOUT BAY | HOUT BAY MAIN ROAD 183 | Broken Leading(JOMO | F1-Hlombe-Majokweni-10034473 | MGUBEVU | Outstanding notification |
| ☐ 15.01.2020 | 29 | 074 | 1015503915 | HOUT BAY | MILNER AVENUE 99 | Non - Removal of Refuse | Atlantic Collections | JASIA1 | Outstanding notification |
| ☐ 14.01.2020 | 30 | 074 | 1015503426 | HOUT BAY | HARBOUR LIGHTS LANE 15 | Meter: Damaged / [OUT SAFWAT] | FJ-Safwat-Jacobs-10107898 | PORTMAN | Notification in process |
| ☐ 14.01.2020 | 30 | 074 | 1015500136 | HOUT BAY | BISSCHOP ROAD 2 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | BYEKNA | Outstanding notification |
| ☐ 13.01.2020 | 31 | 074 | 1015497147 | HOUT BAY | MOUNT RHODES DRIVE 21 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | SMAKWENKWE | Outstanding notification |
| ☐ 10.01.2020 | 34 | 074 | 1015491678 | HOUT BAY | SENTINEL CLOSE 1 | STRAIGHT CONN [OUT]JUSTIN | F8-Justin-Cloete-10042897 | BZEMBE1 | Notification in process |
| ☐ 10.01.2020 | 34 | 074 | 1015491530 | HOUT BAY | BAMBOO LANE 5 | Customer : Account Adjustment Queries | Electricity Generation & Distribution | PWILLIAMS3 | Outstanding notification |
| ☐ 10.01.2020 | 34 | 074 | 1015489927 | HOUT BAY | MILNER AVENUE 109 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | VHLOMENDLINI | Outstanding notification |
| ☐ 10.01.2020 | 34 | 074 | 1015489886 | HOUT BAY | WORCESTER STREET 121 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | YMPATANI | Outstanding notification |
| ☐ 09.01.2020 | 35 | 074 | 1015488280 | HOUT BAY | VICTORIA AVENUE 8 | Interest Reversal | Electricity Generation & Distribution | ZKHANZI | Outstanding notification |
| ☐ 09.01.2020 | 35 | 074 | 1015486895 | HOUT BAY | GROTTO WAY 35 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | MSONTEYA | Outstanding notification |
| ☐ 09.01.2020 | 35 | 074 | 1015486246 | HOUT BAY | CLYDE STREET 10 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | LLUFUNDO | Outstanding notification |
| ☐ 09.01.2020 | 35 | 074 | 1015485885 | HOUT BAY | MARAIS ROAD 1 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | ZKHAN4 | Outstanding notification |
| ☐ 08.01.2020 | 36 | 074 | 1015483631 | HOUT BAY | EMPIRE AVENUE 26 | Empty Septic Tank* | Kendal Rd: Sewer | SMPONZO | Outstanding notification |
| ☐ 07.01.2020 | 37 | 074 | 1015481770 | HOUT BAY | SCOTTSVILLE CIRCLE 13 | STRAIGHT CONNECTION[JUSTIN] | F8-Justin-Cloete-10042897 | TSEDICK | Notification in process |
| ☐ 07.01.2020 | 37 | 074 | 1015480199 | HOUT BAY | SEAGULL CLOSE 3 | Customer : Rebate Requests | WI-Monray A-Fynn-10042051 | MCROOK | Outstanding notification |
| ☐ 07.01.2020 | 37 | 074 | 1015479985 | HOUT BAY | HILTON ROAD 5 | Empty Septic Tank* | Kendal Rd: Sewer | NNTLOKO4 | Outstanding notification |
| ☐ 03.01.2020 | 41 | 074 | 1015468221 | Hout Bay | VALLEY ROAD 4074 | Mowing of Vegetation | OPEN SPC - HOUT BAY -MOWING | GUEST_WSR_W | Outstanding notification |
| ☐ 23.01.2020 | 21 | 074 | 1015537180 | Hout Bay Harbour | SPINNER CLOSE 2 | Tree Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015515445 | KALKFONTEIN | BRENDA STREET 95 | Sewer: Blocked/Overflow | Melton Rose: Sewer | RMOSES1 | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015515208 | LENTEGEUR | BLOMBOS ROAD 74 | Leak In Road/ Pavement/ Underground | Hillstar Water: Mainlaying | RMOSES1 | Notification in process |
| ☐ 31.01.2020 | 13 | 074 | 1015565263 | LLANDUDNO | SUNSET AVENUE 40 | Sewer: Blocked/Overflow | Kendal Rd: Sewer | GUEST_WSR_W | Outstanding notification |
| ☐ 31.01.2020 | 13 | 074 | 1015562392 | LLANDUDNO | LOGIES ROAD 9 | Sewer: Blocked/Overflow(OUT MBY) | Kendal Rd: Sewer | SZOKUFA1 | Outstanding notification |
| ☐ 20.01.2020 | 24 | 074 | 1015521650 | LLANDUDNO | LEEUKOPPIE ROAD 19 | High Consumption Investigation | WSR- CTA Internal and External Billing | SHILTON | Outstanding notification |
| ☐ 07.01.2020 | 37 | 074 | 1015480966 | LLANDUDNO | SANDY BAY ROAD 1 | Additional Bin Application - 240L | Atlantic Operations - Central | GARENDSE2 | Notification in process |
| ☐ 17.01.2020 | 27 | 074 | 1015515157 | OAKGLEN | MIDAS CRESCENT 12 | WND: Meter: Aqualoc Fault ikapa | Tygerberg | RMOSES1 | Notification in process |
| ☐ 21.01.2020 | 23 | 074 | 1015527245 | SABATA DALINDYEBO SQUARE | ICELEKWANE STREET 8/20 | Leak In Road/ Pavement/ Underground | Khayelitsha: Water | MMIMI | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015514907 | STRAND | HASSAN KHAN AVENUE 30 | Sewer: Blocked/Overflow | Strand: Sewer | RMOSES1 | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015511965 | Scott Estate | BAVIAANSKLOOF ROAD 5 | Tree Removal | OPEN SPC - HOUT BAY - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| ☐ 16.01.2020 | 28 | 074 | 1015509581 | Scott Estate | BAMBOO LANE 5 | Re-Instatement after Sewer Incident | Kendal Rd: Sewer | GUEST_WSR_W | Outstanding notification |
| ☐ 17.01.2020 | 27 | 074 | 1015515689 | TAPELSIG | KILIMANJARO STREET 174 | Leak In Road/ Pavement/ Underground | Hillstar Water: Mainlaying | RMOSES1 | Notification in process |

# WARD 77: IN PROGRESS AND OUTSTANDING NOTIFICATIONS

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported 160

Open incidents: 160

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 20.01.2020 | 1015520860 | 24 | 077 | | mechau street | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | VHLOMENDLINI | Outstanding notification |
| **31.01.2020** | **1015563648** | **13** | **077** | **BO-KAAP** | **BERG LANE 26** | **Street Sweeping** | **Atlantic Area Cleaning** | **MMAYMAN** | **Outstanding notification** |
| 16.01.2020 | 1015510107 | 28 | 077 | BO-KAAP | BANTAM STREET 23 | Meter replacement | Electricity Generation & Distribution | CSIAS | Outstanding notification |
| **13.01.2020** | **1015496176** | **31** | **077** | **BO-KAAP** | **PEPPER STREET 38** | **My Account** | **Electricity Generation & Distribution** | **EMATYILA** | **Outstanding notification** |
| 11.01.2020 | 1015493419 | 33 | 077 | BO-KAAP | BLOEM STREET 55 | METER CHANGE | Electricity-First Line Response_North | AKHOSA | Notification in process |
| **23.01.2020** | **1015534596** | **21** | **077** | **BO-KAAP** | **CHIAPPINI STREET 72A** | **Leak In Road/ Pavement/ Underground** | **Hillstar Water** | **MNIMI** | **Outstanding notification** |
| 16.01.2020 | 1015509805 | 28 | 077 | BO-KAAP | DORP STREET 88 | Re-Instatement tar around meter | Hillstar Water: Distribution Maintenance | MISMAIL7 | Notification in process |
| **10.01.2020** | **1015490756** | **34** | **077** | **BO-KAAP** | **CHIAPPINI STREET 76** | **Leak In Road/ Pavement/ Underground** | **Hillstar Water: Mainlaying** | **MMANUEL11** | **Notification in process** |
| 23.01.2020 | 1015536787 | 21 | 077 | BO-KAAP | DORP STREET 50 | Gulley request | Informal Settlement - Sewer - Killarney | AMATROOS | Outstanding notification |
| **07.01.2020** | **1015478775** | **37** | **077** | **BO-KAAP** | **CHIAPPINI STREET 72A** | **Two more Toilets** | **Informal Settlement - Sewer - Killarney** | **AMATROOS** | **Outstanding notification** |
| 23.01.2020 | 1015536783 | 21 | 077 | BO-KAAP | DORP STREET 50 | Tap Stolen | Informal Settlement - Water - Killarney | AMATROOS | Outstanding notification |
| **29.01.2020** | **1015554797** | **15** | **077** | **BO-KAAP** | **UPPER BLOEM STREET 11** | **Tree Trimming/Pruning** | **OPEN SPC - REG. OFFICE NORTH** | **AMAHONGA** | **Outstanding notification** |
| 29.01.2020 | 1015554740 | 15 | 077 | BO-KAAP | UPPER BLOEM STREET 11 | Tree Trimming/Pruning | OPEN SPC - REG. OFFICE NORTH | AMAHONGA | Outstanding notification |
| **23.01.2020** | **1015536784** | **21** | **077** | **BO-KAAP** | **DORP STREET 50** | **Removal of overgrown grass** | **OPEN SPC - REG. OFFICE NORTH** | **AMATROOS** | **Outstanding notification** |
| 20.01.2020 | 1015521387 | 24 | 077 | BO-KAAP | HELLIGER LANE 31 | Tree Trimming/Pruning | OPEN SPC - SEA POINT - TREE MAINT. | ANOMBEMBE | Outstanding notification |
| **16.01.2020** | **1015510065** | **28** | **077** | **BO-KAAP** | **BUITENGRACHT STREET 166** | **INVESTIGATION** | **WSR- CTA Data Management** | **MNGWENYA** | **Outstanding notification** |
| 09.01.2020 | 1015489091 | 35 | 077 | BO-KAAP | DAWES STREET 8 | Incorrect Reading/Request Actual Reading | WSR- CTA Meter Reading Management | LULANA | Outstanding notification |
| **03.01.2020** | **1015470064** | **41** | **077** | **CONSTANTIA** | **MONTROSE AVENUE 9** | **Empty Septic Tank** | **Kendal Rd: Sewer** | **PSAGO** | **Outstanding notification** |
| 17.01.2020 | 1015515606 | 27 | 077 | Cape Town | 3 Belvedere | Tree Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **06.01.2020** | **1015474564** | **38** | **077** | **Cape Town** | **GARDENS 1 Glynn st** | **Tree Trimming/Pruning** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 26.01.2020 | 1015544328 | 18 | 077 | Cape Town | CHAPEL ROAD 14 Milner | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **16.01.2020** | **1015509868** | **28** | **077** | **Cape Town** | **CLAIRWOOD AVENUE 6 Clairwoo** | **Branch Removal** | **OPEN SPC - CTN GARDENS - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 27.01.2020 | 1015546828 | 17 | 077 | Cape Town | BO-KAAP 63 Bloem S | Tree Trimming/Pruning | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **14.01.2020** | **1015503138** | **30** | **077** | **Cape Town** | **GLEN CRESCENT 21a Glen C** | **Bush Clearing/Weed Control** | **OPEN SPC - SEA POINT - GEN. MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 18.01.2020 | 1015516442 | 26 | 077 | Cape Town | FOREST HILL AVENUE 10 | Tree Trimming/Pruning | OPEN SPC - SEA POINT - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **13.01.2020** | **1015497426** | **31** | **077** | **Cape Town City Centre** | **BUITENGRACHT STREET 212** | **Parking Enforcement** | **Traffic Services Operational Area West** | **GUEST_WSR_W** | **Notification in process** |
| 23.01.2020 | 1015537639 | 21 | 077 | DEVIL'S PEAK ESTATE | ACORN CLOSE 4 | Stopcock: Defective | Hillstar Water: Distribution Maintenance | GUEST_WSR_W | Notification in process |
| **30.01.2020** | **1015560172** | **14** | **077** | **DISTRICT SIX** | **UMMAH CLOSE 3** | **No Water Supply** | **Hillstar Water** | **TJACOBS16** | **Outstanding notification** |
| 23.01.2020 | 1015536558 | 21 | 077 | DISTRICT SIX | LYMINGTON STREET 48 | No Water Supply | Hillstar Water | CWILLIAMS23 | Outstanding notification |
| **23.01.2020** | **1015536486** | **21** | **077** | **DISTRICT SIX** | **LYMINGTON STREET 60** | **Whole Road is offDefer to retic hillstar** | **Hillstar Water** | **CWILLYAMS23** | **Notification in process** |
| 21.01.2020 | 1015527214 | 23 | 077 | DISTRICT SIX | VOGELGEZANG STREET 3 | High Water Pressure | Hillstar Water | KVANDERVIN | Outstanding notification |
| **21.01.2020** | **1015527197** | **23** | **077** | **DISTRICT SIX** | **VOGELGEZANG STREET 3** | **Meter: Damaged / Faulty** | **Hillstar Water** | **KVANDERVIN** | **Outstanding notification** |
| 08.01.2020 | 1015483184 | 36 | 077 | DISTRICT SIX | UMMAH CLOSE 13 | Leak at WDM Meter | Hillstar Water | LHEMPE | Notification in process |
| **30.01.2020** | **1015560384** | **14** | **077** | **DISTRICT SIX** | **PONTAC STREET 23** | **request for trickle supply** | **Water Indigent Contractor Area 4** | **SCARLSE1** | **Outstanding notification** |
| 13.01.2020 | 1015496235 | 31 | 077 | Devil's Peak Estate | FREESIA AVENUE 23 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **13.01.2020** | **1015497404** | **31** | **077** | **Devil's Peak Estate** | **SADDLE ROAD 14** | **Tree Trimming/Pruning** | **OPEN SPC - SEA POINT - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 17.01.2020 | 1015514642 | 27 | 077 | GARDENS | ROSMEAD AVENUE 37 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | NYOKO1 | Outstanding notification |
| **06.01.2020** | **1015477274** | **38** | **077** | **GARDENS** | **HIGGO CRESCENT 12** | **Root trimming** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **YTUKO** | **Outstanding notification** |
| 22.01.2020 | 1015532997 | 22 | 077 | GARDENS | FIRDALE AVENUE 17 | Illegal Dumping | Area Cleaning Special Equipment Unit | BYEKWA | Outstanding notification |
| **27.01.2020** | **1015544992** | **17** | **077** | **GARDENS** | **KLOOF STREET 143** | **Bin Application** | **Atlantic Operations - Central** | **LSOLOMONS1** | **Notification in process** |
| 23.01.2020 | 1015534469 | 21 | 077 | GARDENS | HARRINGTON STREET 121 | Reconnect (After Hours) | CONS SUPERVISION 01 VANGD ELEC | SBASTIAANS | Outstanding notification |
| **23.01.2020** | **1015536163** | **21** | **077** | **GARDENS** | **BELLEVUE STREET 20** | **Z003 - Fallen tree** | **Disaster Mananagement Centre** | **YTUKO** | **Outstanding notification** |
| 16.01.2020 | 1015509633 | 28 | 077 | GARDENS | GLEN CRESCENT 7 | MRP 915 - GARDENS | Electricity-PTM-Projects | NJANTJIES3 | Outstanding notification |
| **30.01.2020** | **1015561549** | **14** | **077** | **GARDENS** | **MAYNARD STREET 9** | **PROFUSE WATER LEAK AT STOPCOCK** | **Hillstar Water** | **JSALIES** | **Notification in process** |
| 30.01.2020 | 1015561446 | 14 | 077 | GARDENS | WELGEMEEND STREET 7 | Leak at WDM Meter | Hillstar Water | SCARLSE1 | Notification in process |
| **28.01.2020** | **1015553523** | **16** | **077** | **GARDENS** | **MAPLE AVENUE 6** | **No Water Supply*** | **Hillstar Water** | **ZNDABAMBI1** | **Outstanding notification** |
| 13.01.2020 | 1015499105 | 31 | 077 | GARDENS | HOFMEYR STREET 75 | Leak In Road/ Pavement/ Underground | Hillstar Water | GMARKS1 | Outstanding notification |
| **10.01.2020** | **1015492110** | **34** | **077** | **GARDENS** | **HOFMEYR STREET 77** | **Reinstatement After Water Incident.** | **Hillstar Water** | **MRATSHI** | **Outstanding notification** |
| 27.01.2020 | 1015548883 | 17 | 077 | GARDENS | HOF STREET 59 | Water Run to Waste | Hillstar Water: Distribution Maintenance | RPRINSLOO | Notification in process |
| **30.01.2020** | **1015561060** | **14** | **077** | **GARDENS** | **GLEN CRESCENT 32** | **FALLEN TREE** | **OPEN SPC - CTN GARDENS - TREE MAINT.** | **WMARANDEL** | **Outstanding notification** |
| 27.01.2020 | 1015546523 | 17 | 077 | GARDENS | LEEUWENHOF ROAD 42 | Mowing of Vegetation | OPEN SPC - REG. OFFICE NORTH | BCOULSEN | Outstanding notification |
| **27.01.2020** | **1015546485** | **17** | **077** | **GARDENS** | **LEEUWENHOF ROAD 42** | **Tree Trimming/Pruning** | **OPEN SPC - REG. OFFICE NORTH** | **BCOULSEN** | **Outstanding notification** |
| 22.01.2020 | 1015532303 | 22 | 077 | GARDENS | WELGEMEEND STREET 14 | Branch Removal | OPEN SPC - REG. OFFICE NORTH | FNGOMA | Outstanding notification |
| **29.01.2020** | **1015554957** | **15** | **077** | **GARDENS** | **KLOOF STREET 153** | **Customer : Phone in Readings** | **WSR- CTA Internal and External Billing** | **VTSHIBA** | **Outstanding notification** |

**Tracking & Monitoring - Political**

**Date:** 01.01.2020 to 31.01.2020

**Incidents reported** 160

**Open incidents:** 160

**Closed incidents:** 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 21.01.2020 | 1015527776 | 23 | 077 | GARDENS | UPPER KLOOF STREET 1 | Customer : Account Adjustment Queries | WSR- CTA Internal and External Billing | KNYATELA2 | Outstanding notification |
| **02.01.2020** | **1015465348** | **42** | **077** | **GARDENS** | **UPPER KLOOF STREET 1** | **Customer : Rebate Requests** | **WSR- CTA Internal and External Billing** | **NMBI** | **Outstanding notification** |
| 24.01.2020 | 1015540743 | 20 | 077 | GARDENS | SCOTT STREET 26 | Customer : Meter Reading/Consumption | WSR- CTA Meter Reading Management | DKORDOM | Outstanding notification |
| **13.01.2020** | **1015497564** | **31** | **077** | **GARDENS** | **LEEUWENHOF ROAD 23** | **Please finalise watert/ installation** | **WSR- CTA Meter Reading Management** | **PDUMILE** | **Outstanding notification** |
| 28.01.2020 | 1015550589 | 16 | 077 | GRASSY PARK | LOUW LANE 8 | Root Trimming / Pruning | OPEN SPC - OTTERY - GEN MAINT. | AKOHLANI | Notification in process |
| **19.01.2020** | **1015519084** | **25** | **077** | **Gardens** | **CONSTANTIA ROAD 18** | **Branch Removal (Fallen/Broken)** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 19.01.2020 | 1015518813 | 25 | 077 | Gardens | HIGGO ROAD 2D | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **18.01.2020** | **1015516805** | **26** | **077** | **Gardens** | **INVERMARK CRESCENT 25** | **Tree Removal** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 18.01.2020 | 1015516588 | 26 | 077 | Gardens | HIGGO ROAD 2 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **16.01.2020** | **1015510425** | **28** | **077** | **Gardens** | **HOPMYR STREET 2** | **Tree Trimming/Pruning** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 16.01.2020 | 1015510397 | 28 | 077 | Gardens | WELGEMEEND STREET 27 | Tree Trimming/Pruning | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **31.01.2020** | **1015564354** | **13** | **077** | **Gardens** | **MCKENZIE STREET 77** | **Illegal Dumping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 21.01.2020 | 1015526245 | 23 | 077 | Gardens | HIGGO ROAD 2A | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **27.01.2020** | **1015546302** | **17** | **077** | **Gardens** | **MOLTENO ROAD 76** | **Branch Removal** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 24.01.2020 | 1015539154 | 20 | 077 | Gardens | KLOOF STREET 175 | Branch Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **22.01.2020** | **1015531051** | **22** | **077** | **Gardens** | **HIGGO ROAD 2A** | **Tree Removal** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 21.01.2020 | 1015527626 | 23 | 077 | Gardens | BELVEDERE AVENUE 53 | Branch Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **20.01.2020** | **1015523811** | **24** | **077** | **Gardens** | **HOF STREET 57** | **Bush Clearing** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 17.01.2020 | 1015515911 | 27 | 077 | Gardens | HIGGO ROAD 2 | Tree Removal | OPEN SPC - SEA POINT - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **17.01.2020** | **1015513811** | **27** | **077** | **Green Point** | **ROCKLANDS AVENUE The printe** | **Tree Removal** | **OPEN SPC - SEA POINT - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 18.01.2020 | 1015516501 | 26 | 077 | MANENBERG | JORDAAN STREET 72 | MAINS WIRE STOLEN | Electricity - FLR-Vanguard-Contractor | NAFANTCHAO | Notification in process |
| **16.01.2020** | **1015508186** | **28** | **077** | **ORANJEZICHT** | **CHESTERFIELD ROAD 15** | **Mowing of Vegetation** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **MNKUHLU** | **Outstanding notification** |
| 22.01.2020 | 1015529800 | 22 | 077 | ORANJEZICHT | VRIENDE STREET 5 | Non - Removal of Refuse | Atlantic Operations - Central | SMAYEKISO2 | Notification in process |
| **14.01.2020** | **1015501449** | **30** | **077** | **ORANJEZICHT** | **FOREST HILL AVENUE 20** | **Garden Refuse - Ad Hoc** | **Atlantic Operations - Central** | **ASAMUELS13** | **Notification in process** |
| 13.01.2020 | 1015496639 | 31 | 077 | ORANJEZICHT | HILTON ROAD 22 | Customer : Phone in Readings | Electricity Generation & Distribution | EMATYILA | Outstanding notification |
| **19.01.2020** | **1015518905** | **25** | **077** | **ORANJEZICHT** | **SOPHIA STREET 12** | **OVERHEAD MAINS POLE BROKEN REF.CITY DEPT** | **Electricity-First Line Response_North** | **FKHAHLELA** | **Notification in process** |
| 27.01.2020 | 1015548601 | 17 | 077 | ORANJEZICHT | MONTREAL AVENUE 1 | Broken Leading** | Hillstar Water | MDANIELS1 | Notification in process |
| **27.01.2020** | **1015548516** | **17** | **077** | **ORANJEZICHT** | **UPPER ORANGE STREET 81** | **Leak at Aqualoc meter** | **Hillstar Water** | **MMTSHAKZA** | **Notification in process** |
| 15.01.2020 | 1015506251 | 29 | 077 | ORANJEZICHT | BREDA STREET 20 | Leak at WDM Meter | Hillstar Water | CWILLIAMS23 | Notification in process |
| **31.01.2020** | **1015565319** | **13** | **077** | **ORANJEZICHT** | **BELMONT AVENUE 11** | **Stopcock Defective** | **Hillstar Water: Distribution Maintenance** | **GUEST_WSR_W** | **Notification in process** |
| 18.01.2020 | 1015517424 | 26 | 077 | ORANJEZICHT | ROSE MOUNT AVENUE 13 | Leak In Road/ Pavement/ Underground | Hillstar Water: Mainlaying | MGUBEVU | Notification in process |
| **08.01.2020** | **1015493733** | **36** | **077** | **ORANJEZICHT** | **INVERMARK CRESCENT 2** | **MRP 915 - ORANJEZICHT** | **MRP Contractor: Meter Replacement** | **NALLIES** | **Notification in process** |
| 01.01.2020 | 1015463821 | 43 | 077 | ORANJEZICHT | UPPER ORANGE & CAMP | Repair City Parks Infrastructure | OPEN SPC - CTN GARDENS - GEN. MAINT. | GUEST_WSR_W | Outstanding notification |
| **27.01.2020** | **1015547765** | **17** | **077** | **ORANJEZICHT** | **BREDA STREET 34** | **Branch Removal** | **OPEN SPC - REG. OFFICE NORTH** | **BYEKWA** | **Outstanding notification** |
| 29.01.2020 | 1015554048 | 15 | 077 | ORANJEZICHT | SIDMOUTH AVENUE 8 | AWS: Existing Installation | WI-Warren-Fredericks-10048808 | EOWIES6 | Outstanding notification |
| **09.01.2020** | **1015487474** | **35** | **077** | **ORANJEZICHT** | **MILL STREET 6** | **Borehole water** | **WSR- CTA Internal and External Billing** | **LULAMA** | **Outstanding notification** |
| 15.01.2020 | 1015505833 | 29 | 077 | Oranjezicht | SIR GEORGE GREY STREET 10 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **20.01.2020** | **1015524247** | **24** | **077** | **Oranjezicht** | **HIDDINGH AVENUE 8** | **Hiddingh village substation door damaged** | **Electricity-First Line Response_North** | **GUEST_WSR_W** | **Notification in process** |
| 29.01.2020 | 1015555825 | 15 | 077 | Oranjezicht | CHESTERFIELD ROAD 17 | Tree Trimming / Pruning | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **29.01.2020** | **1015555824** | **15** | **077** | **Oranjezicht** | **FELTHAM ROAD 1** | **Bush Clearing/Weed Control** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 21.01.2020 | 1015528638 | 23 | 077 | Oranjezicht | SIR GEORGE GREY STREET 24 | Branch Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **24.01.2020** | **1015539166** | **20** | **077** | **Schotsche Kloof** | **ROSE STREET 28** | **RUBBLE ON PAVEMENT** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 20.01.2020 | 1015521470 | 24 | 077 | Schotsche Kloof | HELLIGER LANE 31 | Tree Trimming/Pruning | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **06.01.2020** | **1015477419** | **38** | **077** | **TAMBOERSKLOOF** | **TAMBOERSKLOOF ROAD 4A** | **Reduce No of Bins** | **Atlantic Operations - Central** | **DDELLIPIN** | **Notification in process** |
| 22.01.2020 | 1015531160 | 22 | 077 | TAMBOERSKLOOF | CARSTENS STREET 20 | Other (Enter detailed Fault description) | Electricity Generation & Distribution | VMJALI | Outstanding notification |
| **29.01.2020** | **1015556481** | **15** | **077** | **TAMBOERSKLOOF** | **DEVONPORT ROAD 2B** | **Sandiso:Att - Status of device:187343** | **Electricity-Revenue Management** | **BCOULSEN** | **Notification in process** |
| 08.01.2020 | 1015484112 | 36 | 077 | TAMBOERSKLOOF | JORDAAN STREET 80 | TO LOCATE 2ND METER | Electricity-Revenue Management | ZJATTIEM | Notification in process |
| **15.01.2020** | **1015504757** | **29** | **077** | **TAMBOERSKLOOF** | **BELLE OMBRE ROAD 7A** | **NOISE POLLUTION** | **Health - Western Sub District** | **VSASMAN** | **Outstanding notification** |
| 28.01.2020 | 1015551870 | 16 | 077 | TAMBOERSKLOOF | DEVONPORT ROAD 2 | Leak at WDM Meter | Hillstar Water | MGAFFLEY | Notification in process |
| **27.01.2020** | **1015548341** | **17** | **077** | **TAMBOERSKLOOF** | **KLOOF NEK ROAD 26A** | **Burst Pipe** | **Hillstar Water** | **KSTEVENS1** | **Notification in process** |
| 16.01.2020 | 1015511485 | 28 | 077 | TAMBOERSKLOOF | KLOOF NEK ROAD 20 | Meter leaking | Hillstar Water | YGUZULA | Outstanding notification |
| **21.01.2020** | **1015525784** | **23** | **077** | **TAMBOERSKLOOF** | **BURNSIDE ROAD 9A** | **Leak at Water Meter / Stopcock** | **Hillstar Water: Distribution Maintenance** | **BBUBA** | **Notification in process** |
| 07.01.2020 | 1015478630 | 37 | 077 | TAMBOERSKLOOF | MILITARY ROAD 26 | Cleaning of overgrown plot | Housing - Information | AMATROOS | Outstanding notification |
| **29.01.2020** | **1015555636** | **15** | **077** | **TAMBOERSKLOOF** | **MILITARY ROAD 10** | **AWS: Existing Installation** | **WSR- CITY-WIDE INSPECTORATE COORDINATION** | **QSOTOMELA** | **Outstanding notification** |

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported 160

Open incidents: 160

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 22.01.2020 | 1015532532 | 22 | 077 | TAMBOERSKLOOF | HASTINGS STREET 28 | Customer : Meter Reading/Consumption | WSR- CTA Internal and External Billing | MMARAIS5 | Outstanding notification |
| **21.01.2020** | **1015525506** | **23** | **077** | **TAMBOERSKLOOF** | **CORONATION AVENUE 1** | **Customer : Phone in Readings** | **WSR- CTA Internal and External Billing** | **LVANWYK5** | **Outstanding notification** |
| 14.01.2020 | 1015500572 | 30 | 077 | TAMBOERSKLOOF | DEVONPORT ROAD 6 | Customer : Meter Reading/Consumption | WSR- CTA Internal and External Billing | VMJALI | Outstanding notification |
| **28.01.2020** | **1015551957** | **16** | **077** | **TAMBOERSKLOOF** | **DEVONPORT ROAD 2** | **Customer : Debt Management** | **WSR- Customer Relationship Management** | **MGAFFLEY** | **Notification in process** |
| 24.01.2020 | 1015538002 | 20 | 077 | Table Mountain (Nature Reserve) | UNNAMED ROAD 7 | Tree Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **27.01.2020** | **1015545263** | **17** | **077** | **Tamboerskloof** | **TAMBOERSKLOOF ROAD 8** | **Illegal Dumping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 21.01.2020 | 1015527268 | 23 | 077 | Tamboerskloof | CAMDEN STREET 2 | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **31.01.2020** | **1015563000** | **13** | **077** | **Tamboerskloof** | **LEEUKLOOF DRIVE 3** | **Vector Control** | **Health - Western Sub District** | **GUEST_WSR_W** | **Outstanding notification** |
| 13.01.2020 | 1015496685 | 31 | 077 | Tamboerskloof | VARSITY STREET 3 | Re-Instatement after Water Incident | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| **27.01.2020** | **1015548472** | **17** | **077** | **Tamboerskloof** | **DE HOOP AVENUE 14** | **Branch Removal** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 19.01.2020 | 1015519137 | 25 | 077 | Tamboerskloof | Kloof Nek Rd | Fallen tree-Kloof Nek Rd | OPEN SPC - REG. OFFICE NORTH | JFARRELL2 | Outstanding notification |
| **06.01.2020** | **1015475236** | **38** | **077** | **Tamboerskloof** | **BELLE OMBRE ROAD 0A** | **Repair City Parks Infrastructure** | **OPEN SPC - SEA POINT - GEN. MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 04.01.2020 | 1015471986 | 40 | 077 | Tamboerskloof | CAMDEN STREET 1 | Repair City Parks Infrastructure | OPEN SPC - SEA POINT - GEN. MAINT. | GUEST_WSR_W | Outstanding notification |
| **26.01.2020** | **1015544175** | **18** | **077** | **Tamboerskloof** | **MILNER 2** | **Speeding** | **Technical Services - Traffic** | **GUEST_WSR_W** | **Notification in process** |
| 03.01.2020 | 1015470939 | 41 | 077 | VREDEHOEK | EXNER AVENUE 52 | Tree Trimming/Pruning | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | LVANWYK5 | Outstanding notification |
| **26.01.2020** | **1015544320** | **18** | **077** | **VREDEHOEK** | **EXNER AVENUE 59** | **Street Sweeping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 30.01.2020 | 1015559635 | 14 | 077 | VREDEHOEK | DEER PARK DRIVE 7 | Garden Refuse - Ad Hoc | Atlantic Collections | NISAACS14 | Outstanding notification |
| **08.01.2020** | **1015483942** | **36** | **077** | **VREDEHOEK** | **BRADWELL ROAD 16** | **Leeroy:Att - Consumption Complaint** | **Customer Services - Master Data** | **MMANZANA** | **Outstanding notification** |
| 15.01.2020 | 1015504769 | 29 | 077 | VREDEHOEK | SEYMOUR AVENUE 13 | Customer : Technical Meter Queries | Electricity Generation & Distribution | RPRINSLOO | Outstanding notification |
| **29.01.2020** | **1015554952** | **15** | **077** | **VREDEHOEK** | **ESCOMBE ROAD 7** | **No Water WMD** | **Hillstar Water** | **BBUBA** | **Notification in process** |
| 28.01.2020 | 1015553485 | 16 | 077 | VREDEHOEK | RUGLEY ROAD 17 | No Water Supply | Hillstar Water | KNYATELA2 | Outstanding notification |
| **28.01.2020** | **1015553100** | **16** | **077** | **VREDEHOEK** | **CLOVELLY AVENUE 16** | **Reinstatement After Water Incident** | **Hillstar Water** | **JSALIES** | **Notification in process** |
| 23.01.2020 | 1015536205 | 21 | 077 | VREDEHOEK | UPPER BUITENKANT STREET 223 | Leak at leading refer to retic hillstar | Hillstar Water | TAVENANT | Notification in process |
| **22.01.2020** | **1015530923** | **22** | **077** | **VREDEHOEK** | **DELPHINIUM STREET 13** | **Leak at Water Meter / Stopcock** | **Hillstar Water** | **CWILLIAMS23** | **Outstanding notification** |
| 19.01.2020 | 1015519036 | 25 | 077 | VREDEHOEK | ST JAMES STREET 43 | Leak at Meter - GENERAL | Hillstar Water | MGUBEVU | Notification in process |
| **15.01.2020** | **1015505588** | **29** | **077** | **VREDEHOEK** | **FLORIDA ROAD 7** | **1015603434** | **Hillstar Water** | **ZALAWIE** | **Outstanding notification** |
| 29.01.2020 | 1015554417 | 15 | 077 | VREDEHOEK | BELLADONNA AVENUE 5 | Broken Leading | Hillstar Water: Distribution Maintenance | JSALIES | Notification in process |
| **23.01.2020** | **1015536456** | **21** | **077** | **VREDEHOEK** | **ESCOMBE ROAD 7** | **Low Water Pressure** | **Hillstar Water: Distribution Maintenance** | **AMAHONGA** | **Notification in process** |
| 17.01.2020 | 1015512619 | 27 | 077 | VREDEHOEK | GLADIOLUS AVENUE 6 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | BBUBA | Notification in process |
| **13.01.2020** | **1015497241** | **31** | **077** | **VREDEHOEK** | **NOORDELIK AVENUE 23** | **Leak at Valve** | **Hillstar Water: Distribution Maintenance** | **GMARKS1** | **Notification in process** |
| 01.01.2020 | 1015464099 | 43 | 077 | VREDEHOEK | BELLADONNA AVENUE 3 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | CJANTJIES2 | Notification in process |
| **08.01.2020** | **1015483486** | **36** | **077** | **VREDEHOEK** | **CLOVELLY AVENUE 15** | **Leak In Road/ Pavement/ Underground** | **Hillstar Water: Mainlaying** | **GUEST_WSR_W** | **Notification in process** |
| 28.01.2020 | 1015549381 | 16 | 077 | VREDEHOEK | BRADWELL ROAD 14 | MRP 915 - VREDEHOEK | MRP Contractor: Meter Replacement | NJANTJIES3 | Notification in process |
| **28.01.2020** | **1015549301** | **16** | **077** | **VREDEHOEK** | **BELLAIR ROAD 35** | **MRP 915 - VREDEHOEK** | **MRP Contractor: Meter Replacement** | **NALLIES** | **Notification in process** |
| 30.01.2020 | 1015559861 | 14 | 077 | VREDEHOEK | HIGHLANDS AVENUE 1 | Tree Trimming/Pruning | OPEN SPC - REG. OFFICE NORTH | FNGOMA | Outstanding notification |
| **23.01.2020** | **1015535644** | **21** | **077** | **VREDEHOEK** | **YEOVILLE ROAD 42** | **Consumption Complaint.SV.29.01.2020** | **Revenue Management - Brenda Bartlett** | **DHARTZENBERG** | **Outstanding notification** |
| 29.01.2020 | 1015557511 | 15 | 077 | VREDEHOEK | UPPER BUITENKANT STREET 213 | Sewer: Blocked/Overflow | S2-Isaac-Claassen-10001512 | CCLAASSEN4 | Outstanding notification |
| **23.01.2020** | **1015536864** | **21** | **077** | **VREDEHOEK** | **DAVENPORT ROAD 31** | **4B: Investigation** | **WSR- CITY-WIDE INSPECTORATE COORDINATION** | **MMDITSHWA** | **Outstanding notification** |
| 20.01.2020 | 1015522146 | 24 | 077 | VREDEHOEK | SADDLE ROAD 28 | Internal : Billing / Adjustment Queries | WSR- CTA Meter Reading Management | ILOURENS | Outstanding notification |
| **20.01.2020** | **1015521939** | **24** | **077** | **VREDEHOEK** | **SADDLE ROAD 26** | **Internal : Master Data Update Requests** | **WSR- CTA Meter Reading Management** | **ILOURENS** | **Outstanding notification** |
| 17.01.2020 | 1015514658 | 27 | 077 | VREDEHOEK | SADDLE ROAD 28 | Internal : Master Data Update Requests | WSR- CTA Meter Reading Management | CJACOBS34 | Outstanding notification |
| **25.01.2020** | **1015542803** | **19** | **077** | **VRYGROND** | **DRURY ROAD 245** | **CN created 12/02/2020 - check 12/03/2020** | **Revenue Protection - Esmeralda Hansen** | **SVUMAZONKE** | **Outstanding notification** |
| 17.01.2020 | 1015511966 | 27 | 077 | Vredehoek | SAINT JAMES STREET 24 | Tree Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **29.01.2020** | **1015554773** | **15** | **077** | **Vredehoek** | **UPPER BUITENKANT STREET 205** | **Street Sweeping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 27.01.2020 | 1015547490 | 17 | 077 | Vredehoek | RUGLEY ROAD 31 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **26.01.2020** | **1015544346** | **18** | **077** | **Vredehoek** | **EXNER AVENUE 59** | **Street Sweeping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 13.01.2020 | 1015498213 | 31 | 077 | Vredehoek | ROCKLANDS AVENUE 16 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **29.01.2020** | **1015555693** | **15** | **077** | **Vredehoek** | **UPPER MAYNARD STREET 88** | **Tree Trimming/Pruning** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 24.01.2020 | 1015539922 | 20 | 077 | Vredehoek | UPPER MILL STREET 104 | Branch Removal | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **24.01.2020** | **1015539815** | **20** | **077** | **Vredehoek** | **HIGHLANDS AVENUE 1** | **Tree Trimming/Pruning** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 31.01.2020 | 1015565016 | 13 | 077 | Zonnebloem | KUYPER STREET 35 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **13.01.2020** | **1015499186** | **31** | **077** | **Zonnebloem** | **90 CONSTITUTION STREET 23 The Mil** | **Water Run to Waste** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |

# WARD 115: IN PROGRESS AND OUTSTANDING NOTIFICATIONS

Tracking & Monitoring - Political

Date: 01.01.2020 to 31.01.2020

Incidents reported 216

Open incidents: 216

Closed incidents: 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 29.01.2020 | 1015557470 | 15 | 115 | | | Faulty Hydrants | Fire and Rescue Services | GUEST_WSR_W | Outstanding notification |
| **24.01.2020** | **1015539762** | **20** | **115** | | | **Tree Trimming / Pruning** | **OPEN SPC - REG. SOUTH NEWLANDS** | **GUEST_WSR_W** | **Outstanding notification** |
| 04.01.2020 | 1015472108 | 40 | 115 | ADRIAANSE | MEADOW CLOSE 1 | Leak In Road/ Pavement/ Underground | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| **31.01.2020** | **1015561730** | **14** | **115** | **Bellville** | **BOUQUET STREET 117** | **Street Lights - All Lights Out** | **Electricity Generation & Distribution** | **GUEST_WSR_W** | **Outstanding notification** |
| 24.01.2020 | 1015538920 | 20 | 115 | CAPE TOWN | COMMERCIAL STREET 11 | High Consumption Investigation | WSR- CTA Internal and External Billing | SHILTON | Outstanding notification |
| **30.01.2020** | **1015561371** | **14** | **115** | **CAPE TOWN CITY CENTRE** | **HARRINGTON STREET 124** | **NON REMOVAL** | **Atlantic Collections** | **MOSMAN3** | **Notification in process** |
| 27.01.2020 | 1015547142 | 17 | 115 | CAPE TOWN CITY CENTRE | GLYNN STREET 1 | Non - Removal of Refuse | Atlantic Collections | VGWAYI | Outstanding notification |
| **23.01.2020** | **1015535671** | **21** | **115** | **CAPE TOWN CITY CENTRE** | **DARLING STREET 17** | **close the account and update PPM number** | **Customer Services - Master Data** | **TMBANGXA** | **Outstanding notification** |
| 03.01.2020 | 1015469814 | 41 | 115 | CAPE TOWN CITY CENTRE | KEEROM STREET 54 | METER VERIFICATION | Electricity-Revenue Management | FNOMDOE | Notification in process |
| **24.01.2020** | **1015541593** | **20** | **115** | **CAPE TOWN CITY CENTRE** | **WATERKANT STREET 143** | **Sewer: Blocked/Overflow** | **FA-Zane-Abrahams-10000095** | **MMTSHAKZA** | **Notification in process** |
| 17.01.2020 | 1015513501 | 27 | 115 | CAPE TOWN CITY CENTRE | PLEIN STREET 97A | Leak at WMD Meter | Hillstar Water | NNTLOKO4 | Notification in process |
| **01.01.2020** | **1015464410** | **43** | **115** | **CAPE TOWN CITY CENTRE** | **LONG STREET 255** | **No Water Supply** | **Hillstar Water** | **AROSHO** | **Outstanding notification** |
| 30.01.2020 | 1015560860 | 14 | 115 | CAPE TOWN CITY CENTRE | STRAND STREET 110 | Fire Hydrant: Missing Cover | Hillstar Water: Distribution Maintenance | NSIYALI | Notification in process |
| **30.01.2020** | **1015559280** | **14** | **115** | **CAPE TOWN CITY CENTRE** | **MECHAU STREET 27** | **FIRE HYDRANT COVER DOESNT FIT PROPERLY** | **Hillstar Water: Distribution Maintenance** | **CGELDENHU** | **Notification in process** |
| 07.01.2020 | 1015478466 | 37 | 115 | CAPE TOWN CITY CENTRE | DARLING STREET 26 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | DBORMAN1 | Notification in process |
| **16.01.2020** | **1015510270** | **28** | **115** | **CAPE TOWN CITY CENTRE** | **CHURCH STREET 86** | **AMI Meter Verification.SV.29.01.2020** | **Revenue Management - Brenda Bartlett** | **MABRAHAMS46** | **Outstanding notification** |
| 24.01.2020 | 1015541419 | 20 | 115 | CAPE TOWN CITY CENTRE | KROM ELBOW LANE 14 | Customer : Technical Meter Queries | WSR- CTA Data Management | TMASALA1 | Outstanding notification |
| **23.01.2020** | **1015534353** | **21** | **115** | **CAPE TOWN CITY CENTRE** | **LEEUWEN STREET 25** | **Customer : Meter Reading/Consumption** | **WSR- CTA Data Management** | **MMARAIS5** | **Outstanding notification** |
| 21.01.2020 | 1015527251 | 23 | 115 | CAPE TOWN CITY CENTRE | RIEBEEK STREET 6 | Customer : Technical Meter Queries | WSR- CTA Data Management | LLEEU | Outstanding notification |
| **17.01.2020** | **1015512911** | **27** | **115** | **CAPE TOWN CITY CENTRE** | **BREE STREET 17** | **Customer : Phone in Readings** | **WSR- CTA Internal and External Billing** | **RTITUS1** | **Outstanding notification** |
| 16.01.2020 | 1015508633 | 28 | 115 | CAPE TOWN CITY CENTRE | BREE STREET 17 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | TSEDICK | Outstanding notification |
| **03.01.2020** | **1015468982** | **41** | **115** | **CAPE TOWN CITY CENTRE** | **LOOP STREET 74** | **Account Enquiry** | **WSR- CTA Internal and External Billing** | **SKOBUS** | **Notification in process** |
| 29.01.2020 | 1015556242 | 15 | 115 | CAPE TOWN CITY CENTRE | SHORTMARKET STREET 29 | water complaint | WSR- CTA Meter Reading Management | AMPEKULA | Outstanding notification |
| **24.01.2020** | **1015541389** | **20** | **115** | **CAPE TOWN CITY CENTRE** | **PLEIN STREET 97A** | **Customer : Meter Reading/Consumption** | **WSR- CTA Meter Reading Management** | **TMASALA1** | **Outstanding notification** |
| 14.01.2020 | 1015500432 | 30 | 115 | CAPE TOWN CITY CENTRE | PLEIN STREET 97A | customer complaint | WSR- CTA Meter Reading Management | DCASEY | Outstanding notification |
| **09.01.2020** | **1015487637** | **35** | **115** | **CAPE TOWN CITY CENTRE** | **HEERENGRACHT BOULEVARD 31A** | **meter ceased** | **WSR- CTA Meter Reading Management** | **MSISWANA2** | **Outstanding notification** |
| 30.01.2020 | 1015558928 | 14 | 115 | CAPE TOWN CITY CENTRE | BREE STREET 15 | Remove service installations | WSR- Customer Relationship Management | JASIA1 | Outstanding notification |
| **29.01.2020** | **1015555927** | **15** | **115** | **CRAWFORD** | **HAYWOOD ROAD 95** | **Fire Hydrant: Missing Cover** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 21.01.2020 | 1015524905 | 23 | 115 | Cape Town | GREEN POINT Granger Ba | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **19.01.2020** | **1015519525** | **25** | **115** | **Cape Town** | **GREEN POINT 1 High Lev** | **Illegal Dumping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 25.01.2020 | 1015543207 | 19 | 115 | Cape Town | NEREIDE STREET 57 Falster | Rivers and Canals - C3 | Environmental Management | GUEST_WSR_W | Outstanding notification |
| **29.01.2020** | **1015554551** | **15** | **115** | **Cape Town** | **CAPE TOWN Woodstock** | **Repair City Parks Infrastructure** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 31.01.2020 | 1015562711 | 13 | 115 | Cape Town | HOSPITAL STREET 2 | Traffic Enforcement | Traffic Services Operational Area West | GUEST_WSR_W | Notification in process |
| **06.01.2020** | **1015476527** | **38** | **115** | **Cape Town City Centre** | **PLEIN STREET 34A** | **Water Meter : Locate** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 04.01.2020 | 1015471998 | 40 | 115 | Cape Town City Centre | CASTLE STREET 1 | Meter: Damaged / Faulty | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| **04.01.2020** | **1015471961** | **40** | **115** | **Cape Town City Centre** | **CASTLE STREET 1** | **Meter: Damaged / Faulty** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 28.01.2020 | 1015551030 | 16 | 115 | Cape Town City Centre | LONGMARKET STREET 96 | Leak at Valve | Hillstar Water: Distribution Maintenance | GUEST_WSR_W | Notification in process |
| **14.01.2020** | **1015501359** | **30** | **115** | **Cape Town City Centre** | **WALTER SISULU AVENUE 7** | **Customer : Meter Reading/Consumption** | **WSR- CTA Meter Reading Management** | **GUEST_WSR_W** | **Outstanding notification** |
| 23.01.2020 | 1015537596 | 21 | 115 | Clarke Est Elsies River | MELTON RD 0 | Water Run to Waste | Parow: Distribution Maintenance | GUEST_WSR_W | Outstanding notification |
| **25.01.2020** | **1015543079** | **19** | **115** | **DENNEMERE** | **BRETON CRESCENT 14** | **Sewer: Blocked/Overflow** | **Melton Rose: Sewer** | **PDAKA** | **Outstanding notification** |
| 29.01.2020 | 1015557155 | 15 | 115 | DISTRICT SIX | CALEDON STREET 61 | Illegal Dumping | Atlantic Area Cleaning | LCLAASEN4 | Outstanding notification |
| **26.01.2020** | **1015543486** | **19** | **115** | **DISTRICT SIX** | **OSBORNE STREET 24** | **METER CHANGE** | **Electricity-First Line Response_North** | **SNGCWANGU** | **Notification in process** |
| 28.01.2020 | 1015552848 | 16 | 115 | DISTRICT SIX | FRANCIS STREET 53 | Re-Instatement after Water Incident | Hillstar Water | OZIBAYA | Outstanding notification |
| **27.01.2020** | **1015547936** | **17** | **115** | **DISTRICT SIX** | **CHAPEL STREET 67** | **Pipe Burst** | **Hillstar Water** | **PNYANYATSI** | **Outstanding notification** |
| 30.01.2020 | 1015560385 | 14 | 115 | DISTRICT SIX | CHAPEL STREET 95 | Mowing of Vegetation | OPEN SPC - REG. OFFICE NORTH | LCLAASEN4 | Outstanding notification |
| **08.01.2020** | **1015483598** | **36** | **115** | **DISTRICT SIX** | **SPRINGFIELD TERRACE 19** | **Mowing of Vegetation** | **OPEN SPC - TRAFALGAR PARK - MOWING** | **SCARLSE1** | **Outstanding notification** |
| 24.01.2020 | 1015541031 | 20 | 115 | DISTRICT SIX | OSBORNE STREET 24 | address update pending | Revenue Protection -Shakeer Adams | KDEKLERK2 | Notification in process |
| **17.01.2020** | **1015513014** | **27** | **115** | **DISTRICT SIX** | **FRANCIS STREET 36** | **Meter Reading** | **WSR- CTA Internal and External Billing** | **RCOULIN** | **Outstanding notification** |
| 14.01.2020 | 1015500858 | 30 | 115 | DISTRICT SIX | SPRINGFIELD TERRACE 5 | Internal : Meter Related Queries | WSR- Customer Relationship Management | PMOKOENA | Outstanding notification |
| **06.01.2020** | **1015474022** | **38** | **115** | **DUNOON** | **SASAZA STREET 0** | **Sewer: Blocked/Overflow** | **Killarney: Sewer** | **GUEST_WSR_W** | **Outstanding notification** |
| 08.01.2020 | 1015484447 | 36 | 115 | EIKEndAL KRAAIFONTEIN | PERTH STREET RAILWAY LINE c/o | Illegal Dumping | Area Cleaning Special Equipment Unit | GUEST_WSR_W | Outstanding notification |
| **30.01.2020** | **1015426926** | **59** | **115** | **ELECTRIC CITY** | **BOBS WAY 217** | **Sewer: Blocked/Overflow** | **Melton Rose: Sewer** | **MTHEYS** | **Outstanding notification** |
| 15.01.2020 | 1015507625 | 29 | 115 | Edgemead | NEWBERRY SQUARE 0 | Branch Removal | OPEN SPC - PINELANDS - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **14.01.2020** | **1015502522** | **30** | **115** | **FORESHORE** | **CASTLE STREET 1** | **Meter: Damaged / Faulty** | **Hillstar Water: Distribution Maintenance** | **AKOHLANI** | **Notification in process** |

**Tracking & Monitoring - Political**

**Date:** 01.01.2020 to 31.01.2020
**Incidents reported** 216
**Open incidents:** 216
**Closed incidents:** 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 03.01.2020 | 1015468231 | 41 | 115 | FORESHORE | NEWMARKET STREET 40 | Meter: Stolen | Hillstar Water: Distribution Maintenance | MRATSHI | Notification in process |
| **21.01.2020** | **1015526660** | **23** | **115** | **FORESHORE** | **VICTORIA ROAD 1** | **Incorrect Reading.SV.29.01.2020** | **Revenue Management - Brenda Bartlett** | **KGOFF** | **Outstanding notification** |
| 16.01.2020 | 1015509191 | 28 | 115 | FORESHORE | DORSET STREET 22 | Water meter 2027451 enquiry | WSR- CTA Internal and External Billing | XTOFU | Outstanding notification |
| **31.01.2020** | **1015564597** | **13** | **115** | **Foreshore** | **JACK CRAIG STREET 33** | **Street Sweeping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 29.01.2020 | 1015556832 | 15 | 115 | Foreshore | NELSON MANDELA BOULEVARD 0 | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **15.01.2020** | **1015505629** | **29** | **115** | **Foreshore** | **CASTLE OF GOOD HOPE 0** | **Burst Pipe** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 09.01.2020 | 1015487290 | 35 | 115 | Foreshore | CASTLE STREET 28 | Tree Trimming/Pruning | OPEN SPC - SEA POINT - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **30.01.2020** | **1015560868** | **14** | **115** | **GARDENS** | **BUITENKANT STREET 136A** | **Billing Discrepancy** | **Atlantic Operations - Central** | **FMGUGA** | **Notification in process** |
| 28.01.2020 | 1015552229 | 16 | 115 | GARDENS | CAMP STREET 6 | PPM Faulty Mode | Electricity-First Line Response_North | SSNYDERS1 | Notification in process |
| **29.01.2020** | **1015555317** | **15** | **115** | **GARDENS** | **CAMP STREET 6** | **MRP 915 - GARDENS** | **Electricity-PTM-Projects** | **NALLIES** | **Notification in process** |
| 23.01.2020 | 1015534357 | 21 | 115 | GARDENS | UNION STREET 24 | MRP 915 - GARDENS | Electricity-PTM-Projects | NALLIES | Notification in process |
| **30.01.2020** | **1015558871** | **14** | **115** | **GARDENS** | **KLOOF NEK ROAD 4** | **Repair/Replace:Gulley grid/Manhole cover** | **Hillstar Water: Distribution Maintenance** | **BDINISO** | **Notification in process** |
| 31.01.2020 | 1015563227 | 13 | 115 | GARDENS | KRYNAUW STREET 5 | MRP 913 - REV PROTECTION REPLACEMENTS | MRP Contractor: Meter Replacement | NALLIES | Outstanding notification |
| **30.01.2020** | **1015558767** | **14** | **115** | **GARDENS** | **NEW CHURCH STREET 47** | **MRP 913 - REV PROTECTION REPLACEMENTS** | **MRP Contractor: Meter Replacement** | **NALLIES** | **Outstanding notification** |
| 29.01.2020 | 1015555270 | 15 | 115 | GARDENS | CAMP STREET 6 | MRP 913 - REV PROTECTION REPLACEMENTS | Revenue Protection East | NALLIES | Notification in process |
| **27.01.2020** | **1015547361** | **17** | **115** | **GARDENS** | **CAMP STREET 6** | **MRP 913 - REV PROTECTION REPLACEMENTS** | **Revenue Protection East** | **NJANTJIES3** | **Notification in process** |
| 27.01.2020 | 1015547273 | 17 | 115 | GARDENS | CAMP STREET 6 | MRP 913 REV PROTECTION REPLACEMENTS | Revenue Protection East | NJANTJIES3 | Notification in process |
| **24.01.2020** | **1015540839** | **20** | **115** | **GARDENS** | **CAMP STREET 6** | **MRP 913 - REV PROTECTION REPLACEMENTS** | **Revenue Protection East** | **NALLIES** | **Notification in process** |
| 24.01.2020 | 1015540711 | 20 | 115 | GARDENS | CAMP STREET 6 | MRP 913 - REV PROTECTION REPLACEMENTS | Revenue Protection East | NALLIES | Notification in process |
| **24.01.2020** | **1015540665** | **20** | **115** | **GARDENS** | **CAMP STREET 6** | **MRP 913 - REV PROTECTION REPLACEMENTS** | **Revenue Protection East** | **NALLIES** | **Notification in process** |
| 24.01.2020 | 1015540628 | 20 | 115 | GARDENS | CAMP STREET 6 | MRP 913 - REV PROTECTION REPLACEMENTS | Revenue Protection East | NALLIES | Notification in process |
| **24.01.2020** | **1015539174** | **20** | **115** | **GARDENS** | **HATFIELD STREET 117** | **Meter Reversing (MN327876)** | **Revenue Protection:A Williams** | **MJUCA** | **Outstanding notification** |
| 23.01.2020 | 1015535962 | 21 | 115 | GARDENS | HOF STREET 26 | Customer : Master Data Updates/Queries | WSR- CTA Data Management | NSAKI | Outstanding notification |
| **03.01.2020** | **1015468703** | **41** | **115** | **GARDENS** | **KLOOF STREET 55** | **High Consumption** | **WSR- CTA Internal and External Billing** | **MCARTER** | **Outstanding notification** |
| 27.01.2020 | 1015546127 | 17 | 115 | GARDENS | KLOOF STREET 55 | Customer : Meter Reading/Consumption | WSR- CTA Meter Reading Management | ANEFU | Outstanding notification |
| **22.01.2020** | **1015532957** | **22** | **115** | **GARDENS** | **CAMP STREET 28** | **Customer : Meter Reading/Consumption** | **WSR- CTA Meter Reading Management** | **DEBRAHIM** | **Outstanding notification** |
| 14.01.2020 | 1015500224 | 30 | 115 | GREEN POINT | BRAEMAR ROAD 9 | Needles from vagrants | Atlantic Area Cleaning | MISAACS16 | Outstanding notification |
| **16.01.2020** | **1015511353** | **28** | **115** | **GREEN POINT** | **YORK ROAD 3B** | **Non Collection of Recycling** | **Atlantic Collections** | **VTSHIBA** | **Outstanding notification** |
| 21.01.2020 | 1015527144 | 23 | 115 | GREEN POINT | OCEAN VIEW DRIVE 6 | Garden Refuse - Ad Hoc | Atlantic Operations - Central | BYEKWA | Notification in process |
| **29.01.2020** | **1015555287** | **15** | **115** | **GREEN POINT** | **YORK ROAD 3A** | **Actual Reading Requested: Key: Gary** | **Electricity Generation & Distribution** | **JMEYER2** | **Outstanding notification** |
| 27.01.2020 | 1015546378 | 17 | 115 | GREEN POINT | RAVENCRAIG ROAD 8 | electricity account no. | Electricity Generation & Distribution | JMEYER2 | Outstanding notification |
| **09.01.2020** | **1015486074** | **35** | **115** | **GREEN POINT** | **UPPER PORTSWOOD ROAD 7** | **Customer : Phone in Readings** | **Electricity Generation & Distribution** | **NSONAMZI1** | **Outstanding notification** |
| 14.01.2020 | 1015500228 | 30 | 115 | GREEN POINT | BRAEMAR ROAD 9 | Illegal business in Green Point | Health - Western Sub District | MISAACS16 | Outstanding notification |
| **26.01.2020** | **1015544290** | **18** | **115** | **GREEN POINT** | **HIGH LEVEL ROAD 103** | **Leak at WDM Meter** | **Hillstar Water** | **SKOBUS** | **Notification in process** |
| 24.01.2020 | 1015539257 | 20 | 115 | GREEN POINT | HIGH LEVEL ROAD 15 | Reinstatement After Water Incident | Hillstar Water | MMTSHAKZA | Outstanding notification |
| **24.01.2020** | **1015538397** | **20** | **115** | **GREEN POINT** | **HIGH LEVEL ROAD 84** | **Move the meter outside** | **Hillstar Water** | **BYEKWA** | **Outstanding notification** |
| 22.01.2020 | 1015533099 | 22 | 115 | GREEN POINT | TORBAY ROAD 31 | Leak In Road/ Pavement/ Underground | Hillstar Water | NMATSINYA | Outstanding notification |
| **14.01.2020** | **1015500070** | **30** | **115** | **GREEN POINT** | **BOUNDARY ROAD 10** | **No Water Supply** | **Hillstar Water** | **PORTMAN** | **Outstanding notification** |
| 30.01.2020 | 1015561732 | 14 | 115 | GREEN POINT | HIGH LEVEL ROAD 103 | Meter: Damaged / Faulty | Hillstar Water: Distribution Maintenance | RCASEYJACOBS | Notification in process |
| **13.01.2020** | **1015499432** | **31** | **115** | **GREEN POINT** | **BOUNDARY ROAD 12** | **Leak In Road/ Pavement/ Underground"-** | **Hillstar Water: Mainlaying** | **NMAKOBA** | **Notification in process** |
| 22.01.2020 | 1015532933 | 22 | 115 | GREEN POINT | THORNHILL ROAD 14 | MRP 913 - REV PROTECTION REPLACEMENTS | MRP Contractor: Meter Replacement | NALLIES | Outstanding notification |
| **20.01.2020** | **1015523664** | **24** | **115** | **GREEN POINT** | **HIGH LEVEL ROAD 78** | **Tree trimming** | **OPEN SPC - REG. OFFICE NORTH** | **YTUKO** | **Outstanding notification** |
| 21.01.2020 | 1015528325 | 23 | 115 | GREEN POINT | JOUBERT ROAD 13 | Customer : Meter Reading/Consumption | WSR- CTA Data Management | EKUSHMAN | Outstanding notification |
| **29.01.2020** | **1015554234** | **15** | **115** | **GREEN POINT** | **ANTRIM ROAD 7** | **Customer : Meter Reading/Consumption** | **WSR- CTA Internal and External Billing** | **GSONDAY** | **Outstanding notification** |
| 24.01.2020 | 1015539724 | 20 | 115 | GREEN POINT | CAVALCADE ROAD 6 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | SBASSON3 | Outstanding notification |
| **24.01.2020** | **1015538306** | **20** | **115** | **GREEN POINT** | **HIGH LEVEL ROAD 84** | **Customer : Phone in Readings** | **WSR- CTA Internal and External Billing** | **BYEKWA** | **Outstanding notification** |
| 08.01.2020 | 1015482832 | 36 | 115 | GREEN POINT | JARVIS STREET 14 | Customer : Meter Reading/Consumption | WSR- CTA Meter Reading Management | NYOKO1 | Outstanding notification |
| **17.01.2020** | **1015514206** | **27** | **115** | **Gardens** | **KLOOF STREET 66** | **`Tree Trimming/Pruning** | **.OPEN SPC - TRAFALGAR PARK - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |
| 29.01.2020 | 1015555345 | 15 | 115 | Gardens | UNION STREET 21 | Re-Instatement after Water Incident | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| **17.01.2020** | **1015513345** | **27** | **115** | **Green Point** | **MAIN ROAD 50** | **Street Sweeping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 14.01.2020 | 1015501058 | 30 | 115 | Green Point | PORTSWOOD ROAD 2 | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **30.01.2020** | **1015559689** | **14** | **115** | **Green Point** | **NORMAN STREET 3** | **Leak In Road/ Pavement/ Underground** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 01.01.2020 | 1015463608 | 43 | 115 | Happy valley | CALEDON STREET 9 | Sewer: Blocked/Overflow | Melton Rose: Sewer | GUEST_WSR_W | Outstanding notification |
| **28.01.2020** | **1015551365** | **16** | **115** | **Kuils Riv** | **MERNOELEN 7** | **Branch Removal** | **OPEN SPC - KUILSRIVIER - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |

**Tracking & Monitoring - Political**

**Date:** 01.01.2020 to 31.01.2020

**Incidents reported** 216

**Open incidents:** 216

**Closed incidents:** 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| 18.01.2020 | 1015518479 | 26 | 115 | Lotus River | HECTOR AVENUE 1 | Tree Trimming/Pruning | OPEN SPC - OTTERY - GEN MAINT. | GUEST_WSR_W | Outstanding notification |
| **23.01.2020** | **1015534728** | **21** | **115** | **MANDELA PARK** | **RAYMOND MHLABA CRESCENT 138** | **Street Lights - Single Light Out** | **Electricity Generation & Distribution** | **GUEST_WSR_W** | **Outstanding notification** |
| 23.01.2020 | 1015536043 | 21 | 115 | MOUILLE POINT | BEACH ROAD 163 | Garden Refuse - Ad Hoc | Atlantic Collections | YMNYIPIKA | Outstanding notification |
| **29.01.2020** | **1015555515** | **15** | **115** | **MOUILLE POINT** | **BEACH ROAD 109** | **MRP 915 - MOUILLE POINT** | **MRP Contractor: Meter Replacement** | **NALLIES** | **Outstanding notification** |
| 14.01.2020 | 1015499508 | 30 | 115 | MUIZENBERG | Muizenberg Beach River Mouth | Sewer: Foul Smell(OUT M Adams) | RB-Mervyn-Adams-14009624 | GUEST_WSR_W | Notification in process |
| **30.01.2020** | **1015561003** | **14** | **115** | **Maitland** | **MONTAGUE AVENUE 00** | **Street Sweeping** | **Atlantic Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 30.01.2020 | 1015560987 | 14 | 115 | Maitland | MONTAGUE AVENUE 00 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **27.01.2020** | **1015548627** | **17** | **115** | **Milnerton** | **KNYSNA 10** | **Faulty Hydrants** | **Fire and Rescue Services** | **GUEST_WSR_W** | **Outstanding notification** |
| 21.01.2020 | 1015528768 | 23 | 115 | Monte Vista | HOUTMAN STREET 19 | Re-Instatement after Water Incident | Parow: Distribution Maintenance | GUEST_WSR_W | Outstanding notification |
| **23.01.2020** | **1015537430** | **21** | **115** | **Noordhoek** | **Hou Moed Avenue** | **Litter Bins Required** | **Area Cleaning** | **GUEST_WSR_W** | **Outstanding notification** |
| 20.01.2020 | 1015520071 | 24 | 115 | OBSERVATORY | CHATHAM ROAD 15 | Leak at WDM Meter | Hillstar Water | MDANIELS1 | Notification in process |
| **31.01.2020** | **1015563030** | **13** | **115** | **Oakdale** | **HILDEBRAND AND AVONDALE** | **Re-Instatement after Water Incident** | **Bloemtuin: Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 31.01.2020 | 1015563164 | 13 | 115 | Oakdale Bellville | CANTERBURY AND BARNARD Oakdale | Re-Instatement after Water Incident | Bloemtuin: Water | GUEST_WSR_W | Outstanding notification |
| **29.01.2020** | **1015557660** | **15** | **115** | **Oranjezicht** | **CHESTERFIELD ROAD 13** | **Bush Clearing** | **OPEN SPC - REG. OFFICE NORTH** | **GUEST_WSR_W** | **Outstanding notification** |
| 19.01.2020 | 1015519113 | 25 | 115 | Oranjezicht Cape town | BUITENKANT STREET 0 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **23.01.2020** | **1015535163** | **21** | **115** | **PAARDEN EILAND** | **NATAL STREET 32** | **Emelda - billing dispute** | **Electricity Generation & Distribution** | **FMABUYA** | **Outstanding notification** |
| 16.01.2020 | 1015508879 | 28 | 115 | PAARDEN EILAND | CARLISLE STREET 58 | Candice: dormant meter adjustment | Electricity-Revenue Management | NMOHAMMED3 | Outstanding notification |
| **30.01.2020** | **1015559683** | **14** | **115** | **PAARDEN EILAND** | **PAARDEN EILAND ROAD 26A** | **Meter: Missing Cover** | **Hillstar Water** | **OZIBAYA** | **Outstanding notification** |
| 28.01.2020 | 1015549107 | 16 | 115 | PAARDEN EILAND | TRANSVAAL STREET 24 | Cockroach Spraying | Killarney: Sewer | MARENDSE10 | Outstanding notification |
| **14.01.2020** | **1015500137** | **30** | **115** | **PAARDEN EILAND** | **CARLISLE STREET 23** | **Sewer: Blocked/Overflow** | **Killarney: Sewer** | **SPHIGELAND** | **Outstanding notification** |
| 13.01.2020 | 1015498182 | 31 | 115 | PAARDEN EILAND | CARLISLE STREET 34 | Sewer: Blocked/Overflow | Killarney: Sewer | ZALAWIE | Outstanding notification |
| **15.01.2020** | **1015506801** | **29** | **115** | **PAARDEN EILAND** | **AUCKLAND STREET 27** | **Leak at Water Meter / Stopcock[OUT]COLLI** | **Killarney: Water** | **NNTLOKO4** | **Outstanding notification** |
| 09.01.2020 | 1015487493 | 35 | 115 | PAARDEN EILAND | BRIDGEWATER STREET 5 | Meter: Damaged / Faulty[OUT]THEMBA 25mm | Killarney: Water | YMPATANI | Notification in process |
| **28.01.2020** | **1015550460** | **16** | **115** | **PAARDEN EILAND** | **CARLISLE STREET 85** | **Customer : Phone in Readings** | **WSR- CTA Internal and External Billing** | **NISAACS14** | **Outstanding notification** |
| 20.01.2020 | 1015521124 | 24 | 115 | PAARDEN EILAND | PAARDEN EILAND ROAD 31 | Customer : Master Data Updates/Queries | WSR- CTA Meter Reading Management | SGADE | Outstanding notification |
| **11.01.2020** | **1015493711** | **33** | **115** | **PAARDENEILAND** | **DORSETSHIRE STREET 10** | **800AMP MCCB KEEPS TRIPP.REFER MOWBRAY** | **Electricity - FLR-Mowbray-Contractor** | **AMAGHIENDA** | **Notification in process** |
| 24.01.2020 | 1015538833 | 20 | 115 | Parow | OILENHOUT ROAD 1234 | Bush Clearing | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| **15.01.2020** | **1015506718** | **29** | **115** | **Ravensmead** | **RAVENSMEAD Anemone** | **Illegal Dumping** | **Area Cleaning Special Equipment Unit** | **GUEST_WSR_W** | **Outstanding notification** |
| 10.01.2020 | 1015493097 | 34 | 115 | Ravensmead | CORNER OF ANEMONE AND RAVENSMEAD STREET 1 | Illegal Dumping | Area Cleaning Special Equipment Unit | GUEST_WSR_W | Outstanding notification |
| **24.01.2020** | **1015540132** | **20** | **115** | **Ravensmead** | **STROEBEL STREET 243** | **Leak at Fire Hydrant** | **Parow: Distribution Maintenance** | **GUEST_WSR_W** | **Outstanding notification** |
| 24.01.2020 | 1015539850 | 20 | 115 | Ravensmead | STROEBEL STREET 243 | Leak at Fire Hydrant | Parow: Distribution Maintenance | GUEST_WSR_W | Outstanding notification |
| **07.01.2020** | **1015480802** | **37** | **115** | **Rustdal Blackheath** | **CACTUS CORNER VYGIE ROAD 8** | **Sewer: Blocked/Overflow** | **Melton Rose: Sewer** | **GUEST_WSR_W** | **Outstanding notification** |
| 18.01.2020 | 1015518492 | 26 | 115 | Rylands | TUSSEN ROAD 89 | bundling wire faulty | Electricity - FLR-Vanguard-Contractor | GUEST_WSR_W | Notification in process |
| **30.01.2020** | **1015560445** | **14** | **115** | **SALT RIVER** | **ALBERT ROAD 449** | **actual reading required** | **Electricity-Revenue Management** | **GFREDERICK1** | **Notification in process** |
| 21.01.2020 | 1015527528 | 23 | 115 | SALT RIVER | WESTMINISTER ROAD 23 | Meter: Missing Cover. | Hillstar Water: Distribution Maintenance | NBALINDLELA | Notification in process |
| **10.01.2020** | **1015491769** | **34** | **115** | **SCOTTSDENE** | **JOSEPH AVENUE 46** | **Illegal Dumping** | **Area Cleaning Special Equipment Unit** | **GUEST_WSR_W** | **Outstanding notification** |
| 13.01.2020 | 1015498919 | 31 | 115 | Salt River | GREEF STREET 44 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **02.01.2020** | **1015467673** | **42** | **115** | **Salt River** | **GREEF STREET 44** | **Dumping - Other** | **Electricity Generation & Distribution** | **GUEST_WSR_W** | **Outstanding notification** |
| 29.01.2020 | 1015556527 | 15 | 115 | Salt River | SPENCER ROAD 6 | Leak In Road/ Pavement/ Underground* | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| **02.01.2020** | **1015467629** | **42** | **115** | **Salt River** | **GREEF STREET 44** | **Re-Instatement after Water Incident** | **Hillstar Water** | **GUEST_WSR_W** | **Outstanding notification** |
| 24.01.2020 | 1015541932 | 20 | 115 | Sea Point | high level Road 20 | Street Sweeping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| **16.01.2020** | **1015510146** | **28** | **115** | **Summer Greens, Milnerton** | **SOLDIER WAY 94** | **Sewer: Blocked/Overflow** | **Killarney: Sewer** | **GUEST_WSR_W** | **Notification in process** |
| 07.01.2020 | 1015481922 | 37 | 115 | Summer Greens, Milnerton | TILLERS GREEN 4 | Sewer: Blocked/Overflow - HANDOVER | Killarney: Sewer | GUEST_WSR_W | Outstanding notification |
| **17.01.2020** | **1015514022** | **27** | **115** | **TAMBOERSKLOOF** | **POYSER ROAD 10** | **Bees in Water Meter/Fire Hydrant** | **Hillstar Water: Mainlaying** | **GUEST_WSR_W** | **Notification in process** |
| 07.01.2020 | 1015481216 | 37 | 115 | TAMBOERSKLOOF | KLOOF STREET AND EATON ROAD corner of | Tree Trimming/Pruning | OPEN SPC - SEA POINT - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| **16.01.2020** | **1015509860** | **28** | **115** | **THREE ANCHOR BAY** | **GLENGARIFF ROAD 229A** | **Non - Removal of Refuse** | **Atlantic Collections** | **NNTLOKO4** | **Outstanding notification** |
| 24.01.2020 | 1015540986 | 20 | 115 | THREE ANCHOR BAY | BEACH ROAD 193 | Incorrect Reading/Request Actual Reading | Electricity Generation & Distribution | MTOTI | Outstanding notification |
| **17.01.2020** | **1015513851** | **27** | **115** | **THREE ANCHOR BAY** | **AVONDALE ROAD 13** | **Dormant Meter** | **Electricity Generation & Distribution** | **SMPONZO** | **Outstanding notification** |
| 29.01.2020 | 1015557318 | 15 | 115 | THREE ANCHOR BAY | BEACH ROAD 183A | Burst Pipe | Hillstar Water | FMUSTAPHA | Outstanding notification |
| **28.01.2020** | **1015552285** | **16** | **115** | **THREE ANCHOR BAY** | **ST BEDES ROAD 15** | **Burst Water Pipe** | **Hillstar Water** | **JPALVIE** | **Outstanding notification** |
| 31.01.2020 | 1015564427 | 13 | 115 | THREE ANCHOR BAY | LAW ROAD 7 | No Water Supply | Hillstar Water: Distribution Maintenance | CNDEVU | Notification in process |
| **22.01.2020** | **1015530809** | **22** | **115** | **THREE ANCHOR BAY** | **SCHOLTZ ROAD 9** | **PLEASE NOTE , READINGS ON BOTH METERS AT** | **WSR- CTA Data Management** | **NKHARWA** | **Outstanding notification** |
| 17.01.2020 | 1015514363 | 27 | 115 | Tamboerskloof | DE LORENTZ CNR KLOOFNEK 0 | Leak In Road/ Pavement/ Underground | Hillstar Water: Mainlaying | GUEST_WSR_W | Notification in process |
| **19.01.2020** | **1015518686** | **25** | **115** | **Tamboerskloof** | **CNR NEW CHURCH AND BRUNSWICK 0** | **Branch Removal** | **OPEN SPC - SEA POINT - TREE MAINT.** | **GUEST_WSR_W** | **Outstanding notification** |

**Tracking & Monitoring - Political**

**Date:** 01.01.2020 to 31.01.2020

**Incidents reported** 216

**Open incidents:** 216

**Closed incidents:** 0

| | | | | | | | | | |
|---|---|---|---|---|---|---|---|---|---|
| ☐ 17.01.2020 | 1015515076 | 27 | 115 | Tamboerskloof | CONSTANTIA 8 | Branch Removal | OPEN SPC - SEA POINT - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| ☐ 13.01.2020 | 1015495628 | 31 | 115 | Three Anchor Bay | HATFIELD ROAD 5 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| ☐ 30.01.2020 | 1015559806 | 14 | 115 | Three Anchor Bay | LAW ROAD 9 | Leak at Water Meter / Stopcock | Hillstar Water | GUEST_WSR_W | Notification in process |
| ☐ 21.01.2020 | 1015526790 | 23 | 115 | Three Anchor Bay | MARINE ROAD 7 | Meter: Damaged / Faulty cover | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| ☐ 28.01.2020 | 1015552694 | 16 | 115 | Three Anchor Bay | LAW ROAD 8 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | GUEST_WSR_W | Notification in process |
| ☐ 19.01.2020 | 1015519159 | 25 | 115 | Three Anchor Bay | GLENGARIFF ROAD 1b | Branch Removal | OPEN SPC - SEA POINT - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| ☐ 09.01.2020 | 1015487824 | 35 | 115 | Victoria & Alfred Waterfront | DOCK ROAD 1 | Information request | TRAFFIC SIGNALS | GUEST_WSR_W | Outstanding notification |
| ☐ 19.01.2020 | 1015518892 | 25 | 115 | Vredehoek | SOPHIA STREET 13 | Branch Removal | .OPEN SPC - TRAFALGAR PARK - TREE MAINT. | GUEST_WSR_W | Outstanding notification |
| ☐ 24.01.2020 | 1015539716 | 20 | 115 | WOODSTOCK | GREATMORE STREET 39 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| ☐ 29.01.2020 | 1015556364 | 15 | 115 | WOODSTOCK | CAVENDISH SQUARE 97 | Damaged Bin - 240L | Atlantic Operations - Central | FALLIE | Notification in process |
| ☐ 27.01.2020 | 1015546293 | 17 | 115 | WOODSTOCK | ST JAMES STREET 41 | REFER TO USC - METER UNDER GUARANTEE | Blaauwberg | FNGCUKANA | Notification in process |
| ☐ 20.01.2020 | 1015523744 | 24 | 115 | WOODSTOCK | DEVON STREET 37 | REFER TO USC - METER UNDER GUARANTEE | Blaauwberg | LVANWYK5 | Notification in process |
| ☐ 30.01.2020 | 1015558978 | 14 | 115 | WOODSTOCK | HOFMEYR LANE 4 | Consumption Complaint / Estimations | Electricity Generation & Distribution | YMALUNGA | Outstanding notification |
| ☐ 29.01.2020 | 1015554960 | 15 | 115 | WOODSTOCK | ALBERT ROAD 349 | Consumption Complaint / Estimations | Electricity Generation & Distribution | LSOLOMONS1 | Outstanding notification |
| ☐ 29.01.2020 | 1015554933 | 15 | 115 | WOODSTOCK | ALBERT ROAD 349 | Consumption Complaint / Estimations | Electricity Generation & Distribution | LSOLOMONS1 | Outstanding notification |
| ☐ 28.01.2020 | 1015552788 | 16 | 115 | WOODSTOCK | BEACH ROAD 15 | Learoy:Att - Request Actual Reading. | Electricity Generation & Distribution | EDENTON | Outstanding notification |
| ☐ 14.01.2020 | 1015499794 | 30 | 115 | WOODSTOCK | HIGH STREET 1 | My Account | Electricity Generation & Distribution | NVALELA | Outstanding notification |
| ☐ 01.01.2020 | 1015464501 | 43 | 115 | WOODSTOCK | FRERE STREET 8 | ALL S/L OUT REFER TO MOWBRAY | Electricity-First Line Response_North | SNGCWANGU | Notification in process |
| ☐ 31.01.2020 | 1015565291 | 13 | 115 | WOODSTOCK | UPPER WARWICK STREET 28 | Water Run to Waste | Hillstar Water | LDAVIDS14 | Notification in process |
| ☐ 30.01.2020 | 1015559684 | 14 | 115 | WOODSTOCK | WARWICK STREET 29 | Reinstatement After Water Incident | Hillstar Water | AMAHONGA | Notification in process |
| ☐ 30.01.2020 | 1015558152 | 14 | 115 | WOODSTOCK | TIDE STREET 44 | Fire Hydrant: Broken | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| ☐ 29.01.2020 | 1015556077 | 15 | 115 | WOODSTOCK | REGENT STREET 72 | Leak In Road/ Pavement/ Underground | Hillstar Water | ARASHA1 | Outstanding notification |
| ☐ 29.01.2020 | 1015555777 | 15 | 115 | WOODSTOCK | ESSEX STREET 36 | Valve: Missing Cover | Hillstar Water | NMAKOBA | Outstanding notification |
| ☐ 28.01.2020 | 1015552261 | 16 | 115 | WOODSTOCK | ALBERT ROAD 317 | stopcock missing a cover* | Hillstar Water | SCARLSE1 | Outstanding notification |
| ☐ 28.01.2020 | 1015549647 | 16 | 115 | WOODSTOCK | OXFORD STREET 43A | No Water WMD | Hillstar Water | LLUFUNDO | Notification in process |
| ☐ 27.01.2020 | 1015548782 | 17 | 115 | WOODSTOCK | UPPER WARWICK STREET 30 | Meter: St | Hillstar Water | RFC_EPIC_C3 | Notification in process |
| ☐ 27.01.2020 | 1015548266 | 17 | 115 | WOODSTOCK | UPPER WARWICK STREET 41 | No Water WMD | Hillstar Water | SMAKWENKWE | Notification in process |
| ☐ 27.01.2020 | 1015547970 | 17 | 115 | WOODSTOCK | YORK STREET 38A | No Water Supply | Hillstar Water | FMUSTAPHA | Notification in process |
| ☐ 20.01.2020 | 1015521828 | 24 | 115 | WOODSTOCK | CLYDE STREET 12 | Re-instatement after Sewer Incident | Hillstar Water | NSONAMZI1 | Outstanding notification |
| ☐ 15.01.2020 | 1015505384 | 29 | 115 | WOODSTOCK | WILLIAM STREET 32 | Leak at WDM Meter | Hillstar Water | SPIENAAR1 | Notification in process |
| ☐ 15.01.2020 | 1015503853 | 29 | 115 | WOODSTOCK | NERINA STREET 15 | Customer : Rebate Requests | Hillstar Water | SNTLANTSANE | Outstanding notification |
| ☐ 13.01.2020 | 1015499214 | 31 | 115 | WOODSTOCK | GOLDERS GREEN ROAD 5 | Leak at Water Meter / Stopcock | Hillstar Water | BNJENEZA | Outstanding notification |
| ☐ 13.01.2020 | 1015499168 | 31 | 115 | WOODSTOCK | WILLIAM STREET 36 | Leak at Water Meter | Hillstar Water | MMIMI | Outstanding notification |
| ☐ 08.01.2020 | 1015482576 | 36 | 115 | WOODSTOCK | ST JAMES STREET 41 | Leak at WDM Meter | Hillstar Water | SMVULA1 | Notification in process |
| ☐ 07.01.2020 | 1015480407 | 37 | 115 | WOODSTOCK | REGENT SQUARE 7 | Customer : Meter Reading/Consumption | Hillstar Water | LKIWIT | Outstanding notification |
| ☐ 02.01.2020 | 1015465968 | 42 | 115 | WOODSTOCK | ESSEX STREET 15 | Meter Related Queries | Hillstar Water | ARYLAND2 | Notification in process |
| ☐ 29.01.2020 | 1015557629 | 15 | 115 | WOODSTOCK | GREATMORE STREET 43 | LEAK AT METER | Hillstar Water: Distribution Maintenance | MMIMI | Notification in process |
| ☐ 15.01.2020 | 1015506215 | 29 | 115 | WOODSTOCK | GOLDERS GREEN ROAD 5 | Leak at Water Meter / Stopcock | Hillstar Water: Distribution Maintenance | MMIMI | Notification in process |
| ☐ 24.01.2020 | 1015537998 | 20 | 115 | WOODSTOCK | BEACH ROAD 5 | Customer : Technical Meter Queries | WSR- CTA Data Management | CEDWARD | Outstanding notification |
| ☐ 02.01.2020 | 1015465652 | 42 | 115 | WOODSTOCK | DUBLIN STREET 16 | Meter Related Queries | WSR- CTA Data Management | ARYLAND2 | Outstanding notification |
| ☐ 15.01.2020 | 1015505925 | 29 | 115 | WOODSTOCK | ORMSKIRK STREET 3B | Customer : Meter Reading/Consumption | WSR- CTA Internal and External Billing | NYOKO1 | Outstanding notification |
| ☐ 03.01.2020 | 1015468552 | 41 | 115 | WOODSTOCK | SALMON STREET 11 | Customer : Phone in Readings | WSR- CTA Internal and External Billing | NISAACS14 | Outstanding notification |
| ☐ 30.01.2020 | 1015559031 | 14 | 115 | WOODSTOCK | ALBERT ROAD 228 | Customer : Meter Reading/Consumption | WSR- CTA Meter Reading Management | FNGOMA | Outstanding notification |
| ☐ 14.01.2020 | 1015502876 | 30 | 115 | WOODSTOCK | ALBERT ROAD 83 | Verification | WSR- CTA Meter Reading Management | NKHARWA | Outstanding notification |
| ☐ 14.01.2020 | 1015502837 | 30 | 115 | WOODSTOCK | ALBERT ROAD 91 | Verification | WSR- CTA Meter Reading Management | NKHARWA | Outstanding notification |
| ☐ 14.01.2020 | 1015502832 | 30 | 115 | WOODSTOCK | GREY STREET 2 | Verification | WSR- CTA Meter Reading Management | NKHARWA | Outstanding notification |
| ☐ 31.01.2020 | 1015563337 | 13 | 115 | Woodstock | BROMWELL STREET 1 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| ☐ 25.01.2020 | 1015543334 | 19 | 115 | Woodstock | ALBERT ROAD 250 | Illegal Dumping | Atlantic Area Cleaning | GUEST_WSR_W | Outstanding notification |
| ☐ 29.01.2020 | 1015554300 | 15 | 115 | Woodstock | CORNWALL STREET 17 | Incorrect Reading/Request Actual Reading | Electricity Generation & Distribution | GUEST_WSR_W | Outstanding notification |
| ☐ 16.01.2020 | 1015510792 | 28 | 115 | Woodstock | ALBERT ROAD 7 | Water | Health - Western Sub District | GUEST_WSR_W | Outstanding notification |
| ☐ 30.01.2020 | 1015557958 | 14 | 115 | Woodstock | GREATMORE STREET 43 | Leak at Valve | Hillstar Water | GUEST_WSR_W | Outstanding notification |
| ☐ 25.01.2020 | 1015542700 | 19 | 115 | Woodstock | ESSEX STREET 36 | Repair/Replace:Gulley grid/Manhole cover | Hillstar Water | GUEST_WSR_W | Notification in process |
| ☐ 23.01.2020 | 1015535606 | 21 | 115 | sCOTTSVILLE KRAAIFONTEIN | PETUNIA STREET c/o | Root Trimming / Pruning | OPEN SPC - REG. OFFICE NORTH | GUEST_WSR_W | Outstanding notification |
| ☐ 31.01.2020 | 1015563090 | 13 | 115 | summer greens | PLOUGHMANS 26 | UNDERGROUND | Electricity - FLR-Mowbray-Contractor | GUEST_WSR_W | Notification in process |