

CRSPC 05/06/20

**MATTERS RECEIVING ATTENTION
CORPORATE SERVICES
3 JUNE 2020**

NO	REPORT REQUESTED	TARGET DATE FOR SUBMISSION OF REPORT	SUBJECT / RESOLUTION	RESPONSIBLE OFFICIAL	ACTION / COMMENT
1.	4 March 2020	1 April 2020	<p>CRSPC 05/09/19: MATTERS RECEIVING ATTENTION: BROADBAND PROJECT</p> <p>A new phase regarding the operational detail of future roll outs of the Broadband will be submitted to the PC, then to Council through Mayco.</p>	<p>Mr C Kesson</p> <p>Ms Reddy</p> <p>Ms Lockwood</p>	<p>UPDATE: Broadband Project</p> <p>The ED indicated that a report / presentation on the finalisation of the Broadband Operational Plan will be submitted to the next PC meeting in March.</p> <p>Once the PC's recommendation is obtained, it will be forwarded for onward submission to Mayco and Council.</p> <p>UPDATE: City's Whatsapp Number</p> <p>Ms Lockwood reported that Facebook is still considering the City's request for a deviation from their policy to reinstate Whatsapp for the City of Cape Town. Their policy as it stands prohibit government organisations from using whatsapp for business, however, they have indicated that they understand that the City intends to use it solely for service delivery purposes. A final decision in this regard is awaited.</p> <p>A deviation report has in the interim been drafted for approval for Telegram and Whatsapp for Business to be utilised as social media tools for the community to interact with the City. Once a hopefully positive response from Facebook is received, all three platforms will be available to the City's customers.</p> <p>The ED requested that a service update be released to inform residents that the City's whatsapp line is currently still unavailable.</p>

2.	4 March 2020	In progress	<p>CRSPC 04/10/19: CONFIRMATION OF THE MINUTES OF THE MEETING HELD ON 4 SEPTEMBER 2019</p> <p>A report on the City's integrated communications app to be provided to the PC.</p>	Ms Reddy	<p>UPDATE</p> <p>Ms Reddy reported that after consultations with IS&T, it is envisaged that the most effective course of action in respect of this matter is to embark on a section 33 tender process. The next step in this process is to meet with the ED to discuss the appropriate way forward & budgetary provision.</p>
3.	4 March 2020	1 April 2020	<p>CRSPC 05/02/20: REPORT ON CHALLENGES RELATING TO UNAVAILABILITY OF WEBSITE</p> <p>Current challenges relating to the unavailability of the website are being experienced.</p>	Ms Naidoo	<p>UPDATE</p> <p>The ED indicated that the report as requested by the Chairperson on the challenges related to the unavailability of the City's website, will be submitted to the PC meeting of April 2020.</p>